

This Technical Advisory describes an issue which may or may not affect the customer's product

## **Intel Technical Advisory**

TA-0861-00

5200 NE Elam Young Parkway Hillsboro, OR 97124

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# Intel® Server System SR1530CL and Intel® Server System SR1530AH May Have Shipped with Two Identical Rack Handles

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<b>Products Affected</b>	Affected MM#
SR1530AH	MM# 888104
SR1530AHNA	MM# 888105
SR1530AHLX	MM# 888106
SR1530AHLXNA	MM# 888107
SR1530HAHLX	MM# 887336
SR1530HAHLXNA	MM# 887436
SR1530CL	MM# 888004
SR1530CLNA	MM# 888070
SR1530HCL	MM# 886910
SR1530HCLNA	MM# 887390
SR1530HCLS	MM# 887244
SR1530HCLSNA	MM# 887391

#### Description

Some shipments of the Intel<sup>®</sup> Server System SR1530CL and the Intel<sup>®</sup> Server System SR1530AH contained identical rack handles. Systems may have either two left or two right handles.

#### **Root Cause**

The rack handles were in clear bags with no marking to identify if they were right or left rack handles.

### **Corrective Action / Resolution**

To prevent mixing of handles in the future, Intel has added a label to the individual bag that the rack handles are in to identify a right and a left handle.

#### **Recommended Customer Action**

If you have received a system with two identical handles, you can contact your Intel representative and request replacement kit part number **TA-0861**. This kit contains one left handle and one right handle.

Please contact your Intel Sales Representative if you require more specific information about this issue.

Enterprise Platforms & Services Division Intel Corporation