

This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-1009-1

5200 NE Elam Young Parkway Hillsboro, OR 97124

May 28, 2012

Update the Intel® RAID SSD Cache with Fast Path* I/O Premium Feature Key AXXRPFKSSD2 to Support the Advance Features of SSD Cache 2.1

Information in this document is provided in connection with Intel products. No license, express or implied, by estoppel or otherwise, to any intellectual property rights is granted by this document. Except as provided in Intel's Terms and Conditions of Sale for such products, Intel assumes no liability whatsoever, and Intel disclaims any express or implied warranty, relating to sale and/or use of Intel products including liability or warranties relating to fitness for a particular purpose, merchantability, or infringement of any patent, copyright or other intellectual property right. Intel products are not intended for use in medical, life saving, or life sustaining applications. Intel may make changes to specifications and product descriptions at any time, without notice. The Intel products described herein may contain design defects or errors known as errata which may cause the product to deviate from published specifications. Current characterized errata are available on request.

Products Affected

Table. 1. Products Affected

| Product | Product code | MM# |
|---|--------------|--------|
| Intel® RAID SSD Cache with Fast Path* I/O premium feature key AXXRPFKSSD2 | AXXRPFKSSD2 | 915316 |
| Intel [®] Integrated RAID Module RMS25PB080 | RMS25PB080 | 917056 |
| Intel® Integrated RAID Module RMS25PB040 | RMS25PB040 | 917078 |
| Intel [®] Integrated RAID Module RMT3PB080 | RMT3PB080 | 917079 |
| Intel® Integrated RAID Module RMS25CB080 | RMS25CB080 | 917084 |
| Intel® Integrated RAID Module RMS25CB040 | RMS25CB040 | 917085 |
| Intel® Integrated RAID Module RMT3CB080 | RMT3CB080 | 917086 |
| Intel® Integrated RAID Module RMS25PB080N | RMS25PB080N | 922597 |
| Intel® Integrated RAID Module RMS25CB080N | RMS25CB080N | 922598 |
| Intel® RAID Controller RS25NB008 | RS25NB008 | 912859 |
| Intel® RAID Controller RS25DB080 | RS25DB080 | 912863 |
| Intel [®] RAID Controller RS25AB080 | RS25AB080 | 917136 |

Copyright © 2012 Intel Corporation.

^{*} Other names and brands may be claimed as the property of others.

| Product | Product code | MM# |
|----------------------------------|--------------|--------|
| Intel® RAID Controller RS25SB008 | RS25SB008 | 917137 |

Description

The Intel® RAID SSD Cache with Fast Path* I/O premium feature key AXXRPFKSSD2 with MM#915316 currently supports the SSD Cache 1.0 read cache feature. Intel is upgrading the key in order to support the new writeback feature of SSD Cache 2.1. The new MM# for this updated product will be MM# 919499. This advanced writeback feature requires the latest version of controller firmware and updated key be installed on the RAID controller.

The latest version of RAID controller firmware can be found by searching for your controller product code at: http://downloadcenter.intel.com/.

Root Cause

This is a hardware change on Intel[®] RAID SSD Cache with Fast Path* I/O premium feature key AXXRPFKSSD2, therefore the key with MM#915316 cannot be used to enable the SSD Cache 2.1 writeback feature.

Corrective Action / Resolution

Please contact Intel using your normal warranty support process to replace Intel[®] RAID SSD Cache with Fast Path* I/O premium feature key AXXRPFKSSD2 MM#915316 (Intel Part Number G28865-001) with Intel[®] RAID SSD Cache with Fast Path* I/O premium feature key AXXRPFKSSD2 MM#919499 (Intel Part Number G28865-002).

Provide warranty support with the following information:

- 1. Serial number of the Intel® RAID SSD Cache with Fast Path* I/O premium feature key AXXRPFKSSD2.
- 2. This Technical Advisory number.
- 3. That you are requesting replacement the Intel® RAID SSD Cache with Fast Path* I/O premium feature key AXXRPFKSSD2 with MM#919499 (Intel Part Number G28865-002).

Please contact your Intel Sales Representative if you require more specific information about this issue.

Enterprise Platforms & Services Division Intel Corporation