



This Technical Advisory describes an issue which may or may not affect the customer's product

Intel Technical Advisory

TA-995-2

5200 NE Elam Young Parkway
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The Intel® RAID Controller audio alarm will sound after firmware upgrade if there is an existing RAID array created on the controller.

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Products Affected

Table 1. Products Affected

Product	Product code	MM#
Intel® RAID Controller RS25DB080	RS25DB080	912863
Intel® RAID Controller RS25NB008	RS25NB008	912859

Description

When updating the RAID controller firmware on an existing configuration using package 23.2.1-0023 (available at <http://downloadcenter.intel.com/Default.aspx>) the controller audio alarm will sound when no error exists. No error will be reported by the RAID utilities. A firmware update using this package on a RAID controller with no existing configuration can be performed normally and no alarm will sound.

Root Cause

There is a firmware issue that causes the controller to issue the audio alarm after the firmware update is performed on the controller with an existing array.

Corrective Action / Resolution

Intel is releasing a new firmware Rev. 23.4.1-0028 to resolve this issue. Firmware prior to Rev. 23.4.1-0028 can be upgraded to this version directly to avoid seeing the issue. The firmware package, including release notes will be available for download from Intel's support website at <http://downloadcenter.intel.com/Default.aspx>. Please refer to IR3_2208SASHWR_FWPKG-v23.4.1-0028_readme.txt in the firmware package for a list of changes made to the firmware.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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