This Technical Advisory describes an issue which may or may not affect the customer's product

# Intel Technical Advisory

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S3420GPV and S3420GPRX, Intel® Server System SR1630GP, SR1630HGP, SR1630GPRX and SR1630HGPRX Information in this document is provided in connection with Intel products. No license, express or implied, by estoppel or otherwise, to any intellectual property rights is granted by this document. Except as provided in Intel's Terms and Conditions of Sale for such products, Intel assumes no liability whatsoever, and Intel disclaims any express or implied warranty, relating to sale and/or use of Intel products including liability or warranties relating to fitness for a particular purpose merchantability or infringement of any pater

BIOS 42 required to support K-0 Stepping Intel® Xeon® processor L3406, Intel® Core<sup>™</sup> processor i3-500 series and Intel® Pentium® processor G6950 on Intel® Server Board S3420GPLX, S3420GPLC,

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### **Products Affected**

Product

Intel <sup>®</sup> Server Board S3420GPLX	S3420GPLX	E74800-404	E51974-404
Intel <sup>®</sup> Server Board S3420GPLC	S3420GPLC BB3420GPLC	E74801-404 E77963-404	E51976-404
Intel <sup>®</sup> Server Board S3420GPV	S3420GPV BB3420GPV	E84395-105 E89003-105	E80883-105
Intel <sup>®</sup> Server Board S3420GPRX	S3420GPRX	E85654-302	E77063-302
Intel <sup>®</sup> Server System SR1630GP	SR1630GP SR1630GPNA	E65196-006	E51976-404
Intel <sup>®</sup> Server System SR1630HGP	SR1630HGP SR1630HGPNA	E65540-006	E51976-404
Intel <sup>®</sup> Server System SR1630GPRX	SR1630GPRX SR1630GPRXNA	E84849-003	E77063-302
Intel <sup>®</sup> Server System SR1630HGPRX	SR1630HGPRX SR1630HGPRXNA	E84850-003	E77063-302

## Description

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**PBA#** and earlier



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Table. 1. Products Affected

# Product code TA# and earlier \$3420GPLX \$74800-404

Intel has discovered an issue that the server products listed above fail to boot up with the K-0 stepping of the Intel<sup>®</sup> Xeon<sup>®</sup> processor L3406, Intel<sup>®</sup> Core<sup>TM</sup> processor i3-500 series and Intel<sup>®</sup> Pentium<sup>®</sup> processor G6950.

### **Root Cause**

The root cause is an incompatibility between BIOS 40 or earlier on the server boards listed above, and the K-0 stepping of the Intel<sup>®</sup> Xeon<sup>®</sup> processor L3406, Intel<sup>®</sup> Core<sup>™</sup> processor i3-500 series and Intel<sup>®</sup> Pentium<sup>®</sup> processor G6950.

### **Corrective Action / Resolution**

Intel has released BIOS 42 to resolve this issue. The system software update package, including release notes, is available for download at http://www.intel.com/p/en\_US/support/highlights/server/s3420gp.

Please refer to the release.txt in the software update package for a list of changes that were made to the BIOS, BMC and FRUSDR. Intel has pre-programmed BIOS 42 in the factory for products with the following New TA numbers and New PBA numbers to support the K-0 stepping of the Intel<sup>®</sup> Xeon<sup>®</sup> processor L3406, Intel<sup>®</sup> Core<sup>TM</sup> processors i3-500 series, and Intel<sup>®</sup> Pentium<sup>®</sup> processor G6950.

Product	Product code	New TA#	New PBA#
Intel <sup>®</sup> Server Board S3420GPLX	S3420GPLX	E74800-405	E51974-405
Intel <sup>®</sup> Server Board S3420GPLC	S3420GPLC BB3420GPLC	E74801-405 E77963-405	E51976-405
Intel <sup>®</sup> Server Board S3420GPV	S3420GPV BB3420GPV	E84395-106 E89003-106	E80883-106
Intel <sup>®</sup> Server Board S3420GPRX	S3420GPRX	E85654-303	E77063-303
Intel <sup>®</sup> Server System SR1630GP	SR1630GP SR1630GPNA	E65196-007	E51976-405
Intel <sup>®</sup> Server System SR1630HGP	SR1630HGP SR1630HGPNA	E65540-007	E51976-405
Intel <sup>®</sup> Server System SR1630GPRX	SR1630GPRX SR1630GPRXNA	E84849-004	E77063-303
Intel <sup>®</sup> Server System SR1630HGPRX	SR1630HGPRX SR1630HGPRXNA	E84850-004	E77063-303

#### Workarounds

Customers can boot up their older board or system using an Intel<sup>®</sup> Xeon<sup>®</sup> processor 3400 series or C-2 stepping of the Intel<sup>®</sup> Xeon<sup>®</sup> processor L3406, Intel<sup>®</sup> Core<sup>TM</sup> processor i3-500 series and Intel<sup>®</sup> Pentium<sup>®</sup> processor G6950; then update the server board's BIOS to 42 or later. The server board is now functionally equivalent to the new PBA#.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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