



*This Technical Advisory describes an issue which may or may not affect the customer's product*

# Intel Technical Advisory

TA-0849-1

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## **AXXGBIOMOD causes false error in PCT**

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### **Products Affected**

AXXGBIOMOD

### **Description**

The EEPROM image programmed on the NIC IO Module at the factory contains an incorrect value at address 12h. The Intel Platform Confidence Test (PCT) uses this value to confirm the proper programming of the IO Module. If the PCT is run with this incorrect value it will return a NIC Checksum Error when the Module is actually fully functional. **There is no functional impact to the module. All modules will function to their full expected performance.**

### **Corrective Action / Resolution**

All affected product has been purged from inventory. A corrected EEPROM image has been created and is being programmed on all new NIC IO Modules (see PCN#106924). If you require proper operation of the PCT with the NIC IO Module and would like a replacement, contact Intel using your normal warranty process. Please indicate that you are calling regarding TA #0849 and have the product code (AXXGBIOMOD) and MM# (880518) available.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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