



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-923-1

5200 NE Elam Young Parkway
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Intel® Deployment Assistant v2.5 May Fail to Upgrade Server System Firmware

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Products Affected

Product Code	MM#
Intel® Server Board S5000VCL	896204, 896205
Intel® Server System SR1530CL, SR1530HCL, SR1530HCLS	892052, 892053, 892054, 892060, 892047
Intel® Server Board S5000VSA	901741, 901744, 901745, 901746
Intel® Server System SR2520SAF, SR2520SAX, SR2520SAXS	900456, 900457, 900459, 900476, 900478, 900487

Description

Intel® Deployment Assistant v2.5 CD P.N. D36614-008 for Intel® Server Board S5000VSA, Intel® Server System SR2520SAF / SR2520SAX / SR2520SAXS and CD P.N. D48899-008 for Intel Server Board S5000VCL, Intel® Server System SR1530CL / SR1530HCL / SR1530HCLS may fail to update server system firmware including BIOS, BMC firmware and SDR. IDA may report that the server system firmware upgrade process completed successfully even though it has actually failed.

Root Cause

Intel found the server system firmware upgrade in Intel® Deployment Assistant v2.5 has a defect on Intel® Server Board S5000VSA, Intel® Server Board S5000VCL, Intel® Server System SR2520SAF / SR2520SAX / SR2520SAXS and Intel® Server System SR1530CL / SR1530HCL / SR1530HCLS . This defect causes server system firmware upgrades to randomly fail.

Corrective Action / Resolution

A new build of the Intel Deployment Assistant is being created to fix this bug and will be posted to <http://support.intel.com> in the near future.

In the interim, customers can download the DOS version Firmware Update Package from <http://downloadcenter.intel.com/default.aspx> to upgrade server system firmware in DOS environment.

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