

### Monthly Specification Update

# Intel® Server Board S1400SP Family Intel® Server System R1000SP Family



November, 2012

**Enterprise Platforms and Services Marketing** 

### **Revision History**

Date	Modifications	
October, 2012	Initial release.	
Novmber,2012	Update Errata #2,#7,#8,#9,#10,#11,#13 and #14. Add one Errata #20.	

#### **Disclaimers**

This Monthly Specification Update of the Server System may contain design defects or errors known as errata that may cause the product to deviate from the published specifications. Current characterized errata are documented in this Specification Update.

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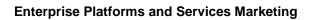
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#### **Preface**

This document is an update to the specifications contained in the *Intel® Server Board S1400SP Family Technical Product Specification*. It is intended for hardware system manufacturers and software developers of applications, operating systems, or tools. It will contain specification changes, specification clarifications, errata, and document changes.

#### Nomenclature

- **Specification Changes** are modifications to the current published specifications for Intel<sup>®</sup> server boards. These changes will be incorporated in the next release of the specifications.
- Specification Clarifications describe a specification in greater detail or further highlight a specification's impact to a complex design situation. These clarifications will be incorporated in the next release of the specifications.
- **Documentation Changes** include typos, errors, or omissions from the current published specifications. These changes will be incorporated in the next release of the specifications.
- Errata are design defects or errors. Errata may cause the server board behavior
  to deviate from published specifications. Hardware and software designed to be
  used with any given processor stepping must assume that all errata documented
  for that processor stepping are present on all devices.

#### Product Scope

The following specific boards, BIOS and components are covered by this update:

Product Code	Baseboard PBA Revision	BIOS Revision	BMC Revision	FRU/SDR Revision	ME Revision
S1400SP2	G60349-204	01.06.0001	1.16.4010	0.01	02.01.05.107
S1400SP4	G30309-203	01.06.0001	1.16.4010	0.01	02.01.05.107

#### **Summary Tables of Changes**

The following tables provide an overview of known errata and known document changes that apply to the specified Intel Server Products. The tables use the following notations:

**Doc:** Intel intends to update the appropriate documentation in a future revision.

**Fix:** Intel intends to fix this erratum in the future.

**Fixed:** This erratum has been previously fixed.

**No Fix:** There are no plans to fix this erratum.

**Shaded:** This erratum is either new or has been modified from the previous specification

update.

#### **Table 1. Errata Summary**

No.	Plans	Description of Errata		
1.	Fix	Linux* Operating Systems are not supported on RSTe mode.		
2.	Fixed	UEFI Microsoft Windows Server 2008* R2 SP1 installation on SCU ports may fail under RSTe RAID mode.		
3.	Fix	UEFI Operating System installation is not supported on ESRT2 mode.		
4.	Fixed	HDD status LEDs do not function under specific configuration.		
5.	Fix	RSTe GUI installation may fail if there are no devices attached to any onboard AHCI ports.		
6.	Fixed	System may halt under specific BIOS configurations.		
7.	Fixed	Microsoft Windows 2003* x86 installation failure under Pass-through mode of SCU controller.		
8.	Fixed	System may halt under unsupported configuration in ESRT2 mode.		
9.	Fixed	Integrated BMC Web Console – Power Statistics page – Minimum wattage reads as zero.		
10.	Fixed	Integrated BMC Web Console – Power Control page – Perform Action button not functional.		
11.	Fixed	IPMI Get Chassis Status command returns incorrect Chassis Identify State.		
12.	Fixed	The BIOS and ME Firmware can't be updated successfully using Intel <sup>®</sup> One Boot Flash Update Utility (OFU) under SuSE* Linux Enterprise Server 11 (64-bit) with SP2.		
13.	Fixed	BMC continuously sends HDD assert/de-assert event during HDD RAID rebuild under ESRT2 mode of the SCU controller.		
14.	Fixed	High CPU utilization may occur when installing or running Microsoft Windows Server 2008* R2 or Microsoft Windows* 7 with default NIC driver for Intel® Gigabit ET Dual Port Server Adapter E1G42ET and Intel® Gigabit ET Quad Port Server Adapter E1G44ET.		
15.	Fixed	Intel® LAN driver installation failure on Microsoft Windows* 7.		
16.	Fix	Hard drives connected through SAS expander can't be detected in legacy mode.		
17.	Fix	On-board VGA cannot be set to the highest resolution (1920x1080 and higher).		
18.	Fix	Integrated BMC Web Console – Sensor Readings Page – Memory Throttling sensor status will stay "Critical" once triggered.		
19.	Fix	WOL (Wake on LAN) may not function under Red Hat* Linux 6.2 64-bit OS.		
20.	Fix	System only reports the first occurance of power redundancy loss		

**Table 2. Documentation Changes** 

No.	Plans	Document Name	Description of Documentation Change
1.	Fix		One memory population rule is missing in the "Thermal Operation and Configuration Requirements" section of the <i>Quick Installation User's Guide</i> ,

The following sections provide in-depth descriptions of each erratum/documentation change indicated in the tables above. The errata and documentation change numbers referenced in the following sections correspond to the numbers in the tables above.

#### Errata

#### Linux\* Operating Systems are not supported on RSTe mode

Problem Intel® RSTe mode is not supported on Red Hat\* Linux and SUSE\* Linux.

Implication User may not able to install Red Hat\* Linux and SUSE\* Linux on Intel® C600

Series Chipset based Server Boards under Intel® RSTe mode.

Status This issue may be fixed in future driver or BIOS releases.

Workaround None

### 2. UEFI Microsoft Windows Server 2008\* R2 SP1 installation on SCU ports may fail under RSTe RAID mode

Problem System may encounter blue screen when installing Microsoft Windows Sever 2008\* R2 SP1 under UEFI with below configurations:

1. Intel® C600 RAID Upgrade Key is installed and SAS HDDs are used on SCU ports.

2. BIOS options **EFI Optimized Boot** and **Use Legacy Video for EFI OS** are enabled.

Under RSTe RAID mode.

Implication User may not able to install UEFI Microsoft Windows Server 2008\* R2 SP1 on

Intel<sup>®</sup> C600 Series Chipset based Server Boards with mentioned configuration.

Status This issue is fixed in BIOS R01.04.1001 or later version

Workaround None

#### 3. UEFI Operating System installation is not supported on ESRT2 mode

Problem UEFI OS installation of Microsoft Windows\*, Red Hat\* Linux or SUSE\* Linux

may fail on AHCI or SCU controller when EFI Optimized Boot and Use

Legacy Video for EFI OS are both enabled.

Implication User may not be able to install UEFI OS under ESRT2 mode on Intel® C600

Series Chipset based Server Boards.

Status This issue may be fixed in a future BIOS revision.

Workaround None

#### 4. HDD status LEDs do not function under specific configuration

Problem If drives are connected through expander to SCU ports and configured under

RSTe mode, the HDD status LEDs may not function properly.

Implication HDD status LED may not show the HDD locate, HDD fault or RAID rebuild

message.

Status This issue was fixed in RSTe driver 3.2.0.1134 and later version.

Workaround None

### 5. RSTe GUI installation may fail if there are no devices attached to any onboard AHCI ports

Problem When Microsoft Windows 2008\* R2 is installed on SCU ports, the installation of

RSTe drivers and the Graphic User Interface (GUI) in Microsoft Windows 2008\* R2 will fail, if the AHCI controller is enabled while no device is attached to the

AHCI SATA ports.

Implication User may not be able to install RSTe GUI under mentioned configuration when

the AHCI controller is enabled and no devices are attached to the AHCI SATA

ports.

Status This issue may be fixed in a future RAID driver.

Workaround The workaround is to either plug a SATA device into one of the AHCI SATA

ports, or disable the onboard AHCI controller in BIOS.

#### 6. System may halt under specific BIOS configurations

Problem Once BIOS options **EFI Optimized Boot** and **Memory Mapped I/O Above** 

**4GB** are both enabled, and RSTe mode is selcted, system may halt during the

system POST.

Implication User may see system hang with mentioned configuration.

Status This issue is fixed in BIOS release R01.03.0002.

Workaround None

### 7. Microsoft Windows 2003\* x86 installation failure under Pass-through mode of SCU controller

Problem Microsoft Windows Server 2003\* x86 installations on SCU RSTe pass-through

mode fail.

Implication User may not able to install Microsoft Windows Server 2003\* x86 on mentined

BIOS configuration.

Status This issue is fixed in RSTe driver release 3.0.0.3020-3 and later version.

Workaround None

#### 8. System may halt under unsupported configuration in ESRT2 mode

Problem If no Intel<sup>®</sup> C600 RAID upgrade key (any of RKSAS4, RKSAS4R5, RKSAS8,

RKSAS8R5) is installed to enable SAS support capablity under ESRT2 mode

while SAS drivers are used, the system may halt at the boot stage.

Implication User may see a system halt with no RAID keys installed with SAS drivers used

and ESRT2 enabled.

Status This issue is fixed in BIOS 1.3.0002 or later.

Workaround None

### 9. Integrated BMC Web Console – Power Statistics page – Minimum wattage reads as zero.

Problem On some systems the Integrated BMC Web Console Power Statistic page may

display the minimun wattage as zero (0W) after the system has been powered.

This reading will stay at zero until the next power cycle of the system.

Implication This is an incorrect reading only and does not affect operation.

Status This issue is fixed in BMC release 1.10.r3560 and later version

Workaround None

### 10. Integrated BMC Web Console – Power Control page – Perform Action button not functional.

Problem After performing a Graceful shutdown from the Integrated BMC Web Console

Power Control page the Perform Action button gets grayed out and cannot be

pressed to request another action.

Implication You cannot perform a power on of the system.

Status This issue is fixed in BMC release 1.10.r3560 and later version

Workaround Select another page in the Integrated BMC Web Console and then return to the

Power Control Page. The Perform Action button will then be available.

### 11. IPMI Get Chassis Status command returns incorrect Chassis Identify State.

Problem When a Get Chassis Status command is issued, after the Chassis Identify LED

has been forced on, the status of off (00b) is returned for Chassis Identify State

(response data byte 4 – bits [5:4]).

Implication Unable to correctly read when the Chassis Identify LED is on.

Status This issue is fixed in BMC release 1.10.r3560 and later version

Workaround None

## 12. The BIOS and ME Firmware can't be updated successfully using Intel® One Boot Flash Update Utility (OFU) under SuSE\* Linux Enterprise Server 11 (64-bit) with SP2

Problem OFU will fail to update BIOS & ME under SuSE\* Linux Enterprise Server 11

(64-bit) with SP2 Operating System.

Implication If the system is running SuSE\* Linux Enterprise Server 11 (64-bit) with SP2

Operating System, using OFU to update System Firmware Update Package

(SFUP) will fail.

Status This issue is fixed in OFU Version 11.0 Build 8.

Workaround Update System Firmware Update Package (SFUP) from EFI environment using

iFlash32, FWPIAUpdate and FRUSDR Utility.

### 13. BMC continuously sends HDD assert/de-assert event during HDD RAID rebuild under ESRT2 mode of the SCU controller

Problem HDD fault will keep asserting and de-asserting frequent during RAID rebuild

under ESRT2.

Implication During HDD ESRT2 RAID rebuild, there's flood HDD fault assert/deassert (SAS

RAID) or Rebuild/remap (SATA RAID) logs into SEL.

Status This issue is fixed in ESRT2 driver release 15.00.0528.2012.

Workaround None

# 14. High CPU utilization may occur when installing or running Microsoft Windows Server 2008\* R2 or Microsoft Windows\* 7 with default NIC driver for Intel\* Gigabit ET Dual Port Server Adapter E1G42ET and Intel\* Gigabit ET Quad Port Server Adapter E1G44ET

Problem There has been high CPU load observed when installing or running Microsoft

Windows Server 2008\* R2 or Microsoft Windows 7\* with default NIC (Network Interface Card) driver for Intel<sup>®</sup> Gigabit ET Dual Port Server Adapter E1G42ET

and Intel® Gigabit ET Quad Port Server Adapter E1G44ET.

Implication When the ports are not electrically "linked" and the embedded driver is loaded,

the DPC rate steadily increases until the system slows to the point where it is

essentially unusable.

Status This issue is fixed in NIC driver 16.8 release and later version.

Workaround None

#### 15. Intel® LAN driver installation failure on Microsoft Windows\* 7

Problem The Intel® LAN driver version 16.8 and below may not be installed sucessfully

on Microsoft Windows 7\* with the .bat installation scripts in the driver package.

Implication The LAN driver cannot be installed by the .bat installation scripts in the driver

package.

Status The issue is fixed in Intel® LAN driver version 17.1.

Workaround Two workarounds are available:

- 1. The LAN driver can be manually installed.
- 2. User can lower the **User Account Control** to **Never Notify**, then the driver can be installed with the .bat installation scripts.

### 16. Hard drives connected through SAS expander can't be detected in legacy mode

Problem If hard drives are connected through expander to SCU ports and configured

under RSTe mode, the hard drives can't be detected by system in legacy mode

(default BIOS setting).

Implication Users cannot use the hard drives connected through expander as boot device

to install OS. But users can install OS to other hard drives which are not connected through expander and load RSTe driver to make the hard drives connected through expander visible to OS. Or users can change **Boot Options** 

> EFI Optimized Boot to Enabled in BIOS Setup so that hard drives

connected through expander can be detected by the system.

Status This issue may be fixed in a future BIOS release.

Workaround None

### 17. On-board VGA cannot be set to the highest resolution (1920x1080 and higher)

Problem The Graphics ID register in the on-board video controller is getting set

incorrectly.

Implication The video cannot be set to the highest resolutions listed here:

[1920x1080,High 256 Color, 60 Hertz] [1920x1200,High 256 Color, 60 Hertz] [1920x1080,High Color(16bit), 60 Hertz] [1920x1200,High Color(16bit), 60 Hertz]

Status This issue may be fixed in a future BMC release.

Workaround None

### 18. Integrated BMC Web Console – Sensor Readings Page – Memory Throttling sensor status will stay "Critical" once triggered

Problem When Memory Throttling is triggered, the **Memory P1 MTT** and/or **P2 MTT** 

sensor status will stay at Critical status in the Integrated BMC Web Console

even after throttling has stopped.

Implication You may observe Memory P1 MTT and/or P2 MTT status as Critical even

when there is no throttling. No functional impact to the system.

Status This issue may be fixed in a future ME release.

Workaround Need a AC cycle or reset ME through IPMI to reset the MTT sensor status.

### 19. WOL (Wake on LAN) may not function under Red Hat\* Linux 6.2 64-bit OS

Problem With Intel® LAN driver version 17.1, WOL (Wake on LAN) may not function

under Red Hat\* Linux 6.2 64-bit OS.

Implication You may not be able to wake system through onboard NIC port.

Status This issue may be fixed in a future LAN driver release.

Workaround None

### 20. System only reports the first occurrence of power redundancy lost events

Problem The integrated platform management subsystem will only report the first

occurrence of a power redundancy lost event. Any additional power redundancy lost events that may occur after the initial event, will not be

reported unless an AC cycle of the server is performed.

Implication With the first power redundancy lost event detected, the system status LED will

change the state to flashing Green and the system event log will display the

event as shown below.

Power Unit, Pwr Unit Redund (#0x2) Informational event: Pwr Unit Redund reports full redundancy has been lost. Integrated BMC - LUN#0 (Channel#0)

After hot swapping the faulty power supply, which would change the state of the system back to normal (system status LED goes back to solid Green), the system will NOT report any further power redundancy lost events, until an AC

cycle of the server is performed.

Status This issue will be fixed in a future BMC release.

#### **Documentation Changes**

1. One memory population rule is missing in the "Thermal Operation and Configuration Requirements" section of the *Quick Installation User's Guide* 

Problem In the "Thermal Operation and Configuration Requirements" section of the

Quick Installation User's Guide (G64256), there is one memory population rule missing, which is "Please note that all the memory slots must be populated at

all times using either a DIMM or supplied DIMM Blank."

Status This will be fixed in a future *Quick Installation User's Guide* release.

Workaround When you install DIMMs in Intel® Server System R1000SP, please note that all

the memory slots must be populated at all times using either a DIMM or

supplied DIMM Blank.