

This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-0908-2

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Microsoft* Windows Server 2008 and Windows Vista May Not Detect the Intel® RAID Controller SASMF8I Driver during Installation.

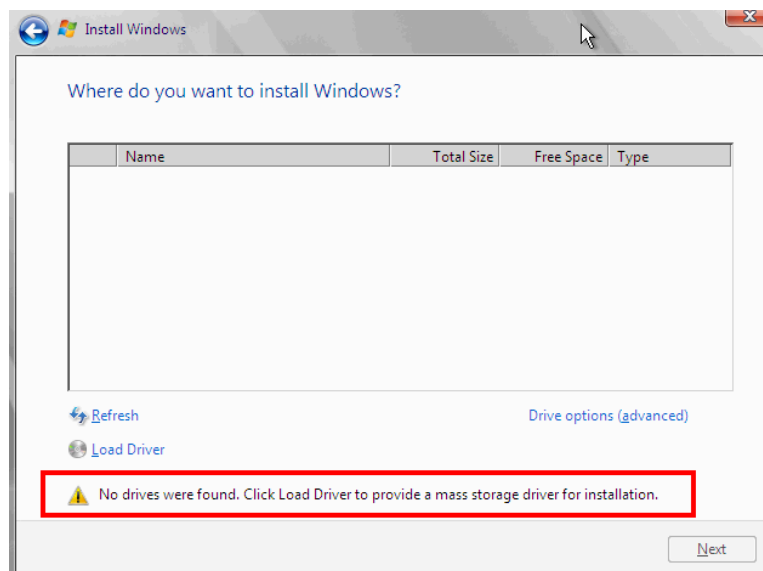
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Products Affected

Intel® RAID controller SASMF8I

Description

During Microsoft® Windows Vista or Windows Server 2008 installation on the Intel® RAID controller SASMF8I, the driver may not be correctly loaded by the operating system, which could result in a warning message at bottom of install window—“No drives were found. Click Load Driver to provide a mass storage driver for installation”.



Root Cause

The issue may be seen during installation if the driver doesn't include the correct Sub System PCI device ID for the Intel® RAID controller SASMF8I. No driver will be listed in the install screen. If the driver is located by browsing, the driver will be displayed and will appear to load, but the load will fail and the error message "*No drives were found*" will appear.

Corrective Action / Resolution

The issue has been resolved in driver version 13.06.0212.2009 or later, which has been posted on <http://support.intel.com> .

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