



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-1043-01

5200 NE Elam Young Parkway
Hillsboro, OR 97124

November 11, 2013

The Intel® Server Board S2600CP and Intel® Server System P4000CP may have been programmed with an incorrect BIOS

Products Affected

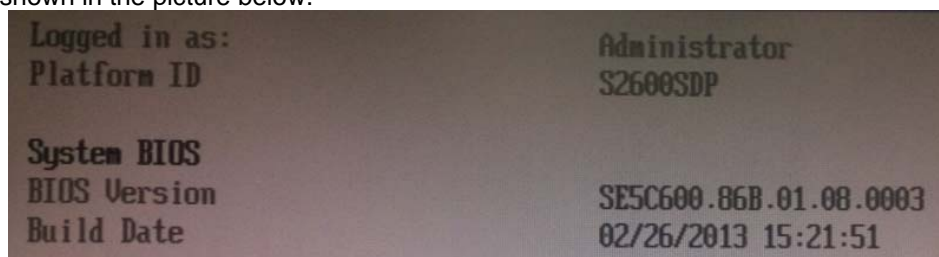
Product Name	Product Code	MM#	Board PBA#
Intel® Server Board S2600CP	BBS2600CP2	916039	G50768-510
	DBS2600CP2	916040	G50768-510
	DBS2600CP4	916041	E99552-510
	BBS2600CP4	916042	E99552-510
Intel® Server System P4000CP	P4308CP4MHEN	916067	E99552-510
	P4308CP4MHGC	918994	E99552-510
	P4208CP4MHGC	918995	E99552-510

Description

Intel has found that the Intel® Server Board S2600CP and Intel® Server System P4000CP may have potentially been programmed with an incorrect BIOS. Affected board serial numbers are in the table below:

From Serial Number	To Serial Number
QSCP32100001	QSCP32100260
QSCP32401603	QSCP32402502
QSCP32500001	QSCP32500880
QSCP32502142	QSCP32502151
QSCP33300001	QSCP33301020
QSCP33301375	QSCP33301924
QSCP33500001	QSCP33500600

The BIOS on the affected boards may show the Platform ID as S2600SDP instead of S2600CP and may have extended BIOS settings, as shown in the picture below.



Root Cause

The server boards affected were programmed with an incorrect BIOS.

Corrective Action / Resolution

Verify the Platform ID in the BIOS menu and contact Intel using your normal warranty process if the server boards are affected by this issue. Please indicate that you are calling regarding TA-1043-01 when you contact Intel. Have the following information when you call: the MM#, the Product Code, and the serial number(s) of the affected product(s).

Please contact your Intel Sales Representative if you require more specific information about this issue.

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Enterprise Platforms & Services Division
Intel Corporation