

Monthly Specification Update

Intel® Server Boards S5500WBR, S5500WB12VR, Intel® Server System SR1690WBR and Intel® Server System SR1695WB





Intel Order Number E73253-008

April, 2011

Enterprise Platforms and Services Marketing

Revision History

Date	Modifications			
April, 2009	Initial release.			
June, 2009	Fixed erratum 2, 18, 19. Added erratum 22.			
July, 2009	No Update.			
August, 2009	Add Intel® Server System SR1690WB related information.			
January, 2010	Added erratum 30.			
February, 2010	Added erratum 31, 32.			
March, 2010	Added Intel® Xeon® Processor 5600 Series support in documentation.			
April, 2010	Added Intel® Server System SR1690WBR related information.			
May, 2010	May, 2010 No Update.			
June, 2010	Updated the status of existing erratum 8, 22, 27.			
July, 2010	Added Intel® Server System SR1695WB related information.			
August, 2010	010 No Update.			
September, 2010	er, 2010 Add erratum 35.			
October, 2010	Update erratum 34 and add erratum 36.			
November, 2010 Update Intel® Server Board S5500WB, Intel® Server System SR1690WB and SR1695WE configuration guide to rev 2.0				
December, 2010 Update erratum 31, add erratum 37, 38, update Intel [®] Server Board S5500WB, Intel [®] Server System SR1690WB and SR1695WB configuration guide to rev 2.1				
January, 2011	Update erratum 35, update Intel® Server Board S5500WB, Intel® Server System SR1690WB and SR1695WB configuration guide to rev 2.2			
April, 2011 Update erratum 31, 36 and 39, update configuration guide to rev 2.4, update Intel [®] Server System SR1690WB TPS to rev 1.7, update Intel [®] Server Board S5500WB to rev 1.8				

Disclaimers

The Monthly Specification Update Server System may contain design defects or errors known as errata that may cause the product to deviate from the published specifications. Current characterized errata are documented in this Specification Update.

Information in this document is provided in connection with Intel products. No license, express or implied, by estoppel or otherwise, to any intellectual property rights is granted by this document. Except as provided in Intel's Terms and Conditions of Sale for such products, Intel assumes no liability whatsoever, and Intel disclaims any express or implied warranty, relating to sale and/or use of Intel products including liability or warranties relating to fitness for a particular purpose, merchantability, or infringement of any patent, copyright or other intellectual property right. Intel products are not intended for use in medical, life saving, or life sustaining applications. Intel may make changes to specifications and product descriptions at any time, without notice.

Contact your local Intel sales office or your distributor to obtain the latest specifications and before placing your product order.

Intel, Itanium, Pentium, and Xeon are trademarks or registered trademarks of Intel Corporation.

*Other brands and names may be claimed as the property of others.

Copyright © Intel Corporation 2009-2011.

Contents

Preface		1
1.	Nomenclature	1
2.	Product Scope	2
Summary ¹	Tables of Changes	3
Errata		5
1.	Errors are reported during the installation of SuSE* SLES 10 EM64T	5
2.	Hyper Threading cannot be disabled in BIOS setup	5
3. SLES 10	A critical interrupt is logged in the System Event Log (SEL) when installing SuSI 32 bit	
4.	Wake on LAN does not work on 1 GB I/O modules	6
5. to install	In SATA compatibility mode the operating system may take more than four hour 6	S
6.	Serial Console mode may display extra text or intermingled text	6
7.	The PXE boot option is missing in BIOS Setup	7
8.	Fans may boost temporarily when BMC is under load	7
9.	Extra events may be seen in the SEL during system reset	7
10.	BIOS setup may report an incorrect firmware versions	8
11. AHCI mo	Hard drive status LED for blank drive slots may blink amber when system is in ode	8
12.	If the Server Board battery is missing, firmware will detect it as present and good	d 8
13. PCI Rise	Server Board can't detect a 10Gb IO Module or a QDR IB IO Module without a r installed	9
14.	Cannot update DVD Drive FW when 6 DIMMs are installed	9
15. when usi	Closed Loop Thermal Throttling (CLTT) is not automatically detected and set ng unbuffered memory (UDIMMs)	9
16. OS instal	Intel Deployment Assistant (IDA) cannot be used to perform unattended Window Ils 10	NS
17.	DCMI Capabilities test failure: Temperature Sensor Discovery	.10
18.	DCMI Capabilities test failure: VLAN Support test	.10
19.	DCMI conformance test failure: LAN configuration ARP control	.11
20.	System Hangs when AXX4SASMOD I/O Module set to ESRTII	.11
21.	Dual Display Not Working In SuSE* 10 32-bit	.11
22. Revision	Excessive Time to Enter or Exit EFI Shell When AHCI is Enabled in BIOS R0037	.12

	23.	Error numbering of SATA ports in TPS rev1.012				
	24.	Error numbering of SATA ports in Quick Reference Label				
	25.	Error numbering of SATA ports in Quick Start User's Guide12				
	26.	HDD status LED on HDD carrier will light as bright amber during rebuild12				
	27.	Port 1, 2, 3 fault LED (Amber) on HDD backplane will be flashing during POST13				
	28. Console	System power parameters cannot be displayed under Intel [®] Active System 13				
	29. Thermal S	System May Not Configure to CLTT Mode when using Unbuffered Memory with ensors13				
	30. setting	SLES11 kernel may halt for 20 seconds during installation with default BIOS 14				
	31. Sever 200	High CPU utilization may occur when installing or running Microsoft Windows 8 R2* or Microsoft Windows 7* with default NIC driver14				
	32.	No communication between BMC and PSU in Intel® Server System SR1690WB14				
	33. during an	Intel® Server System SR1695WB may record a System Event Log (SEL) entry unexpected power loss15				
	34. two Power	Intel® Server System SR1695WB Quick Star User's Guide (QSUG) doesn't show Supply Units (PSU) for AC sku15				
	35.	System may go to EFI first instead of Hardware RAID configuration setup page .16				
	36. Windows*	Lower network performance may be observed when Hyper-V role is added in Server 2008 R2 with more than 32G memory16				
	37. 4i/8i and L	System may not enter LSI* 9260-4i/8i RAID card webBIOS when both LSI* 9260-SI* 20320-R SCSI card installed16				
	38. card instal	System with BIOS Revision R0054 may hang when Adaptec* 5405 or 5805 RAID led17				
	39. 2008 R2 u	System may get blue screen on display during the installation of Windows* Server nder UEFI mode17				
D	Documentation Changes18					

This page is intentionally left blank.

Preface

This document is an update to the specifications contained in the *Intel® Server Boards* S5500WB and S5500WB12V Technical Product Specification (Order Number E53971), *Intel® Server System SR1690WB Technical Product Specification* (Order Number E72797) and *Intel® Server System SR1695WB Technical Product Specification* (Order Number E92079). It is intended for hardware system manufacturers and software developers of applications, operating systems, or tools. It will contain specification changes, specification clarifications, errata, and document changes.

Refer to the Intel® Xeon® Processor 5500 Series Specification Update and Intel® Xeon® Processor 5600 Series Specification Update for specification updates concerning the Intel® Xeon® Processor 5500 Series and Intel® Xeon® Processor 5600 Series. Items contained in the Intel® Xeon® Processor 5500 Series and Intel® Xeon® Processor 5600 Series Specification Update that either do not apply to the Intel® Server Boards S5500WB and S5500WB12V or have been worked around are noted in this document. Otherwise, it should be assumed that any processor errata for a given stepping are applicable to the Printed Board Assembly (PBA) revisions(s) associated with that stepping.

Refer to the Intel® 5520 and Intel® 5500 Chipsets I/O Hub (IOH) Specification Update (Order Number 313069) for specification updates concerning the Intel® 5520 and Intel® 5500 Chipsets I/O Hub (IOH). Items contained in the Intel® 5520 and Intel® 5500 Chipsets I/O Hub (IOH) Specification Update that either do not apply to the Intel® Server Boards S5500WB and S5500WB12V or have been worked around are noted in this document. Otherwise, it should be assumed that any chipset errata for a given stepping are applicable to the Printed Board Assembly (PBA) revisions(s) associated with that stepping.

Refer to the Intel® I/O Controller Hub 10 (ICH10) Family Specification Update (Order Number 319974) for specification updates concerning the Intel® I/O Controller Hub 10 (ICH10) Family. Items contained in the Intel® I/O Controller Hub 10 (ICH10) Family Specification Update that either do not apply to the Intel® Server Boards S5500WB and S5500WB12V or have been worked around are noted in this document. Otherwise, it should be assumed that any chipset errata for a given stepping are applicable to the Printed Board Assembly (PBA) revisions(s) associated with that stepping.

1. Nomenclature

- Specification Changes are modifications to the current published specifications for Intel[®] server boards. These changes will be incorporated in the next release of the specifications.
- **Specification Clarifications** describe a specification in greater detail or further highlight a specification's impact to a complex design situation. These clarifications will be incorporated in the next release of the specifications.
- Documentation Changes include typos, errors, or omissions from the current published specifications. These changes will be incorporated in the next release of the specifications.

• **Errata** are design defects or errors. Errata may cause the server board behavior to deviate from published specifications. Hardware and software designed to be used with any given processor stepping must assume that all errata documented for that processor stepping are present on all devices.

2. Product Scope

The following specific boards, BIOS and components are covered by this update:

Product Code	Baseboard PBA Revision	BIOS Revision	BMC Revision	FRU/SDR Revision	ME Revision	EEPROM Revision	Backplane Firmware Revision	Power Supply Revision	Change Description (PCN#)
S5500WB	E48472-305	R0030	00.33	6	1.10	105	N/A	N/A	Product Launch
S5500WB	E48472-306	R0030	00.33	6	1.10	105	N/A	N/A	PCN# 109466-00
S5500WB	E48472-307	R0038	00.42	9	1.2	105	N/A	N/A	PCN# 109435-01
S5500WBR	E48472-311	R0043.1	00.45	9	1.11	105	N/A	N/A	Product Launch
S5500WB12V	E40367-305	R0030	00.33	6	1.10	105	N/A	N/A	Product Launch
S5500WB12V	E40367-306	R0030	00.33	6	1.10	105	N/A	N/A	PCN# 109466-00
S5500WB12V	E40367-307	R0038	00.42	9	1.2	105	N/A	N/A	PCN# 109435-01
S5500WB12VR	E40367-311	R0043.1	00.45	9	1.11	105	N/A	N/A	Product Launch
SR1690WB	E40367-305	R0030	00.33	6	1.10	105	Fab 2	В	Product Launch
SR1690WBR	E48472-306	R0043.1	00.45	9	1.11	105	Fab 2	В	Product Launch
SR1695WB	E40367-311	R0043.1	00.45	9	1.11	105	2.11	В	Product Launch

Summary Tables of Changes

The following tables provide an overview of known errata and known document changes that apply to the specified Intel Server Products. The tables use the following notations:

Doc: Intel intends to update the appropriate documentation in a future revision.

Fix: Intel intends to fix this erratum in the future.

Fixed: This erratum has been previously fixed.

No Fix: There are no plans to fix this erratum.

Shaded: This erratum is either new or has been modified from the previous specification

update.

Table 1. Errata Summary

No.	Plans	Description of Errata			
		·			
1.	Fix:	Errors are reported during the installation of SuSE* SLES 10 EM64T			
2.	Fix:	Hyper-Threading cannot be disabled in BIOS setup			
3.	No Fix:	A critical interrupt is logged in the System Event Log (SEL) when installing SuSE* SLES 10 32-bit			
4.	No Fix:	Wake on LAN (WOL) does not work on 1GB IO Modules			
5.	Fixed:	Is SATA compatabiltiy mode, the operating system may take more than four hours to install			
6.	Fix:	Serial Console may display extra text or intermingled text			
7.	Fix	The PXE boot option is missing in BIOS setup			
8.	Fix	Fans may boost temporarily when the BMC is under load			
9.	Fix	Extra events may be seen in the SEL during system reset			
10.	Fix	BIOS setup may report incorrect firmware versions			
11.	Fix	Hard drive status LED for blank drive slots may blink amber when system is in AHCI mode			
12.	No Fix	If the server board battery is missing, firmware will detect it as present and good			
13.	Fix	Server board can't detect a 10Gb or QDR IB IO Module without a PCI Riser installed			
14.	Fixed	Cannot Update DVD Drive Firmware when 6 DIMMs are installed			
15.	Fix	Closed Loop Thermal Throttling (CLTT) is not automatically detected and set when using unbuffered memory (UDIMMs)			
16.	Fixed	Intel Deployment Assistant cannot be used to perform unattended Windows OS installs			
17.	Fix	DCMI Capabilities test failure: Temperature Sensor Discovery			
18.	Fix	DCMI Capabilities test failure: VLAN Support test			
19.	Fix	DCMI conformance test failure: LAN configuration ARP control			
20.	Fix	System Hangs when AXX4SASMOD I/O Module set to ESRTII			
21.	No Fix	Dual Display Not Working In SuSE* 10 32-bit			
22.	Fix	Excessive Time to Enter or Exit EFI Shell When AHCI is Enabled in BIOS Revision R0037			
23.	Fix	Error numbering of SATA ports in TPS rev1.0			
24.	Fix	Error numbering of SATA ports in Quick Reference Label			
25.	Fix	Error numbering of SATA ports in Quick Start User Guide			
26.	No Fix	HDD status LED on HDD carrier will light as bright amber during rebuild			
27.	Fix	Port 1, 2, 3 fault LED (Amber) on HDD backplane will be flashing during POST			

No.	Plans	Description of Errata			
28.	No Fix	System power parameters cannot be displayed under Intel® Active System Console			
29.	Fix	System May Not Configure to CLTT Mode when using Unbuffered Memory with Thermal Sensors			
30.	No Fix	SLES11 kernel may halt for 20 seconds during installation with default BIOS setting			
31.	Fix	High CPU utilization may occur when installing or running Microsoft Windows Sever 2008 R2* or Microsoft Windows 7* with default NIC driver			
32.	No Fix	No communication between BMC and PSU in Intel® Server System SR1690WB			
33.	No Fix	Intel® Server System SR1695WB may record a System Event Log (SEL) entry during an unexpected power loss			
34.	Fixed	Intel® Server System SR1695WB Quick Star User's Guide (QSUG) doesn't show two Power Supply Units (PSU) for AC sku			
35.	No Fix	System may go to EFI first instead of Hardware RAID configuration setup page			
36.	No Fix	Lower network performance may be observed when Hyper-V role is added in Windows* Server 2008 R2 with more than 32G memory			
37.	No Fix	System may not enter LSI* 9260-4i/8i RAID card webBIOS when both LSI* 9260-4i/8i and LSI* 20320-R SCSI card installed			
38.	No Fix	System with BIOS Revision R0054 may hang when Adaptec* 5405 or 5805 RAID card installed			
39.	Fix	System may get blue screen on display during the installation of Windows* Server 2008 R2 under UEFI mode			

Table 2. Documentation Changes

No.	Plans	Document Name	Description of Documentation Change
1.			
2.			
3.			
4.			

The following sections provide in-depth descriptions of each erratum/documentation change indicated in the tables above. The errata and documentation change numbers referenced in the following sections correspond to the numbers in the tables above.

Errata

1. Errors are reported during the installation of SuSE* SLES 10 EM64T

Problem When installing SuSE* SLES 10 EM64T with Advanced Error Reporting (AER)

capabilites enabled, an AER error is logged in the operating system event log.

Implication AER uses an optional ACPI requirement, -OCS, that is not available in the

S5500 BIOS revisions. There is no functional impact.

Status This issue may be fixed in a future BIOS revision.

Workaround None

2. Hyper Threading cannot be disabled in BIOS setup

Problem In the BIOS Setup Menu: \Advanced\Processor, setting the Hyper Threading

option to disabled will initially indicate the option is disabled. However, when

the user re-enters BIOS Setup, the option will be enabled.

Implication Users that desire to disable Hyper Threading will not be able to do so.

Status This issue is fixed in BIOS 37.

Workaround None

3. A critical interrupt is logged in the System Event Log (SEL) when installing SuSE* SLES 10 32 bit

Problem A critical interrupt, PCIe Fat Sensor –[severity] event: Critical Interrupt, is

logged during the installation of SuSE* SLES 10 32 bit.

Implication The user will see a PCIe crtical event logged. There is no functional impact.

Status No Fix.

Workaround Ad "noisapnp" to the command line option to prevent scanning of a ISA plug

and play devices.

4. Wake on LAN does not work on 1 GB I/O modules

Problem When a 1 GB dual or guad port I/O module is installed, the system will not be

able to wake from the S1 sleep state using the WOL feature.

Implication Users will not be able to utilize WOL with 1 GB dual or quad port I/O modules.

Status No Fix.

Workaround None

5. In SATA compatibility mode the operating system may take more than four hours to install

Problem When the BIOS setup option: \Advanced\Mass Storage Controller

Configuration\Configure SATA Mode is set to Compatiblity mode, Red Hat*

RHEL 5.x may take in excess of four hours to install.

Implication Users may experience an extended installation time when SATA Mode is

configured as Compatibility mode and installing Red Hat* RHEL 5.x.

Status This issue was fixed in BIOS 33 and BMC 34.

Workaround None

6. Serial Console mode may display extra text or intermingled text

Problem When operating in serial console mode, during POST the user may notice 1 of

2 conditions.

1. The user may see the numeral 10 displayed at the top right corner of the

screen, or

2. The RAID controller information may be intermingled with the platform

information displayed by BIOS.

Implication There is no functional impact associated with this erratum.

Status This may be fixed in a future BIOS revision.

7. The PXE boot option is missing in BIOS Setup

Problem If a user disables the primary (onboard) video in BIOS Setup, the PXE boot

option will disapear from the BIOS Boot Manager.

Implication Users that desire to utilize the PXE boot option must leave the primary

(onboard) video enabled.

Status This issue may be fixed in a future BIOS revision.

Workaround None

8. Fans may boost temporarily when BMC is under load

Problem The system fans may boost when the BMC is operating under a heavy load.

This can include large sequential BMC tasks such as viewing the system event log, configuring the BMC or resetting the system. The fans return to normal

automatically after the BMC operations are complete.

Implication The systems fans will run at a higher state temporarily, increasing the

acoustics.

Status This issue was fixed BMC 43 release.

Workaround None

9. Extra events may be seen in the SEL during system reset

Problem

The BMC may log periodic, spurious SEL events during a system reset or AC power cycle. These events may appear as fan errors or double appearances of normal events. The spurious fan readings will only happen during reset and are not an indication of an actual fan failure. Fan failure events that occur during a reboot should be ignored.

Below SEL entries indicate the POST process after system reset/AC power cycle.

System Event/BIOS Evt Sensor (# 0x83) Timestamp Clock Sync. 1st of pair. Asserted Event.

System Event/BIOS Evt Sensor (# 0x83) Timestamp Clock Sync. 2nd of pair. Asserted Event.

Implication The SEL log may indicate fan errors or double instances of normal events

intermittently.

Status This issue may be fixed in a future BMC release.

Workaround None

10. BIOS setup may report an incorrect firmware versions

Problem The BIOS setup screens to display the versions of SDR and ME firmware

version may report an incorrect version. The version displayed may be of the

previously installed versions.

Implication After firmware update, the BIOS screens may not show the correct version until

the system is AC cycled.

Status This issue may be fixed in a future BMC release.

Workaround None

11. Hard drive status LED for blank drive slots may blink amber when system is in AHCI mode

Problem The hard drive status LEDs for empty drive slots may blink amber when the

system is operating in AHCI mode.

Implication The hard drive status LED may indicate a false status for an unpulated drive

slot.

Status This issue may be fixed in a future BIOS or BMC release.

Workaround None

12. If the Server Board battery is missing, firmware will detect it as present and good

Problem The firmware will detect a serverboard battery as present and good when it is

missing.

Implication A missing battery will not be reported. If a battery is present, it will still accuratly

report the health of the battery. Problem is only seen when the battery is

missing.

Status This issue will NOT be fixed.

13. Server Board can't detect a 10Gb IO Module or a QDR IB IO Module without a PCI Riser installed

Problem When the riser is removed from the server board, the PCI-E lane settings

prevent a x8 PCI-E IO Module (10GbE or QDR IB) from being detected.

Implication Problem is only seen with the x8 PCI-E IO Modules and only when a riser is

removed. This problem does not affect the other IO Modules.

Status This issue may be fixed in a future revision of the server board.

Workaround Be sure that a riser is installed when using the 10GbE or QDR IB IO Modules.

14. Cannot update DVD Drive FW when 6 DIMMs are installed

Problem When all memory channels are populated and active, the FW update for the

SATA DVD drive fails.

Implication System must not have 6 or more DIMMs installed if updating the DVD Drive

FW.

Status This issue may be fixed in a future BIOS revision.

Workaround None

15. Closed Loop Thermal Throttling (CLTT) is not automatically detected and set when using unbuffered memory (UDIMMs)

Problem When using UDIMMs, CLTT will not automatically be selected if using the

"Auto" feature on the System Acoustics and Performance page of BIOS setup.

Users must ensure that the Serial Presence Detect (SPD) on *ALL* installed DIMMs supports CLTT. If the user is unsure if *ALL* DIMMs installed support CLTT, then the user should maintain the system in Open Loop Thermal

Throttling (OLTT).

Implication If users elect to utilize UDIMMs in their system, they must manually enable

CLTT in BIOS setup. If the setting is left on "Auto" with UDIMMs installed, the

setting will revert to OLTT.

Status This issue may be fixed in a future BIOS revision.

16. Intel Deployment Assistant (IDA) cannot be used to perform unattended Windows OS installs

Problem The OSD.XML file included on the Resource CD is incorrect and prevents IDA

from properly installing RAID drivers when preparing an unattended install.

Implication IDA cannot be used to prepare unattended installations of Windows OS's.

Status This issue may be fixed in a future revision of the Resource CD.

Workaround None

17. DCMI Capabilities test failure: Temperature Sensor Discovery

Problem The DCMI conformace test will report a failure in the temperature sensor

discovery test if no temperature sensor is found in the chassis. A front panel

temperature sensor is required to pass the DCMI conformance test.

Implication The DCMI conformance test suite will report a failure.

Status This issue will NOT be fixed.

WORKAROUND None

18. DCMI Capabilities test failure: VLAN Support test

Problem The DCMI conformance test may report a failure in the VLAN support test. This

is due to a lack of VLAN support in the BMC.

Implication The DCMI conformance test suite will report a failure. VLAN ID tagging is not

supported by the BMC.

Status This issue is fixed in BMC 38.

19. DCMI conformance test failure: LAN configuration ARP control

Problem The DCMI conformance test may report a failure when testing the BMC's ARP

control parameters. The BMC does not support gratuitous ARP generation.

Implication The DCMI conformance test suite will report a failure. The BMC can only

support ARP responses, but gratuitous ARP messages are not supported by

the BMC.

Status This issue is fixed in BMC 38.

Workaround None

20. System Hangs when AXX4SASMOD I/O Module set to ESRTII

Problem In BIOS set the Intel SAS Entry RAID (AXX4SASMOD) module to Enabled and

set the Configure Intel SAS Entry RAID to Intel ESRTII. When the system

resets it will hang before video appears.

Implication Only the IT/IR mode will work with the AXX4SASMOD module. Use BIOS

Reset jumper to recover from setting ESRTII mode. This will set the BIOS

defaults allowing the system to boot.

Status This issue may be fixed in a future BIOS release.

Workaround None

21. Dual Display Not Working In SuSE* 10 32-bit

Problem Dual display does not work when starting the GUI. It fails with the error

message, "Fatal server error: Caught signal 11. Server aborting.".

Implication The video would work through one port on the add-in card but not on the

onboard video and the add-in card at the same time. This only affects the 32-bit OS. The 64-bit version of the OS works after editing the xorg.conf file.

Status This issue will NOT be fixed.

Workaround Use 64-bit OS.

22. Excessive Time to Enter or Exit EFI Shell When AHCI is Enabled in BIOS Revision R0037

Problem If AHCI is enabled in BIOS setup, it will take the user approximately three or

more minutes to enter the EFI shell from BIOS setup and approximatley three

or more minutes to exit the EFI shell.

Implication Users should expect long delays when entering the EFI shell from BIOS setup

if AHCI is also enabled.

Status This issue was fixed in BIOS 42.

Workaround None

23. Error numbering of SATA ports in TPS rev1.0

Problem SATA ports numbering is 1 to 6 on baseboard, and 1 to 4 on backplane.

Implication The description of SATA ports can not match the port numbering in BIOS.

Status This issue has been fixed in new TPS rev1.1.

24. Error numbering of SATA ports in Quick Reference Label

Problem The SATA ports numbering in QRL is from 1 to 6.

Implication The description of SATA ports can not match the port numbering in BIOS.

Status This issue may be fixed in future QRL release.

25. Error numbering of SATA ports in Quick Start User's Guide

Problem The SATA ports numbering in QSUG is from 1 to 6.

Implication The description of SATA ports can not match the port numbering in BIOS.

Status This issue may be fixed in future QRL release.

26. HDD status LED on HDD carrier will light as bright amber during rebuild

Problem HDD status LED will demo as bright amber (close to yellow) during rebuild,

which is differentiated from amber as described in TPS.

Implication HDD fault LED(Amber) and HDD activity LED(Green) are sharing the same

light pipe. They may light together during rebuild.

Status This issue will NOT be fixed.

27. Port 1, 2, 3 fault LED (Amber) on HDD backplane will be flashing during POST

Problem The Amber LED of HDD on front panel will be flashing randomly during system

POST.

Implication The blinking amber LED during POST does not indicate HDD fault. It is root

caused to BIOS issue.

Status This issue was fixed in BIOS release R0042.

28. System power parameters cannot be displayed under Intel® Active System Console

Problem When checking power status under Intel® Active System Console, the power

parameters for system/PSU cannot be displayed.

Implication iASC cannot read out current system power consumption and rating.

Status Will not fix.

Workaround None

29. System May Not Configure to CLTT Mode when using Unbuffered Memory with Thermal Sensors

Problem When user goes to "CLTT" mode under "System Acoustics and Performance

Configuration" > "Set Throttling Mode" in BIOS version 38. After changing the "Set throttling mode" from default "AUTO" to "CLTT" mode and saving it by pressing F10 key. In next reboot and entering into BIOS settings, CLTT mode

is changes to "OLTT" mode.

Implication CLTT Mode is the preferred operating mode but when using UDIMM's with

thermal sensors the system changes to OLTT mode.

Status This issue may be fixed in BIOS 41.

30. SLES11 kernel may halt for 20 seconds during installation with default BIOS setting

Problem Customer may find SLES11 kernel halts for 20 seconds during installation with

default BIOS setting.

Implication When boots to SLES installation media, after clicking "installation" at the

prompt, screen will go black and freeze for 20secs or until the "Enter" key on

the USB keyboard is pressed.

Status This issue is caused by a kernel bug.

Workaround Customer can wait 20secs or press "Enter" key after screen freezes to

continue with the installation.

31. High CPU utilization may occur when installing or running Microsoft Windows Sever 2008 R2* or Microsoft Windows 7* with default NIC driver

Problem There has been high CPU load observed when installing or running Microsoft

Windows Server 2008 R2* or Windows 7* with default NIC (Network Interface

Card) driver.

Implication When the ports are not electrically "linked" and the embedded driver is loaded.

the DPC rate steadily increases until the system slows to the point where it is

essentially unusable.

Status This issue was fixed in BIOS R0054. Before Operation System installation,

change the BIOS setting Pcie AER support under Advanced -> PCI

configuration from "Enable" to "Disable".

Workaround Make sure the ports are connected to a network, switch or simply back-to-

back. This need to be done at least prior to the driver loading because once the port is malfunctioning, it cannot be recovered by connecting the ports. Updating to the latest posted driver resolves the problem. The latest NIC driver

14.6 can be obtained from the following location:

http://downloadcenter.intel.com/Detail Desc.aspx?agr=Y&DwnldID=18388

32. No communication between BMC and PSU in Intel® Server System SR1690WB

Problem The communication between the Baseboard Management Controller (BMC)

and power supply controller is blocked on Intel® Server System SR1690WB.

Implication Certain Power supply information is not available (blank) in the Intel[®] Active

System Console

- Predictive PS failure data (Internal voltage levels and fan speed)
- Power supply temperature data
- Power Supply FRU information

FRUSDR utility can't detect the presence of Power Supply Unit when updating the system SDRs and will report "PS1 not found" message when loading the SDR.

The dedicated power management applications based on the Intel[®] Management Engine (ME) like Intel[®] Node Manager (NM) and Data Center Manager (DCM) are not affected by this issue on the Intel[®] Server System SR1690WB.

Status Will Not Fix.

Workaround If required an optional in-line adapter can be installed between the server

board and power supply to correct the communication timing and enable the sensors. For more information on this issue please contact your Intel Sales

Representative

33. Intel[®] Server System SR1695WB may record a System Event Log (SEL) entry during an unexpected power loss

Problem System may record the following System Event Log (SEL) entry if power is lost

unexpectedly:

Voltage /BB +12.0V (#0x1B) Lower Non-critical - going low. Trigger Threshold

= 0xD2. Asserted Event. BMC - LUN #0 (Channel #00h)

Implication This SEL entry does not have any functional impact to the system.

Status No Fix.

Workaround It will be fixed in new PSU firmware release. Customer can ignore this SEL

entry currently.

34. Intel[®] Server System SR1695WB Quick Star User's Guide (QSUG) doesn't show two Power Supply Units (PSU) for AC sku

Problem Intel® Server System SR1695WB Quick Start User's Guide (QSUG) doesn't

show two Power Supply Units (PSU) for AC sku.

Implication The back panel drawing of AC sku in QSUG shows only one PSU. It doesn't

match real system which has two PSUs installed.

Status Fixed from QSUG E92845-002.

35. System may go to EFI first instead of Hardware RAID configuration setup page

Problem System may go to EFI first instead of Hardware Raid configuration setup page

when using Hardware RAID and setting EFI as the first boot device

Implication There is no function impact associated with this erratum.

Status Will not fix.

Workaround 1. Change EFI booting order instead of first boot device. 2. Type "EXIT" in

Internal EFI shell, then users can enter Raid configuration setup page.

36. Lower network performance may be observed when Hyper-V role is added in Windows* Server 2008 R2 with more than 32G memory

Problem On a dual Intel[®] Xeon[®] 5600 series processor configuration with more than

32GB memory installed, user may notice network performance drop in

Windows* Server 2008 R2 when Hyper-V role is added.

Implication User may see lower than expected network performance under Windows*

Server 2008 R2.

Status This issue was fixed on BIOS 55 and later version. Change the setting in

BIOS setup Advanced -> PCI -> Maximize/minimum Memory below 4G to Min.

Workaround Reduce memory size to less than 32GB.

37. System may not enter LSI* 9260-4i/8i RAID card webBIOS when both LSI* 9260-4i/8i and LSI* 20320-R SCSI card installed

Problem System may not enter LSI* 9260-4i/8i RAID card webBIOS with both LSI*

9260-4i/8i RAID card and LSI* 20320-R SCSI card installed

Implication User may find not able to go into LSI* 9260-4i/8i RAID card webBIOS even

Ctrl+H was pressed.

Status This issue may be fixed in a future BIOS revision.

Workaround Press CTRL key again when see blinking cursor, the blinking cursor will be on

the top left corner when Ctrl+H was pressed.

38. System with BIOS Revision R0054 may hang when Adaptec* 5405 or 5805 RAID card installed

Problem On a system with the Adaptec* 5405 or 5805 RAID card installed, the system

may hang during POST.

Implication User may experience system hangs during POST with the above system

configuration.

Status This issue may be fixed in a future BIOS revision.

Workaround Use BIOS revision R0050.

39. System may get blue screen on display during the installation of Windows* Server 2008 R2 under UEFI mode

Problem When installing Windows* Server 2008 R2 under UEFI mode, system may

hang with BSOD (blue screen of death)

Implication User will not be able to install Windows* Server 2008 R2 under UEFI mode.

The BSOD happens at the "Installing Windows" page.

Status This issue is fixed in BIOS 57.

Documentation Changes

Intel® Server Board S5500WB, Intel® Server System SR1690WB and SR1695WB Configuration Guide has been updated to rev 2.4

Intel® Server System SR1690WB Techincal Product Specification has been updated to rev 1.7

Intel® Server Board S5500WB Techincal Product Specification has been updated to rev 1.8