



*This Technical Advisory describes an issue which may or may not affect the customer's product*

# Intel Technical Advisory

TA-938-01

5200 NE Elam Young Parkway  
Hillsboro, OR 97124

October 21, 2009

## The LAN board portion of the AXXRMM2 Remote Management Module may have a rubber bumper that is an incorrect size.

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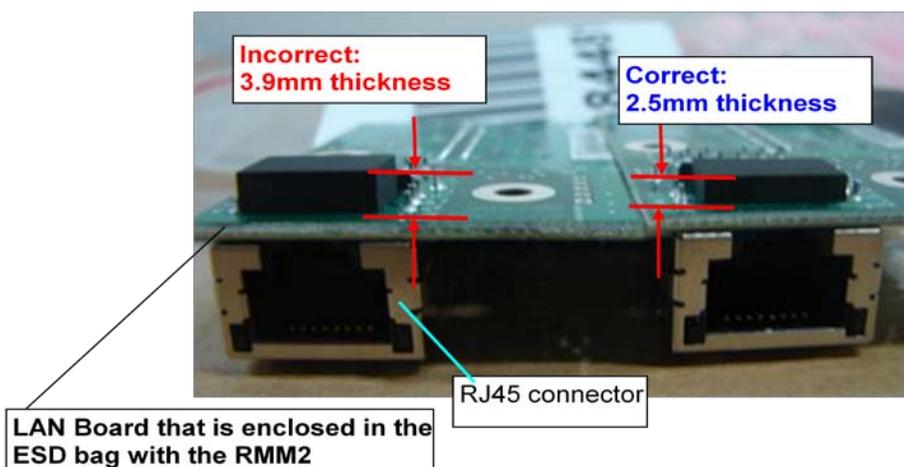
### Products Affected

AXXRMM2	MM# 894383
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### Description

Intel discovered a manufacturing defect in which the rubber bumper that fits on the LAN board of the Remote Management Module 2 (RMM2) is greater than the required 2.5mm thickness.

If the affected LAN board is installed, the RMM2 may become dislodged from the connector in the system. Only customers using the SR1500AL, SR1550AL or SR1560SF systems will be impacted by this issue due to the position of the installed RMM2.



A total of 113 units from 2 different batch numbers have shipped with the incorrect bumper. The batch number may be found on the carton's label. The affected batch numbers are:

- CNAZ99431I
- CNAZ99431P

**Root Cause**

The manufacturer of this component inadvertently mixed in rubber bumpers of the incorrect size.

**Corrective Action / Resolution**

Customers with product affected by this issue should use their normal warranty replacement process to get replacement boards.

Please contact your Intel Representative indicating that you are referring to TA # 938-01 to RMA only the affected units. Have the MM number available which is MM # 894383.