

TA-813-1

2800 Center Drive Dupont, WA 98327

May 30, 2006

SR4850HW4, SR6850HW4, BHWBASE, SR4850HW4M SR6850HW4M and BHWBASEM supported Voltage Regulator Modules

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Products Affected

Intel[®] Server Platform SR4850HW4, SR6850HW4, BHWBASE, SR4850HW4M, SR6850HW4M, BHWBASEM, AHWVRMC, AHWVRMCM, AHWVRMP and AHWVRMPM

Description

Insertion of incorrect VRM may cause POST error beep codes when the system is powered up:

For Intel[®] Server Platform SR4850HW4, SR6850HW4, BHWBASE beep codes 1-5-4-4 may be heard.

For Intel[®] Server Platform SR4850HW4M, SR6850HW4M, BHWBASEM beep codes 1-5-2-3 may be heard.

Root Cause

POST error beep codes may occur due to an unsupported VRM configuration. Main boards C51891-xxx (SR4850HW4, SR6850HW4, BHWBASE) and D22177-xxx (SR4850HW4M, SR6850HW4M, BHWBASEM) use different designs for processor L3 cache voltage regulation.



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Corrective Action / Resolution

Use a supported VRM configuration.

Production Intel[®] Server Platform SR4850HW4, SR6850HW4, and BHWBASE servers support the following VRMs:

Processor core VRMs: AHWVRMP AHWVRMPM

AHWVRMP is supported with the following processors: 64-bit Intel® Xeon® Processors MP with 1MB L2 Cache 64-bit Intel® Xeon® Processors MP with up to 8MB L3 Cache

AHWVRMPM is supported with the following processors: 64-bit Intel® Xeon® Processors MP with 1MB L2 Cache 64-bit Intel® Xeon® Processors MP with up to 8MB L3 Cache Dual-Core Intel® Xeon® Processors 7000 Sequence

Processor cache VRM: AHWVRMC

Production Intel[®] Server Platform SR4850HW4M, SR6850HW4M, BHWBASEM servers supported the following VRMs:

Processor core VRM: AHWVRMPM

Processor cache VRM: AHWVRMCM

Please refer to the Platform Product Guide and Technical Product Specifications for installation and configuration information.

Contact your Intel support representative if more specific information about this issue is required. Reference the following Technical Advisory number: TA-813-1.

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