Intel Technical Advisory

TA-0973-1

5200 NE Elam Young Parkway
Hillsboro, OR 97124

March 28, 2011

Intel® RAID Controller SASWT4I and Intel® RAID Controller SASUC8I List Incorrect Supported RAID Levels in the Feature Panel of the Individual Pack Box.

*Information in this document is provided in connection with Intel products. No license, express or implied, by estoppel or otherwise, to any intellectual property rights is granted by this document. Except as provided in Intel's Terms and Conditions of Sale for such products, Intel assumes no liability whatsoever, and Intel disclaims any express or implied warranty, relating to sale and/or use of Intel products including liability or warranties relating to fitness for a particular purpose, merchantability, or infringement of any patent, copyright or other intellectual property right. Intel products are not intended for use in medical, life saving, or life sustaining applications. Intel may make changes to specifications and product descriptions at any time, without notice. The **Intel® RAID Controller SASWT4I and SASUC8I** may contain design defects or errors known as errata which may cause the product to deviate from published specifications. Current characterized errata are available on request.*

Products Affected
Intel® RAID Controller SASWT4I and Intel® RAID Controller SASUC8I

Description
Intel® RAID Controllers SASWT4I and SASUC8I individual pack box lists supported RAID levels as 0, 1, 5 and 10 in the features section on bottom of the box; however, the controller supports RAID 0, 1 and 1E RAID levels. In addition, RAID Level Migration is not supported on this product.

Root Cause
The Intel® RAID Controller Feature panel printed on the bottom side of the individual product box doesn't correctly represent the features of the Intel® RAID Controller SASWT4I and SASUC8I. The RAID controller Quick Start Guide, Hardware Guide, Technical Product Specification, and Product Brief, as well at the product description on the Intel Public Website all correctly describe the RAID levels and other features offered on these products.

Corrective Action / Resolution
1) Information listed in the product box feature panel will be corrected to display the correct RAID levels supported.
    a) "RAID levels 0,1, and 5" and "RAID Span 10" will be changed to "RAID levels 0,1 and 1E"
    b) "Online RAID Level Migration" notation will be removed.

Please contact your Intel Sales Representative if you require more specific information about this issue.

Enterprise Platforms & Services Division
Intel Corporation