

Exercise 3: Using the Help Guide

The Getting Started approach to technology literacy involves learning by doing. This means that, although your trainer sometimes shares information or knowledge with you, you are strongly encouraged to find answers to your questions. You will come to learn that problems can be solved by asking your colleagues for help. You can try and explore different features and resources on the computer. You can search for help online or in books. One such resource that can help you is the Intel® Education *Help Guide*. In this CD-ROM or web-based guide you can find step-by-step directions for how to complete certain skills.

The *Help Guide* is used to learn how to do certain tasks on the computer, much in the same way that dictionaries and encyclopedias are used as a reference at the time of need, rather than for reading cover-to-cover like a book. **[Note: If you plan to use the older print or CD version of the *Help Guide*, the localization team must localize this section and check *Help Guide* skill names and numbers in the entire manual.]**

Take a few minutes to review the *Help Guide* by browsing the technology areas in the left navigation pane. Write your answers to the following questions and be prepared to share as directed.

1. How is the *Help Guide* different from other skill books, manuals, or tutorials that you have seen or used?

Possible answers include: many pictures; simple, child-friendly vocabulary; well-organized.

2. What is one new skill that you are eager to try?
