



Intel® Easy Steps

Pay your mobile bills online

Online Payments: Pay your mobile bills online (Airtel*)

All of us use a number of utility services in our daily activities at business and home. Utility services are services like electricity, telephone, water, gas, internet, insurance etc. that require an expensive setup for production and distribution. These services are provided by various government or private agencies and we need to make periodic payments, usually monthly, to keep enjoying the services. The most common process followed is that the agency sends the bills and we make payments through cheque or cash at designated centres.

Many agencies across the world now provide the facility of paperless billing and electronic payments. This has made life much easier as we can pay our bills directly through our computer, whether at home or office as long as we have an internet connection. The electronic billing and payment solutions that utility companies offer to customers are easy to use, convenient, comprehensive and secure. Some of the other benefits of making electronic payments are

- Saves travel time and long queues.
- There is no chance of bills getting lost.
- Payments can be made right up to the due date.
- Payments can be made all 24 hours.
- You can check your bill amount before you make any payments to ensure that you pay the exact amount you want to.

For the purpose of illustrating how online bill payment works, in this activity you will register your post-paid mobile on Airtel's website and make payments for your pending bill. You will also be able to track your payments made in the past and check your bills online.

Before you begin using the computer to pay your mobile bill, take a moment to get familiar with the **Intel® Education Help Guide**. The Help Guide provides handy step-by-step instructions for common applications right as you work.

Please refer to the card - **How to Use the Help Guide**.

A. Opening Airtel's website

1. Start the web browser. (See, Help Guide, Web Technologies Skill 1.1 or 3.1)
2. Click to place your cursor in the Address or Location bar. Type <http://www.airtel.com>. (See Help Guide, Web Technologies Skill 1.4 or 3.4)

Note: Make sure that you type the Web site address correctly since a typing error may take you to a different Web site that does not work.

3. Press the Enter key on your keyboard or click the Go button. Then, wait as the Web page loads on your computer. Airtel homepage appears as below.

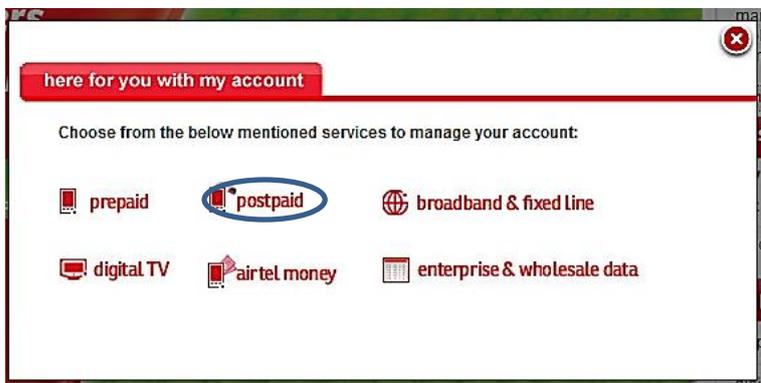


B. Register your Mobile

1. Click on 'India' **india** on the homepage which is shown in the magnified area in the image above. You will get the page as shown below.



2. Click on 'Choose Products' **choose product** in the 'my account' section. You will get a screen to select the service that you are using. In this activity you will select 'postpaid'.



3. In the next screen that appears, Click 'Register now'.

- You will get a small registration form to fill as shown in the screen below. Please fill the required details i.e. login id, airtel number and the security check info. You should enter a unique login id. If the website does not accept the login id provided by you, read the instructions given on the page and try a combination of your name with some other information (e.g. year of birth, place of bith etc.) to make it unique.



registration form

Please enter the following information. Fields marked with * are mandatory.

Choose Your Service *	Postpaid Mobile Services
Login ID * <small>You can use any name or combination of characters and numbers. Minimum length of Login ID should be 6 characters. You will be using this name each time you sign in. Special characters other than underscore (_), dot(.), hyphen(-), at(@) are not allowed.</small>	girisharora2000
Airtel Number / DSL ID * <small>(Please enter your Airtel Number or DSL ID. Your account will be uniquely identified with this number. You will be able to add more services to your Account later)</small>	9313999175
1ms9d <small>This is a security check. Please enter the alphabets and numbers in the exact way as they are displayed (Case Sensitive) *</small>	1ms9d

- Click on the 'submit' button. You will get your account service agreement page which you should read carefully and then click on the 'accept' button.



your account service agreement

- By completing the Registration Form and by entering his/ her login name/ number and password for My Account, the Customer will be deemed to have accepted these Terms and Conditions in their entirety.
- Registration on this website requires basic customer information. bharti airtel Ltd. ("airtel") uses this information to verify that only authorized Customer have access to our information. During the registration process, the Customer agrees to provide true, accurate and complete information and agrees not to submit particulars that he/ she does not have the right or authority to submit.
- The Customer is requested to keep his/ her login name/ number and password confidential. The Customer is also requested to safeguard his/ her mobile phone from misuse. The Customer shall take all necessary precautions to prevent unauthorized and illegal use and unauthorized access to his/ her account. airtel shall not be responsible for any misuse of his/ her mobile phone or unauthorised access of his/ her account details by any third party.
- As a safety measure, the Customer should change the password as frequently as possible. In the event the Customer forgets password or the password gets locked, the Customer may request for fresh password to airtel by email or by calling customer service numbers notified by airtel. airtel shall not be liable for any unauthorised transactions occurring through My Account and the Customer hereby fully indemnifies and holds airtel harmless against any action, suit, proceeding initiated against it or any loss, cost or damage incurred by it as a result thereof.
- The Customer's details will not be passed on by airtel to any third party without his/ her prior consent. airtel shall take all reasonable care to ensure the security of Customer's information using commercially reasonable technology available in India to airtel. However, airtel shall not be held liable for any security lapses occur beyond its control.
- The Customer hereby authorises airtel for carrying out instructions authenticated by the Customer on My Account. airtel shall not be held liable if My Account is not available for any reason beyond airtel's control and for any direct, indirect, incidental or consequential damage thereof. airtel does not warrant that access to My Account shall be uninterrupted, timely, secure, or error free. airtel will not be liable for any virus that may enter the Customer's computer system as a result of the Customer using My Account.
- In consideration of airtel providing facility of My Account, the Customer shall, at his/ her own expense, indemnify and hold airtel, its directors, employees, representatives, agents, as the case may be, indemnified against all actions, claims, demands, proceedings, losses, damages, costs, charges and expenses on full indemnity basis which airtel may incur, sustain, suffer or is likely to suffer in connection with airtel's execution of the Customer's instructions.
- The terms and conditions may be altered by airtel from time to time and airtel will endeavour to give prior notice of fifteen days to Customer.
- The Customer may request for termination of My Account facility any time by giving a written notice of at least 15 days to airtel. The termination shall take effect on the completion of the fifteenth day. The Customer will remain responsible for any transactions made until the time of such termination.
- The Disclaimer governing the website www.airtel.in and as provided on the said website shall form an integral part of these terms and conditions.
- All disputes in relation to Customer's registration to My Account shall be subject to the exclusive jurisdiction of Courts at Delhi only.

- You will get a confirmation screen displaying that your account has been created. Now you can pay your airtel post-paid bills online.



your account has been created

Note: The Registration is complete. You will receive a text message from your Service Provider on your cell phone with the User Id and password to access your account. The default password has to be reset within 7 days else it will expire.

C. Pay your bill online

1. Open airtel's website and click on 'India' and then click on 'Choose product'. Select 'postpaid' and enter your username and password on the same screen where you selected 'Register now' in section B.

2. Then click 'submit'  will get the home page of your account which displays all unpaid bills.

Customer Name	Airtel Number	Account Number	Outstanding Amount	make payment	Payment History
Amrendra Pandey	9830044778	1026495304	450	Pay	View

3. To make a payment click on 'Pay'  You will get the screen to specify the amount you want to pay and the mode of payment (Net Banking / Credit Card / Debit Card). You may pay the entire bill or even part of it.

Enter amount to be paid

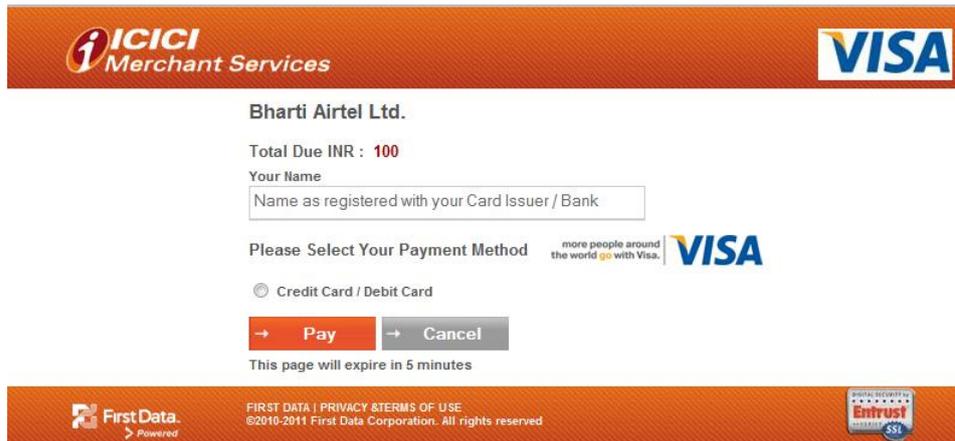
Select card type

Submit button

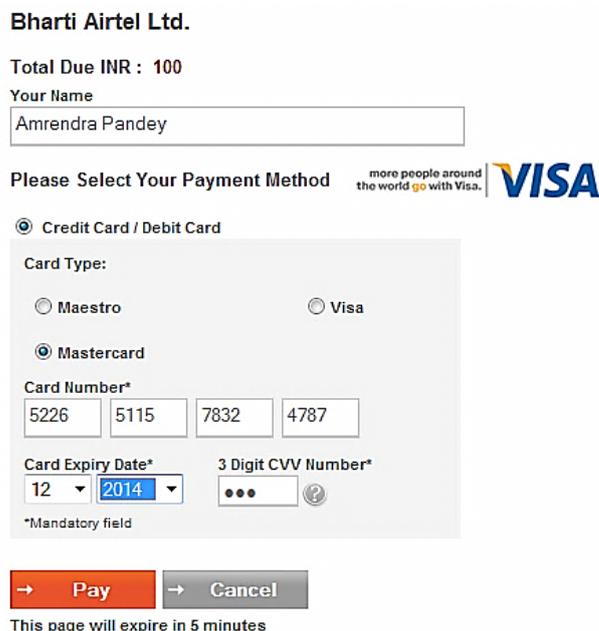
- Enter the amount you want to pay. Then select the mode of payment as Credit Card. The screen will take some time to get the list of credit cards that can be used to make payment. Select the credit card by clicking on the down arrow button of the credit card type box.



- Click on 'submit'  button. You will get a screen where you will need to provide information on the credit card.



- Enter your name as it appears on the credit card and select Credit Card / Debit card. The screen displays boxes for entering your card type, card no, expiry month and year and the 3 digit 'CVV' number on your credit card.

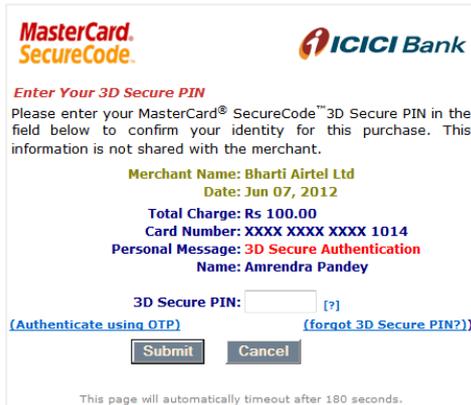


- After providing the card details click on 'Pay'. It takes you to a screen where you will confirm to go to the payment gateway.

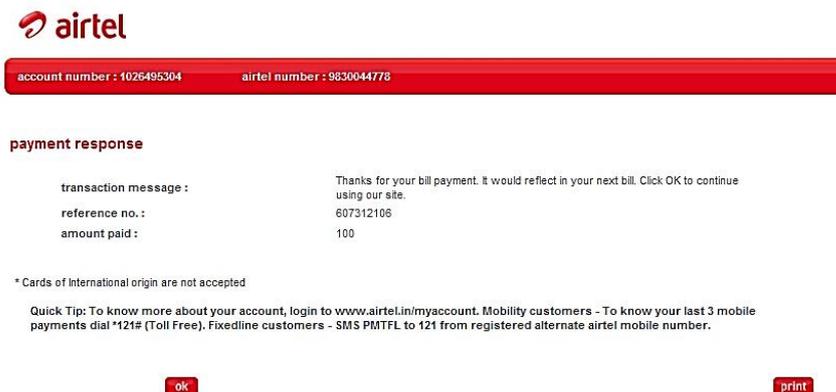
Important Note: The purpose of this activity is to illustrate how to pay bills online. If you do not want to actually pay your mobile phone bill using this method, do not click on the "Pay" button.



- Click on 'Proceed'. It will take you to a screen where you need to provide the 3D secure code which is a security feature for credit cards while making online payments.



- Enter the 3D Secure PIN of your credit card and click on 'Submit'. If the payment is successful, you will get an online receipt as shown in the screen below. You may print the receipt by clicking on 'print' or click on 'ok' to proceed to your homepage.



D. Logout of your account

After making the online payment or using the other available services on the website, you should logout from the current session. To logout click on the 'Log out' link on the top right corner of the website.

