

Intel® RAID Controller SRCU31X User's Guide

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1 Introduction and General Information

Intended Audience

To use this product you should have experience in configuring computer equipment. For example, you should be able to install and configure your operating system (OS) to recognize peripherals and you should be able to use software utilities to configure and troubleshoot those installed components. Be sure that you are familiar with the installation and setup of the OS that you are installing. For detailed OS installation procedures, consult the documentation that came with the OS.

Read and adhere to all warnings, cautions, and notices in this guide and the other documents in the user documentation set supplied with this product.

RAID Levels

RAID 0 - Data Striping

Data blocks are split into stripes based on the adjusted stripe size (for example, 128 KB) and the number of hard disks. Each stripe is stored on a separate hard disk. Significant improvement of the data throughput is achieved using this RAID level, especially with sequential read and write. RAID 0 includes no redundancy. When one hard disk fails, all data is lost. RAID 0 requires a minimum of two disks.

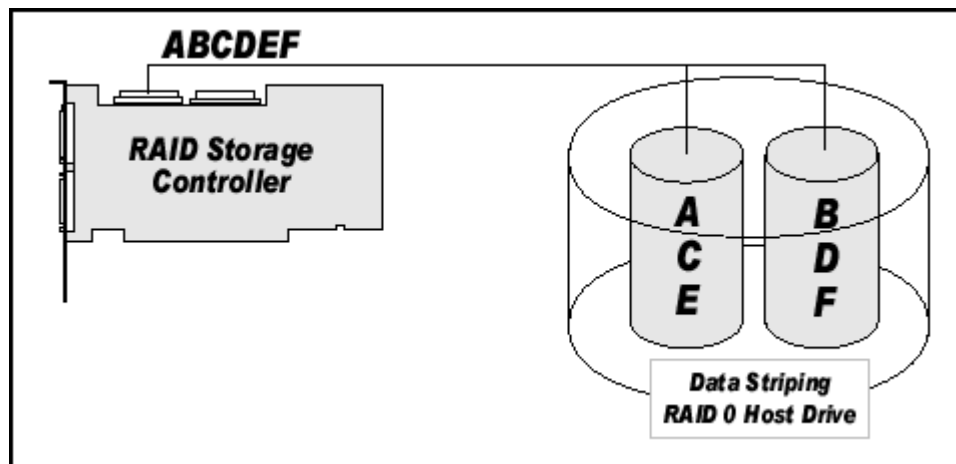


Figure 1. RAID 0 – Data Striping

RAID 1 - Disk Mirroring/Disk Duplexing

All data is stored twice on two identical hard disks. When one hard disk fails, all data is immediately available on the other without any impact on performance and data integrity.

With Disk Mirroring (Figure 2) two hard disks are mirrored on one I/O channel. If each hard disk is connected to a separate I/O channel, it is called Disk Duplexing (Figure 3).

RAID 1 represents an easy and highly efficient solution for data security and system availability. It is especially suitable for installations that are not too large (the available capacity is only half of the installed capacity). RAID 1 requires a minimum of two disks.

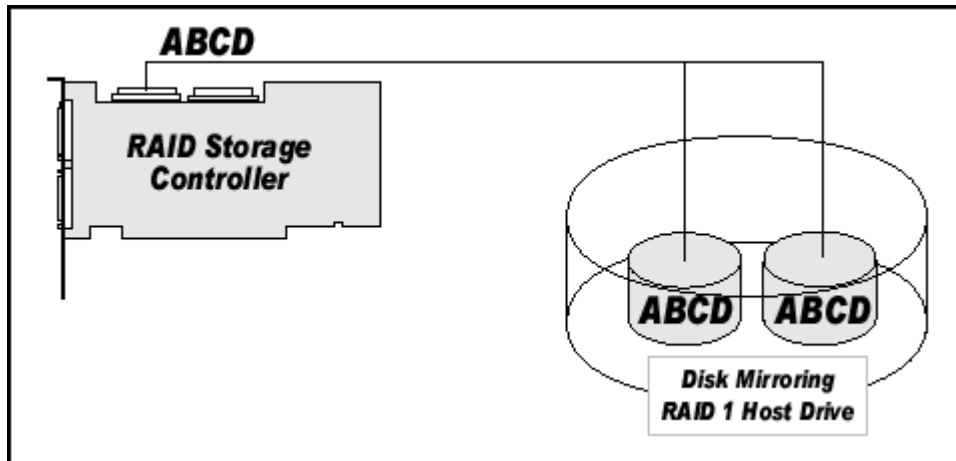


Figure 2. RAID 1 - Disk Mirroring

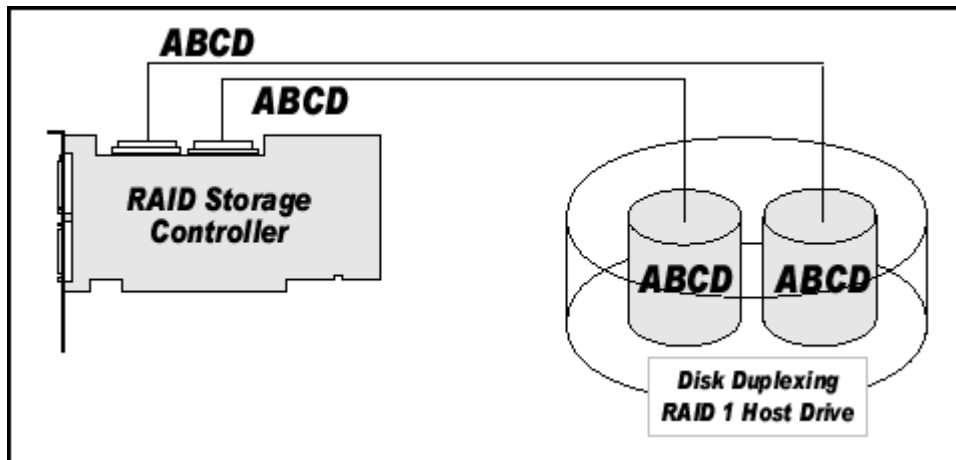


Figure 3. RAID 1 – Disk Duplexing

RAID 5 - Data Striping with Striped Parity

The parity data in a RAID 5 disk array are striped across all hard disks. The RAID 5 disk array delivers a balanced throughput. Even with small data blocks, which are very likely in a multi-tasking and multi-user environment, the response time is very good. Should one hard disk fail, all data remains fully available. Missing data is recalculated from the existing data and parity information. RAID 5 is particularly suitable for systems with medium to large capacity requirements, due to its efficient ratio of installed and available capacity. RAID 5 requires a minimum of three disks.

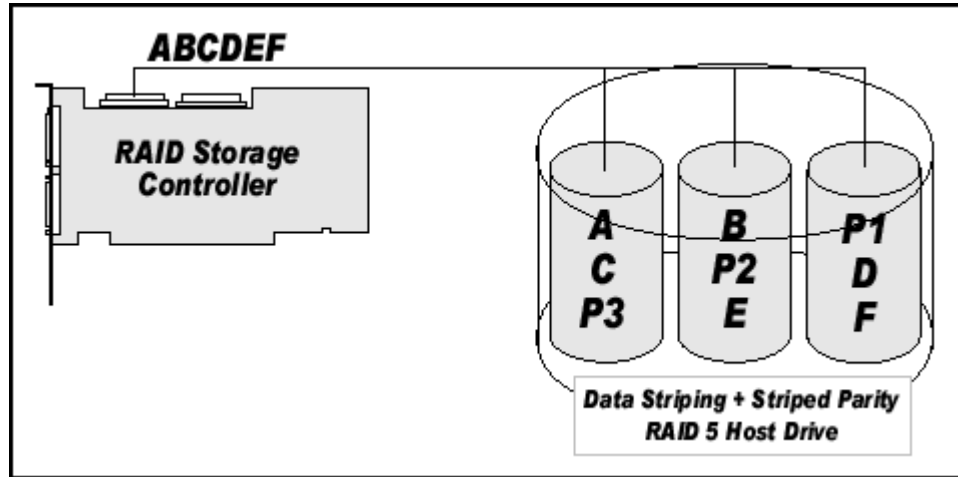


Figure 4. RAID 5

RAID 10 - Combination of RAID 1 and RAID 0

RAID 10 is a combination of RAID 0 (Performance) and RAID 1 (Data Security). Unlike RAID 5, there is no need to calculate parity information. RAID 10 disk arrays offer good performance and data security. As in RAID 0, optimum performance is achieved in highly sequential load situations. Identical to RAID 1, 50% of the installed capacity is lost through redundancy. RAID 10 requires a minimum of four disks.

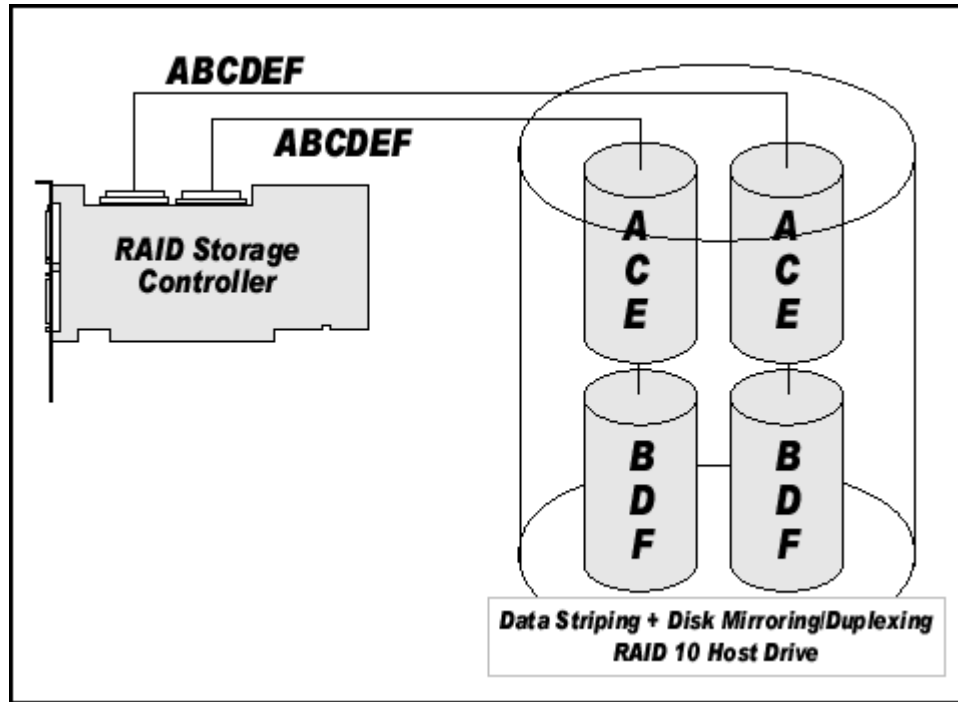


Figure 5. RAID 10

Chaining

The Intel RAID Controller SRCU31X firmware supports Chaining (also referred to as Disk Chaining or Disk Spanning). Chaining is the process of linking several individual drives to form a large single drive. Chaining is only available after having selected two or more drives in the Storage Console (StorCon) or Storage Console Plus (StorCon+). Chaining is an inexpensive method to obtain a large logical unit from many smaller disk drives.

WARNING

It is not recommended to use logical drives of the chain type as components of array drives.

WARNING

Chaining does not offer any form of data protection.

Configuring a Chaining Set Using StorCon

1. Select “Create New Host Drive.”
2. Select two or more drives.
3. Select “Chaining.”

Configuring a Chaining Set Using StorCon+

1. Click the “New host drive” icon.
2. Select “Configuration menu,” then “Host Drive,” and then “Create New.” A new host drive window appears.
3. Select a drive(s) using the <Shift> and the arrow keys. Chaining is grayed out before selecting two drives and is available after selecting two drives.
4. Select “Chaining” and press <Enter>.

The System will configure the chaining set that is now a logical drive.

Levels of Drive Hierarchy Within the Intel RAID Controller SRCU31X Firmware

The Intel RAID Controller SRCU31X firmware is based on four fundamental levels of hierarchy. Each level has its “own drives” (components). The basic rule is to build up a “drive” on a given level of hierarchy. The “drives” of the next lower level of hierarchy are used as components.

Level 1

Physical drives are hard disks and removable hard disks. Some Magneto Optical (MO) drives are located on the lowest level. Physical drives are the basic components of all “drive constructions.” However, before they can be used by the firmware, these hard disks must be “prepared” through a procedure called initialization. During this initialization each hard disk receives information which allows an univocal identification even if the SCSI ID or the controller is changed. For reasons of data coherency, this information is extremely important for any drive construction consisting of more than one physical drive.

Level 2

On the next higher level are the logical drives. Logical drives are introduced to obtain full independence of the physical coordinates of a physical device. This is necessary to easily change the Intel RAID Controller SRCU31X and the channels, IDs, without losing the data and the information on a specific disk array.

Level 3

On this level of hierarchy, the firmware forms the array drives. Depending on the firmware installed an array drive can be:

- Single Disks: one disk or a JBOD (just a bunch of drives)
- Chaining sets (concatenation of several hard disks)
- RAID 0 array drives
- RAID 1 array drives, RAID 1 array drives plus a hot fix drive
- RAID 5 array drives, RAID 5 array drives plus a hot fix drive
- RAID 10 array drives, RAID 10 array drives plus a hot fix drive

Level 4

On level 4, the firmware forms the host drives. Only these drives can be accessed by the host operating system of the computer. The firmware automatically transforms each newly installed logical drive and array drive into a host drive. This host drive is then assigned a host drive number which is identical to its logical drive or array drive number.

The firmware is capable of running several kinds of host drives at the same time. For example, in Windows† 2000, drive C is a RAID 5 type host drive (consisting of 5 SCSI hard disks), drive D is a single hard disk. On this level the user may split an existing array drive into several host drives.

After a capacity expansion of a given array drive the added capacity appears as a new host drive on this level. It can be either used as a separate host drive, or merged with the first host drive of the array drive. Within StorCon, each level of hierarchy has its own menu:

Level 1 - Configure Physical Devices

Level 2 - Configure Logical Drives

Level 3 - Configure Array Drives

Level 4 - Configure Host Drives

Generally, each installation procedure passes through these four menus, starting with level 1. Installation includes the initializing the physical drives, configuring the logical drives, configuring the array drives (for example, RAID 0, 1, 5, and 10), and configuring the host drives.

Transparency of Host Drives

The structure of the host drives installed with StorCon (see Chapter 7, Storage Console) is not known to the operating system. For example, the operating system does not recognize that a given host drive consists of a number of hard disks forming a disk array.

To the operating system this host drive appears as one single hard disk with the capacity of the disk array. This complete transparency represents the easiest way to operate disk arrays under the operating system. Neither operating system nor the PCI computer need to be involved in the administration of these complex disk array configurations.

Using CD-ROMs, DATs, Tapes, etc.

A SCSI device that is not a SCSI hard disk or a removable hard disk, or that does not behave like one, is called a Non-Direct Access Device. Such a device is not configured with StorCon and does not become a logical drive or host drive. SCSI devices of this kind are either operated through the Advanced SCSI programming Interface (ASPI) (MS-DOS[†], Windows, Novell NetWare[†] or OS/2[†]), or are directly accessed from the operating system (UNIX[†], Windows NT[†]).

⇒ **NOTE**

Hard disks and removable hard disks are called Direct Access Devices. However, there are some Non-Direct Access Devices, for example, certain MO drives, which can be operated just like removable hard disks if they have been appropriately configured (for example, by changing their jumper settings).

2 Getting Started

What is the Intel RAID Controller SRCU31X Firmware?

We refer to firmware as the operating system which controls the Intel RAID Controller SRCU31X with all its functions and capabilities. The firmware exclusively runs on the Intel RAID Controller SRCU31X and is stored in the Flash-RAM on the Intel RAID Controller SRCU31X PCB. The controlling function is entirely independent of the PCI computer and the host operating system, and does not drain computing power or time from the PCI computer. According to the system requirements needed, the Intel RAID Controller SRCU31X is available with three firmware variants. The firmware is either already installed on the controller upon delivery, or can be added as an upgrade.

Unlike pure software solutions, for example, for Windows NT, the Intel RAID Controller SRCU31X is a pure hardware RAID solution. All Intel RAID Controllers are equipped with hardware which is well suited for disk arrays. The Intel RAID Controller SRCU31X firmware uses this hardware with efficiency and therefore allows you to configure disk arrays that do not load the host computer (whereas all software-based RAID solutions more or less reduce the overall performance of the host computer).

The basic concept of the Intel RAID Controller SRCU31X firmware is strictly modular, and consequently, in its functioning it appears to the user as a unit construction system.

Standard Firmware

In addition to controlling functions regarding SCSI hard disks or removable hard disks, this version of firmware supports disk chaining and array drive configuration (data striping (RAID 0) and disk mirroring or duplexing (RAID 1)).



WARNING

Disk chaining does not offer any form of data protection.

RAID Hardware Installation and Setup

Minimum Hardware Requirements

- Computer with CD-ROM drive (not attached to the Intel RAID Controller SRCU31X). Computer must be on the supported hardware list (for example, Intel® STL2 server board).
- One available 32-bit, 33 MHz, PCI compatible slot.
- PCI 2.2 compliant System BIOS.
- SCSI hard disk drive(s) (the minimum required to meet desired RAID level).

Install the Intel RAID Controller SRCU31X in the Intel Server Board

The Intel RAID Controller SRCU31X comes ready to be inserted into the computer system. The RAID firmware has already been programmed into the flash memory.



WARNING

SHOCK HAZARDS may be present inside the unit in which this card is being installed. Disconnect all power cords to the unit before removal of any covers. Follow the warnings noted in your computer's user or service manual before installing this board. ONLY after all the covers are reinstalled should you reattach the power cords and power up the unit for the software installation and use.



NOTE

Take precautions to prevent electrostatic discharge (ESD) damage before handling the Intel RAID Controller SRCU31X.

Install a Low or High Profile Backplate to the Intel RAID Controller SRCU31X (if needed)

1. Remove both backplate screws on the backplate edge of the controller.
2. Remove the attached backplate.
3. Position the correct backplate and attach with two screws.

Install the Intel RAID Controller SRCU31X into an available PCI slot

Refer to your board documentation for details.

1. Shut down the system.
2. Turn the power OFF.
3. Insert the Intel RAID controller into an available PCI slot.

Attach SCSI Cables

1. Connect one end of the SCSI cable to the internal or external SCSI connector located on the Intel RAID Controller SRCU31X.
2. Connect the other end of the SCSI cable to the SCSI drives or drive enclosure.

Programming the Flash Memory

The Intel RAID Controller SRCU31X normally comes ready to be immediately installed into the computer server board. However, you may need to reprogram the RAID Firmware that's located in the flash memory of the Intel RAID Controller SRCU31X. Refer to Chapter 7, Firmware Update for a normal reprogram of the firmware.

In case the firmware should become corrupted and will not initialize, you will need to recover the firmware in the flash memory using the Flash Recovery Utility as described in the following procedure. Firmware updates and the Flash Recovery Utility are available for download from the Intel support web site at: <http://support.intel.com/support/motherboards/server/>. A formatted floppy disk is required for either the firmware update or the Flash Recovery Utility. In the case of the Flash Recovery Utility, a bootable floppy disk will be created.

Recover the Firmware in the Flash Memory

1. Set the Intel RAID Controller's IOP to Reset (Flash Recovery) mode:



WARNING

Shock hazards may be present inside the unit in which this card is being installed. Disconnect all power cords to the unit before removal of any covers. Follow the warnings noted in your computer's user or service manual before installing this board. ONLY after all the covers are reinstalled should you reattach the power cords and power up the unit for the software installation and use.

- a. Take all precautions to prevent ESD damage before handling the Intel RAID Controller SRCU31X.
- b. Power off all system components and disconnect their power cords.
- c. Remove the cover from the system to gain access to the PCI slots.
- d. Remove the Intel RAID Controller SRCU31X from your system.
- e. On jumper block J7A1 move the jumper from position 2-3 to position 1-2 (see Figure 6). Re-install the adapter in the PCI slot in which it was previously installed.
- f. Replace the cover and reconnect all power cords.

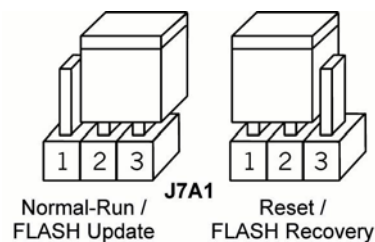


Figure 6. Jumper Positions for Flash Update and Recovery

2. Flash the firmware.

Using a bootable floppy disk with the Flash Recovery Utility from the support web site:

- a. Insert the floppy disk into the floppy drive.
- b. Power up the system.

⇒ **NOTE**

Make sure that the BIOS boot order is set to boot first from the floppy drive. As necessary, refer to the motherboard documentation.

- c. The Flash Recovery Utility will automatically start up.

⇒ **NOTE**

When the message “Press Ctrl-C to interrupt Firmware Update process” appears, this indicates that the user can interrupt the firmware update process. If the firmware update process is interrupted the user can then type “fru -o” to overwrite the existing firmware with a new image and serial number. This process is used to resolve serial number conflicts in array roaming or merging.

- d. The Flash Recovery Utility will pause at the Flash Recovery Utility screen. Press <Enter> to continue.
- e. The Flash Recovery Utility will pause to ensure that the adapter has been placed in the Reset mode (see step 1 above). If the adapter is in Reset mode, press <Y> to continue, otherwise press <N>, shut down the system, and perform step 1 above.

⇒ **NOTE**

If the firmware requires updating, it will continue and prompt for reboot when complete (note that this update can take up to 3 minutes to complete). If the firmware has been previously updated, the Flash Recovery Utility will notify the user that the StorCon is to be used for future. The user is then notified to reboot the system.

3. Reset the jumper to Run mode.
 - a. Power off all system components and disconnect power cords.
 - b. Remove the system cover.
 - c. Remove the Intel RAID Controller SRCU31X from your system.
 - d. On jumper block J7A1, move jumper from position 1-2 to position 2-3. Reinstall the Intel RAID Controller SRCU31X in the PCI slot in which it was previously installed.
 - e. Replace the cover, reconnect all power cords, and power up the system.
 - f. Boot the system. (Your firmware has now been successfully restored).

SCSI Termination

Termination

This is a commonly overlooked requirement when connecting SCSI devices together. When these devices are connected together, the resulting set of devices is typically referred to as a SCSI bus. SCSI devices such as hard disks and tape drives must be terminated if they are the last physical devices at either end of the SCSI bus (if nothing else is actively terminating the end of the bus such as a terminator or backplane). If a device is inserted into the middle of the SCSI bus, then it (the device itself) should not be terminated. Only terminate each end of the bus.

Configurable SCSI Parameters

When a SCSI hard disk drive is initialized the first time by the RAID controller, its SCSI parameters are automatically set to their optimal settings. Manual configuration is not required. However, the RAID controller allows for the custom configuration of several SCSI parameters on a hard disk drive-by-hard disk drive basis. There are several settings that can be configured by using the Storage Console menu Advanced Setup→Configure Physical Devices→Select Physical Drive →SCSI Parameter/Initialize. Most settings are set automatically and cannot be configured manually.

Table 1. Disk Drive SCSI Parameters

| Parameter | Setting/Value | Description |
|---------------------------|------------------|---|
| Synch. Transfer | Not Configurable | This setting when enabled allows the controller to operate in synchronous transfer mode. |
| Synch. Transfer Rate | Not Configurable | Allows for the setting of the speed for the SCSI hard disks (160 MB/sec for U160 drives). No matter the setting, the SCSI bus will negotiate the fastest speed up to this setting. Lowering the setting will force the disk drive to transfer at the lower speed. |
| Disconnect | Not Configurable | Enabling this setting allows for the disk drive to disconnect from the SCSI bus when it's not participating in a transfer. This allows for optimal bus utilization by all devices on the bus. |
| Tagged Queues | Not Configurable | When enabled, this feature allows the SCSI disk drive to execute more than one command at a time. |
| Disk Read and Write Cache | ON / OFF | For performance reasons, the Read Ahead and Write cache of the hard disk drives should always be on. |
| Domain Validation | Not Configurable | Using the <F4> key while in this menu accesses this parameter. When this is set to ON, Domain validation allows for a cyclical check of the correct data transfer at a given rate. |

Choosing a Configuration

How many Hard Disks Should Be Integrated into the Disk Array?

The maximum number of physical drives in a disk array is determined by the number of physical drives the Intel RAID Controller SRCU31X can run. The minimum number of hard disks required for any array depends of the RAID level you wish to realize. The desired usable disk space of the disk array as well as the issues discussed in the following sections (What Level of Redundancy is Needed and Are Hot Fix Drives Needed) have a direct impact on the number of physical hard disks needed for an array.

Table 2. RAID Level, Array Type, and Hard Disk Requirements

| RAID Level | Disk Array Type | Minimum Number of Hard Disks Required |
|------------|-----------------------------------|---------------------------------------|
| RAID 0 | Data Striping | 2 |
| RAID 1 | Disk Mirroring | 2 |
| RAID 5 | Data Striping with Striped Parity | 3 |
| RAID 10 | Data Striping and Mirroring | 4 |

What Level of Redundancy is Needed?

RAID 0 (data striping) provides no redundancy but has high data throughput. With RAID 1 (disk mirroring) the data is 100% redundant because it is mirrored on other SCSI hard disks. RAID 1 provides the highest level of redundancy, but is also the most expensive solution. A combination of RAID levels 0 and 1 is RAID 10. Two RAID 0 stripe sets are mirrored. If one drive fails, the data is available on the mirrored drive.

With RAID 5 (data striping with parity striped across all RAID disks), parity information is calculated from the data with a mathematical operation (eXclusive OR, XOR), and stored on all drives. Should one drive fail, the data of the defective drive can be reconstructed using the remaining user data and the previously calculated parity data. RAID levels 5 and 10 can tolerate the failure of one drive just as RAID 1, however RAID 5 and RAID 10 are less expensive because of their efficient ratio of available to installed capacity.

Table 3. RAID Level, Hard Drives, and Usable Storage Capacity

| RAID Level | Available Capacity with 2 Hard Disks* | Available Capacity with 3 Hard Disks* | Available Capacity with 4 Hard Disks* | Available Capacity with 5 Hard Disks* |
|------------|---------------------------------------|---------------------------------------|---------------------------------------|---------------------------------------|
| RAID 0 | 2 GB | 3 GB | 4 GB | 5 GB |
| RAID 1 | 1 GB | 1 GB | 1 GB | 1 GB |
| RAID 5 | NA | 2 GB | 3 GB | 4 GB |
| RAID 10 | NA | NA | 2 GB | NA |

*Each hard drive is assumed to have 1 GB capacity.

Are Hot Fix Drives Needed?

Assume that one of the hard disks of the RAID 5 disk array fails (Hot fix drives are available with RAID 1, 5, and 10 arrays). The disk array is without redundancy. Time Without Redundancy

(TWR) starts to run. Any unnecessary prolongation of the TWR (the time required to get a replacement drive, or because you did not immediately recognize the failure) increases the risk of data loss that will occur should a second drive fail. Therefore, redundancy should be restored as soon as possible and in an automated manner. Integrating a hot fix drive (also referred to as hot spare) as an immediately available and auto-replacing drive is the most effective way to keep the TWR as short as possible. Only a hot fix drive can ensure optimal disk array security and constant data availability.

Using a hot fix drive is not compulsory. If you control the disk array at regular intervals and immediately replace a defective drive (by shutting down the system or hot-plugging), you can operate your system without a hot fix drive.

Intel RAID Controller Hardware Features

This section provides a summary of the key features, configuration options, and support interface technology supported by the Intel RAID Controller SRCU31X.

Architecture Features (HW)

Table 4. Hardware Architecture

| Component | Features |
|---------------------|--|
| I/O Microprocessor | The 80302 uses the 100 MHz Intel® 80960JT-100 core with a 32-bit/33 MHz internal bus. |
| Cache Memory | The 80302 IOP supports up to 512 MB of 64-bit 100 MHz ECC SDRAM operating at 66 MHz. The Intel RAID Controller SRCU31X comes permanently configured with 16 MB of ECC SDRAM. |
| Flash Memory | 3.3v, 16Mb (2 MB) flash memory chip is used to store the RAID firmware. |
| I/O Interface (PCI) | PCI 2.2 compliant, universally keyed for 3.3 and 5 volt PCI slots. |
| PCI Transfer Rate | 528 MB/sec (Burst). |
| PCI Signaling | 5 or 3.3 volt. |

Electrical Characteristics

Table 5. Electrical Specifications

| Attribute | Measurements |
|----------------------|---|
| Voltage Requirements | +5, 3.3v (all +/- 5% tolerance) |
| Power Consumption | +5v @ 0.25 Amps = 1.25W +3.3v @ 2.5 Amps = 8.25W |

Environmental Specifications

Table 6. Environmental Specifications

| Environmental Stress Test | Required Conditions |
|---------------------------------|--|
| Thermal: Non-Operating | -40 °C (Celsius) to +70 °C |
| Humidity: Non-Operating | 50% to 90% Relative Humidity, non-condensing at 25 °C to 50 °C for 120 hours |
| Operating Temperature & Voltage | -5 °C to 60 °C and |

| | |
|-----------------------------------|---|
| Shmoo | +/- 6% V _{cc} Shmoo |
| Form Factor (physical dimensions) | Height: 56 mm (2.20 inches) Length: 167 mm (6.57 inches) |

Supported Hard Drive Technology

The RAID adapter supports up to 15 SCSI devices per SCSI channel. It supports up to 15 hard disk drives (or 14 hard disks if one of the SCSI ID's is occupied by a SAF-TE processor) per channel of the SCSI

The adapter supports both Single-ended (SE) and Low Voltage Differential (LVD) hard disk drives but it is recommended that you use only one type of drive technology (SE or LVD) on any one channel at a time. Each is explained below. The RAID adapter is designed to optimally utilize an Ultra 160 SCSI controller implementation on the server board; yet, it is backward compatible with older SCSI hard disk drive specifications.

⇒ **NOTE**

If both SE and LVD devices are attached to the same channel/bus, the entire bus must operate at the single ended mode speed of the slower device. See Table 7 for the maximum cable length distances that apply to each mode.

Table 7. Supported SCSI Hard Disk Drive Standards

| SCSI Drive Standard | Speed (MB/Sec) | Bus Width (Bits) | Maximum Cable Length (meters) ⁽¹⁾ | | Adapter Maximum Devices per SCSI Channel |
|-------------------------------|----------------|------------------|--|-----|--|
| | | | SE | LVD | |
| SCSI-1 ⁽²⁾ | 5 | 8 | 6 | (3) | 8 |
| Fast SCSI ⁽²⁾ | 10 | 8 | 3 | (3) | 8 |
| Fast Wide SCSI | 20 | 16 | 3 | (3) | 16 |
| Ultra SCSI ⁽²⁾ | 20 | 8 | 1.5 | (3) | 8 |
| Ultra SCSI ⁽²⁾ | 20 | 8 | 3 | NA | 4 |
| Wide Ultra SCSI | 40 | 16 | NA | (3) | 16 |
| Wide Ultra SCSI | 40 | 16 | 1.5 | NA | 8 |
| Wide Ultra SCSI | 40 | 16 | 3 | NA | 4 |
| Ultra2 SCSI ^(2, 4) | 40 | 8 | (4) | 12 | 8 |
| Wide Ultra2 ⁽⁴⁾ | 80 | 16 | (4) | 12 | 16 |
| Ultra160 (Ultra3) | 160 | 16 | (4) | 12 | 16 |

NOTES:

1. May be exceeded in Point-to-Point and engineered specific applications.
2. Use of the word "Narrow," preceding SCSI, Ultra SCSI, or Ultra2 SCSI (for example, Narrow SCSI) is optional.
3. LVD was not defined in the original SCSI standards for this speed. If all devices on the bus support LVD, then 12-meters operation is possible at this speed. However, if any device on the bus is single-ended only, then the entire bus switches to single-ended mode and the distances in the single-ended column apply.
4. Single-ended is not defined for speeds beyond Ultra.
5. After Ultra2, all new speeds are wide only.

The preceding information is based on the "STA-Endorsed Terms & Terminology for SCSI Parallel Interface Technology" specification published by the SCSI Trade Association. It can be viewed at: <http://www.scsita.org/terms/scsiterms.html>

Support for Non-Hard Disk Drive SCSI Devices (Non-Direct Access Devices)

The Intel RAID Controller SRCU31X will pass through to the host operating system direct access to non-direct access SCSI devices that are connected to a SCSI bus (channel) of the RAID Controller. The RAID controller passes through all control of these devices to the host operating system.

Types of supported Non-Direct-Access SCSI devices (this doesn't cover specific vendors and models):

- SAF-TE Processors
- Tape Backups
- CD-ROMs
- Scanners

Compatible Intel RAID Controllers

This Intel RAID Controller SRCU31X is compatible with the following Intel RAID Controllers using firmware version 31 and above. All Intel RAID Controllers using earlier firmware versions are not compatible.

- SRCU31A
- SRCU31XA

⇒ NOTE

Compatible refers to the ability of the Intel RAID Controller SRCU31X to read the RAID configuration information located on hard disk drives that are members of RAID arrays that have been created on compatible adapters. Thus RAID arrays created on compatible adapters are interchangeable between the adapters (Array Roaming).

Adapter Device Limitation Support:

- RAID arrays contain
 - Host Drives (at least 1 and up to 16 maximum)
 - Hard Disk Drives up to 30 maximum spanning both channels (all host drives that are created on an existing RAID array will have their capacity evenly distributed across all member disk drives of the RAID array)
- Host Drives
 - Can span across both channels
 - Can not span across RAID arrays

Table 8. Disk, Volume, and Array Limitations

| Adapter Device Limitations | | | | | | | | |
|----------------------------|-------------|-----|------------------|-----|----------------|----------------|----------------|-----|
| | Per Adapter | | Per RAID Channel | | Per RAID Array | | Per Host Drive | |
| | Max | Min | Max | Min | Max | Min | Max | Min |
| Hard Disk Drives | 30 | | 15 | | 30 | 1 | 30 | |
| RAID Arrays | 16 | | 15 | | | | 1 ² | |
| Host Drives | 16 | | 16 | | 16 | 1 ¹ | | |

Note:

1. Each Host Drive can only be associated with one RAID Array
2. To create a new RAID array you must initially create a Host Drive selecting the hard disk drives (that are available and not already members of a RAID array) that you wish to be members of the new RAID array.

Operational States of an Intel RAID Controller SRCU31X Firmware Disk Array

Operational States for RAID 5

An array drive under the Intel RAID Controller SRCU31X firmware operating system can assume seven different operational states: Idle, Ready, Fail, Build, Rebuild, Expand, and Error.

Table 9. Operational States

| State | Description |
|---------------|--|
| Idle State | This state is characterized by the fact that the redundant information of the disk array has never been entirely created. The disk array is in this state after its first configuration and until you quit Storage Console (StorCon). Should an error occur while the array is in the Build state, the array returns to the Idle state. |
| Build State | After the disk array has been configured for the first time, it assumes the Build state as soon as you quit StorCon. While the array is in the Build state, redundancy information is calculated and stored to the hard disks of the array. |
| Ready State | The disk array is fully operational when in the Ready state. All redundant information is present, that is, a hard disk can fail without impairing the functionality of the disk array. This is the normal state of a disk array. The state ready/expand indicates that the RAID level and/or capacity are currently migrated/expanded. |
| Fail State | The disk array changes to the Fail state whenever a Logical Drive fails. Redundancy information is still present, thus allowing the remaining hard disks to continue working. This state should be eliminated as soon as possible by replacing the defective hard disk. If a so-called hot fix drive has previously been assigned to a disk array with StorCon, the controller will automatically replace the defective drive and start the reconstruction of the data and the redundant information. Therefore, under these circumstances the Fail state is only temporary and will be eliminated by the controller itself. |
| Rebuild State | The disk array will assume this state after the automatic activation of a hot fix drive or after a manual replacement is carried out with StorCon. The data and the redundant information are reconstructed and stored to the new drive. |
| Expand State | If the capacity or RAID level of an existing disk array is changed, the disk array changes its state into expand. As soon as the expansion or migration is completed, the state changes back to the Ready state. |

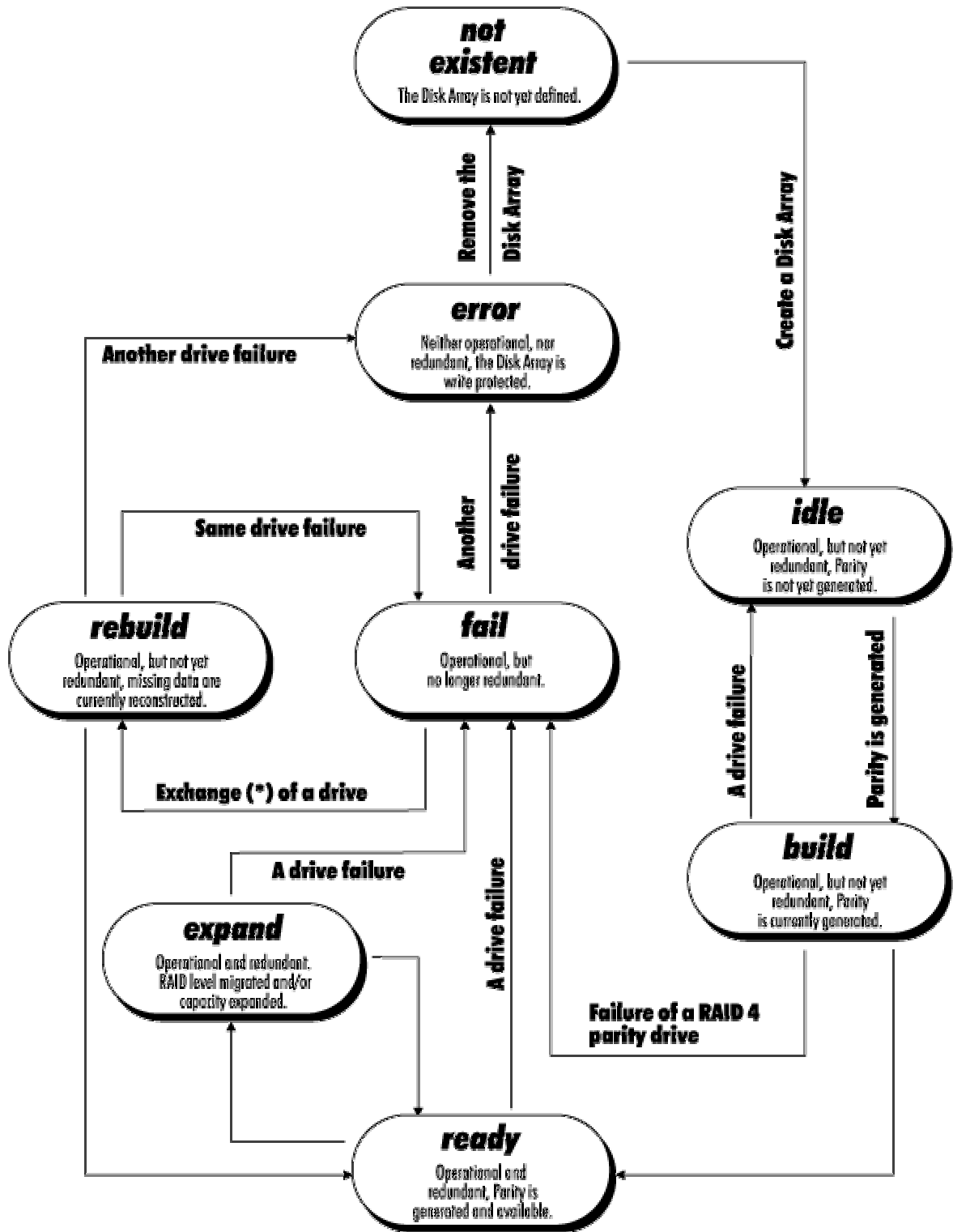


Figure 7. Operational State Diagram

Table 10. Additional Operational States

| State | Description |
|----------|--|
| OK State | The disk array is fully operational when in the OK state. All redundant information is present, that is, a hard disk can fail without impairing the functionality of the disk array. This is the normal state of a disk array. |

Methods for the Replacement of a Disk Drive

The Intel RAID Controller SRCU31X and the Intel RAID Controller SRCU31X firmware offer a variety of methods to replace a defective disk drive. When to use them depends on the physical environment of your server. With some servers the disk drives are mounted into the server enclosure. They are not removable. With other servers there is an intelligent backplane (for example, SAF-TE) and which hosts a number of disk drives with a Single Connector Attachment (SCA). Another type of server uses the disk drive in a hot-pluggable disk carrier. These carriers are often non-intelligent and do not communicate with the Intel RAID Controller SRCU31X or server, though, they can display the disk drive's temperature or the status of its built-in fan.

Table 11. Disk Drive Replacement Options

| | Manual Hot-Plug | Auto Hot-Plug | Automatic Replacement with Hot Fix Drive |
|----------------------------|--|--|---|
| Typical Server Environment | Low Cost. Disk drives are physically mounted in the server enclosure and are not removable. | Additional cost for external enclosure, cables, backplanes, etc. Disk Drives are removable in an intelligent or non-intelligent subsystem. The subsystem complies with one of the following enclosure standards: "SAF-TE" (SCSI Accessed Fault Tolerant Enclosures) "SES" (SCSI Enclosure Services) "Intelligent Fault Bus" (former DEC™ fault bus) Non-Intelligent subsystems using hot-pluggable disk carriers. | Low cost. High availability. The Intel RAID Controller SRCU31X has a spare drive available at all times. Should one hard drive of an array drive fail, the spare drive (hot fix drive) is automatically built into the array. |

continued

Table 11. Disk Drive Replacement Options (continued)

| | Manual Hot-Plug | Auto Hot-Plug | Automatic Replacement with Hot Fix Drive |
|-------------|--|---|---|
| Description | StorCon or StorCon+ guides the user to the point where a new disk drive can be built into the array drive. | The subsystem must be configured with StorCon or StorCon+, before the auto hot-plug can work. Thereafter a disk drive can just be pulled out and plugged in, and the Intel RAID Controller SRCU31X “knows” what to do. In addition, SAF-TE and SES report the enclosure status (power supplies, fans, temperature etc) to the Intel RAID Controller SRCU31X and the Intel RAID Controller SRCU31X driver. | The hot fix drive is assigned to an array drive. There are two types of hot fix drives: Private hot fix drive (Available for one array drive only) Pool hot fix drive (Several array drives share this hot fix drive) |

Intel RAID Controller SRCU31X Quick Start

The following section is intended to be used as a quick start when installing the Intel RAID Controller SRCU31X using either Windows 2000 or Red Hat[†] Linux[†] 7.1. For more detailed instructions and to get information when using other operating systems, please refer to the chapters after Chapter 2.

Make an OS Installation Diskette

1. Boot from the Intel RAID Controller SRCU31X Software CD.
2. Select “Make Diskettes.”
3. Create an installation diskette for the operating system.



Install a Low Profile Backplate to the Intel RAID Controller SRCU31X.

1. Remove both backplate screws on the backplate edge of the controller.
2. Remove the full height backplate.
3. Position the low profile backplate and attach with two screws.

Install the Intel RAID Controller SRCU31X in the Intel Server Board

Install the Intel RAID Controller SRCU31X into an available PCI slot. Refer to your board documentation for details.

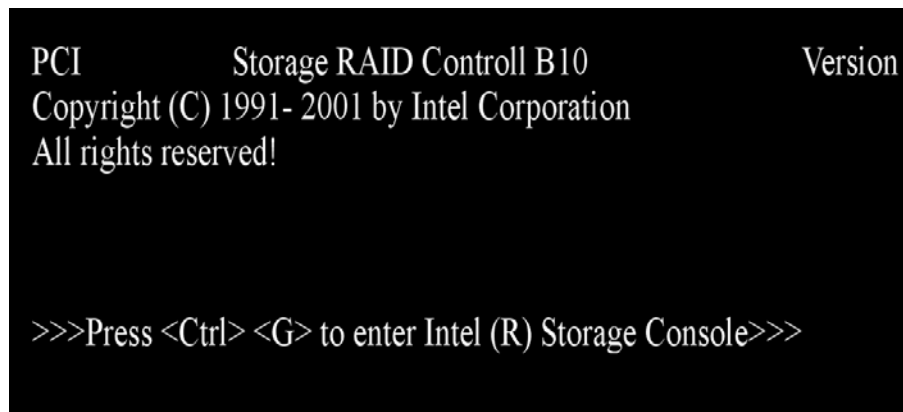
1. Shut down the system.
2. Turn the power OFF.
3. Insert the Intel RAID controller into an available PCI slot.

Attach SCSI Cables

1. Connect one end of the SCSI cable to the internal or external SCSI connector located on the Intel RAID Controller SRCU31X.
2. Connect the other end of the SCSI cable to the SCSI drives or drive enclosure.

Use StorCon to Create a RAID Volume

1. Power on the system and press <Ctrl> + <G> when the screen below appears.

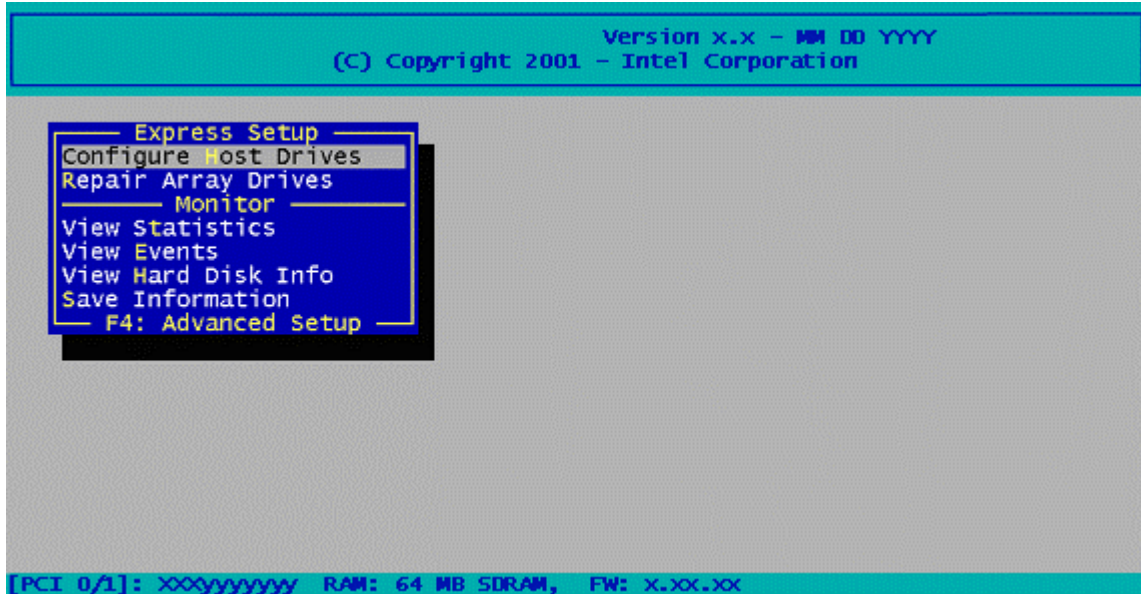


2. The following two messages will appear at the bottom of the screen:
"Intel (R) Storage Console to start after POST"
"Please wait to start Intel (R) Storage Console..."
3. When StorCon starts, it will display the Intel RAID Controller SRCU31X installed in the system. Press <Enter> to select this controller.

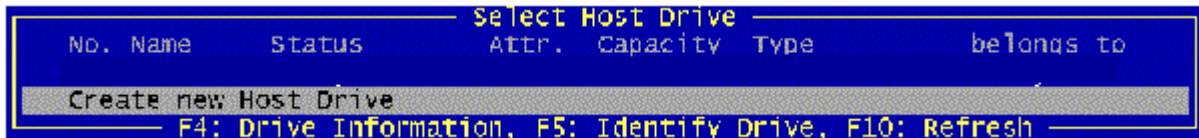
| Select Controller | | | | |
|-------------------|---------|----------|--------------|--------------|
| No. | Name | Position | Features | Firmware |
| 0 | IRCU31L | PCI 0/11 | C 0 1 4 5 10 | 2.32.00-R002 |

F10: Toggle Colors

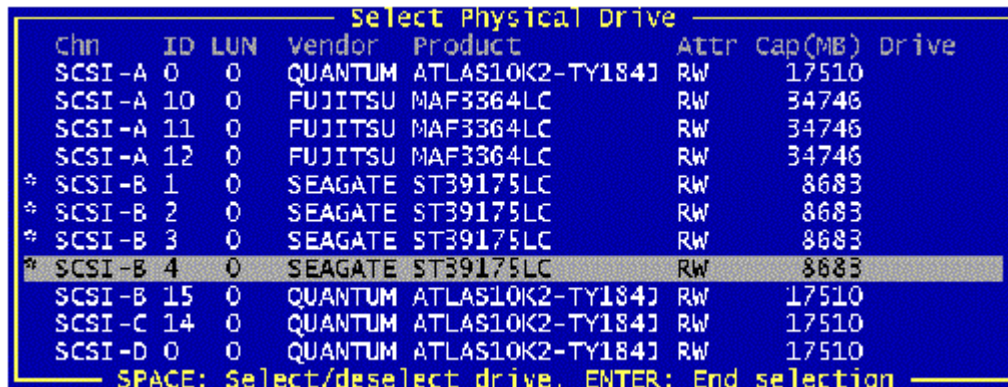
4. Select “Configure Host Drives” and press <Enter>.



5. Select “Create new Host Drive.” Storage Console displays a list of “free” hard drives. These are drives that do not belong to a logical host drive and can be used for new host drives.



6. Use the arrow keys and the space bar to select the hard drives that you want to be part of the array (these hard drives become marked with an “*”). For this example, we used four hard drives. Press <Enter>. Move the selection bar with the arrow keys from one entry to another. To deselect a drive, highlight the drive with the selection bar and press the space bar.



- The “Choose Type” menu highlights the RAID types possible considering the number of drives selected. For this example we select “RAID 5 + Hot Fix” and press <Enter>.



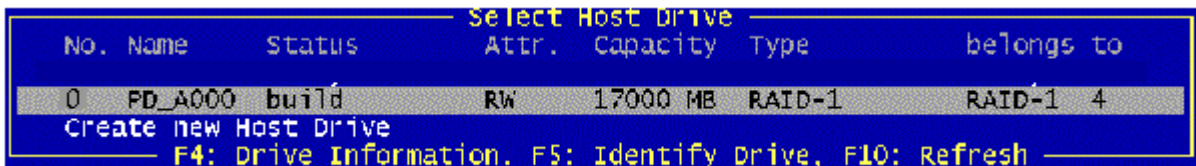
- For security reasons, you will be asked if you want to use the selected disk to create a host drive. StorCon displays a warning that all data will be destroyed after confirmation. Confirm your choice by pressing <Y>. StorCon creates a new host drive.



- Enter the appropriate drive capacity and press <Enter>.



- The new host drive is created. Press <F10> to refresh and begin the build process. Its status is still “build,” since the Intel RAID Controller SRCU31X synchronizes both drives.

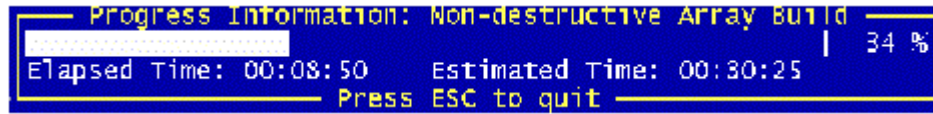


⇒ **NOTE**

The array build will continue as a background task. Exit StorCon, by pressing <Esc>, and the array build will continue in the background after BIOS POST upon reboot. You can then proceed with OS installation while the array continues the build process in the background.

- When leaving StorCon, by pressing <Esc>, a progress window informs you about the estimated completion time for the build process.

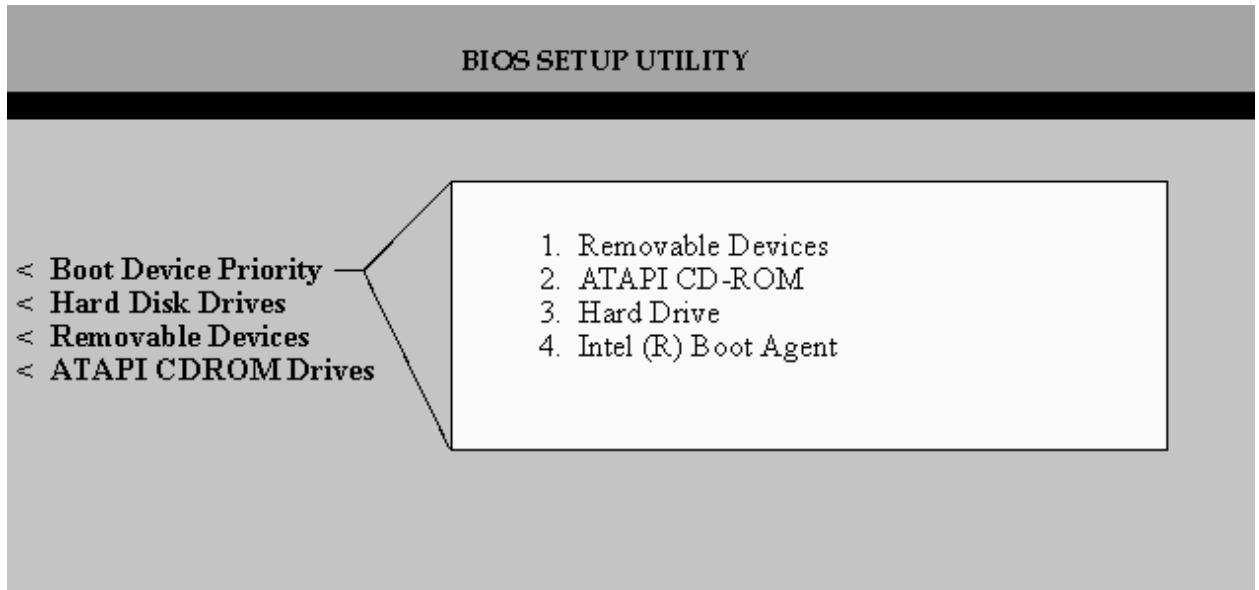
12. Upon successful completion of the build process, the disk array changes to “ready” status.



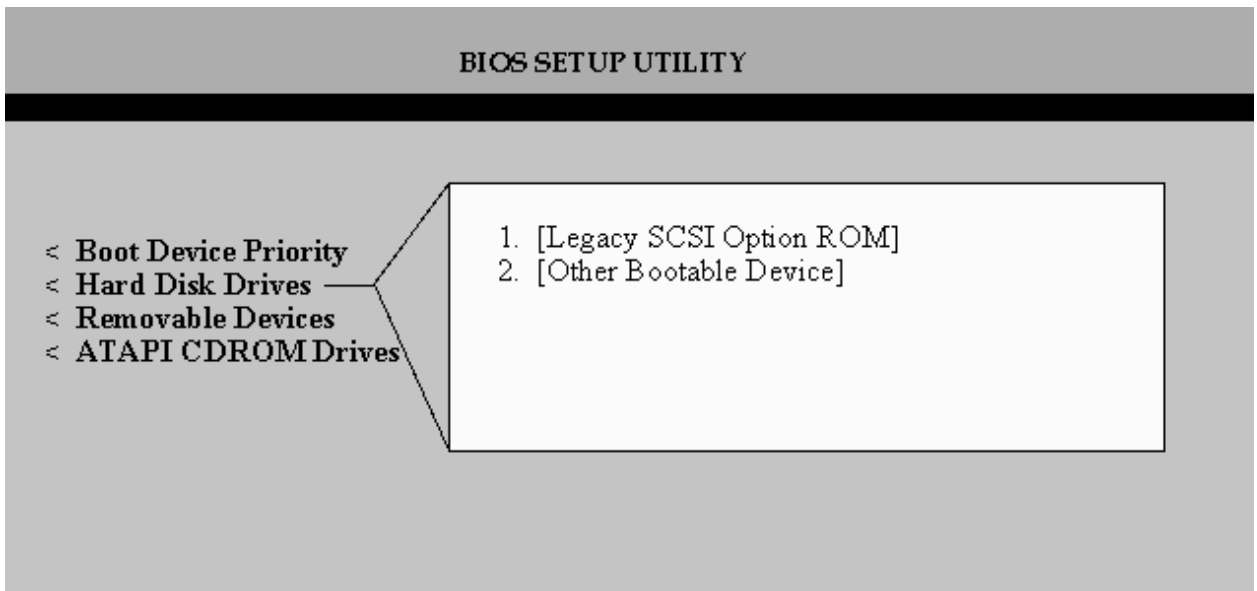
Set the BIOS Boot Order

This step requires entering your system BIOS and setting the proper boot priority. This step may differ from system to system. Refer to your system documentation for details. The example below refers to the Intel STL2 server board.

1. During POST, press <F2> to enter the BIOS Setup Utility.
2. Navigate to the “Boot” menu, then access the “Boot Device Priority” submenu and set the following order:
 - Removable Devices
 - ATAPI CD-ROM Drive
 - Hard Drive
 - Intel® Boot Agent



3. Press <Esc> to return to the previous screen.
4. Access the “Hard Disk Drives” submenu and make sure the “[Legacy SCSI Option ROM]” is on the top of the priority list.



5. Press <F10> to save your changes and exit. The system will reboot.

Install the Operating System

Installing Windows 2000

Install Windows 2000 Server:

IMPORTANT: When the blue setup screen first appears, press <F6>.

1. Boot the system with the Windows 2000 CD-ROM.
2. Press <F6> as soon as the first blue screen appears to bypass mass storage detection.
3. When prompted to specify a mass storage controller:
 - Select “S” to specify additional storage devices.
 - Insert Windows 2000 Installation driver diskette.
 - Press <Enter> to select the installation driver and continue with Windows installation.

Install and Launch the StorCon and StorCon+ Utilities:

1. Insert the Intel RAID Controller SRCU31X Software CD.
2. Select “Install” and follow the on screen instructions to install the StorCon and StorCon+ utilities. (As necessary, refer to Chapter 7, Loading StorCon, for detailed instructions).
3. Launch the StorCon and/or StorCon+ utilities by selecting “Start/Programs/RAID Tools.” Select “Storage Console” or “Storage Console+.”

Installing Red Hat Linux 7.1

Install Red Hat Linux Server:

1. Boot the system with the Red Hat Linux CD-ROM.
2. At the install prompt, select “linux dd.”
3. When prompted, insert the Red Hat Linux driver diskette.
4. Continue with the Linux OS installation.

Install the Intel RAID Controller SRCU31X StorCon Monitoring Utility:

(As necessary, refer to Chapter 7, Loading StorCon, for detailed instructions).

1. Place the Intel RAID Controller SRCU31X CD-ROM in the CD-ROM drive and mount the CD-ROM:

```
$ mount /dev/cdrom /mnt/cdrom
```

2. Copy the StorCon utility archive to /usr/sbin:

```
$ cp /mnt/cdrom/linux/install/storcon-2.02.gz /usr/sbin/storcon-2.02.gz
```

3. Unpack the archive file and rename:

```
$ gunzip -d /usr/sbin/storcon-2.02.gz
```

```
$ mv /usr/sbin/storcon-2.02 /usr/sbin/storcon
```

4. Launch the StorCon utility by typing “storcon” at any prompt.
5. Select the Linux interface to run the utility locally.

Alternative Method to Creating an Intel RAID Controller SRCU31X Installation Diskette

If you are unable to create the Intel RAID Controller SRCU31X installation diskette by using the method described in Chapter 2, you can manually create these disks for the following operating systems:

Windows NT

1. Insert the RAID Software Suite CD-ROM into the CD-ROM drive.
2. Insert a blank floppy diskette in drive.
3. Go to the “\windows\winnt\drivers\i386” directory and copy all files onto a floppy diskette.

Windows 2000

1. Insert the RAID Software Suite CD-ROM into the CD-ROM drive.
2. Insert a blank floppy diskette in drive.
3. Go to the “\windows\win2000” directory. In this directory you will find four files and two directories. Copy all files and only the “winnt” directory onto the floppy diskette.

SCO Unixware†

1. Insert the RAID Software Suite CD-ROM and go to the “apps” folder.
2. Create a folder on the system hard drive and copy the “rawrite.exe” application to that folder.
3. Open the UnixWare folder on the CD-ROM, then open the “dskimg” folder.
4. Copy “unixw7.img” to the folder created in step 2.
5. Open the command window. From the command prompt, go to the folder created in step 2 and type the following command: “rawrite.”
6. Enter the file name: “unixw7.img.”
7. When prompted to enter the name of the drive, type in the drive letter of your floppy drive: <e.g. A:> & then insert a blank floppy diskette in drive and follow instructions on screen.

How to Use Auto Hot-Plug with SAF-TE

The following describes the auto hot-plug option of the Intel RAID Controller SRCU31X software.

Auto hot-plug provides for the insertion of new disks into a system. The way a new disk is used can be different depending on the conditions under which it was inserted. If the system has a degraded array and a disk is hot-plugged into the system, the new disk will be used to rebuild the degraded array. If a system had a degraded array and used one of the available hot fix disks to rebuild and then a disk was hot-plugged, the new disk will become a hot fix disk replacing the post of the one being used in the array.

Setting Up Auto Hot-Plug

Enable SAF-TE on the enclosure. Note: It is possible to have auto hot-plug without a SAF-TE enclosure, but that setup is completely different from that described here.

The Intel RAID Controller SRCU31X configures devices in the SAF-TE enclosure. The controller identifies drives as being connected to the SAF-TE backplane and responds appropriately to requests by the SAF-TE device.

Verify the configuration in the Enclosure Slot Configuration menu.

1. Select “Configure Physical Devices” while in the Advanced Setup mode.
2. Highlight the SAF-TE processor and press <Enter>.
3. Select “Enclosure Slot Configuration.”
4. The Enclosure Slots screen is displayed. It shows what drives have been identified in which slots of the enclosure. Pressing <Enter> once configures the drives; drive information appears on the page. Pressing <Enter> again removes the drive configuration information from the page. All devices that are to be hot spare replaceable should have information in their respective slots. The lack of drive configuration information indicates the absence of a hot spare. Once the drives have been configured, they are auto hot spare ready.

Note that disks can only be replaced in positions that have been configured for a device. If there is a degraded array on a controller, and a user plugs in a drive in one of the slots not in use in the enclosure, the drive will not become available to the system.

If no disks in a volume (array) creation are configured, a message: “Do you want to configure the selected disks for SAF-TE Auto Hot-Plug? (Y/N)” appears. If even one disk of the intended array is configured, this message will not appear. However, only the configured disks are auto hot-pluggable.

3 Installing Microsoft Windows NT or Windows 2000

This section covers installation issues related to the Microsoft Windows NT and Windows 2000 operating systems. For a successful installation, study the Windows NT/2000 system manuals thoroughly. The required Intel RAID Controller SRCU31X disks can be created from the Intel RAID Controller SRCU31X system CD-ROM.

Operating System Installation Procedures

➡ NOTE

Begin the installation process in this chapter if you are installing the OS and Intel RAID Controller SRCU31X or upgrading from the Windows NT OS (the OS is currently installed on a compatible Intel RAID Controller SRCU31X) to Windows 2000.

Your installation falls into one of two categories:

- Install the OS on either a RAID volume or single disk that is attached to and configured on the Intel RAID Controller SRCU31X that you are installing, or
- Install the OS on either an IDE hard disk or a SCSI hard disk that is not attached to the Intel RAID Controller SRCU31X that you are installing

Pre-Installation Requirements Checklist

This section identifies the minimum hardware and software required to successfully install the Intel RAID Controller SRCU31X and the accompanying software suite.

Minimum Hardware Requirements

- Computer with CD-ROM drive (not attached to the Intel RAID Controller SRCU31X). Computer must be on the supported hardware list (for example, Intel STL2 server board).
- One available 32-bit, 33 MHz PCI compatible slot.
- PCI 2.2 compliant System BIOS.
- SCSI hard disk drive(s) (the minimum required to meet desired RAID level).

Minimum Software Requirements

Microsoft Windows 2000:

- RAID Software Suite CD-ROM
- 9 MB of free hard disk space (for the RAID Software Suite)
- Microsoft Windows 2000 Professional, Server or Advanced Server
- Intel RAID Controller SRCU31X installation diskette
 - One blank high density floppy diskette may be required to create the installation diskette

Microsoft Windows NT 4.0:

- RAID Software Suite CD-ROM
- 9 MB of free hard disk space (for the RAID Software Suite)
- RAID Driver installation diskette
 - One blank high density floppy diskette* may be required to create the installation diskette
- Microsoft Windows NT 4.0 Workstation*, Server*, or Server Enterprise Edition*

* Not supplied

Installing an Operating System onto a RAID Volume or Single Disk

If you do not have the Intel RAID Controller SRCU31X installation diskette for the operating system that you are installing, create it before continuing. See Chapter 2 for instructions to create this disk. Also refer to Chapter 2 for instructions to install the Intel RAID Controller SRCU31X and to set up a RAID volume.

⇒ NOTE

Prior to installing Windows NT, disable the Delayed Write Cache of the Intel RAID Controller SRCU31X.

When you do a warm boot by simultaneously pressing the <Ctrl> + <Alt> + keys, some PCI server boards carry out a hard reset of the PCI bus. As a consequence, all expansion cards and devices that are connected to the PCI bus, including the Intel RAID Controller SRCU31X, are reset. During the installation procedure of Windows NT this anomaly can cause the contents of the Intel RAID Controller SRCU31X cache RAM to be deleted before the data can be written to the disk(s). If this happens, the installation cannot be completed correctly. Such a warm boot automatically takes place after a FAT partition is converted into a NTFS partition at the end of the Windows NT installation procedure.

To avoid this problem and prevent the risk of data corruption, the Delayed Write function of the Intel RAID Controller SRCU31X cache must be disabled during the complete installation. To do so, use the StorCon program. Choose Advanced Setup, Configure Controller, Controller Settings and switch the Delayed Write function OFF. After having completed the Windows NT installation, switch the Delayed Write function ON again.

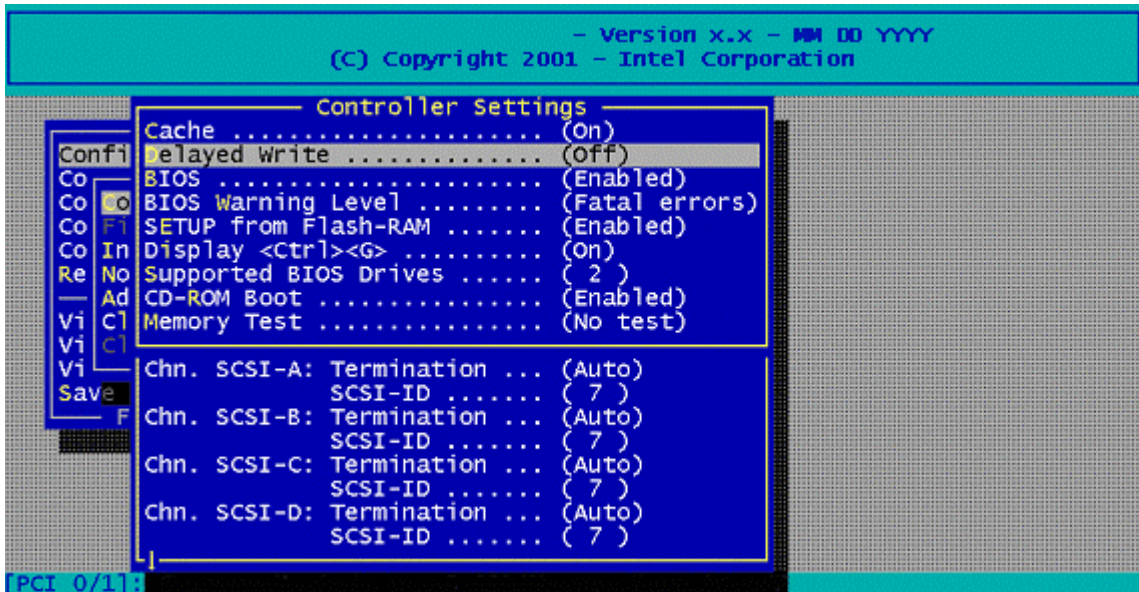


Figure 8. Controller Settings

Windows 2000 / NT 4.0 Installation Procedures

This document, when referring to Windows 2000 and Windows NT, applies to the following Windows operating systems unless otherwise noted:

- Windows 2000 Server, Advanced Server, and Professional
- Windows NT 4.0 Server, Enterprise Edition, Terminal Server Edition, and Workstation

Installing the OS

The following installation procedures highlight the Windows setup options that you must install during OS installation to successfully prepare the operating system for the installation of the RAID Software Suite.

Install the operating system software using one of the scenarios (boot diskettes or CD-ROM) below which matches your installation method.

⇒ NOTE

For detailed Windows installation procedures, please consult the documentation that came with your computer system or operating system.

Installing Windows Using the Installation Boot Diskettes:

1. During install let Windows detect the storage devices in your system. When device detection is complete, press <S> to specify additional storage devices.
2. Select "Other." Insert the Intel RAID Controller SRCU31X installation diskette for Windows into the floppy drive, press <Enter>.
3. Intel RAID Controller SRCU31X is automatically selected. Press <Enter>.
4. Complete the text-based portion of the Windows installation procedures. Reboot and continue with the GUI-based portion of the installation.

5. After the operating system is completely installed, go to Chapter 7, Loading StorCon to complete the installation.

Installing Windows Using the Bootable Windows CD-ROM:

1. Press <F6> as soon as the initial blue screen appears to ensure that the RAID Driver Installation diskette can be loaded when selecting “Other”.
2. When device detection is complete, press <S> to specify additional storage devices.
3. Select “Other.” Insert the Intel RAID Controller SRCU31X Installation diskette for Windows into the floppy drive. Press <Enter>.
4. Intel RAID Controller SRCU31X is automatically selected. Press <Enter>.
5. Complete the text-based portion of the Windows installation procedures. Reboot and continue with the GUI-based portion of the installation.
6. After the operating system is completely installed, go to Chapter 7, Loading StorCon to complete the installation.

Installing an OS onto an IDE or SCSI Disk Drive Not Attached to the Intel RAID Controller SRCU31X

Install the Intel RAID Controller SRCU31X:

1. Power OFF the computer.
2. Disconnect all power cords.
3. Remove the computer case to expose the server board inside. Observe all warnings and cautions documented with your computer system to avoid shock hazards.
4. Install the Intel RAID Controller SRCU31X into a PCI compatible slot.
5. Replace the computer case and reconnect power cords.
6. Go to the next section for your operating system to continue the installation.

Windows 2000 / NT 4.0 Installation Procedures

⇒ NOTE

This document, when referring to Windows 2000 and Windows NT, applies to the following Windows operating systems:

- Windows 2000 Server, Advanced Server, and Professional
- Windows NT 4.0 Server, Enterprise Edition, Terminal Server Edition, and Workstation

Installing the Operating System:

The following installation procedures highlight the Windows setup options that you must install to successfully prepare the operating system for the installation of the RAID Software Suite.

⇒ NOTE

For detailed Windows installation procedures, please consult the documentation that came with your computer system or operating system.

Install the operating system software using one of the scenarios (boot diskettes or CD-ROM) below that matches your installation method.

Installing Windows with Installation Boot Diskettes:

1. Booting from Windows installation diskettes initially to setup Windows.
2. Insert boot diskettes and power up your system.
3. During install let Windows detect the storage devices in your system.
4. When device detection is complete, if your disk drive controller is not detected and listed, press <S> to specify additional storage devices and install the driver.
5. Continue with the Windows installation.
6. After the operating system is completely installed, go to Chapter 7, Loading StorCon, to complete the installation.

Installing Windows Using the Bootable Windows CD-ROM

⇒ NOTE

If the driver for your disk drive controller is on the Windows CD-ROM, then follow prompts and continue at Chapter 7, Loading StorCon. If you are installing a driver that does not come with the Windows installation CD-ROM, for example, the Intel RAID Controller SRCU31X driver created in Chapter 2, then follow the procedure below.

1. Insert CD-ROM and power up your system. If the drivers for your disk drive controller are not on the bootable Windows CD-ROM, press <F6> as soon as the initial blue screen appears to ensure that the driver diskette can be loaded.
2. When device detection is complete, press <S> to specify additional storage devices and then select "Other." Insert the Intel RAID Controller SRCU31X diskette into the floppy drive and continue the installation (see the next section).

Upgrading an OS (Windows NT 4.0 to Windows 2000) that is Currently Installed on a RAID Volume or Single Disk

Before you Begin:

Ensure that the OS is installed on an Intel RAID Controller SRCU31X that is compatible with the new OS and/or RAID Software Suite that you are about to install. If it is not compatible, then exit this installation procedure.

Upgrading Windows NT 4.0 to Windows 2000:

1. Before beginning, back up any vital data.
2. If you are not installing a new adapter and you are only upgrading the OS and the RAID software, go to step 9.
3. If you are installing a new Intel RAID Controller SRCU31X, and transferring your OS to that new adapter, go to step 4.
4. Power OFF your computer, disconnect all power cords, and remove the computer's cover to access the server board.
5. Disconnect the SCSI cable(s), if applicable.
6. Remove the currently installed Intel RAID Controller SRCU31X and insert the new Intel RAID Controller SRCU31X into a PCI compatible slot.
7. Connect the SCSI cable, if applicable, to the newly installed Intel RAID Controller SRCU31X.
8. Replace the computer's cover, reconnect all power cords, and reboot the computer.
9. Log into NT with administrative user rights.

10. Insert the Windows 2000 CD-ROM. The Windows 2000 upgrade utility will auto-start. Click “Yes” to start the upgrade.
11. When Welcome to the Windows 2000 Setup Wizard launches, select “Upgrade to Windows 2000” and complete this portion of the upgrade. Windows should auto-reboot. If not, manually reboot the computer.
12. Leave the Windows 2000 CD-ROM in the CD-ROM drive and let the computer boot up. DO NOT touch any key when prompted to boot from the CD-ROM. Let the computer boot to the hard drive to continue the upgrade.
13. When the computer gets to the first blue setup screen, immediately press <F6> to load the RAID drivers for Windows 2000.
14. When prompted press <S> and insert the Intel RAID Controller SRCU31X installation diskette and continue the Windows 2000 upgrade.
15. Setup will complete the text-based portion of the installation and auto-reboot to continue the GUI portion of the Windows 2000 Upgrade.
16. When the GUI portion of setup completes, the computer will auto-reboot. If it does not auto-reboot, manually reboot the computer to continue the upgrade.
17. Go to the “Installation to an Existing OS” section to complete the upgrade.

Swapping Out / Replacing Compatible Intel RAID Controller SRCU31X in Windows 2000:

While running Windows 2000, swapping or replacing a SCSI host adapter with another compatible but different model SCSI host adapter is similar to the procedure for adding a host adapter. The important distinction is that you add the new SCSI adapter into the system first, before removing the old adapter.

⇒ NOTE

If you do not install the new host adapter first, it may result in a Windows 2000 boot failure.

To swap compatible Intel RAID Controller SRCU31X, follow these steps:

1. Power down your computer.
2. Insert the new (compatible) Intel RAID Controller SRCU31X into an available PCI slot, leaving the existing Intel RAID Controller SRCU31X intact.
3. Power up your computer. Windows 2000 should load up as normal and detect the new Intel RAID Controller SRCU31X. Install the Windows 2000 driver if prompted to. If a Driver Install Wizard starts, follow the driver installation procedures.
4. Reboot if prompted.
5. Once the new Intel RAID Controller SRCU31X is functioning properly, power down your computer.
6. Remove the old Intel RAID Controller SRCU31X (leave the new Intel RAID Controller SRCU31X in the slot that it was initially installed in and detected by Windows 2000) and move all desired devices to the new adapter.
7. All attached devices should be recognized upon reboot.

Note: For a list of compatible Intel RAID Controller SRCU31X, see the *Hardware Guide*.

Installation to an Existing OS

This section covers all installations of the Intel RAID Controller SRCU31X into computers with existing (previously installed) operating systems.

Minimum Requirements:

- Fully functional OS already installed and running on the computer
- Administrative level privilege on the computer
- Hard Disk Space: 9 MB Minimum
- Installed Intel RAID Controller SRCU31X

Once all these requirements are met and you are logged on to the computer, continue to the next section.

Installing Drivers for your Intel RAID Controller SRCU31X

Method 1:

1. Insert the RAID Software Suite CD-ROM in CD-ROM drive.
2. If the CD does not start automatically, then run the “\autorun.exe” file.
3. Click “OS Diskette,” then click “Windows.” Select the appropriate Windows version.
4. A command prompt window appears requesting that you insert a formatted floppy diskette.
5. Insert the floppy in the floppy drive and press <Enter>. The command prompt window closes automatically after the diskette has been written.
6. Open the Device Manager for the given OS and scan the PCI bus for new hardware.
7. Select “Intel RAID Controller SRCU31X” in the hardware found list, and then click “Next.”
8. Select “Search for a suitable driver for my device,” and click “Next.”
9. Select “Floppy Drive.”
10. Click “Next” and follow the instructions up to and including system reboot.

Method 2:

1. Insert the RAID Software Suite CD-ROM in CD-ROM drive.
2. Run the “\windows\install\setup.exe” file.
3. InstallShield Wizard starts. Select “Modify.” Click “Next.”
4. The Select Components window appears. Select “Device Drivers.”
5. Click “Next” and follow the instructions up to and including system reboot.

4 Installing Linux

This section discusses installation issues related to the Red Hat Linux operating systems. For a successful installation, study the Linux system manuals thoroughly. The required Intel RAID Controller SRCU31X installation disks can be created from the RAID Software Suite system CD-ROM. See Chapter 2 for instructions to create these disks.

Before you Begin

Available Drivers and Tools on the Intel RAID Controller SRCU31X Software Suite CD-ROM

| | |
|----------------------|--|
| gdth.tgz | Intel RAID Controller SRCU31X driver sources |
| storcon-2.02.gz | StorCon for i386 systems, version 2.02 |
| srcd-1.10-redhat.tgz | Remote RAID Configuration Service with start/stop script for Red Hat Linux, version 1.10 |

Assumptions About Path Names

Since the user may have received StorCon on the CD-ROM or as a download from the web, and because Linux administrators may mount volumes with a variety of names, certain assumptions were made in this document.

Table 12. Linux Path Names

| Path Names | Note |
|------------|--|
| /mnt/cdrom | If the Linux driver and StorCon is not being installed from the CD-ROM, the "/mnt/cdrom" part of the path may be changed to the proper directory. |
| \$ | Assumes this is your current directory level. |
| /dev/hda | Path entries such as the example on the right are assumptions and may be changed to match what the administrator has selected for the particular system. |

General Installation Notes

Minimum Hardware Requirements

For detailed hardware requirements, specifications, and installation procedures, specific to your Intel RAID Controller SRCU31X, refer to Chapter 2.

Minimum Hardware Requirements

- Computer with CD-ROM drive (not attached to the Intel RAID Controller SRCU31X). Computer must be on the supported hardware list (for example, Intel STL2 server board).
- One available 32-bit, 33 MHz, PCI compatible slot.
- PCI 2.2 compliant System BIOS.
- SCSI hard disk drive(s) (the minimum required to meet desired RAID level).

Minimum Software Requirements

- RAID Software Suite CD-ROM
- 10 MB of hard disk space
- RAID Driver Installation Diskette for Linux (see Section 2.1 for instructions to create this diskette)
- Linux Red Hat 7.x Installation CD-ROMs
- Root access on the Linux server

Installing Red Hat Linux 7.x on a RAID Volume (Host Drive)

1. To install Red Hat Linux 7.x on to a host drive, first create the appropriate driver disk from the Intel RAID Controller SRCU31X CD-ROM. Follow the procedure below.
2. In the system BIOS, ensure that the machine is set to boot off of the CD-ROM drive.
3. Place the RAID Software Suite CD-ROM in the CD-ROM drive and boot the machine.
4. Select the option to make diskettes.
5. Select “Red Hat Linux” and the appropriate driver for your system. When driver disk is created, follow the procedure below to create a host drive to install to.
6. Ensure the Intel RAID Controller SRCU31X is installed in your machine and is connected to drives on which you intend to create a host drive.
7. Boot your machine and when prompted press <Ctrl> + <G> to enter StorCon. Create a single host drive from your selected disks.
8. For more information on creating host drives using the StorCon, see Chapter 7, Configure New Host Drive.
9. Read the Red Hat documentation to understand the disk space/size requirements for the Red Hat 7.x installation.
10. Ensure the system is set to boot from the CD-ROM drive and boot to the Red Hat 7.x CD-ROM. At the boot prompt, type “linux dd” and press <Enter> to continue.
11. Insert the floppy driver disk created in the previous procedure when prompted by the installer.

When the installation is complete, remove the floppy disk from the drive and reboot the system.

Installing an Intel RAID Controller SRCU31X onto an Existing Linux Server

Installation of Driver Sources from the Intel RAID Controller SRCU31X CD-ROM

The same procedure can be used for updating a currently installed Intel RAID Controller SRCU31X driver using the driver sources.

1. If you are installing the driver sources from the Intel RAID Controller SRCU31X CD-ROM, and if the CD InstallShield has not started automatically, place the Intel RAID Controller SRCU31X CD-ROM in the CD-ROM drive and use the following procedure:

- a. Mount the CD-ROM by typing the following command:

```
$ mount /dev/cdrom /mnt/cdrom
```

- b. Copy the driver sources to “/usr/src/linux/drivers/scsi.”

- c. Enter the following command:

```
$ cp /mnt/cdrom/linux/drivers/gdth.tgz /usr/src/linux/ drivers/scsi*
```

- d. Unpack and unzip the tar file using the following command:

```
$ tar -zxvf /usr/src/linux/drivers/scsi/gdth.tgz
```

*Linux kernel versions are specific. For example, the directory /usr/src/linux-2.4.2 is specific to Linux kernel version 2.4.2 found in Red Hat version 7.1. You should be aware of the specific path for your distribution.

2. Compile a new kernel with module support and GDTH SCSI support enabled. This procedure depends on the Linux “distribution.” “Make config,” “make dep,” and “make clean” may be necessary to install the RAID volume. Refer to your specific Linux distribution documentation for help.
3. Compile the modules. This procedure depends on the Linux distribution. Refer to your specific Linux distribution documentation for help.
4. Configure “Lilo.conf” to use the new module support. This procedure depends on the Linux distribution. Refer to your specific Linux distribution documentation for help.

GDT Driver Parameters

Reservation of SCSI Devices

The reservation of SCSI devices becomes necessary if you want Direct Access Devices (for example, hard disks, removable hard disks like IOMEGA or SyQuest, some MOs) to be directly controlled by Linux and not the Intel RAID Controller SRCU31X's firmware (for example, they are not configured as host drives).

Reservation of SCSI devices is also called raw-service. In this case the Intel RAID Controller SRCU31X does not cache the data to/from the reserved SCSI device. This reservation is important for removable hard disks. If they are controlled by the Intel RAID Controller SRCU31X and are a host drive, a media change is very difficult.

Non-Direct Access Devices like CD-ROMs, Streamers, DATs, etc. do NOT require a reservation.



CAUTION

The reservation of SCSI devices is only possible with not-initialized SCSI devices. (Use StorCon to de-initialize an already initialized device).

From driver version 1.10 on you can add the parameters for the reservation with the LILO append command (excerpt of /etc/lilo.conf):

```
# End LILO global section
# Linux bootable partition config begins
image = /boot/vmlinuz
root = /dev/sda2
label = Linux
append = "gdth=reserve_list:1,0,6,0"
# Linux bootable partition config ends
```

This "gdth" driver parameter reserves the SCSI device that is connected with Intel RAID Controller SRCU31X 1 (the second Intel RAID Controller SRCU31X), SCSI Bus 0 (channel A), ID 6, LUN 0 for Linux (raw service).

After each change in "/etc/lilo.conf," "lilo" must be loaded once.

Driver parameters may also be entered at the LILO boot prompt (for example: `gdth=reserve_list:1,0,6,0`).

Further Driver Parameters

| | |
|----------------------------------|---|
| irq1,irq2, etc. | Only for RAID EISA Controllers with disabled BIOS (irq1, irq2, etc. correspond with the IRQs of the RAID controllers) |
| disable:Y | deactivates the RAID driver |
| disable:N | activates the RAID driver |
| reserve_mode:0 | reserves no SCSI devices* |
| reserve_mode:1 | reserves all not-initialized removable hard disk* |
| reserve_mode:2 | reserves all not-initialized SCSI devices* |
| reserve_list:h,b,t,l,h,b,t,l,... | reserves SCSI devices at the corresponding coordinates with h=Hostadapter, b=SCSI Bus, t=Target ID, l=LUN |
| reverse_scan:Y | reversed scanning order of the PCI controllers |
| reverse_scan:N | Normal scanning order of PCI controllers according to the system BIOS |
| max_ids:x | x = number of target IDs per SCSI channel (accelerates the boot process) |
| rescan:Y | rescan all SCSI channels / IDs |
| rescan:N | scan only those SCSI devices found during system power up* |

* The driver parameters “reserve_mode” and “rescan:N” require Intel RAID Controller SRCU31Xs with firmware version FW x.23.00 or higher.

The current default settings of the driver are:

- “gdth=disable:N,reserve_mode:1,reverse_scan:N,max_ids:127,rescan:N.”
- If gdth is loaded as a module, these parameters can also be added with a special syntax.
- IRQ parameters are entered as “IRQ=” (for example, IRQ=10). Several parameters are not separated with a comma (“,”) but a space (“ ”). All “:” are substituted with “=,” all “Y” with “1” and all “N” with “0.”
- Default: “modprobe gdth disable=0 reserve_mode=1 reverse_scan=0 max_ids=127 rescan=0.”

Installation of Intel RAID Controller SRCU31X StorCon Monitoring Utility

Installation of StorCon from the Intel RAID Controller SRCU31X CD-ROM

1. If you are installing the StorCon from the Intel RAID Controller SRCU31X CD-ROM, then place the Intel RAID Controller SRCU31X CD-ROM in the CD-ROM drive and mount the CD-ROM:

```
$ mount /dev/cdrom /mnt/cdrom
```

2. Copy the StorCon utility archive to “/usr/sbin:”

```
$ cp /mnt/cdrom/linux/install/storcon-2.02.gz /usr/bin/storcon-2.02.gz
```

3. Unpack the archive file and rename:

```
$ gunzip -d /usr/sbin/storcon-2.02.gz
```

```
$ mv /usr/sbin/storcon-2.02 /usr/sbin/storcon
```

Using StorCon Monitoring Utility

To run the StorCon utility, type “storcon” at any prompt. Select the interface (Linux if locally run, TCP/IP sockets if remote).

While using StorCon from the Linux system console, the StorCon screen may be overwritten by system/kernel log messages. To avoid this, execute the following command (entered at the prompt from a console session):

```
dmesg -n 1
```

When finished using StorCon, the console log level can be set back to the default level using the following command:

```
dmesg -n 7
```

This behavior is not observed if the StorCon utility is used from an X-windows terminal window.

Remote Monitoring with the Intel SRCD Remote Access Service

SRCD is the remote access service for Intel RAID Controller SRCU31Xs. With SRCD running, you can manage disk arrays from a remote workstation using storage management software (for example, StorCon) via TCP/IP.

Configure “/etc/srcd.conf” to send SNMP traps or execute an external program (for example, mail) when a disk array controller event occurs. See comments in “/etc/srcd.conf” for details.

SRCD Installation Instructions from the Intel RAID Controller SRCU31X CD-ROM

1. Copy the SRCD archive to “/etc” (may be “srcd-1.10-suse.tgz” or “srcd-1.10 redhat.tgz”)
`$ cp /mnt/cdrom/linux/install\srcd-v.vv-xxxx.tgz /etc/srcd-v.vv-xxxx.tgz`
2. Unpack “srcd-v.vv-xxxx.tgz:”
`$ tar /etc/xvfz srcd-v.vv-xxxx.tgz`
3. Run “install.sh.” It will interactively set up a start script and a “/etc/srcd.conf” file:
`$./install.s`
4. Edit “/etc/srcd.conf” to send SNMP traps or execute an external program when controller events occur.
5. If SRCD is not running, start it by executing the following command (for Red Hat Linux):
`$ /etc/rc.d/rc2.d/srcd start`

5 Installing Novell Netware

This section discusses installation issues related to the Novell NetWare operating system and covers version NetWare 5.1. For a successful installation, study the NetWare system manuals thoroughly. The information provided in this section refers to the loading of the Intel RAID Controller SRCU31X NetWare driver(s) only. The required Intel RAID Controller SRCU31X disks can be created from the Intel RAID Controller SRCU31X system CD-ROM.

Pre-Installation Requirements Checklist

This section identifies the minimum hardware and software required to successfully install the Intel RAID Controller SRCU31X and the accompanying RAID Software Suite.

Minimum Hardware Requirements

- Computer with CD-ROM drive (not attached to the Intel RAID Controller SRCU31X). Computer must be on the supported hardware list (for example, Intel STL2 server board).
- One available 32-bit, 33 MHz, PCI compatible slot.
- PCI 2.2 compliant System BIOS.
- SCSI hard disk drive(s) (the minimum required to meet desired RAID level).

Minimum Software Requirements

- RAID Software Suite CD-ROM
- 20 MB of hard disk space
- RAID Driver Installation Diskette for NetWare (see Section 2.1 for instructions to create this diskette)
- Novell NetWare 5.1 Software

New Installation of NetWare 5.1

The following procedures assume that your Intel RAID Controller SRCU31X(s) is(are) already installed in your system. If you plan to install the OS to a RAID volume, you must first configure the RAID volume through the XROM version of StorCon. At system boot time, press <Ctrl> + <G> when prompted to invoke the XROM version of StorCon.

⇒ NOTE

*Install all Novell patches and updates prior to installing the Intel RAID Controller SRCU31X driver and StorCon. These updates can be found at:
<http://www.novell.com>*

New Installation of NetWare 5.xx with the SRCRX.HAM Driver

1. Create a driver diskette from the RAID Software Suite CD-ROM. See Chapter 2 for details to create this disk.
2. Start the OS installation from the NetWare bootable CD-ROM.
3. At the storage driver summary menu, select “modify drivers.”
4. Insert the driver disk into drive A.
5. Press <Enter> on the storage driver list.
6. Press <Insert> in the storage controller driver menu.
7. Press <F3> and change the path to “A:\DRIVERS\5XX,” then press <Enter>.
8. Select the “SRCRX.HAM” driver.
9. Complete the installation.

⇒ NOTE

The above procedures install only the controller drivers. To install the StorCon NLM, follow the procedure under Adding Intel RAID Controller(s), drivers, and/or StorCon to an existing NetWare installation and select “Storage RAID Controller Tools Kit” (STORCON.NLM).

Adding Intel RAID Controller SRCU31X Controller(s), Drivers, and/or StorCon to an Existing NetWare Installation

Install all Novell patches and updates prior to installing the Intel RAID Controller SRCU31X driver and StorCon. These updates can be found at:

<http://www.novell.com>

1. Create a driver diskette from the RAID Software Suite CD-ROM. See Chapter 2 for details to create this disk.
2. Power OFF the system and add the Intel RAID Controller SRCU31X card(s).
3. Power ON the system and boot to the OS.
4. Load NWCONFIG.NLM (For 5.x and above).
5. Insert the driver diskette into drive A.
6. Do one or both of the following to install your desired packages – Installing the Driver Package or Installing the Tools Kit Package. (You do not need to reinstall the driver package if you initially installed the driver using one of the steps under New Installation of NetWare 5.1).

Installing the Intel RAID Controller SRCU31X Driver Package

1. Select “Product options,” and then select “Install a product not listed.”
2. Change the path to “A:\INSTALL” and press <Enter> to continue.
3. Select “Storage RAID Controller Driver” (SRCRX.HAM) by setting the cursor on its menu item and pressing the space bar (an “X” will appear in the item’s checkbox).
4. Press <F10> to accept the selected item.
5. After the file copy is complete, select “Return to previous menu” to get back to the “INSTALL/NWCONFIG” main options.
6. Select “Driver Options.”
7. Select “Configure disk and storage device drivers.”
8. Select “Discover” and load additional drivers.
9. Press <Enter> to continue past any module load errors not related to the Intel RAID Controller SRCU31X.
10. Press <F3> to continue past any non-Intel RAID Controller SRCU31X related hardware found by NetWare for which a matching driver was not found.
11. NetWare will now load the SRCRX.HAM driver for each hardware instance you added in the system and update the STARTUP.NCF file so the driver will load for each subsequent restart of the server.
12. Select “Return to previous menu” twice to get back to the “INSTALL/NWCONFIG” main options.

Installing the Intel RAID Controller SRCU31X Tools Kit Package

⇒ NOTE

STORCON.NLM will not find any controllers unless SRCRX.HAM is already loaded and running.

1. Select “Product options” and then select “Install a product not listed.”
2. Change the path to “A:\INSTALL” and press <Enter> to continue.
3. Select “Storage RAID Controller Tools Kit” (STORCON.NLM) by setting the cursor on its menu item and pressing the space bar (an “X” will appear in the item’s checkbox).
4. Press <F10> to accept the selected item.
5. NetWare will copy the necessary files, automatically load “STORCON.NLM,” and modify the “AUTOEXEC.NCF” file to load “STORCON.NLM” for each subsequent restart of the server.

Configuring Tools for Remote Access

1. Create a group “SRC_Operator” in the NDS.
2. Add the administrator and all other users who will use this interface.
3. Load “SRCIPX.NLM.”
4. Start StorCon (Storcon.exe) or StorCon+ (Storcon+.exe) from a workstation using a user name of the group “SRC_Operator” and their NetWare password.

ASPI Support for NetWare 5.1

You will need to ensure that the “NWASPI.CDM” file is in the server’s search path. For NetWare 5.1, copy “NWASPI.CDM” into the server’s startup directory from “C:\NWSERVER\DRIVERS.”

⇒ NOTE

Since the debut of Media Manager (MM.NLM) and the NetWare Peripheral Architecture (NWP.A.NLM), the need for ASPI in NetWare is rare. However, there may be a few applications that require ASPI. Unless your application(s) require it, do not install ASPI.

This procedure describes how to manually install Novell’s ASPI manager module, but be aware that you may need to follow specific instructions from your application vendor to correctly configure ASPI.

1. With the server loaded and running, load NWCONFIG.NLM (NetWare 5.1).
2. Select “NCF Files Option” from the main menu.
3. Select “Edit Startup.ncf.”
4. Add the following line at the end of the “.CDM” section of “STARTUP.NCF:”

```
LOAD NWASPI.CDM
```

5. Reboot the server.

Tips and Tricks

Optimize Data Throughput

High performance RAID controllers are designed for multi-I/O operations and are capable of processing several I/Os simultaneously. Cache controllers with powerful on-board RISC CPUs can handle many I/Os per second. NetWare offers the option of adjusting the number of write I/Os that are loaded on the mass storage subsystem. To gain optimum performance and speed from modern high performance disk controllers, the amount of the so-called maximum concurrent disk cache writes has been increased with every further development of NetWare. Looking back to NetWare 3.11, only 100 concurrent disk cache writes were possible. With NetWare 4.10, it can be as much as 1000.

The number of concurrent disk cache writes delivering the best performance is highly dependent on the performance of the installed disk controller, the amount of cache RAM on the controller and the hard disks. The Intel RAID Controller SRCU31X's can easily cope with up to 500 simultaneous requests. The following command line enables the adjustment of a new number under NetWare (default value = 50):

```
set maximum concurrent disk cache writes = xxxx
```

Where "xxxx" represents the required number of concurrent disk cache writes.

"Cache Memory Allocator Out of Available Memory" in PCI-ISA Systems

PCI systems which are not equipped with an EISA Bus behave in the same way as an ISA mainboard with regard to the available RAM memory. NetWare therefore does not automatically recognize the available memory above 16 MB. The command "register memory" allows the registration of memory above 16 MB. Memory shortage can appear while loading several applications simultaneously on the server, especially where large volumes are concerned. This is because the register memory command is normally carried out in the "autoexec.ncf" file. This is usually located in the SYS volume. An "autoexec.ncf" file placed in the DOS partition of the NetWare Server helps to get around this problem. To carry out this process, the disk driver must be removed from the "startup.ncf" and inserted into the "autoexec.ncf" in the DOS partition. After completing this process, the disk driver must be loaded directly after the register memory command as indicated in the following "autoexec.ncf" file example.

```
Register memory 1000000 1000000
```

```
LOAD C:SRCRP312
```

An additional start file can be loaded on the SYS volume for differentiation, for example, with the name "autonet.ncf."

NetWare Server Not Stable When Under High Utilization

High server utilization combined with a large number of applications running on the server can lead to an increase in the number of dirty cache buffers resulting in an unstable server. To avoid this situation, modify the following parameters:

- Increase the number of concurrent disk cache writes for the disk subsystem. Set maximum concurrent disk cache writes. This parameter can be increased up to 500 for high performance controllers and fast hard disks.
- Decrease the delayed write standard parameter. Set dirty disk cache delay time. This parameter sets the time where dirty buffers are written (flushed) from the cache of NetWare to the hard disk. The minimum value is 0.8 seconds. Care should be taken not to go below 0.8 seconds because this value influences server performance substantially.

Intel RAID Controller SRCU31X and Non-ASPI Compatible Controllers

If an Intel RAID Controller SRCU31X is operated under NetWare together with another controller/host adapter which does not support the ASPI standard, SCSI raw devices cannot be operated on both controllers (tapes, CD-ROMs).

In general, NetWare gives preference to controllers which support the ASPI Standard (for example, Intel RAID Controller SRCU31X, Adaptec[†]). As soon as “aspitran.dsk” is loaded (auto-loading module) tapes and CD-ROMs on the ASPI non-compatible controller are no longer recognized. To avoid this problem, the “aspitran.dsk” file can be deactivated through a modification.

To deactivate “aspitran.dsk,” find the string “ASPI_Entry” by using a Disk-Monitor in “aspitran.dsk” (please pay attention to upper case letters). Modify the string by replacing “A” with an “X” (for example, “XSPI_Entry”). The modified “aspitran.dsk” enables the operation of raw devices on non-ASPI-compatible controllers.

⇒ NOTE

After this modification, no other raw devices (tapes, CD-ROMs) are recognized on the Intel RAID Controller SRCU31X or Adaptec.

Last Status Information

All Intel RAID Controller SRCU31X Controllers temporarily store the status information from all hard disks that are connected to that controller. This information can be useful when searching for possible causes of disk failures or interferences. The last status information consists of a hexadecimal, 8-digit number and can be displayed via the StorCon or saved in a SAVE INFORMATION ASCII file. The information is temporarily available in the Intel RAID Controller SRCU31X's RAM. Therefore, it is important to check this information before switching OFF and before carrying out a Reset, if a disk failure has occurred or if interference was present. The last status information is divided into controller-specific and SCSI-specific messages. A detailed description can be found in the "laststat.pdf" file.

Adding Additional Capacity After an Online Capacity Expansion

The additional capacity resulting from an online capacity expansion of an existing array drive is introduced to the system as a new host drive. To be able to make use of the new capacity without having to down the server, type "scan for new devices" on the server console to recognize the new capacity. Use Install to build new partitions and volumes.

Notes on ARCserve†

Make sure that you always have the latest version of your ARCserve software.

The back-up program ARCserve can be used in connection with the Intel RAID Controller SRCU31X. The communication between the tape device (for example, DAT, DLT) and the Intel RAID Controller SRCU31X takes place through the ASPI interface. For this purpose, the Intel RAID Controller SRCU31X ASPI Manager "aspitran.dsk" is needed. When loading the regular Intel RAID Controller SRCU31X NetWare driver (for example, srcrp311.dsk), the ASPI Manager is automatically loaded, too. During the installation of ARCserve, choose Adaptec ASPI Manager as the interface.

6 Installing UnixWare

This section discusses installation issues related to the UnixWare operating systems (UnixWare 7.1.1). For a successful installation, study the SCO UNIX system manuals thoroughly. The required Intel RAID Controller SRCU31X disks can be created from the Intel RAID Controller SRCU31X system CD-ROM.

General Installation Notes

This section identifies the minimum hardware and software required to successfully install the Intel RAID Controller SRCU31X the accompanying RAID Software Suite.

Minimum Hardware Requirements

- Computer with CD-ROM drive (not attached to the Intel RAID Controller SRCU31X). Computer must be on the supported hardware list (for example, Intel STL2 server board).
- One available 32-bit, 33 MHz, PCI compatible slot.
- PCI 2.2 compliant System BIOS.
- SCSI hard disk drive(s) (the minimum required to meet desired RAID level).

Minimum Software Requirements

- RAID Software Suite CD-ROM
- 20 MB of hard disk space
- RAID Driver Installation Diskette for UnixWare (see Section 2.1 for instructions to create this diskette)
- SCO UnixWare 7.1 OS software

Installing the Intel RAID Controller SRCU31X as an Additional Controller

Two cases are discussed below.

No Intel RAID Controller SRCU31X Has Yet Been Configured for UnixWare

In this case, the Intel RAID Controller SRCU31X driver must be installed from the UnixWare BTL-Disk by means of the UnixWare desktop and the options “System Setup,” “Application Setup.” Alternatively, this procedure can be carried out from the UnixWare shell: “pkgadd -d /dev/dsk/f0t” (Intel RAID Controller SRCU31X driver disk in drive 0).

An Intel RAID Controller SRCU31X Has Already Been Configured for UnixWare

In this case, you only have to add an additional entry for the new Intel RAID Controller SRCU31X. This is carried out by the command.

```
/etc/scsi/pdiadd -d DRQ -v IRQ -m MEM srch
```

For DRQ use 0 (not necessary for PCI boards). For IRQ write the IRQ number that Intel RAID Controller SRCU31X uses. MEM corresponds to the DPMEM address of the Intel RAID Controller SRCU31X (which is displayed in the BIOS message of the Intel RAID Controller SRCU31X after power up). In both cases, you have to carry out a cold boot to use the new Intel RAID Controller SRCU31X under UnixWare.

Example: `/etc/scsi/pdiadd -d 0 -v 12 -m c8000 srch`

Then reboot of the UnixWare system. No kernel link is required because the driver will be dynamically loaded.

Installing an Operating System onto a Host Drive or Single Disk

⇒ NOTE

When installing UnixWare, create only one RAID device (host drive) on which the operating system is to be installed.

1. Create and configure one RAID device from the BIOS of Intel RAID Controller SRCU31X StorCon (accessed by pressing <Ctrl> + <G>).
2. Insert UnixWare 7.1 installation diskette 1 of 2 which was included with your OS user's manual. Installation begins.

During the installation UnixWare prompts you to insert a Host Bus Adapter (HBA) diskette. Insert the Intel RAID Controller SRCU31X installation diskette. If you do not have the Intel RAID Controller SRCU31X installation diskette for the operating system that you are installing, then create it before continuing. See Chapter 2 for instructions to create this disk.

3. During the installation of UnixWare, you will be prompted to install the Network Information Services (NIS) package. By default the installation will configure your system as an NIS client. See your system administrator for configuration of the NIS services.

⇒ NOTE

Installation of this service may take an extended period of time.

If you do not plan on using the NIS or there is not an NIS server present on your network that you are installing this system onto, defer installation of NIS at this time by pressing <F8> at the NIS configuration screen.

4. After completing the OS installation, proceed to the next paragraph to complete the Intel RAID Controller SRCU31X installation.

Installation of the RAID Software Suite for UnixWare

1. Ensure that the minimum configuration requirements have been met. See the Computer System Requirements and the Minimum Software Requirements sections.
2. Login into the UnixWare server with administrative (ROOT) rights.
3. Insert the RAID Software Suite CD-ROM in the CD-ROM drive and mount the CD-ROM.
 - Create a directory to mount the file. For example, type “mkdir cdfiles” at the prompt.
 - Mount the CD-ROM to the folder by typing:

```
mount -F cdfs -r /dev/cdrom/cdrom1 /cdfiles
```

Coordinates of SCSI Devices

Host Adapter Number (HA)

The host adapter number assigned to the Intel RAID Controller SRCU31X is derived from the PCI slot number of the Intel RAID Controller SRCU31X. Therefore, if there is only one Intel RAID Controller SRCU31X installed in the PCI bus computer system, the host adapter number is 0. If there are two Intel RAID Controller SRCU31Xs installed, the Intel RAID Controller SRCU31X with the lower PCI Slot number is assigned host adapter number 0 and the Intel RAID Controller SRCU31X with the higher PCI slot number is assigned host adapter 1.

⇒ NOTE

After a cold boot, the Intel RAID Controller SRCU31X BIOS displays a couple of messages, each beginning with the controller's PCI slot number, for example, "[PCI 0/3] 4 MB RAM detected." The number after the "/" is the slot number of the controller. This will help determine the order of the Intel RAID Controller SRCU31Xs and which host adapter number is assigned to them by UnixWare.

UnixWare Bus Number, Target ID and LUN

Target IDs and LUNs for “Non-Direct Access Devices” (devices like streamers, tapes and CD-ROMs and therefore not configurable via StorCon), are directly assigned to the SCSI ID and the channel of the Intel RAID Controller SRCU31X. Host drives are assigned in increasing order to the free coordinates (bus number and target ID; LUN is always 0).

Configuration Example

In the PCI computer are two Intel RAID Controller SRCU31X's (HA 0 = 1st Intel RAID Controller SRCU31X, HA 1 = 2nd Intel RAID Controller SRCU31X), each with one SCSI channel.

- 1 Hard Disk as host drive no. 0 on HA0
- 1 Hard Disk as host drive no. 0 on HA1
- 1 Streamer SCSI ID 2, LUN 0 on SCSI channel A of HA0
- 1 DAT SCSI ID 2, LUN 0 on SCSI channel A of HA1

The resulting HA, Bus, Target ID and LUN are indicated in Table 13.

Table 13. UnixWare Bus Number, Target ID and LUN

| HA | Bus | Target ID | Lun | Device |
|----|-----|-----------|-----|--|
| 0 | 0 | 0 | 0 | 1st hard disk, host drive no. 0 (boot drive) |
| 0 | 0 | 2 | 0 | Streamer |
| 0 | 1 | 3 | 0 | CD-ROM |
| 1 | 0 | 0 | 0 | Hard disk, host drive no. 0 |
| 1 | 0 | 2 | 0 | DAT |

Additional Information

- During the installation of the Intel RAID Controller SRCU31X driver, additional tools are copied into the “/etc” directory. Before you can use them you have to create a special device file named “/dev/ rsrch” by means of “link.” This device file has to be placed on a device of an Intel RAID Controller SRCU31X host drive.
- With “RAIDSYNC” from the “/etc” directory, you can determine the coordinates of an Intel RAID Controller SRCU31X host drive. Usually the first host drive has the coordinates “c0b0t0d0.”
- A special device file (character device) is “/dev/rdisk/c0b0t0d0s0.” In this case, “/dev/rsrch” can be generated with:

```
ln /dev/rdisk/c0b0t0d0s0 /dev/rsrch (c0 = HA, b0 = Bus number, t0 = Target ID 0, d0 = LUN 0, s0 = UnixWare partition).
```
- All new SCSI devices are automatically recognized and a corresponding special device file is generated.
- Host drives must be partitioned and a file system/file system(s) must be created. You can do this with:

```
diskadd cCbBtTDD
```
- When using Direct Access Devices with exchangeable media (for example, removable hard disks) that are not reserved for the raw service, media has to be inserted either when the system is booted, or with StorCon (mount/unmount). Otherwise the device will not be available under UnixWare.
- The Intel RAID Controller SRCU31X UnixWare driver supports Direct Access Devices (for example, hard disks, removable hard disks) as SCSI-raw devices. This is especially important if you use removable hard disks which you want to exchange with other controllers. How to reserve a device for the SCSI-raw service is described in the “space.c” file on the Intel RAID Controller SRCU31X BTLD disk (example and documentation).
- Multi-processor support: The Intel RAID Controller SRCU31X device drivers for UnixWare 7.1.1 support multi-processor systems.

7 Storage Console

Storage Console (StorCon) is a helpful and flexible setup and diagnosis tool for the configuration, monitoring, maintenance, and tuning of mass storage subsystems that are based on one or more Intel RAID Controller SRCU31X. Unlike Storage Console Plus (StorCon+), a GUI-style application for Windows 9x/NT/2000, StorCon's user interface is character-oriented and available for all operating systems. Information on StorCon+ is found in Chapter 8, Storage Console Plus. StorCon is also part of the Intel RAID Controller SRCU31X's Flash-RAM and can be loaded at system boot level by pressing <Ctrl> + <G>.

⇒ NOTE

Some features are only available from the BIOS/Flash-RAM version of the StorCon to prevent users from experiencing unrecoverable events.

StorCon Features

- Diagnosis and configuration functions
- Online capacity expansion of disk arrays
- Host drives which can be setup and configured under normal operation
- Monitoring functions which indicate the performance of the various components, cache statistics
- Enhanced repair functions for disk arrays with failed drives

StorCon Is

- Available as both an executable program under various operating systems, and a rom-resident program loadable with <Ctrl> + <G> at system boot level (for example, without an operating system)
- Available for NetWare 5.1, Windows NT, Windows 2000, Linux, and SCO UnixWare
- Loadable locally (on the server) or remotely from an authorized workstation (support of various protocols)

Loading StorCon

The StorCon program is available for various operating systems (NetWare 5.1, Windows NT, Windows 2000, Windows 95/98, Linux, and SCO UnixWare). It can be used either locally or remotely. All Intel RAID Controller SRCU31Xs in a network can be monitored and serviced from one or several workstation(s).

Loading the StorCon Program Under NetWare

The StorCon program for NetWare is part of the Intel RAID Controller SRCU31X System CD-ROM. StorCon can be used under NetWare 5.1. There are two methods of loading StorCon.

- Loading StorCon on the fileserver
- Loading StorCon on an authorized workstation (remote)

Loading StorCon on a Fileserver

⇒ NOTE

The Intel RAID Controller SRCU31X NetWare driver and the auto-loading module CTRLTRAN must have been previously loaded on the fileserver.

Use the following command to load StorCon:

```
LOAD StorCon
```

Loading StorCon on a Workstation

⇒ NOTE

The Intel RAID Controller SRCU31X NetWare driver, the auto-loading module CTRLTRAN and module CTRLIPX.NLM must have been previously loaded on the fileserver console. This module searches for a file named CTRLIPX.CFG. This file must be located in the same directory as CTRLIPX.NLM. Additionally, the system administrator must set up a user group named IIR_OPERATOR. All users belonging to this group are given access (through StorCon) to the Intel RAID Controller SRCU31X(s) in this specific fileserver (Access level 0).

Load the StorCon program from one (or more) workstation(s) using the following command:

```
StorCon
```

Loading the StorCon Program Under Windows NT/2000

1. Ensure that Windows has been configured to meet all the requirements of the RAID Software Suite setup.
2. If the Intel RAID Controller SRCU31X has not been installed into the computer, then install it before continuing. Consult Chapter 2 for details when installing the Intel RAID Controller SRCU31X. After the controller has been installed, go to step 3.
3. Log into Windows using a user account with administrative rights.
4. Insert the RAID Software Suite CD-ROM in the CD-ROM drive. Select “Install” to install StorCon.
5. License Agreement - Click “Yes” after reading to agree.
6. Information - Click “Next” when ready to continue.
7. Select “Components.” Select one of the following (Remote or Local Administration):
 - Local Administration
Select the components that you wish to install or select the default selections (Windows NT, see Figure 9) (Windows 2000, see Figure 10). Click “Next” to continue the installation.
 - Remote Administration
Select “Remote Storage Console” under the Management Tools branch (Windows NT, see Figure 9) (Windows 2000, see Figure 10). Click “Next” to continue the installation.
8. Choose the Destination Location - Use the default directory for installation, click “Next.”
9. Select the Program Folder - Use default Program Group and click “Next.”
10. After the file copy completes, restart the computer to complete the installation for NT. For Windows 2000 where the OS is installed on a non-RAID device, continue with step 12.
11. Windows 2000 Only: Reboot the server and log into Windows. If your OS is not on a RAID device, you will see a pop up message, Found New Hardware. The OS has detected the RAID management driver.
12. Continue by clicking “Next.” The OS will attempt to locate the drivers for this device.
13. Do not let the OS locate the driver. When prompted, uncheck the boxes for “Floppy” and “CD-ROM.” Place a check in the box to specify the location.
14. Type the following location: c:\program files\raid software suite\drivers.

⇒ NOTE

This is the default installation location. If you have not chosen the default during installation, type in that location. This is important to keep the Found New Hardware pop up from appearing each time you log into Windows.

15. Finish the installation and reboot.

This completes the installation procedure for Windows.

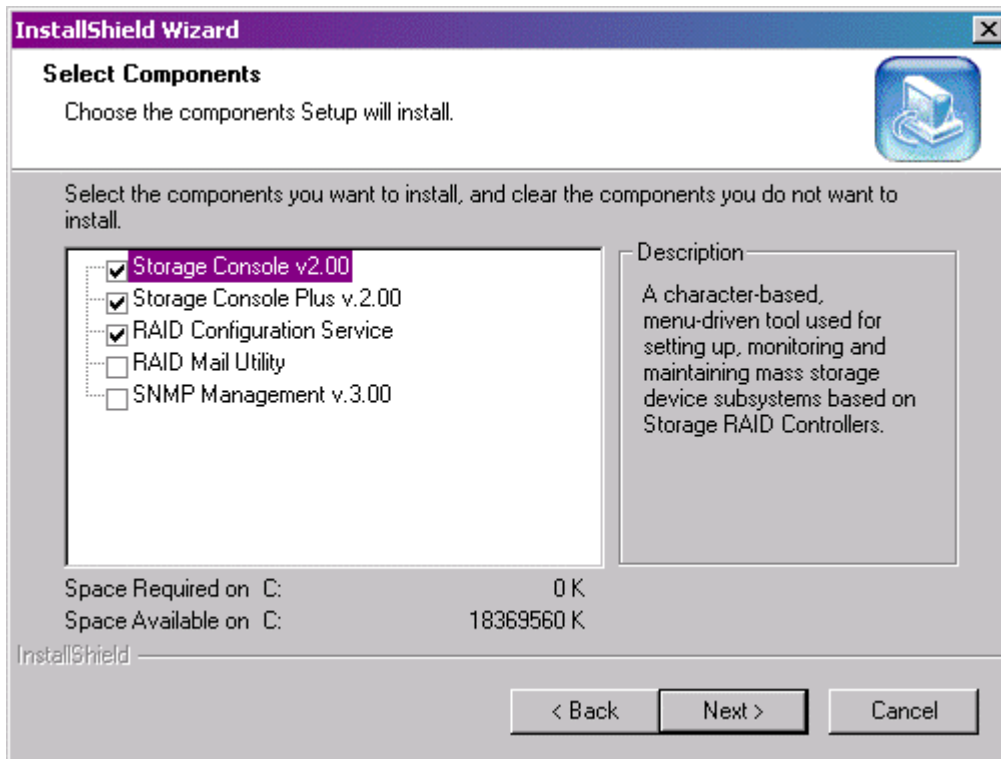


Figure 9. Component Selection (Windows NT)

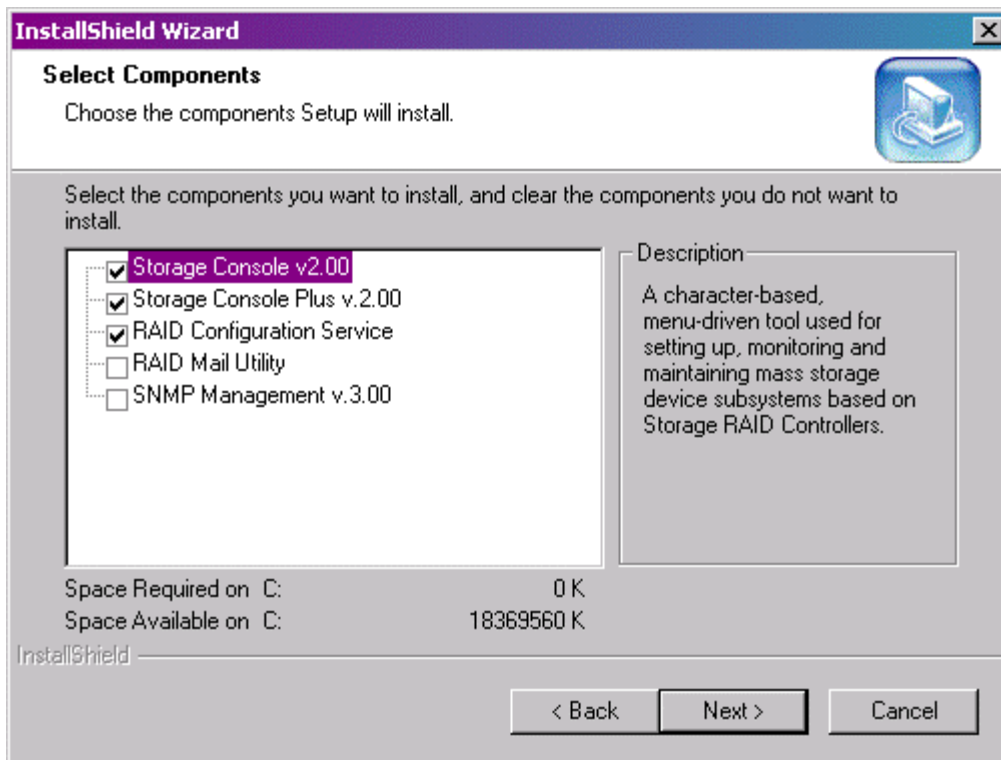


Figure 10. Component Selection (Windows 2000)

Uninstalling the RAID Software Suite

WARNING

Uninstalling the RAID Software Suite from a computer that has the operating system installed on a host drive or pass-through disk will result in the inability to reboot the operating system. This could result in data loss.

To remove the RAID Software Suite from Windows 2000 follow the instructions below.

1. Ensure that you have closed all applications and are logged in with administrative rights.
2. Open Control Panel and launch the Add/Remove programs icon.
3. Select the RAID Software Suite and click “Change/Remove” for Windows 2000 or “Add/Remove” for Windows NT.
4. The InstallShield Wizard begins.

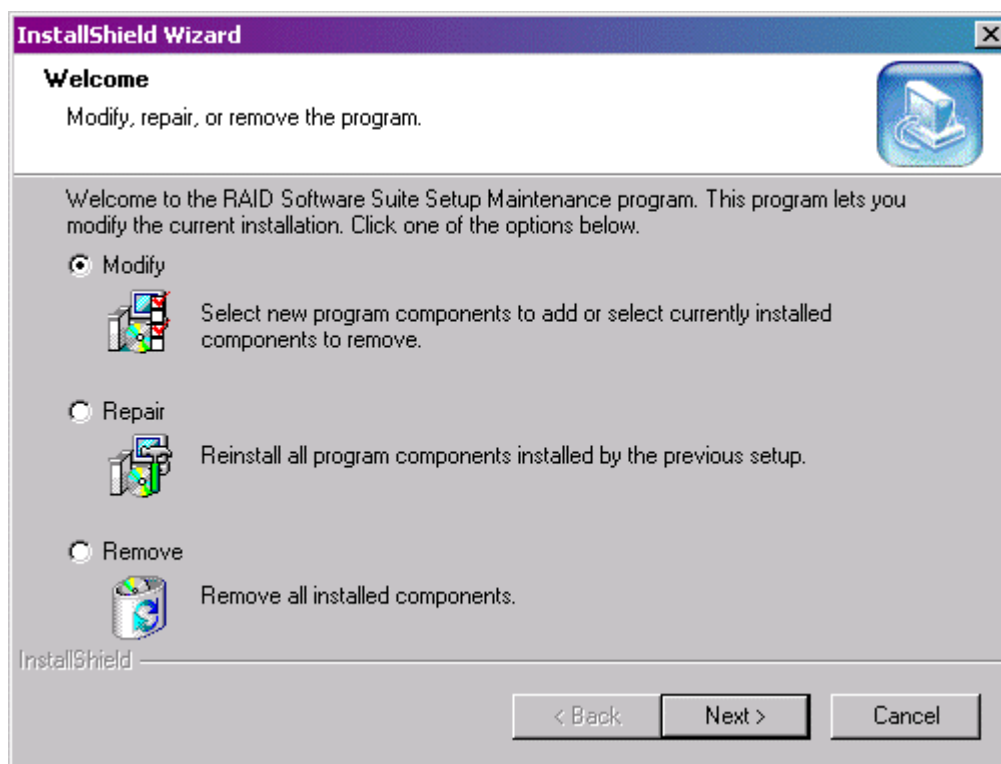


Figure 11. Add/Remove Programs (Windows 2000 Example)

Windows 2000:

- a. Select “Remove” and click “Next.”
- b. A progress window appears as files are removed.

NOTE

The RAID device driver will not be removed. Only the RAID software components will be removed.

- c. When finished, a window titled Maintenance Complete is displayed. Click “Finish” to complete the removal of the RAID software components.

Windows NT 4.0:

- a. Select “Modify” and click “Next.”
 - b. The Select Components screen will launch. Remove the check from the check box in front of each component that you wish to remove. Do not remove the check from the check box in front of the RAID Device Drivers component unless you intend to remove the device drivers. If you remove the device drivers and you are booting to a host drive, you will be unable to reboot back into Windows. The operating system will be inaccessible. Click “Next.”
 - c. A Question Box will appear if you have deselected the StorCon. Click “Yes” to continue the uninstall.
 - d. A window titled, “InstallShield Wizard Complete” is displayed. Click “Finish” to close the window.
5. After file removal finishes, reboot the computer to complete the uninstall.

Loading the StorCon Program Under Windows 95/98

The StorCon program for Windows 95/98 is part of the Intel RAID Controller SRCU31X System CD-ROM. To load the program under Windows 95/98, type the following command at the prompt:

```
StorCon <Enter>
```

⇒ NOTE

To monitor the server(s) remotely using StorCon, load MON4SOCK.DLL in the same directory as StorCon. It supports SPX/IPX and TCP/IP network protocols (for NetBIOS you can load instead MON4NETB.DLL).

Loading StorCon Under Linux

The Intel RAID Controller SRCU31X System CD-ROM for Linux includes the archive:

- “StorCon.tgz,” “StorCon,” and object files (Intel).
- This archive includes all object files to create StorCon, as well as an executable StorCon compiled on a current Linux version.

Load StorCon by typing the following at the prompt:

```
StorCon <Enter>
```

⇒ NOTE

To monitor the server(s) remotely using StorCon, load MON4SOCK.DLL in the same directory as StorCon. This DLL supports SPX/IPX and TCP/IP network protocols (for NetBIOS you can load instead MON4NETB.DLL).

Loading StorCon Under SCO UnixWare

Load StorCon by typing the following at the prompt:

```
StorCon <Enter>
```

StorCon

⇒ NOTE

To monitor the server(s) remotely using StorCon, load MON4SOCK.DLL in the same directory as StorCon. This DLL supports SPX/IPX and TCP/IP network protocols (for NetBIOS you can load instead MON4NETB.DLL).

The StorCon Program

The structure of the Intel RAID Controller SRCU31X firmware has four different levels of hierarchy. Level 1 where the Physical Devices are found, level 2 containing the logical drives (made up of one or several physical drives), level 3, the array drives, and finally, level 4, the host drives. Only host drives are known to the operating system. The drive of a given level of hierarchy is always set up by using the drives of the next lower level as components.

The structure of the Intel RAID Controller SRCU31X firmware has four different levels of hierarchy. Level 1 where the Physical Devices are found, level 2 containing the logical drives (made up of one or several physical drives), level 3, the array drives, and finally, level 4, the host drives. Only host drives are known to the operating system. The drive of a given level of hierarchy is always set up by using the drives of the next lower level as components. Accordingly, StorCon has various menu options, each referring to a level of hierarchy.

| | |
|------------------|---------|
| Host Drives | Level 4 |
| Arrays Drives | Level 3 |
| Logical Drives | Level 2 |
| Physical Devices | Level 1 |

Intel RAID Controller SRCU31X can simultaneously control most types of host drives. For example, a given system's drive C is a host drive (consisting of a single hard disk), drive D is a type RAID 5 array drive, drive E is a Chain host drive, and drive F is a CD-ROM which communicates with the OS through corelSCSI and the ASPI manager.

Table 14 lists the host drive types that can be created with the Intel RAID Controller SRCU31X Firmware.

Table 14. Host Drive Types

| Type of Host Drive | Description of Host Drive | Minimum Number of Hard Disks Required |
|--------------------|--|---------------------------------------|
| Disk | 1:1 assignment: host drive to hard disk (sometimes also called JBOD) | 1 |
| Chain | Concatenation of several hard disks | 2 |
| RAID 1 | Mirroring | 2 |
| RAID 0 | Data Striping | 2 |
| RAID 5 | Data Striping with striped parity | 3 |
| RAID 10 | Combined RAID 0 and RAID 1 | 4 |

After loading StorCon, the screen in Figure 12 appears (press <F10> to toggle between a black and white or color display).

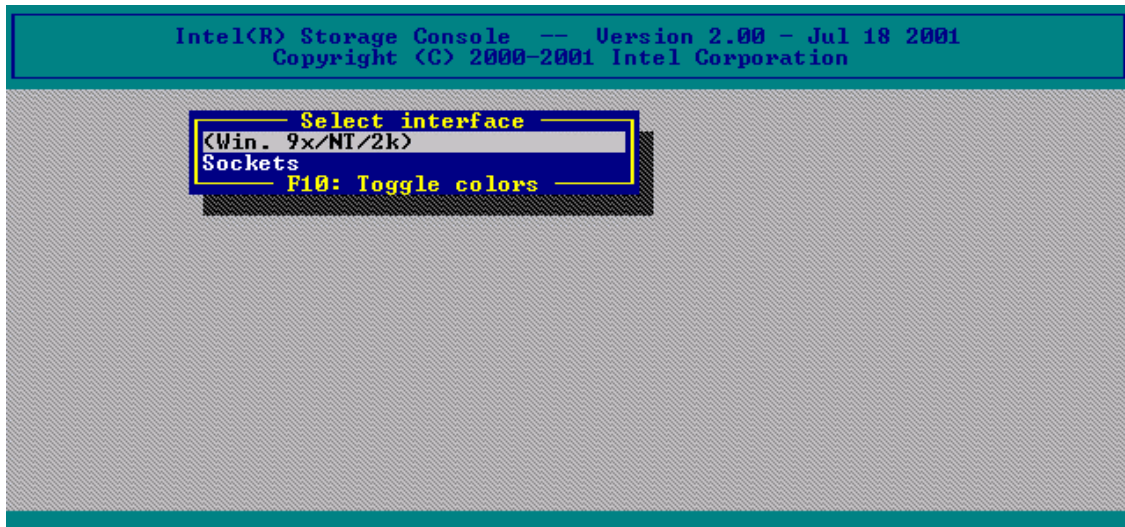


Figure 12. Select Interface

Select Interface

Interface represents the way in which StorCon connects with the Intel RAID Controller SRCU31X. In this example “WIN 9x/NT/2k” (see Figure 12) indicates that the StorCon is the Windows version and is loaded on a Windows system. If you press <Enter>, StorCon scans the local system for Intel RAID Controller SRCU31Xs.

Selecting “Sockets” allows for the remote connection of this workstation with servers using Intel RAID Controller SRCU31Xs. Select “TCP/IP” or “IPX/SPX” network protocols. To access the servers with Intel RAID Controller SRCU31Xs, the corresponding remote service must be loaded on the server. Users must be assigned access rights (Name, password). See Figure 13. After selecting “Sockets” and “TCP/IP” you may enter the IP address of the server (if you choose “SPX/IPX” StorCon will scan the network for suitable servers which have SPX/IPX protocol). Enter user name and password as appropriate.

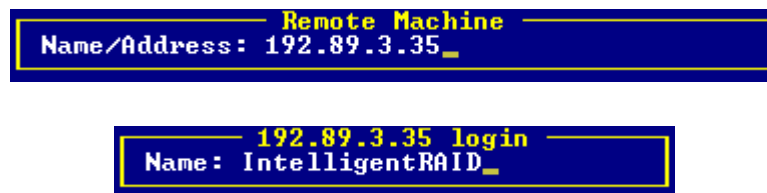


Figure 13. Remote Machine

Select Controller

After the login procedure StorCon displays a list of Intel RAID Controller SRCU31Xs that are installed in the server (in this example one SRCU32, see Figure 14). This list includes controller name, the PCI Bus system (0=primary, 1=secondary, etc) and the PCI slot number, the controller's features (C=Chaining, 0=RAID 0, 1=RAID 1, 5=RAID 5, 10=RAID 10) and the firmware level. After selecting the controller by pressing <Enter>, all further changes to these settings within StorCon refer to this Intel RAID Controller SRCU31X and the connected devices.

| No. | Name | Position | Features | Firmware |
|-----|---------|-----------|--------------|--------------|
| 0 | IRCU31L | [PCI 0/1] | C 0 1 4 5 10 | 2.32.00-R002 |

F10: Toggle Colors

Figure 14. Select Controller

Monitor and Express / Advanced Setup

StorCon offers two fundamentally different operating menus, Monitor menu with monitoring functions and Express Setup/Advanced Setup menu with configuration functions.

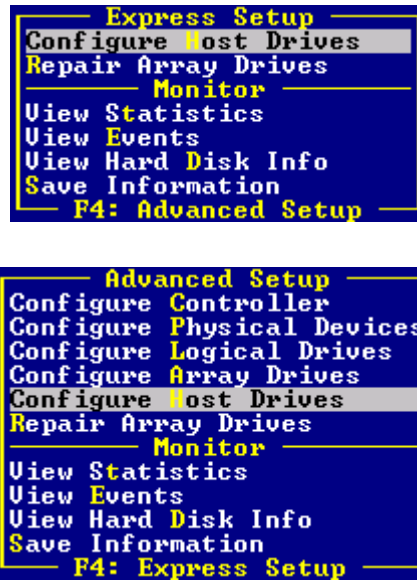


Figure 15. Monitor and Express Setup / Advanced Setup Menu

Menu options can be selected either with the cursor up/down keys, or by pressing the highlighted character. Press <F4> to switch between the Advanced Setup and Express Setup menus.

Monitor Menu

The monitor menu has the following menu options. See Figure 15.

- Use View Statistics to supervise the performance of the different components of the RAID subsystem.
- View Events is an enhanced event recorder for RAID and controller-specific events.

Use View Hard Disk Info to view detailed information on the connected devices (important are the retries, reassigns, grown defects and last status information).

Use Save Information to create a complete protocol file of the current RAID subsystem including all settings of the Intel RAID Controller SRCU31X and the drives. This file can be used for remote diagnosis.

Express Setup / Advanced Setup Menus

Express Setup and Advanced Setup (Chapter 7) have the following menu options. See Figure 15.

Use Configure Host Drives to configure already existing host drives or create new ones. For example, you can create a new host drive under normal operation without shutting down the computer.

Use Repair Array Drives to repair array drives which have failed drives.

Use Configure Controller to setup the Intel RAID Controller SRCU31X. Here, you can change the cache settings, termination, and memory test, etc.

Use Configure Physical Devices to initialize the devices at the physical level, for example, change the SCSI protocol, transfer rates, etc.

Use Configure Logical Drive to configure or create logical drives.

Use Configure Array Drives to configure or create array drives.

Monitor Menu

View Statistics

The View Statistics menu (Figure 16) displays the performance of the drives and their corresponding level of hierarchy. The throughput of the drives is displayed in KB/s (Kilobytes per second) and I/O/s (I/Os per second, number of I/O's on the controller). The performance figures reflect the load on the controller and not necessarily the maximum performance the controller can deliver.

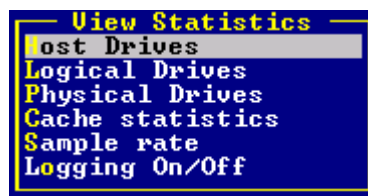


Figure 16. View Statistics Menu

When selecting a drive's statistics, StorCon displays a list of all drives for a particular RAID level (for this example the physical drive for RAID level 1). In addition to the performance report on the drives, the menu monitor displays the hard disk I/O channel, hard disk ID, hard disk name, and hard disk gross capacity (1 MB = 1024 KB). See Figure 17. The figures shown represent the performance of the host drives as a whole. With the left arrow and right arrow keys you may change the scale of the graphical KB/s indication. With the up arrow and down arrow keys you can scroll the screen to see additional drives (if available).

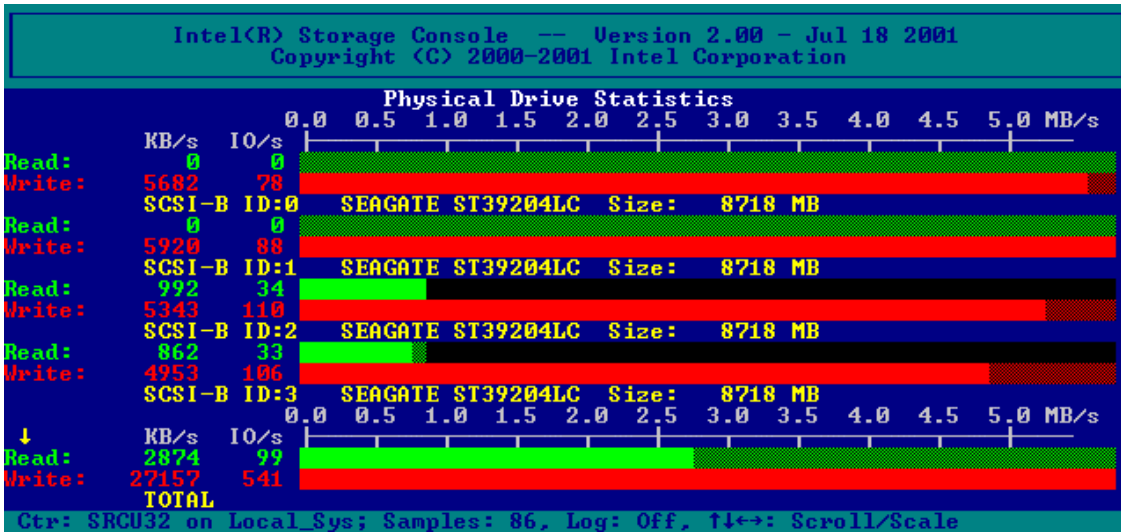


Figure 17. Physical Drive Statistics

Use “Cache Statistics” to view the utilization of the Intel RAID Controller SRCU31X’s caches, (read cache and write cache). This menu also displays the size of the cache in KB and the settings of both caches (ON or OFF). The figures for “cache hits” show how often requests can be serviced out of the cache, for example, without triggering an immediate disk I/O.

Use “Sample Rate,” to choose the interval at which the Intel RAID Controller SRCU31X delivers new measurements. Depending on the operating system used, the sampling rate can be set to a maximum of 60 seconds. The default setting is 1 second.

Use “Logging ON/OFF,” to create a log file which records all the statistical values over a longer period. If you choose ON, StorCon asks for the path/name of the log file. See Figure 18.



Figure 18. Logfile Name

View Events

Use “View Events” to display Intel RAID Controller SRCU31X events. Events can also be recorded and saved into a log file. This menu option gives the administrator the ability to analyze and supervise array drives. See Figure 19.

| Controller Events | | | |
|-------------------|-----|-----|---|
| Ctrl | Cnt | Evt | Text |
| 0 | 1 | 42 | Array Drive 0: parity build started |
| 0 | 1 | 20 | Array Drive 0: parity build finished successfully |
| 0 | 1 | 42 | Array Drive 0: parity build started |
| 0 | 1 | 63 | Array Drive 0: parity verify done |
| 0 | 1 | 62 | Array Drive 0: parity verify started |
| 0 | 1 | 20 | Array Drive 0: parity build finished successfully |
| 0 | 1 | 42 | Array Drive 0: parity build started |
| 0 | 1 | 20 | Array Drive 0: parity build finished successfully |
| 0 | 1 | 42 | Array Drive 0: parity build started |
| 0 | 1 | 24 | Array Drive 3: drive build finished successfully |
| 0 | 1 | 44 | Array Drive 3: drive build started |
| 0 | 1 | 20 | Array Drive 0: parity build finished successfully |
| 0 | 1 | 42 | Array Drive 0: parity build started |

↑↓: scroll, F8: clear, F2: save + clear

Figure 19. Controller Events

View Hard Disk Info

View Hard Disk Info menu shows information for hard disk drives. The hard disk information (shown in Figure 20) includes SCSI Channel, SCSI ID, Vendor, Product Type, Retries/Reassigns, Grown Defects, and Last Status.

| Hard Disk Information | | | | | | | |
|-----------------------|----|---------|-----------|-------|--------------|--------|-------------|
| Chn | ID | Vendor | Product | Sync. | Retr./Reass. | GrDef. | Last Status |
| SCSI-B 0 | 0 | SEAGATE | ST39204LC | 80MB | 0/0 | 0 | 0x00000000 |
| SCSI-B 1 | 1 | SEAGATE | ST39204LC | 80MB | 0/0 | 0 | 0x00000000 |
| SCSI-B 2 | 2 | SEAGATE | ST39204LC | 80MB | 0/0 | 0 | 0x00000000 |
| SCSI-B 3 | 3 | SEAGATE | ST39204LC | 80MB | 0/0 | 2 | 0x00000000 |
| SCSI-B 4 | 4 | SEAGATE | ST39204LC | 80MB | 0/0 | 0 | 0x00000000 |

F10: Refresh

Figure 20. Hard Disk Information

The Retries Counter

The Retries counter records the number of retries to a hard drive (the counter is incremented by one unit whenever the Intel RAID Controller SRCU31X retries to access a hard disk. If the counter continues to increase it is likely that the cable is not adequate for the selected data transfer rate (cable is too long, of poor quality or connectors are of poor quality) or that the SCSI bus is not properly terminated (too many terminators on the cable or a missing terminator). In very few cases is the hard disk defective. The retries counter also increments when the SCSI parameters of a hard disk are changed.

The Reassigns Counter

The Reassigns counter records the number of media defects which occur on a hard drive. Defective blocks of a hard drive are assigned substitute blocks (spare blocks) that are either on the same track, or on alternate ones if all spare blocks on the same track are already in use. The administration of the reassignments is carried out by the hard drive through reassignment tables. If you observe that the number of reassigns is constantly increasing, you may assume that something is wrong with the drive.

If a hard disk works with alternate tracks, it is generally no longer suitable for applications with high performance expectations. Whenever a defective block is being accessed, the read/write actuator has to move to an alternate position and this requires extra time.

The Grown Defects Counter

The Grown Defects counter records the number of media defects that have occurred since the device was first operated with an Intel RAID Controller SRCU31X. A hard disk is in good condition when it has 0 grown defects. Any value greater than 0 indicates a grown defect condition. For more information on grown defects see Chapter 7, View Status/Defects.

Last Status

Last Status information should always be 0x00000000. After a device failure or other significant events, a different value may be displayed here. This value is volatile and is reset to 0x00000000

after each power up and/or reset. If you press <Enter> on a drive, StorCon displays additional information on the SCSI parameter settings.

```

----- Hard disk Information -----
Name .....: SEAGATE ST39204LC
Capacity .....: 8718 MB

Sync. Transfer .....: Enabled
Sync. Transfer Rate : 80.0 MB/s
Sync. Transfer Mode.: ST
Data Path Width ....: Wide
Domain Validation ..: On
Disconnect .....: Enabled
Disk Read Cache ....: On
Disk Write Cache ...: On
Tagged queues .....: On

Grown defects .....: 0
Last status .....: 0x00000000

```

Figure 21. Hard Disk Last Status

Save Information

Use the Save Information menu option to save the configuration information of the selected Intel RAID Controller SRCU31X and its devices in an ASCII-file. See Figure 22. Such system information / documentation would be helpful should you require support.

```

----- View Information -----
Intel(R) Storage Console -- Version 2.00 - Jul 18 2001
=====

Date/Time:      Tue Aug 07 17:39:18 2001
Operating system: Windows 9x/NT/2000, Version: 5.00, Rev. 2195
Driver version: 3.02
Processor:      x86 Family 6 Model 8 Stepping 3
Physical memory: 130540 KB

                          Controller Information
                          =====

Type:             SRCU32           Slot/Address:      0/1
Firmware version: 2.32.00-R002     Serial no.:       00FF7DF8
Features:         C 0 1 4 5 10    Channel count:    2
Cache:           On              Delayed Write:    On

```

Figure 22. Save Information

At the end of this protocol is a chronological listing of boot messages and other events stored in the Flash-RAM of the Intel RAID Controller SRCU31X. If the buffer is full, the oldest events are deleted first.

⇒ NOTE

In the menu “Configure Controller” the logging buffer can be cleared with “Clear Log Buffer.” The log is a good source of information for analyzing complex events and problems. See Figure 23.

```

Intel(R) Storage Console -- Version 2.00 - Jul 18 2001
Copyright (C) 2000-2001 Intel Corporation

View Information
Screen service messages / Async. events
=====
Tue Aug 07 18:03:28 2001: Array Drive 5: parity build finished successfully
Tue Aug 07 18:03:28 2001: Array Drive 0: parity build finished successfully
Tue Aug 07 17:36:42 2001: Array Drive 0: parity build started
Tue Aug 07 17:36:32 2001: Array Drive 0: parity build finished successfully
Tue Aug 07 17:36:19 2001: Array Drive 0: parity build started
Tue Aug 07 17:36:11 2001: Array Drive 0: parity verify done
Tue Aug 07 17:36:01 2001: Array Drive 0: parity verify started
Tue Aug 07 17:35:24 2001: Array Drive 0: parity build finished successfully
Tue Aug 07 17:35:10 2001: Array Drive 0: parity build started
Tue Aug 07 17:34:20 2001: Array Drive 0: parity build finished successfully
Tue Aug 07 17:34:06 2001: Array Drive 0: parity build started
Tue Aug 07 16:46:55 2001: Array Drive 3: drive build finished successfully
Tue Aug 07 16:29:29 2001: Array Drive 3: drive build started
Tue Aug 07 16:29:28 2001: Array Drive 0: parity build finished successfully
Tue Aug 07 16:17:06 2001: Array Drive 0: parity build started

```

PCI 0/11: SRCU32 on Local Sys. RAM: 64 MB SDRAM/ECC. FW: 2.32.00-R002. DR: 3.02

Figure 23. Screen Service Messages and Async. Events

Express Setup

Configure Host Drives

Express Setup Configure Host Drives allows for easy installation of new host drives.

⇒ **NOTE**

Creation of a host drive as Single Disk, RAID0, RAID1, or RAID10 is non-destructive so that the partition table of the new drive (which could have conceivably been used on another SCSI HBA) could have valid data. To prevent this from occurring, run a surface check on each disk before creating hosts.

⇒ **NOTE**

Apart from minor differences, this menu option is identical to menu option Configure Host Drives in Advanced Setup, Chapter 7. In Express Setup, the user may not select a stripe size (defaults to 128 KB) or use the Split/Merge functions.

Host Drive States

After clicking “Configure Host Drives,” StorCon displays a list of existing host drives. In a new system this list shows no host drive entries. In the example in Figure 24 one host drive is available, and it is a RAID 5 array drive (with approximate 17 GB capacity). The status is ready, meaning that this host drive is fully available and redundant.

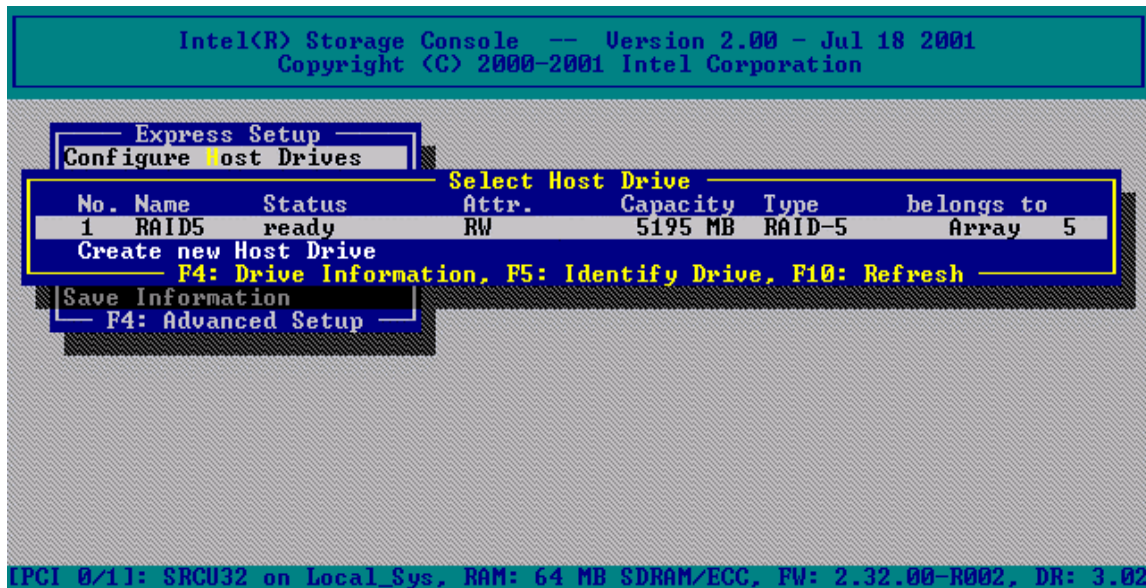


Figure 24. Select Host Drive

Some of the states listed below may have the addition of “/patch” (for example build/patch, ready/patch). This indicates that the original array drive went through a significant procedure, for example, the parity information was recalculated anew. Or, the array drive has been patched from the Error state into the Fail state. This may become helpful in a situation where two logical drives of an array drive fail at the same time, but only one of the two logical drives is really defective and the other was blocked out since it was connected with the same I/O channel as the defective one. The array drive’s state is error and normally all data would be lost. Intel RAID Controller SRCU31X includes some functions that allow the patch of this array drive from the Error state into the fail state. Before the actual patch, the defective drive has to be physically removed from the array drive. Such a patch procedure should only be used after a consultation with a trained support person (a printout of the Save Information file, is extremely helpful).

Pressing <F4> delivers level-by-level detailed information on a host drive and its components. This may assist in getting an overview of a specific host drive. After pressing <F5>, the Intel RAID Controller SRCU31X switches the LEDs (if available) of the hard disks belonging to that host drive ON and OFF.

Idle State:

The Idle state is characterized by the fact that the redundant information of the disk array has never been entirely created. The disk array is in this state after its first configuration and until you quit StorCon. Should an error occur while the array is in the Build state, the array returns to the Idle state.

Build State:

After the disk array has been configured for the first time, it assumes the Build state as soon as you quit StorCon. While the array is in the Build state, redundancy information is calculated and stored to the hard disks of the array.

Ready State:

The disk array is fully operational when in the Ready state. All redundant information is present, for example, a hard disk can fail without impairing the functionality of the disk array. This is the normal state of a disk array. The state ready/expand indicates that the RAID level and/or capacity are currently migrated/expanded.

Fail State:

The disk array changes to the Fail state whenever a logical drive fails. Redundancy information is still present, thus allowing the remaining hard disks to continue working. This state should be eliminated as soon as possible by replacing the defective hard disk. If a so-called hot fix (hot spare) drive has previously been assigned to a disk array with StorCon, the controller will automatically replace the defective drive and start the reconstruction of the data and the redundant information. Therefore, under these circumstances the Fail state is only temporary and will be eliminated by the controller itself.

Rebuild State:

The disk array will assume the Rebuild state after the automatic activation of a hot fix drive or after a manual replacement carried out with StorCon. The data and the redundant information are reconstructed and stored to the new drive.

Expand State:

If the capacity or RAID level of an existing disk array is changed, the disk array changes its state into expand. As soon as the expansion or migration is completed, the state changes back to ready.

Error State:

Should a second hard disk fail while the disk array is in the Fail or Rebuild state, it is not possible to continue the working session without restrictions. The disk array is still available for I/Os, but data loss and error messages on the host level are possible.

Configure New Host Drive

After selecting “Configure New Host Drive,” the Intel RAID Controller SRCU31X scans all channels for free hard disks (for example, hard disks which are not yet part of a host drive) and displays these units in a list (see Figure 25). Use the arrow up and down keys to move the selection bar from one hard disk to another and the space bar to select/deselect hard disks. Marked hard disks show an “*” in the first column.

In the Choose Type window in Figure 25, all host drive types are displayed (the possible types depend on the number of selected hard disks and the firmware level of the Intel RAID Controller SRCU31X). Finish the selection by pressing <Enter>.

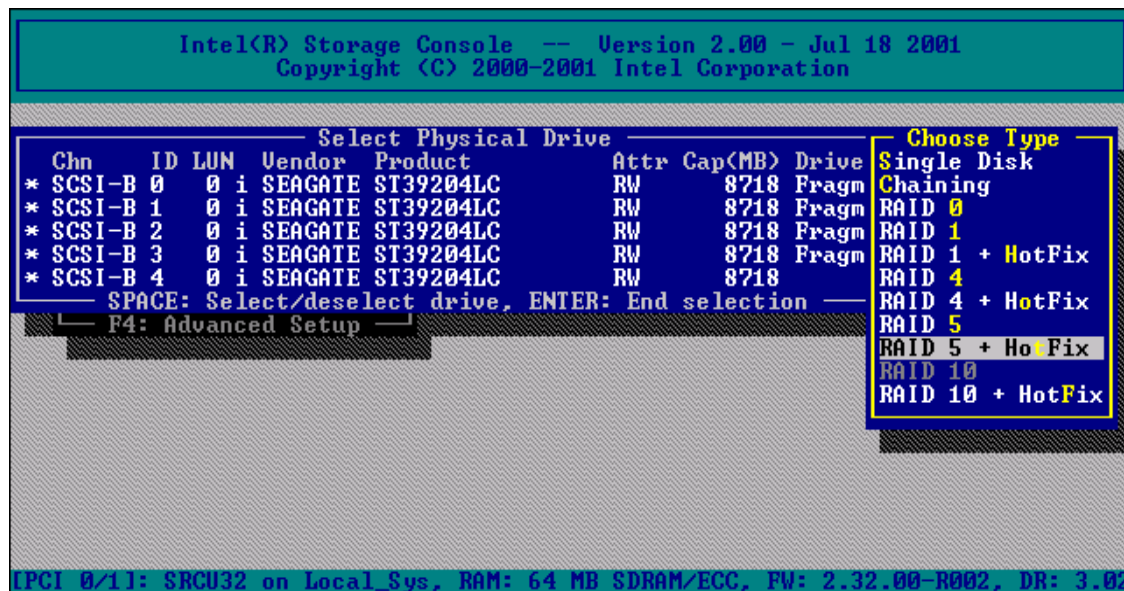


Figure 25. Choose Type

StorCon displays a security message pointing out that all existing data on the selected hard disks will be destroyed. Confirm by pressing <Y> (Figure 26).



Figure 26. Create Host Drive Confirmation

After pressing <Y> the user may limit the capacity of each hard disk selected for the new host drive (Figure 27). This can be helpful when procuring future spare hard drives. StorCon then creates and configures the new host drive and adds it to the list. All SCSI parameters are adjusted to optimum values.

Used Capacity per Drive (1..8718 MB): 8000

Figure 27. Hard Disk Capacity

⇒ **NOTE**

If the entire hard disk capacity is not used when configuring a RAID 1 host drive, you cannot use the remaining capacity to expand the array drive in the future.

| Select Host Drive | | | | | | |
|---|-------|--------|-------|----------|--------------------|------------|
| No. | Name | Status | Attr. | Capacity | Type | belongs to |
| 0 | RAID5 | build | RW | 23999 MB | RAID-5/Priv. Array | 0 |
| Create new Host Drive | | | | | | |
| F4: Drive Information, F5: Identify Drive, F10: Refresh | | | | | | |

Figure 28. Drive Status

After leaving StorCon, or after pressing <F10> (for refresh), the Intel RAID Controller SRCU31X begins the build process on the new host drive. In our example it calculates the parity information and writes it to the hard disks. The status during this process is build. When the build is successfully finished the status changes to Ready status.

Host Drive Options

Select a host drive and press <Enter> to open the host drive options dialog (Figure 29).

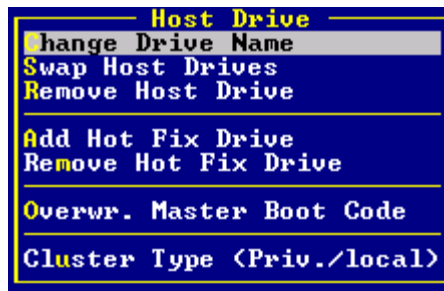


Figure 29. Host Drive Options

Change Drive Name:

Use Change Drive Name to change the name of a host drive. The name serves to identify a host drive with StorCon. For example, you could name the boot host drive “Boot” and the data host drive “Data.”

Swap Host Drives:

When a PCI computer is switched ON, the host drives are initialized in the order of the host drive list, which means that the operating system is booted from the host drive with the lowest number. For reasons of flexibility, a host drive’s position in the list can be changed. However, the position of the host drive from which the operating system is booted and the position of the host drive from which StorCon (disk version) was started (both can be the same), cannot be changed. If you wish to change the position of these drives, you have to boot the operating system and StorCon from a floppy disk or use StorCon from the Flash-RAM of the Intel RAID Controller SRCU31X. To change the position of a host drive in the host drive list, highlight the host drive and confirm with <Enter>. Then, type in the new position and press <Enter>.

Remove Host Drives:

Removing a host drive results in the loss of all data. All data will be lost after removal. If you remove a host drive belonging to an array drive for which several host drives exist (after capacity expansion, or after splitting), all other host drives will also be removed.

Split Host Drive:

For some purposes you might need to split an existing host drive into two or several host drives, in which case each host drive looks like a single hard disk to the operating system. Since the new host drives have smaller capacities, StorCon has to write new header information on the host drives. All data will be lost from the original host drive.

The Split Host Drive menu is only available if StorCon is loaded with <Ctrl> + <G> from the Intel RAID Controller SRCU31X’s Flash-RAM.

Merge Host Drives:

This function reverses the Split Host Drive operation. Only host drives that belong to the same array drive or logical drive can be merged. Since the new host drive has a larger capacity, StorCon has to write new header information on the new host drive. All data from the original host drives will be lost.

The Merge Host Drives menu is only available if StorCon is loaded with <Ctrl> + <G> from the Intel RAID Controller SRCU31X's Flash-RAM.

Partition Host Drive:

This option is not available when loading StorCon from the Flash-RAM of the Intel RAID Controller SRCU31X. Before you can partition a new host drive it may become necessary to first reboot the system. The partitioning menu has similar functions as the MS-DOS† program FDISK. You can create and delete a partition and also change the active partition. MS-DOS can only be booted from an active partition. Just like FDISK, StorCon can handle primary partitions, extended partitions, and logical drives within the extended partitions.

Add Hot Fix Drive:

Add Hot Fix Drive allows you to add a hot fix drive to an existing RAID 1, RAID 5, or RAID 10 array drive. There are two different types of hot fix drives: Private and Pool hot fix drives. A Pool Hot Fix Drive is a spare drive within the so-called hot fix pool. A drive in a hot fix pool is available for several array drives as a hot fix drive. Thus, several array drives can share one hot fix drive. Once this drive has been used by one of the array drives, it is no longer available to the others. A Private Hot Fix Drive is dedicated to one RAID 1, RAID 5, or RAID 10 array drive.

Remove Hot Fix Drive:

Remove Hot Fix Drive allows you to remove a previously assigned hot fix drive.

Overwrite Master Boot Code:

This option creates a valid and consistent master boot record on the selected host drive and should be carried out on any new host drive on which Windows NT is installed. Never use this function when the host drive contains valid data, as all data will be lost.

Drive Type (Cluster):

The option Drive Type (Cluster) is available only with Intel RAID Controllers which are equipped with Cluster Firmware and allows you to assign one host drive to several Intel RAID Controller SRCU31Xs (Type Cluster).

Repair Array Drives

This function allows the online repair of array drives which show failed drives. After selecting this menu option, StorCon displays a summary of all installed array drives and the number of array drives which are in critical states (Figure 30). In the example in Figure 31 there is one array drive in the Fail state. For example, the array drive is still operating but no longer redundant.

```
Summary
2 Array Drives installed
1 Array Drives in FAIL state
0 Array Drives in ERROR state
0 Array Drives in BUILD state
0 Array Drives in REBUILD state
0 missing Private HotFix Drives
Press any key.
```

Figure 30. Array Drive Summary

After pressing any key, StorCon displays a list of array drives which are candidates for online automatic repair.

⇒ NOTE

Array drives that are in the Error state are very critical and have lost two or even more drives. These array drives cannot not be repaired with the Repair Array Drives function. In such critical cases data integrity can no longer be maintained.

After selecting the array drive, StorCon displays the drive that failed. In the example in Figure 31 it is the hard disk which forms Logical Drive 5.

```
Summary
2 Array Drives installed
1 Array Drives in FAIL state
0 Array Drives in ERROR state
0 Array Drives in BUILD state
0 Array Drives in REBUILD state
0 missing Private HotFix Drives
Press any key.
```

Figure 31. Failed Hard Drive

After confirmation, the failed drive must be removed from the system and the new one configured on the same ID and installed in the system. See Figure 32 and Figure 33.

| Select Drive to repair | | | |
|------------------------|-------|--------|-------|
| No. | Name | Type | State |
| 0 | RAID5 | RAID-5 | fail |

F4: Disable Alarm

Figure 32. Select Drive to Repair

The Disk SEAGATE ST39204LC at channel SCSI-B, ID 3 will be replaced.
 Please plug in a disk at the same channel with the same ID.
 YOU MUST NOT DO ANY UNPLUGGING OR PLUGGING ON OTHER CHANNELS

Press any key after hot plug.

Figure 33. Replace Hard Drive Prompt

StorCon detects the new drive and expects clearance to build this drive as a replacement into the array drive. See Figure 34.

You plugged in the disk SEAGATE ST39204LC , ID 3 at channel SCSI-B.
 Do you want to add this disk to the Array? <Y/N>

Figure 34. Add Disk to Array Confirmation

When clearance is given, the state of the array drive changes to the Rebuild state (for example, the missing data is reconstructed out of the remaining data and redundancy information). See Figure 35.

Summary

2 Array Drives installed

0 Array Drives in FAIL state
 0 Array Drives in ERROR state
 0 Array Drives in BUILD state
 1 Array Drives in REBUILD state
 0 missing Private HotFix Drives

Press any key.

Figure 35. Array Drive Summary

The Error state of an array drive is critical. There are several procedures in the Intel RAID Controller SRCU31X's firmware to handle such cases and bring back the array drive into operation without losing data. See Figure 36.

Drive in ERROR state cannot be repaired automatically!
 Contact your SysAdmin or the customer support of
 Intel Corporation.

Figure 36. Array Drive Error State Dialog

Advanced Setup

Configure Controller

Controller Settings

Use the Controller Settings dialog to change Intel RAID Controller SRCU31X parameters and settings. All information concerning physical, logical, array and host drives are stored twice (primary and secondary configuration data) on each hard disk. For example, the Intel RAID Controller SRCU31X itself carries no configuration data of a specific disk array. For this reason the migration of host drives between Intel RAID Controller SRCU31Xs is very easy and secure, even if the SCSI IDs and channels are changed. Connect the hard disks to the new Intel RAID Controller SRCU31X, and the host drives will be automatically available. See Figure 37.



Figure 37. Controller Settings Dialog

Table 15. Controller Settings

| Parameter | Alternatives | Description |
|---------------|--------------|--|
| Cache | ON | Intel RAID Controller SRCU31X cache (write and read cache) ON |
| | OFF | Intel RAID Controller SRCU31X cache (write and read cache) OFF |
| Delayed Write | ON | Write cache ON |
| | OFF | Write cache OFF |
| BIOS | Enabled | BIOS enabled |
| | Disabled | BIOS disabled, but <Ctrl> + <G> allowed |
| | Removed | BIOS and <Ctrl> + <G> disabled |

continued

Table 15. Controller Settings (continued)

| Parameter | Alternatives | Description |
|----------------------------|-----------------|--|
| BIOS Warning Level | All Messages | All Intel RAID Controller SRCU31X BIOS warnings and errors are displayed |
| | Fatal Errors | Only fatal messages are displayed |
| SETUP from Flash-RAM | Disabled | <Ctrl> + <G> not possible |
| | Enabled | <Ctrl> + <G> allowed |
| Display | OFF | <Ctrl> + <G> not displayed at system boot level |
| | ON | <Ctrl> + <G> displayed at system boot level |
| Supported BIOS Drives | 2 | The Intel RAID Controller SRCU31X BIOS supports 2 drives under MS-DOS |
| | 7 | The Intel RAID Controller SRCU31X BIOS supports 7 drives under MS-DOS |
| CD-ROM Boot | Enabled | Boot from CD-ROM enabled |
| | Disabled | Boot from CD-ROM disabled |
| Memory Test | No test | No test at all |
| | Standard | Standard test |
| | Double scan | Double scan test |
| | Intensive | Intensive test (takes longer) |
| Channel SCSI-A Termination | OFF | SCSI termination of the channel OFF |
| | ON | SCSI termination of the channel ON |
| | Auto | SCSI termination according to occupied connectors |
| SCSI ID | 0,1,2,3,4,5,6,7 | Possible SCSI IDs for the channel |

Firmware Update

The firmware, BIOS and StorCon program of the Intel RAID Controller SRCU31X are stored in Flash-RAM which is part of the Intel RAID Controller SRCU31X hardware. In contrast to EPROMs, Flash-RAMs can be reprogrammed many times without the complicated UV-light erasing procedure. Firmware, BIOS and StorCon are part of the SRC_PFW file. The file has an extension (for example, SRC_PFW.009) which indicates the version stepping.

⇒ NOTE

This option is not available when StorCon is accessing Intel RAID Controller SRCU31X remotely.

Intelligent Fault Bus

Intelligent Fault Bus is an older subsystem standard, which is no longer used in modern subsystems or backplanes. Intel RAID Controller SRCU31X's Ultra/Wide Disk Array Controllers were the last Intel RAID Controller SRCU31Xs supporting this standard, sometimes also called "DEC Fault Bus."

Today's modern subsystems are either using SAF-TE (SCSI Accessed Fault Tolerant Enclosures) or SES (SCSI Enclosure Services) as communication links to the controller. These intelligent subsystems are normally built on so-called backplanes, which host hard disks equipped with SCA connectors (Single Connector Attachment). The backplane has dedicated electronics with

microprocessor and firmware which allows intelligent communication between the subsystem/backplane and the Intel RAID Controller SRCU31X. Through this channel the subsystem can report its temperature and the power supply status to the Intel RAID Controller SRCU31X. The major objective of SAF-TE or SES is auto hot-plug. In contrast to hot-plug, auto hot-plug allows a defective drive to be removed from the subsystem and the replacement unit installed in its place. Both the Intel RAID Controller SRCU31X and the subsystem control this process so that problems on the SCSI/FC-AL bus are eliminated and the rebuilding of the missing data is initiated automatically. No further user interaction is necessary.

Non-Intelligent Enclosures

Since SAF-TE or SES subsystems are expensive, Intel RAID Controller SRCU31X integrates functionality which allows for the control of up to 16 non-intelligent enclosures with up to 15 hard disks each, and provides for auto hot-plug.

In the example in Figure 38 one subsystem is defined. The hard disks with their disk shuttles could also be mounted directly into the server enclosure. The term enclosure in this case is a definition set, which includes all hard disks which should be auto hot-pluggable.

| No. | Vendor | Name | Status |
|-----|--------|----------|----------------|
| 0 | MALIBU | PA46-350 | Configured |
| 1 | | | Not Configured |
| 2 | | | Not Configured |
| 3 | | | Not Configured |
| 4 | | | Not Configured |
| 5 | | | Not Configured |
| 6 | | | Not Configured |
| 7 | | | Not Configured |
| 8 | | | Not Configured |
| 9 | | | Not Configured |
| 10 | | | Not Configured |
| 11 | | | Not Configured |
| 12 | | | Not Configured |
| 13 | | | Not Configured |
| 14 | | | Not Configured |
| 15 | | | Not Configured |

ENTER: Select, F4: Edit Vendor/Name

Figure 38. Select Enclosure

The example in Figure 39 shows the slots of the enclosure which have been assigned with hard disks. To fill an empty slot, press and select the desired hard disk. See Figure 39.

| Enclosure Slots | | | | | | | | |
|-----------------|-------------------------------------|----|-----|--------|---------|------------------|---------|---------------|
| Slot | Chn | ID | LUN | Vendor | Product | Attr. | Cap(MB) | Drive |
| 0 | SCSI-A | 0 | 0 | i | QUANTUM | ATLAS10K2-TY184J | RW | 17509 Drive 4 |
| 1 | SCSI-B | 15 | 0 | i | QUANTUM | ATLAS10K2-TY184J | RW | 17509 Drive 5 |
| 2 | SCSI-C | 14 | 0 | i | QUANTUM | ATLAS10K2-TY184J | RW | 17509 Drive 6 |
| 3 | SCSI-D | 0 | 0 | i | QUANTUM | ATLAS10K2-TY184J | RW | 17509 Drive 7 |
| 4 | SCSI-E | 1 | 0 | i | IBM | DPSS-309170M | RW | 8747 Drive 0 |
| 5 | SCSI-E | 3 | 0 | i | IBM | DPSS-309170M | RW | 8747 Drive 1 |
| 6 | SCSI-E | 6 | 0 | i | IBM | DDYS-T18350M | RW | 17501 Drive 2 |
| 7 | SCSI-F | 6 | 0 | i | QUANTUM | ATLAS10K2-TY184J | RW | 17509 Drive 3 |
| 8 | No hard disk installed in this slot | | | | | | | |
| 9 | No hard disk installed in this slot | | | | | | | |
| 10 | No hard disk installed in this slot | | | | | | | |
| 11 | No hard disk installed in this slot | | | | | | | |
| 12 | No hard disk installed in this slot | | | | | | | |
| 13 | No hard disk installed in this slot | | | | | | | |
| 14 | No hard disk installed in this slot | | | | | | | |
| 15 | No hard disk installed in this slot | | | | | | | |

ENTER: Add/Remove Disk

Figure 39. Enclosure Slots

SAF-TE and SES are recommended for auto hot-pluggable subsystems. Only with these systems can a secure auto hot-plug be guaranteed. For non-intelligent subsystems we recommend only the best quality components (disk shuttles, cables, terminators, etc).

Advanced Settings

Within Advanced Settings there are three settings which control the configuration and address behavior of the Intel RAID Controller SRCU31X's BIOS and DPMEM. See Figure 40 and Table 16 for setting details.

| Advanced Settings | |
|-------------------------------|---------------|
| Shrink BIOS after POST | <Auto> |
| BIOS RAM allocation method .. | <Auto> |
| DPMEM mapping | <Do not move> |

Figure 40. Advanced Settings Dialog

Table 16. Advanced Settings

| Parameter | Alternatives | Description |
|----------------------------|-----------------|--|
| Shrink BIOS after Post | OFF | The BIOS is not shrunk after the post phase. |
| | ON | The BIOS is always shrunk after the post phase. |
| | Auto | The Intel RAID Controller SRCU31X decides on the BIOS shrink. |
| BIOS RAM allocation method | Auto | The BIOS address space is automatically allocated. |
| | Older | The BIOS address space is allocated according to an older PCI specification. |
| DMEM mapping | Move below 1 MB | The DPMEM address space is allocated below 1 MB. |
| | Do not move | The DPMEM address is always above 1 MB. |

Cluster Channels

The cluster channels menu (see Figure 41) is selectable only with Intel RAID Controllers that are equipped with cluster firmware and allows the user to enable the I/O channels of the Intel RAID Controller SRCU31X for clustering. Special care must be taken, that the I/O processors of a shared channel (SCSI or Fibre Channel) have different IDs, otherwise there will be conflicts.

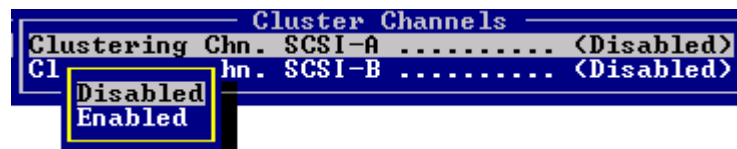


Figure 41. Cluster Channels

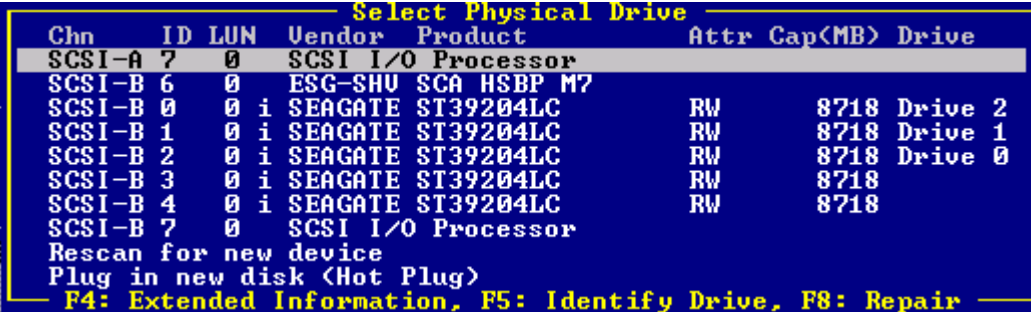
Clear Log Buffer

The Intel RAID Controller SRCU31X records certain events in a logging buffer which is part of the Flash-RAM. Clear all events in the buffer when using the Intel RAID Controller SRCU31X in a new system. The Clear Log Buffer function detects and deletes entries from the log buffer.

Configure Physical Devices

This menu option displays a list of I/O channels (SCSI or Fibre Channel) and available devices. See Figure 42.

Scroll the list with the cursor up/down keys. The first column displays the I/O channel (“SCSI” stands for SCSI and “FCAL” for Fibre-Channel). The next column shows the ID followed by the LUN (Logical Unit Number; normally always 0). The next column is either filled with a lowercase “i” (for initialized), or empty. Initialization means the creation of Intel RAID Controller SRCU31X-specific configuration data on the hard disks and the adjustment of hard disk specific operating parameters (protocol, transfer rate, etc). The next entry lists the vendor and type of device, followed by the drive’s attributes (RW for Read/Write; RO for Read Only). The I/O processors and SAF-TE processors (in our example channel B ID 8: SDR, Inc. GEM312 REV001) do not have attributes. The next column lists the capacity of the hard disk in MB (1 MB = 1024 KB; 1 GB=1024 MB). The last column gives information on the assignment of this physical device to a logical/array/host drive.



| Chn | ID | LUN | Vendor | Product | Attr | Cap(MB) | Drive |
|--------|----|-----|-----------|---------------|------|---------|---------|
| SCSI-A | 7 | 0 | SCSI | I/O Processor | | | |
| SCSI-B | 6 | 0 | ESG-SHU | SCA HSBP M7 | | | |
| SCSI-B | 0 | 0 | i SEAGATE | ST39204LC | RW | 8718 | Drive 2 |
| SCSI-B | 1 | 0 | i SEAGATE | ST39204LC | RW | 8718 | Drive 1 |
| SCSI-B | 2 | 0 | i SEAGATE | ST39204LC | RW | 8718 | Drive 0 |
| SCSI-B | 3 | 0 | i SEAGATE | ST39204LC | RW | 8718 | |
| SCSI-B | 4 | 0 | i SEAGATE | ST39204LC | RW | 8718 | |
| SCSI-B | 7 | 0 | SCSI | I/O Processor | | | |

Rescan for new device
Plug in new disk (Hot Plug)
F4: Extended Information, F5: Identify Drive, F8: Repair

Figure 42. Select Physical Drive

Keyboard Commands

With Intel RAID Controller SRCU31X Fibre Channel RAID Controllers, <F4> delivers extended information on Fibre Channel drives (World Wide Name, firmware-level and the Link-status of the drive).

By pressing <F5> the Intel RAID Controller SRCU31X periodically turns the LED (if available) of the corresponding drive ON and OFF. This helps to physically identify a specific drive in an array of many drives.

By pressing <F8> you can repair the configuration data of a physical drive. If your Intel RAID Controller SRCU31X should ever display during the boot sequence a message like “Detected Primary Configuration Data error, using Secondary,” you can try to repair the data with <F8>.

If you press <Enter> on a specific drive, StorCon opens the Configure Disk menu. Here, all relevant adjustments and modifications concerning the physical drives can be carried out.

➔ **NOTE**

If you create new host drives with the Express Setup function, the StorCon and the Intel RAID Controller SRCU31X will automatically adjust all parameters to their respective best values. The transfer rate per drive depends on circumstances like cables, terminators, etc. For example, if a certain configuration does not allow 160 MB/sec, the drive is automatically “throttled” down to the next trouble-free transfer rate. See Figure 43.

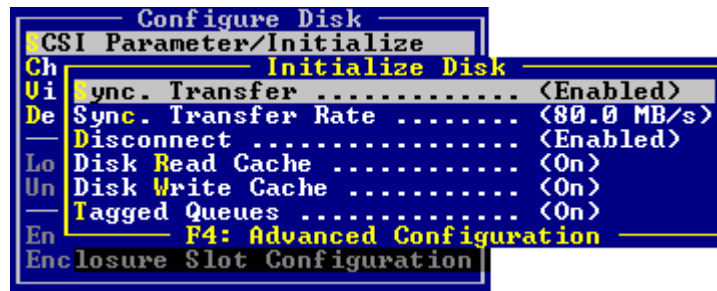


Figure 43. Initialize Disk

SCSI Parameter / Initialize

When a SCSI hard disk drive is initialized the first time by the RAID controller, its SCSI parameters may or may not be set automatically set to their optimal settings. The following section describes manual configuration of these settings. For certain RAID controllers and/or situations, certain parameters described in this section may not be configurable.

⚠ **CAUTION**

This option can destroy all data on the hard disk.

StorCon copies Intel RAID Controller SRCU31X specific configuration blocks on the hard disk, a primary block and a mirrored secondary block. The possible settings are different if you select a SCSI hard disk or a Fibre Channel hard disk. With a FCAL hard disk there are only a few settings which are relevant. You should always check that they are all “Enabled” or “ON.” If the hard disk you have selected is an Ultra160 device and the Intel RAID Controller SRCU31X has Ultra160 SCSI channels, <F4> “Advanced Configuration,” allows you to configure the so-called “Domain Validation” (a cyclical check of the correct data transfer at a given rate). Normally this parameter is OFF.

The SCSI bus can operate two methods of data transfer: asynchronous and synchronous. Each SCSI device must be able to perform the first type of transfer, the second type is optional. The advantage of the synchronous transfer is a higher data transfer rate, since the signal transfer times on the possibly long SCSI cable have no influence on the transfer rate. This mode is only effective if both devices support synchronous transfer and can communicate with each other in this mode.

Sync. Transfer Rate:

This is the synchronous data transfer rate in MB/s. Ultra160 SCSI supports up to 160 MB/s burst of transfer rate.

If a SCSI cable does not permit a certain transfer rate, the transfer rate can be reduced to a value that permits trouble-free data transfer. Lowering the transfer rate may also become necessary when using a configuration which does not allow full speed.

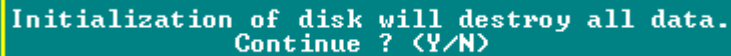
Disconnect: Enabled:

You can connect several components to a SCSI bus. It is particularly important to guarantee a high degree of overlapping action on the SCSI bus. This high degree of overlapping becomes possible when a SCSI device has Disconnect enabled.

Disk Read Cache / Disk Write Cache / Tagged Queues:

For performance reasons, the read ahead and write cache of the hard disk should be always ON. Tagged Queues is a SCSI feature which allows the drive to execute more than one command at a time. If available, it should also be ON.

If you leave this configuration form with <Esc> and you have made changes, StorCon displays a security request. The warning of the destruction of all data (Figure 44) may require different evaluations, depending on the device's current state and the options you selected.



```
Initialization of disk will destroy all data.  
Continue ? (Y/N)
```

Figure 44. Disk Initialization Confirmation

If this operation is the first initialization of the device, for example, the drive was previously connected to a different controller, all data will be lost. If the device has already been initialized, and only internal parameters such as Disconnect, Synchronous Transfer, and Disk Read/Write caches, or Tagged Queues have been changed, the data on the drive remains intact. Only the functional state of the device is changed.

Check Surface



WARNING

This option destroys all data on the hard disk.

This option checks of the surfaces of the hard disk media. The Intel RAID Controller SRCU31X writes and reads certain data patterns and checks them for correctness.

After confirming the security request, a progress information is displayed. You can interrupt the Check Surface option by pressing <Esc>.

View Status/Defects

```
Grown defects: 0
Primary defects: 183
Last status: 0x00000000
```

Figure 45. View Status/Defects

Table 17. View Status/Defects

| Status/Defects | Description |
|-----------------|---|
| Grown Defects | Number of media defects that have occurred in addition to the media defects the hard disk had upon delivery. See Figure 45. |
| Primary Defects | Number of media defects that the hard disk had upon delivery. |
| Last Status | The Last Status gives detailed information on the last failure of a hard disk. The information is only present until the next hard reset of the system and may help for deeper failure analysis or tracing. |

De-initialize Disk



WARNING

This option destroys all data on the hard disk.

This menu option allows you to de-initialize a hard disk which has previously been initialized for use with the Intel RAID Controller SRCU31X. By doing so, the specific Intel RAID Controller SRCU31X information present on the device is removed. Obviously, the de-initialization cannot restore data that was lost during initialization.

Lock/Unlock Disk

This option is only highlighted when you have selected a removable hard disk (for example, SyQuest[†], Iomega[†]). Before you can initialize a cartridge you must lock it. Before removing it you must unlock it.

Enclosure Status

After selecting this option you can either view the Enclosure Status or view/configure the enclosure slots. Before you can use the auto hot-plug with a SAF-TE subsystem, you must configure the subsystem (more precisely its intelligence, the so-called SEP SAF-TE Enclosure Processor). See Figure 46.

⇒ NOTE

Non-initialized disks cannot be configured as no RAID configuration information can be stored on these disks.

```

Enclosure Status
Audible Alarm Status ..... (Not available)
Door Lock Status ..... (Not available)
Power supply 0 status ..... (Operational and on)
Power supply 1 status ..... (Operational and on)
Fan 0 status ..... (Operational)
Fan 1 status ..... (Operational)
Fan 2 status ..... (Operational)
Enclosure temperature ..... (OK)
Temperature sensor 0 ..... (33 °C / 91 °F OK)
F10: Refresh Info
  
```

Figure 46. Enclosure Status

To assign a specific hard disk to a SAF-TE enclosure slot, press <Enter> on the empty slot and choose one of the hard disks. See Figure 47.

```

Enclosure Slots
Slot Chn ID LUN Vendor Product Attr. Cap(MB) Drive
0 SCSI-A 9 0 i SEAGATE ST39102LC RW 8682
1 SCSI-A 10 0 i FUJITSU MAF3364LC RW 34746 Drive 4
2 SCSI-A 11 0 i FUJITSU MAF3364LC RW 34746
3 SCSI-A 12 0 i FUJITSU MAF3364LC RW 34746
4 SCSI-B 1 0 i SEAGATE ST39175LC RW 8682
5 SCSI-B 2 0 i SEAGATE ST39175LC RW 8682 Drive 6
6 SCSI-B 3 0 i SEAGATE ST39175LC RW 8682
7 SCSI-B 4 0 i SEAGATE ST39175LC RW 8682
ENTER: Add/Remove Disk
  
```

Figure 47. Enclosure Slots

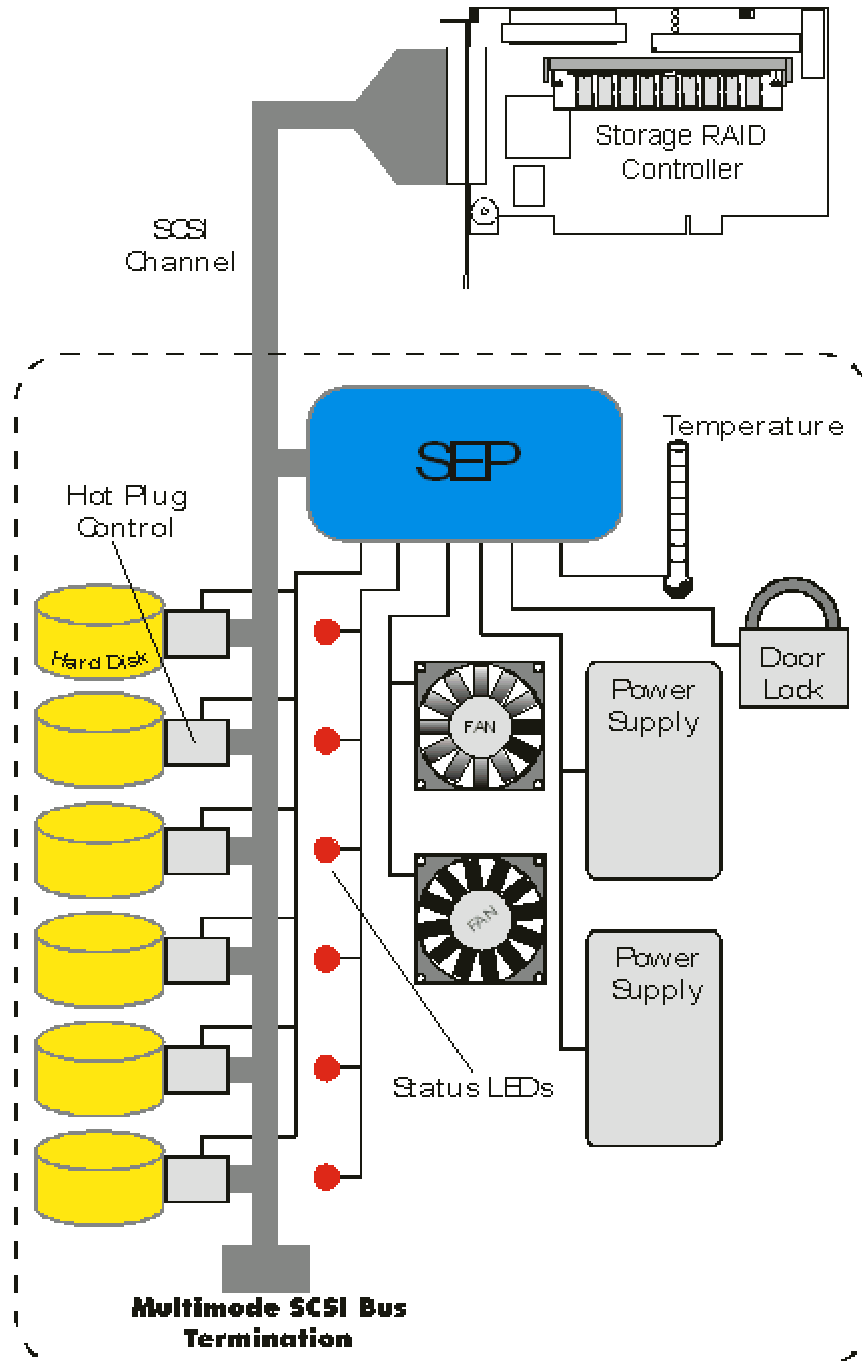


Figure 48. Block Diagram of a SAF-TE Subsystem.

Configure Logical Drives

Logical drives (hierarchy level 2) are installed in the Advanced Setup menu.

The Configure Logical Drives screen is shown in Figure 49.

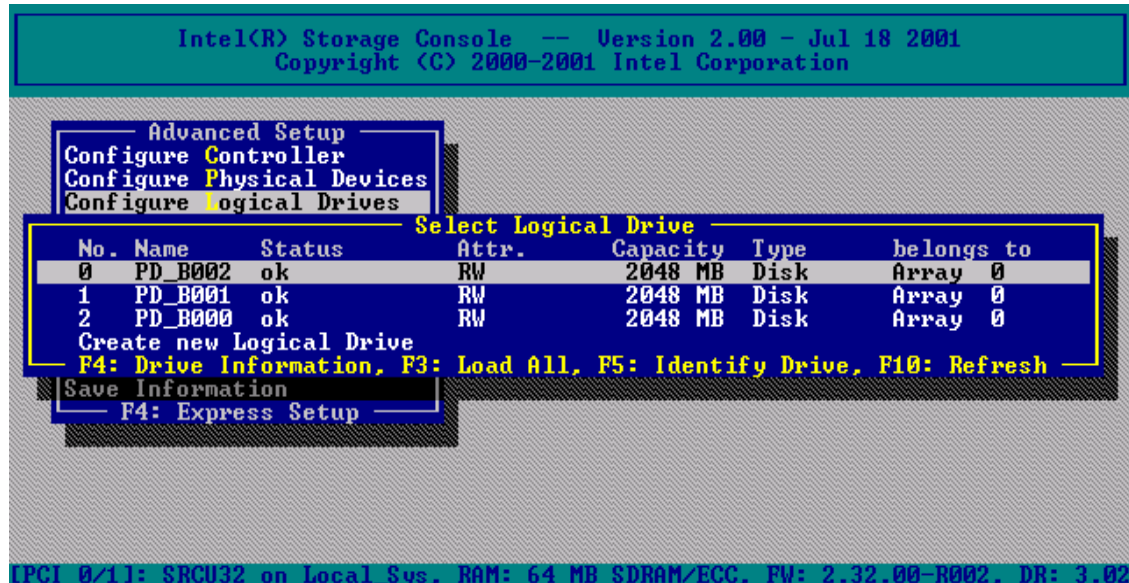


Figure 49. Select Logical Drive

Keyboard Commands

Use the <F4> key to lists all hard disks of a logical drive. If it is a logical drive of the type Disk, it only consists of one single hard disk. If a logical drive consists of more hard disks, it is of the type Chain (concatenation of several hard disks). <F3> loads all hard disks and <F5> identifies drives by turning the hard disks LED ON and OFF.

To configure and setup a new logical drive, select “Create new Logical Drive.” StorCon displays a list of free physical drives (which are not already part of a logical drive). See Figure 50.

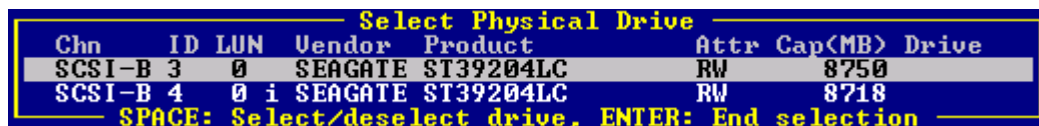


Figure 50. Select Physical Drive

If you select one physical drive with the space bar and press <Enter>, StorCon suggests to create a single drive out of this hard disk. See the example in Figure 51.

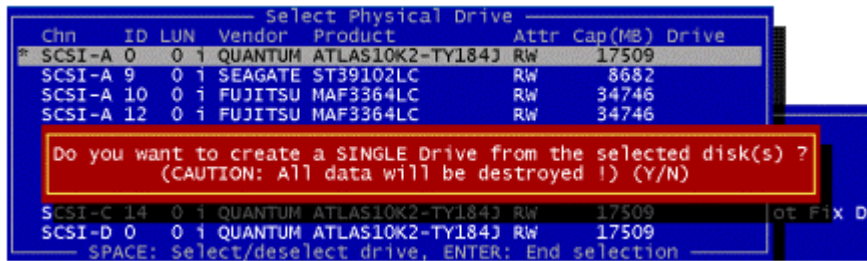


Figure 51. Create Single Drive

Next, enter the appropriate drive capacity and press <Enter>. See Figure 52. StorCon allows you to limit the hard disk size for this host drive. This becomes important when you configure disk arrays and you want to ensure that future drives added to the disk array fit in the array (for replacement purposes). Should a new drive have less than the required capacity, StorCon could not accept it. In this example limit the capacity of each drive to 17000 MB. Any new 18 GB drive must have at least that capacity.



Figure 52. Drive Size

If you select two or more physical drives with the space bar and press <Enter>, StorCon suggests the creation of a logical drive of the type Chain. In some literature disk chaining is also called Disk Spanning. Picture the functioning mechanism of a type Chain logical drive as follows: all hard disks forming the logical drive are linked together one by one in the exact same order in which they were selected with the space bar. This concatenation can be compared to a chain. If, for example, the logical drive consists of 4 hard disks with 2000 MB each, the logical drive will have a capacity of 8000 MB. When data is written to this logical drive, the first hard disk is filled first, then the second, and so on.

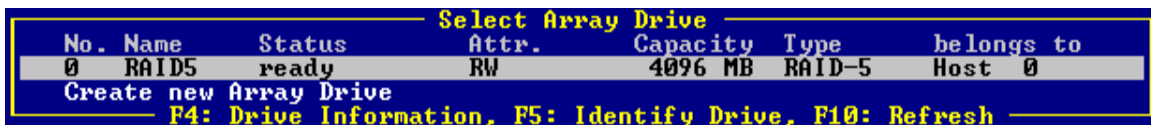
Although it is not advisable, logical drives of the type Chain can also be components of array drives.

Configure Array Drives

The Configure Array Drive menu option allows you to configure array drives (hierarchy level 3). Array drives with the following listed RAID levels can be configured within this.

- RAID 0 Pure Data Striping without Redundancy
- RAID 1 Disk Mirroring
- RAID 5 Data Striping with Striped Parity
- RAID 10 RAID 0 Combined with RAID 1

Intel RAID Controller SRCU31X can manage up to 35 array drives (with different RAID levels) simultaneously. Obviously, the number of hard disks will limit the number of parallel arrays that can be used.



| No. | Name | Status | Attr. | Capacity | Type | belongs to |
|-----|-------|--------|-------|----------|--------|------------|
| 0 | RAID5 | ready | RW | 4096 MB | RAID-5 | Host 0 |

Create new Array Drive
F4: Drive Information, F5: Identify Drive, F10: Refresh

Figure 53. Select Array Drive

⇒ NOTE

A RAID-1 component build will not appear on the select array drive list.

Keyboard Commands

<F4> displays level-by-level detailed information on the selected array drive (the structure, the order, which hard disks are part of the array drive). Use <F5> to turn on LEDs of all hard disks belonging to this array drive. This can help to identify hard disks. If you press <Enter> on a specific array drive StorCon displays a menu of options. See Figure 54.



Figure 54. Array Drive Menu

Change Drive Name

The Change Drive Name command allows you to change the name of an array drive. The name serves to identify an array drive in StorCon or StorCon+. This can be helpful for configurations where several host drives of various types are operated by a single controller.

Expand Array Drive

The Expand Array Drive option which is also available with StorCon+, contains three major functions.

| Function | Description |
|------------|--|
| Conversion | Conversion of a free space on the logical drives into a separate host drive. |
| Migration | Migration of the RAID level of an array drive. RAID 0 to RAID 5 and vice versa |
| Expansion | Expansion of the capacity of an array drive. |

⇒ NOTE

If the entire hard disk capacity is not used when configuring a RAID 1 host drive, you cannot use the remaining capacity to expand the array drive in the future.

⇒ NOTE

If StorCon is closed, migration of the RAID level may not complete.

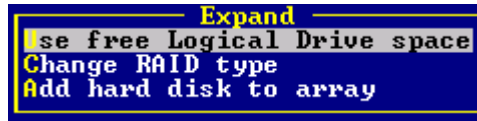


Figure 55. Expand Array Dialog

To migrate or expand a RAID 5 array drive, the state must be in the Ready state. The data on the array drive remains intact and is not affected by the expansion. The additional capacity is introduced as a new host drive. If a logical drive fails during the expansion, the expansion process continues until the expansion is finished and the array drive changes into the Fail state.

Add RAID 1 Component

This function allows you to add to a logical drive which is member of an array drive, another logical drive as a mirror drive (RAID 1).

Example: You have configured an array drive with 4 logical drives. One logical drive has failed and the array drive has gone into the Fail state. Another failure would cause data loss. Unfortunately, you find another logical drive which is likely to fail (for example, you hear a strange noise from it, or its grown defect counter explodes). If you initiate a hot-plug it is very likely that this critical logical drive will also fail, resulting in a data loss. To avoid that problem, mirror a new good logical drive to the critical one. When the copying is finished you remove the critical logical drive and then carry out a hot-plug procedure. You can also use this function to mirror RAID 5 array drives (RAID 5+1).

Replace Array Component

If a logical drive of an array drive without a hot fix drive should fail (or is likely to fail), you should replace the defective hard disk with a new one as soon as possible because the array drive is without redundancy. The replacement logical drive has to have at least the same capacity as the failed one. The replacement is carried out either with StorCon or StorCon+. After installing the replacement hard disk as a new logical drive, add it to the array drive. After selecting the logical drive that needs to be replaced, StorCon offers a list of existing logical drives which can be used as replacement units. The array drive's state changes into rebuild and the missing data is automatically reconstructed on the new logical drive.

Remove RAID 1 Component

This option corresponds to the Add RAID-1 Component option. It allows you to remove a previously configured RAID-1 combination. Figure 56.



Do you really want to remove
the selected drive ? (Y/N)

Figure 56. Remove Drive Confirmation

Remove Array Drive

Use the *Remove Array Drive* command to remove an existing array drive.



WARNING

This option destroys all data on the array drive.



NOTE

*If an array drive has been removed, there is a possibility that it could be rebuilt without data loss if it is reconstructed in the exact same order it had been built before, if the components of the array drive, that is the host drives, have not been modified, if the stripe size and RAID level are the same and if a Non-Destructive Build is carried out. **In all other cases ALL DATA WILL BE LOST.***

Add Hot Fix Drive

This submenu option allows you to add a hot fix drive to an existing RAID 1, RAID 5, or RAID 10 array drive. There are two different types of hot fix drives: Private and Pool hot fix drives. A Pool Hot Fix Drive is a spare drive within the so-called hot fix pool. A drive in a hot fix pool is available for several array drives as a hot fix drive. Thus, several array drives can share one hot fix drive. Of course, once this drive has been used by one of the array drives, it is no longer available for the others. A Private Hot Fix Drive is dedicated to one RAID 1, RAID 5, or RAID 10 array drive.

Only drives that meet the following requirements are suitable as hot fix drives:

- It must not be an active component of another array drive.
- It must have a storage capacity greater than or equal to the storage capacity of the smallest logical drive of the array drive. Example: A type RAID 5 array drive consists of the following components:
 - Logical Drive 0 2000 MB
 - Logical Drive 1 1500 MB
 - Logical Drive 2 1100 MB
 - Logical Drive 3 2000 MB

This array drive has a usable storage capacity of 3300 MB. A hot fix drive for this array must have at least 1100 MB of storage capacity.

⇒ NOTE

To avoid wasting valuable storage capacity, it is recommended that all logical drives forming an array drive have the same storage capacity.

In the Event of a Drive Failure

The controller will substitute a failed logical drive with a hot fix drive only if the array drive was in the Ready state before the failure. In other words, a hot fix drive can only be activated if the corresponding array drive had a state of data redundancy at the moment of failure.

1. The controller's alarm activates.

⇒ NOTE

The alarm is activated only when the array drive is being accessed.

2. The controller activates the fail operation mode. In this mode, the array drive remains fully operational. The data located on the failed drive is generated by means of the redundancy information stored on the other drives, without causing any decrease in performance.
3. The controller integrates the hot fix drive into the array drive and begins reconstructing the data and redundancy information. The array drive is now in the rebuild mode.

Obviously, no other hard disk may fail until all data has entirely been reconstructed on the hot fix drive (because the system is operating without redundancy) without the array drive going into error mode.

⇒ **NOTE**

In some literature, hot fix drives are also referred to as hot spare drives. You can also add or remove hot spare drives using StorCon+.

Remove Hot Fix Drive

This option allows you to remove a hot fix drive from an existing array drive.

Hot Fix Pool Access

By selecting the Hot Fix Pool Access option, the access of a specific array drive to the hot fix pool can be enabled or disabled.

Parity Verify

The redundancy information calculated during an array build or rebuild is distributed over all logical drives of the array drive (RAID 5). This information is often called parity data. The calculation is made with an exclusive OR function (XOR). If a logical drive of an array drive fails, its data can be recalculated by means of the data present on the other logical drives of the array drive and the parity data. The Parity Verify function allows you to check the consistency of an array drive's parity data. The verification may take quite a long time, but you can terminate it by pressing <Esc>.

⇒ **NOTE**

When using the escape key <Esc>, the progress indicator will close. However, parity verify continues to run unless the "a" key is used to abort parity verify.

⇒ **NOTE**

Parity Verify has the capability to repair bad parity sectors automatically.

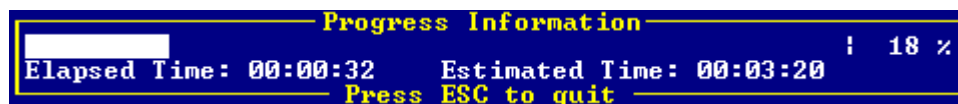


Figure 57. Progress Information

Periodic Parity Verify

If the parity information of a given array drive is defective, the Parity Recalculate function may be used to recalculate it.

Allows you to schedule parity verify activity as described in previous section. Configurable variables include: Start Parity Verify (frequency of days to run, default is none), At Time (what time to run on the days specified), and Error Handling (what to action to take when an error in encountered during the parity verify).

Build/Rebuild Progress

Whenever an array drive is in the Build or Rebuild state, you can select “Build/Rebuild Progress” to get progress information and estimates for the required time to build or rebuild.

Create New Array Drive

In Advanced Setup, select “Configure Array Drives” and press <Enter>. The Select Array Drive window appears. StorCon lists all logical drives which are free (not yet part of an array or host drive). The selection bar is moved with the arrow up/down keys and a logical drive is selected/deselected with the space bar.

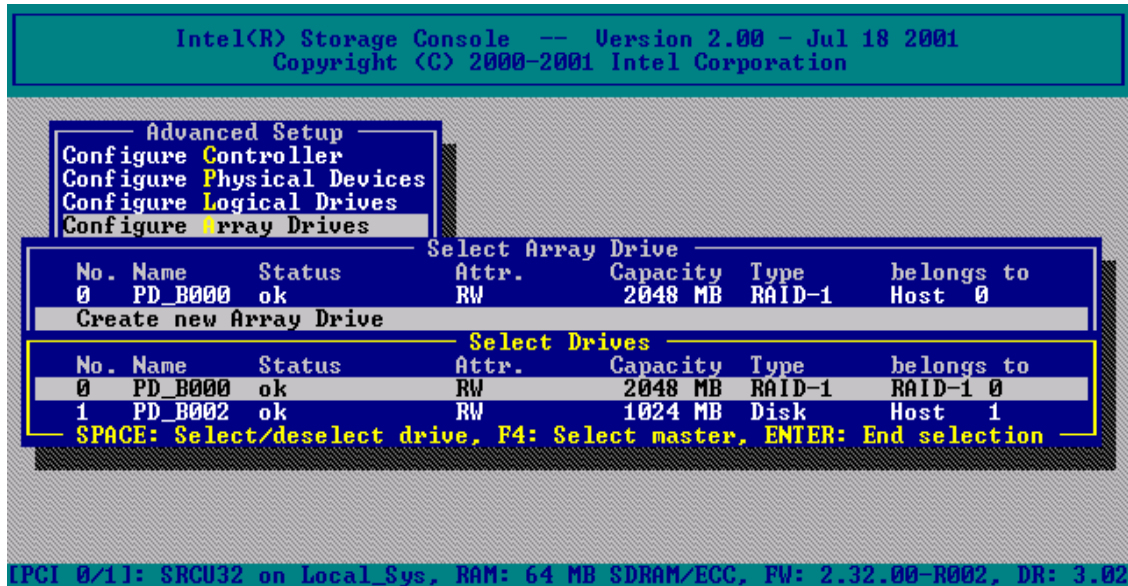


Figure 58. Create New Array Drive

For a striping array (RAID 0, 5, 10), the master drive (indicated by “M”) is the first logical drive in the array (see Figure 60). For a RAID 1 array (mirroring) the master drive is the first logical drive in the array that contains the valid data copied to the second logical drive.

After pressing <Enter>, StorCon displays a list of possible RAID levels. See Figure 59. Then StorCon prompts you for the stripe size. This is the size of the stripes into which the data is divided. Valid values are 16 KB, 32 KB, 64 KB, or 128 KB. The default is 128KB. See Figure 60.

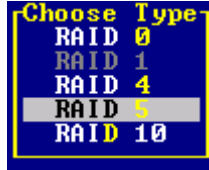


Figure 59. Choose Type



Figure 60. Strip Size

The Build Type decides how the redundancy information is created. The Destructive Build (only available if StorCon was loaded with <Ctrl> + <G>) fills all hard disks with “0” and no further parity calculation is necessary. This build method is pretty fast, but the build must be successfully finished before you can leave StorCon (otherwise the build mode is automatically changed to Non-destructive during the next boot). The Non-destructive build calculates the redundancy information from the contents of the data stripes. It takes longer, but can run in the background, for example, during the installation of the operating system. See Figure 61.



Figure 61. Choose Build Type

A warning displays that all data will be destroyed after confirmation. (Figure 62). Confirm your choice by pressing <Y>. The array drive is created.



Figure 62. Create Array Drive Confirmation

If necessary you can limit the array drive's capacity. In this example the entire capacity of the drive is used. See Figure 63.



Figure 63. Drive Size Dialog

The array drive enters the Build state, for example, the parity information is generated. After completion of the build process the array drive's state is Ready, or fault tolerant. See Figure 64.

| Select Array Drive | | | | | | |
|---|-------|--------|-------|----------|--------|------------|
| No. | Name | Status | Attr. | Capacity | Type | belongs to |
| 0 | RAID5 | build | RW | 2048 MB | RAID-5 | |
| Create new Array Drive | | | | | | |
| F4: Drive Information, F5: Identify Drive, F10: Refresh | | | | | | |

Figure 64. Array Drive Status

Notes on the Configuration of RAID 0, 1, 5, and 10 Arrays Drives

Use logical drives of the type disk to build an array drive.

RAID array drives can be configured with logical drives of the type chain also, but security should be taken into consideration. For regular RAID array drives, type disk logical drives are used.

Logical drives of an array drive should have the same storage capacity.

To avoid wasting valuable storage capacity, use only logical drives that have the same storage capacity as the logical drive being replaced on that array.

A hot fix drive provides the most security.

One of the reasons RAID array drives are used, lies with the data redundancy they provide, that is, the data security you have in the event of a hard disk failure. For the purpose of the following considerations, we define the term time without redundancy (TWR) as the time it takes to replace a failed hard drive (assuming there is no hot fix drive installed in the system). The time without redundancy should be kept as short as possible, not including the time needed to set up the array drive (state build).

Assume that one of the hard disks of a RAID 5 array drive has failed. The array drive is without redundancy. TWR begins. Any superfluous prolongation of the TWR (because you have to get a replacement hard disk, or because you did not realize the failure immediately since you didn't hear the Intel RAID Controller SRCU31X's alarm signal, or because no one checked the file server) increases the risk of data loss should a second hard disk fail. Therefore, new redundancy should be created as soon as possible and in an entirely automated manner. Integrate a hot fix drive as an immediately available and auto-replacing hard disk to keep the TWR as short as possible. Only a hot fix drive can ensure optimal array drive security and constant data availability. Of course a hot fix drive is not mandatory. If you control the array drive at regular intervals and immediately replace a defective hard disk (by shutting down the system or using a hot fix), you can minimize the risk of data loss.

Configure Host Drives

The Configure Host Drives option (Figure 65) allows you to configure host drives (level of hierarchy 4). These are the drives the host computer is aware of. Host drives can consist of a single hard disk, or of many hard disks built to create a RAID 5 array drive. The menus Split/Merge Host Drives and Partition Host Drive are only available if StorCon is loaded with <Ctrl> + <G> from the Intel RAID Controller SRCU31X's Flash-RAM. The additional capacity resulting from an online capacity expansion is shown as another host drive. If you expanded the capacity of the array drive a second time, there would be three host drives belonging to the same array drive. Since there is currently no operating system which supports "growing hard disks," this expansion method is the only safe way to introduce new capacity.

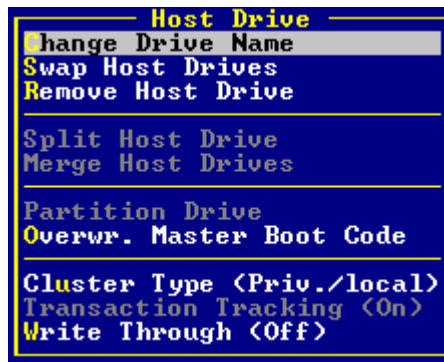


Figure 65. Host Drive Configuration

Change Drive Name

Use this command to change the name of a host drive. The host drive name serves to identify a host drive within StorCon and StorCon+.

Swap Host Drives

When the PCI computer is switched on, the host drives are initialized in the order of the host drive list, which means that the operating system is booted from the host drive having the lowest number. For reasons of flexibility, a host drive's position in the list can be changed. However, the position of the host drive from which the operating system is booted and the position of the host drive from which StorCon (disk version) was started (both can be the same), cannot be changed. To change the position of these drives, you have to boot the operating system and StorCon from a floppy disk or use the StorCon loadable from the Flash-RAM of the controller. To change the position of a host drive in the host drive list, highlight the host drive and confirm with <Enter>. Then, type in the new position and press <Enter>.

Remove Host Drives

CAUTION

All data is lost after the removal of a host drive.

If you remove a host drive belonging to an array drive to which several host drives belong (after capacity expansion, or after splitting), the data on ALL other host drives will be lost.

Split Host Drive

For some purposes it might be necessary to split an existing host drive into two or several host drives using the *Split Host Drive* option. To the operating system, each host drives looks like a single hard disk.

Since newly split host drives have smaller capacities, StorCon must write new header information on the new host drives. This command results in all data being lost.

Merge Host Drives

This function reverses the Split Host Drive option. Only host drives which belong to the same array drive or logical drive can be merged. Since the new host drives have a larger capacity, StorCon has to write new header information on the new host drives. This command results in all data being lost.

Partition Host Drives

The partitioning menu has similar functions to the MS-DOS program FDISK. You can create and delete a partition and also change the active partition. MS-DOS can only be booted from an active partition. Just like FDISK, StorCon can handle primary partitions, extended partitions, and logical drives within the extended partitions.

Overwrite Master Boot Code

This option creates a valid and consistent master boot record on the selected host drive and should be carried out on any new host drive on which Windows NT is installed. Never use it on host drives containing valid data, otherwise all data will be lost.

Drive Type (Cluster)

Use this command to enable a host drive for clustering. Shared I/O channel(s) of the Intel RAID Controller SRCU31Xs must be enabled for clustering prior to using this command.



```
Do you want to set the Host Drive type to 'Cluster'? (Y/N)
```

Figure 66. Host Drive Cluster

8 Storage Console Plus

Introduction

Storage Console Plus (StorCon+) is a tool for setting up, monitoring and maintaining mass storage subsystems based on Intel RAID Controller SRCU31X. Different from StorCon, StorCon+ is a GUI style application, designed for the operation under Win32 Operating Systems. The primary function of StorCon+ is to help the user accomplish the following tasks.

Setup Hard Disks Controlled by Intel RAID Controller SRCU31X:

- Setup and initialize physical drives, change the SCSI parameters and cache settings.
- Easy setup and installation of single disks or array drives consisting of one or more physical drives (chaining, RAID 0, 1, 5, or 10).
- Online installation of host drives based on a single disk or an array drive.

Maintenance and Tuning of Existing Array Drives, Host Drives and Intel RAID Controller SRCU31X:

- Cache Memory Configuration
- Update the controller firmware
- Change the device parameters
- Check or recalculate the parity data of RAID 5 array drives
- Online capacity expansion of array drives
- Split and merge host drives
- Hot-plug – replace a failed member of an array drive
- Hot fix – configure a spare disk for an array drive
- Configure SAF-TE compliant enclosures

Monitoring of the Whole Subsystem

- Watch the performance and throughput of virtually every part of the subsystem. Drag-and-drop the device on the statistics window.
- Check the hard disks for retries and reassigns (replacements of defective sectors on a hard disk) to trace problems which might become potential in the future.
- Check the grown defect table of the hard disks to replace a defective drive in time.

Remote Configuration and Maintenance

- Except for the hot-plug function, all of the above features can be accessed via network. You can maintain and monitor a customer's server via the Internet.
- Supported protocols: IPX/SPX, TCP/IP, NetBIOS.
- The access to the Intel RAID Controller SRCU31X can be protected by password. The password is encrypted.

To install the StorCon+, use the Intel RAID Controller SRCU31X tools program on the Intel RAID Controller SRCU31X System CD-ROM.

The StorCon+ Controls

The Toolbar

The toolbar can be made visible or hidden by selecting “Toolbar” from the “View” menu.










Figure 67. StorCon+ Plus Toolbar

Click on the buttons to open and close the windows of the corresponding programs of StorCon+.

The toolbar can be moved away from the top of the StorCon+ window and shown in a small window. To place the toolbar back under the menu bar you can double click on the top window bar of the toolbar or drag and drop the toolbar back under the menu bar. You can also place the toolbar on the bottom of the StorCon+ window.

Table 18. Toolbar Icons

| Icon | Opens / Closes | Description |
|---|------------------------|---|
|  | Select Controller | Select a local or remote Intel RAID Controller SRCU31X for further actions. |
|  | Physical Configuration | Show and/or modify the Intel RAID Controller SRCU31X and device settings. |
|  | Logical Configuration | Show and/or modify the logical drive configuration. |
|  | Statistics | Show statistics. |
|  | Events | Show the Intel RAID Controller SRCU31X events. |
|  | Help | Show Information and the StorCon+. |
|  | Context Sensitive Help | Click on this icon and then on the icon you want online help. |

The Status Bar

The status bar at the bottom of the main window displays status information on the icon or the menu option the mouse pointer is currently placed on. The status bar can be displayed or hidden by selecting “Status Bar” from the View menu.

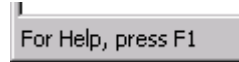


Figure 68. Status Bar

Window Menu Commands

These commands allow you to arrange the windows in the StorCon+ application window or to activate an open window.

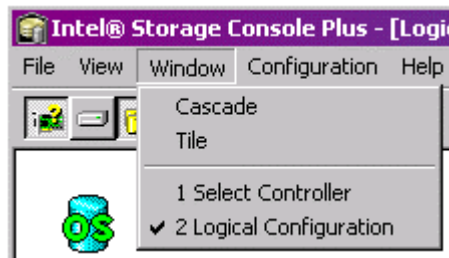


Figure 69. Window Menu

Help Menu Commands

Use the Help menu to access online help.

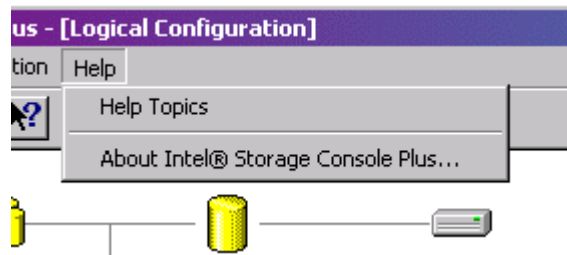


Figure 70. Help Menu

File Menu Commands

Use the command below to end your StorCon+ session. Shortcut: Press <Alt>+<F4>.



Figure 71. File Menu

View Menu Commands

Use the items in this menu to open or close the windows of the main components of StorCon+ or change the appearance of the main window.

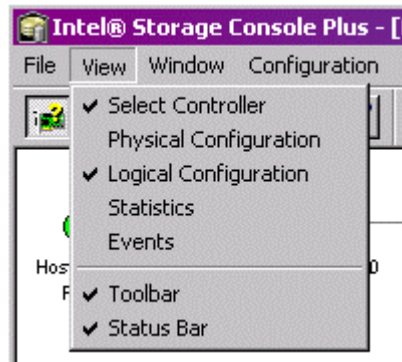


Figure 72. View Menu

The Chart Menu

The chart menu appears when you open the statistics window. Here you can add and remove data sources and configure the chart.

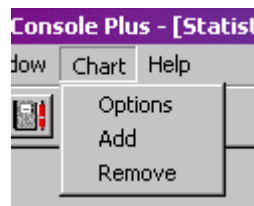


Figure 73. Chart Menu

The Configuration Menu Commands

The configuration menu appears when you select the Physical Configuration window or the Logical Configuration window.

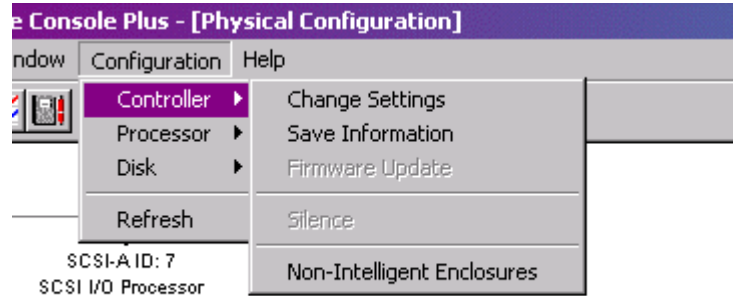


Figure 74. Physical Configuration Menu

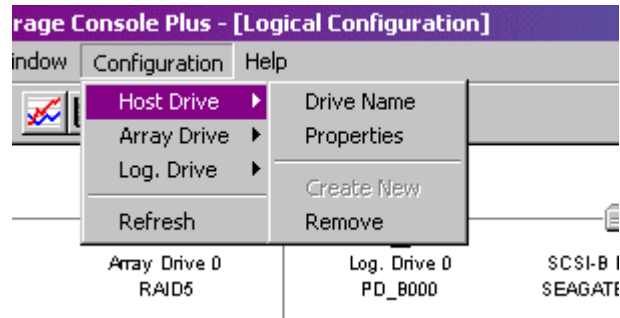


Figure 75. Logical Configuration Menu

Set the refresh rate for the Physical or the Logical Configuration windows. This is the rate that is used by StorCon+ to update the contents of the physical and logical configuration windows. See Figure 76.

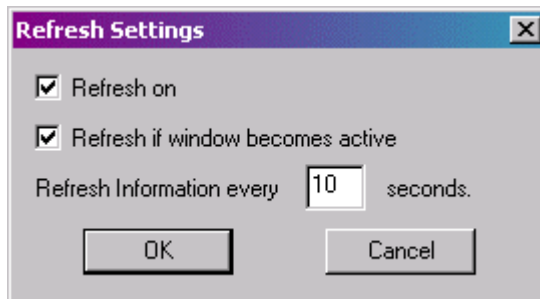


Figure 76. Refresh Rate Settings Dialog

These menu options are also available if you click the right mouse button on the corresponding icon in the Physical or the Logical Configuration windows. See Table 19.

Table 19. Configuration Menu Refresh Settings

| Option | Description |
|---------------------------------------|--|
| Refresh on | Activates and deactivates the window update. |
| Refresh if window becomes active | Update the window if it becomes active. |
| Refresh information every ... seconds | Sets the frequency for automatic window refreshes. |

Select Controller

The Select Controller window is used to select an Intel RAID Controller SRCU31X for all further actions within StorCon+. See Figure 77.

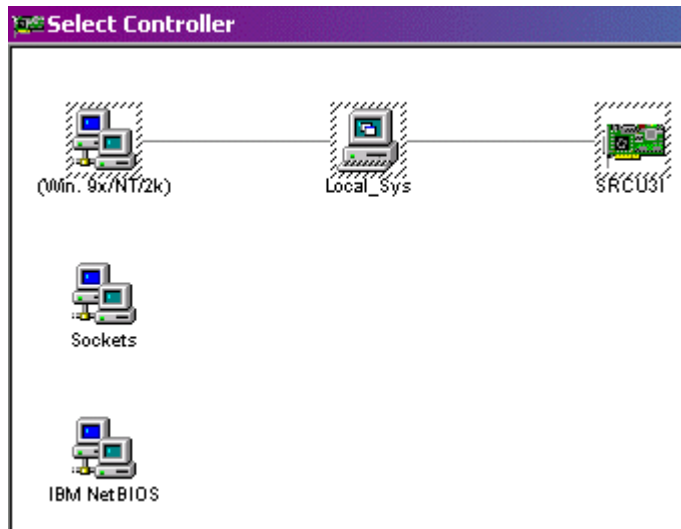


Figure 77. Logical Configuration Menu

Select the desired protocol (Windows NT/95/98, Sockets, IBM[†] NetBIOS) for the communication between the StorCon+ and the system equipped with the Intel RAID Controller SRCU31X by double clicking on the protocol icon on the very left side of the window. If you want to select an Intel RAID Controller SRCU31X via TCP/IP (sockets), type in the corresponding TCP/IP address or the server system's name. Enter a user name and password. This information is transmitted with encryption.

After the protocol is selected, select the system which contains the Intel RAID Controller SRCU31X and then the Intel RAID Controller SRCU31X itself. The selection and de-selection is done by double clicking on the Intel RAID Controller SRCU31X. The selected protocol, system and Intel RAID Controller SRCU31X are shown in a dashed yellow frame.



Figure 78. Select Controller

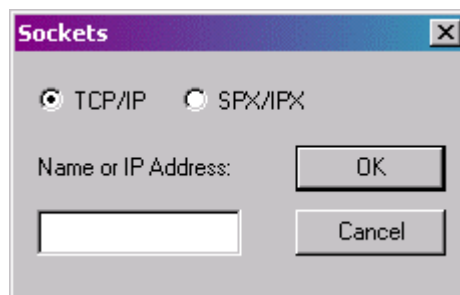


Figure 79. Sockets

Physical Configuration Window

The Physical Configuration window shows the physical configuration of the SCSI or fibre channel busses of the selected Intel RAID Controller SRCU31X and the devices connected with these busses. Click on the physical configuration icon to open the window. See Figure 81 for an example of a physical configuration window.



Figure 80. Physical Configuration Icon

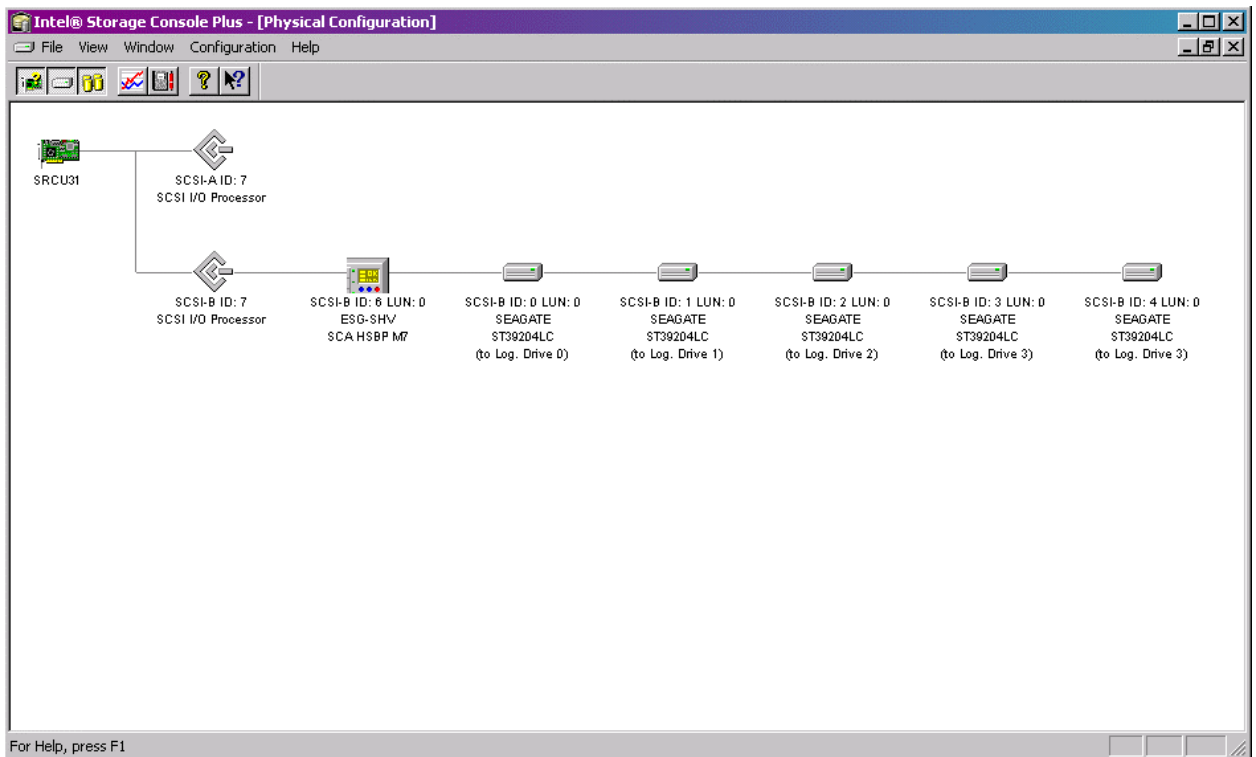


Figure 81. Example of a Physical Configuration and the Controller Settings

Double click on the icon shown in Figure 82 to get detailed information on a controller (see the first controller settings dialog in (Figure 83)). Right click on the icon to Change Settings, Save Information or do a Firmware Update. These configuration setting selections are described below.

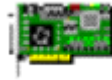


Figure 82. Controller Icon

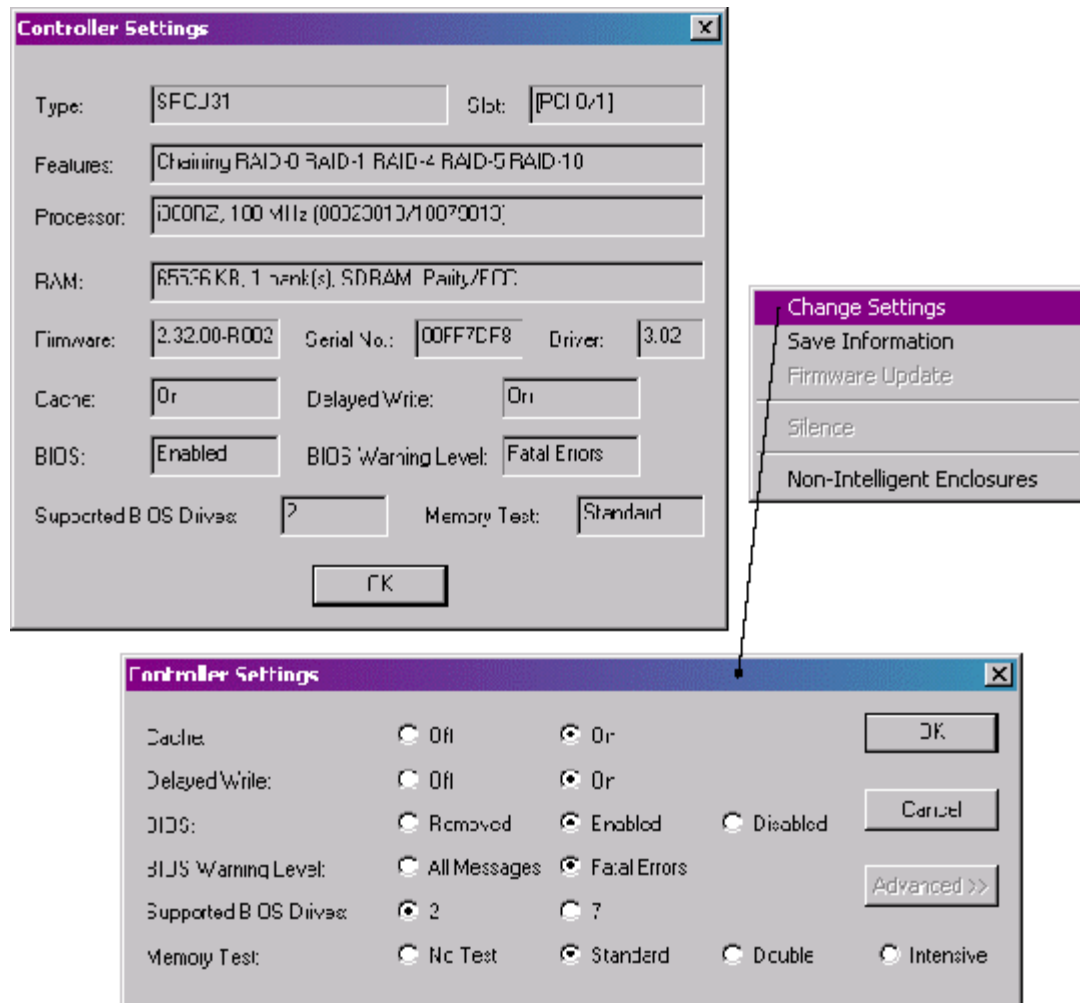


Figure 83. Controller Settings Dialogs

Controller Configuration Settings

Change Settings

To change the physical configuration of the controller, right click the controller icon and select “Change Settings.” See Figure 83. The controller settings are described in Table 20.

Table 20. Controller Settings

| Setting | Description |
|-----------------------|--|
| Cache | Enables or Disables the Intel RAID Controller SRCU31X cache. For optimum performance the cache should be always ON. |
| Delayed Write | Enables or disables the write cache function of the Intel RAID Controller SRCU31X cache. For optimum performance the write cache should be always ON. |
| BIOS | The BIOS (terms_bios) of the Intel RAID Controller SRCU31X is needed to boot the computer and the operating system from a host drive. |
| BIOS Warning Level | Enables or disables the display of non-critical boot messages of the Intel RAID Controller SRCU31X during the system boot phase. |
| Supported BIOS Drives | Adjust the number of host drives which are supported by the Intel RAID Controller SRCU31X’s BIOS. This is the number (2 or 7) of host drives which are available under DOS without loading a special driver. |
| Memory Test | Configures the strategy and duration of the Intel RAID Controller SRCU31X cache memory test during the boot phase. A more intensive test requires more time. |

Save Information

Right click the controller icon and select “Save Information.” See Figure 83.

This option opens a file dialog allowing you to specify the path and name of the Save Information file. This file has a standard ASCII format and can be viewed or printed with a text editor or word processing system.

The Save Information file contains all relevant information on the Intel RAID Controller SRCU31X (including firmware version, cache size, connector assignment, termination assignment), the connected devices (for example, firmware version, SCSI parameters, selected transfer rate, number of grown defects, last status information), the logical drives, array drives and host drives. Thus, it represents an easy and effective way to create a detailed document of the Intel RAID Controller SRCU31X (s) and disk array(s).

The Save Information file can also be very helpful for a remote diagnosis of a system. If a trained support person has a copy of this file (by fax, by email), it can be used to bring the system back to full operation.

Firmware Update

Right click the controller icon and select “Firmware Update.” See Figure 83.

The firmware, the BIOS and StorCon of the Intel RAID Controller SRCU31X are stored in Flash-RAM which is part of the Intel RAID Controller SRCU31X hardware. In contrast to EPROMs, Flash-RAMs can be reprogrammed many times and without the complicated UV light erasing procedure. Thus, both software modules can be easily updated without having to remove the controller from its PCI slot. Firmware and BIOS are part of the SRC_PFW file.

To get the latest firmware for your Intel RAID Controller SRCU31X, visit our web site at: <http://support.intel.com>

The file has an extension (for example, SRC_PFW.009) which indicates the version stepping. Download the packed files which contain the latest programs/drivers for the operating system used on your system. Observe the following order when carrying out the updating procedure:

1. Get the latest SRC_PFW file for the Intel RAID Controller SRCU31X. The file does NOT need to be expanded!
2. Format a 3.5” HD disk (1.44 MB) and copy the SRC_PFW file on this disk.
3. After selecting the Firmware Update option, a file dialog opens where you specify the path (A:). A list of firmware versions (normally only one) is displayed. After selecting the new firmware and final confirmation, the new firmware is programmed into the Flash-RAM of the Intel RAID Controller SRCU31X.

The new firmware becomes active after the next cold boot.




⇒ **NOTE**

All user-specific settings concerning the Intel RAID Controller SRCU31X and the disk arrays are not affected by the firmware update.

I/O Processors

I/O processors of the Intel RAID Controller SRCU31X are represented in the physical configuration window in Figure 81 and in Table 21. Each processor controls one I/O channel.

Table 21. I/O Processor Icons

| Item | Description |
|---|--|
|  | SCSI processor SE (single ended) |
|  | SCSI processor LVD/SE (low voltage differential / single ended) |
|  | FC processor FC AL (fibre channel arbitrated loop) |

Double click on the processor icons (shown in Table 22) to get channel information on a processor (see the channel info dialog in Figure 84). Right click on the icon to Change Settings, Rescan ID(s) or do a Hot-plug: Add Disk. See Figure 84. These selections are described below.

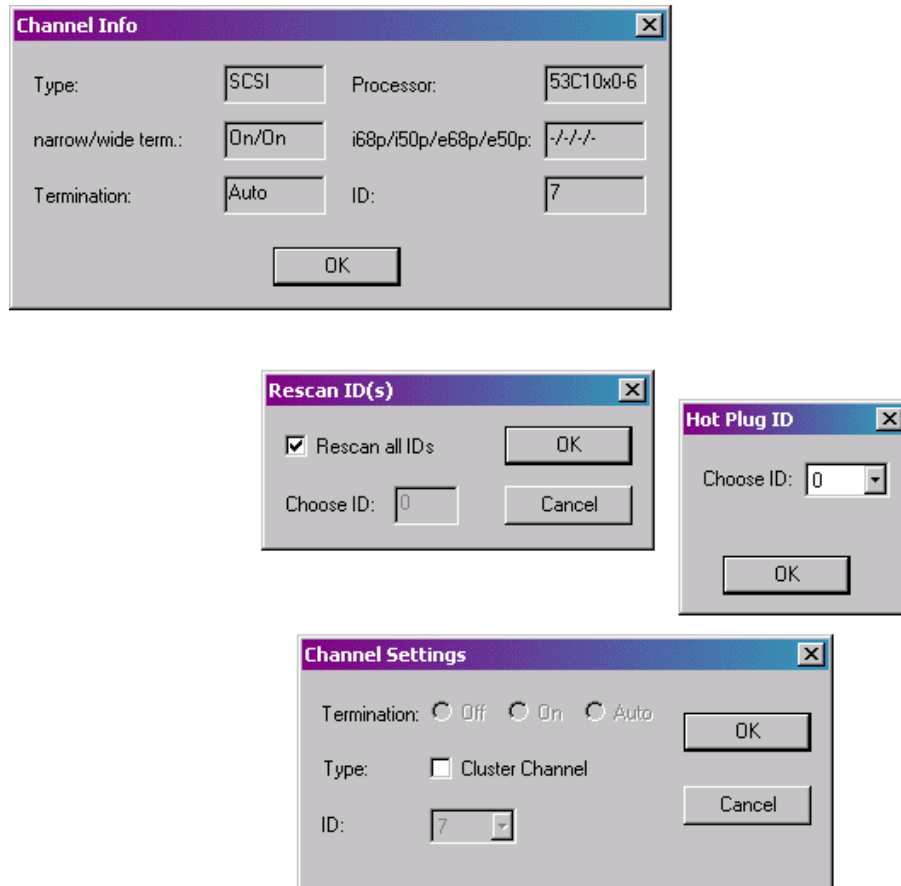


Figure 84. Processor Information

Channel Settings

Termination

The termination (terms_termination) for this channel of the Intel RAID Controller SRCU31X can be set to three different states:

ON: The termination of the lower (low byte) and upper data lines (high byte) is enabled or disabled depending on the occupied SCSI connectors of this channel

OFF: No lines are terminated

AUTO: All 8/16 data lines are terminated

ID

Changes the SCSI ID (terms_scsi_id) of the SIOP (0-7)



WARNING

The SCSI bus termination of the Intel RAID Controller SRCU31X must match the existing SCSI cabling and cable termination. If the Intel RAID Controller SRCU31X represents one end of the SCSI bus, its termination must be ON or AUTO. If you change the termination to OFF, it is likely that the SCSI bus will be unstable and the connected devices may fail. Due to the different technology, these settings cannot be changed with an FC I/O processor (fibre channel).

Rescan ID(s)

This function allows you to rescan one or all ID's (terms_scsi_id) of the selected SCSI channel. It displays an overview of all powered SCSI devices which are currently connected with the SCSI bus.



WARNING

If the hard disk contains valid host drive or array drive information, it will be deleted when creating new logical drives (terms_logical_drive). All data will be lost.

Hot-Plug: Add Disk

With the hot-plug (terms_hot_plug) function you can add a new hard disk while the system is running. Before starting the hot-plug procedure, you should prepare the new hard disk and set the jumpers according to the free SCSI IDs and SCSI bus termination. Ensure the correct termination (terms_termination) of the SCSI bus and set the ID (terms_scsi_id) of the hard disk to a free address if that is not done automatically by your storage subsystem. If you do not know which IDs are in use on the selected SCSI channel, you can find this out in the physical configuration window. Wrong SCSI bus termination and/or SCSI ID conflicts will cause a failure of the complete SCSI channel.

During the hot-plug procedure enter the ID of the new hard disk (all free IDs are offered) and then confirm a security request. Thereafter the SCSI channel is halted. While the channel is halted, you have 45 seconds to plug in the new hard disk.

⇒ **NOTE**

Since the operating system will timeout, the channel cannot be halted longer.

If you do not complete the hot-plug procedure manually, the channel will automatically start again after 45 seconds. After the successful completion of the hot-plug, the new physical drive appears in the physical configuration window. You can use it to build a new host drive, replace a failed drive or expand an existing array drive. You should only use the hot-plug function with servers and/or subsystems which are designed and certified for hot-plugging of hard disks.

 **WARNING**

If the new plugged-in hard disk contains valid host drive or array drive information, they will be deleted when creating a new logical drive (terms `_logical_drive`). All data will be lost.



Direct Access Devices

Direct access devices can be initialized and subsequently used for logical drives. The Intel RAID Controller SRCU31X caches the I/Os of these devices. Logical drives are the components of array drives. These devices are represented in the physical configuration window in Figure 81 and in Table 22.

⇒ **NOTE**

If you want to change the media of a removable disk during operation, the media must not be initialized with StorCon or the StorCon+. Also, these devices have to be reserved (terms `_reserve`) for the raw service. Thus, the removable disk is handled like a non-direct access device.

Table 22. Direct Access Device Icons

| Icon | Description |
|---|----------------|
|  | Physical Disk |
|  | Removable Disk |

Double click on the processor icons (shown in Table 22) to get physical drive information (see Figure 85). Right click on the icon to open “SCSI Parameter/Initialize,” “Format Disk,” “Check Surface,” “Deinitialize Disk,” “Progress Information,” “Lock Disk,” “Unlock Disk,” and “Hot-plug: Remove Disk.” See Figure 85. The selections are described below.

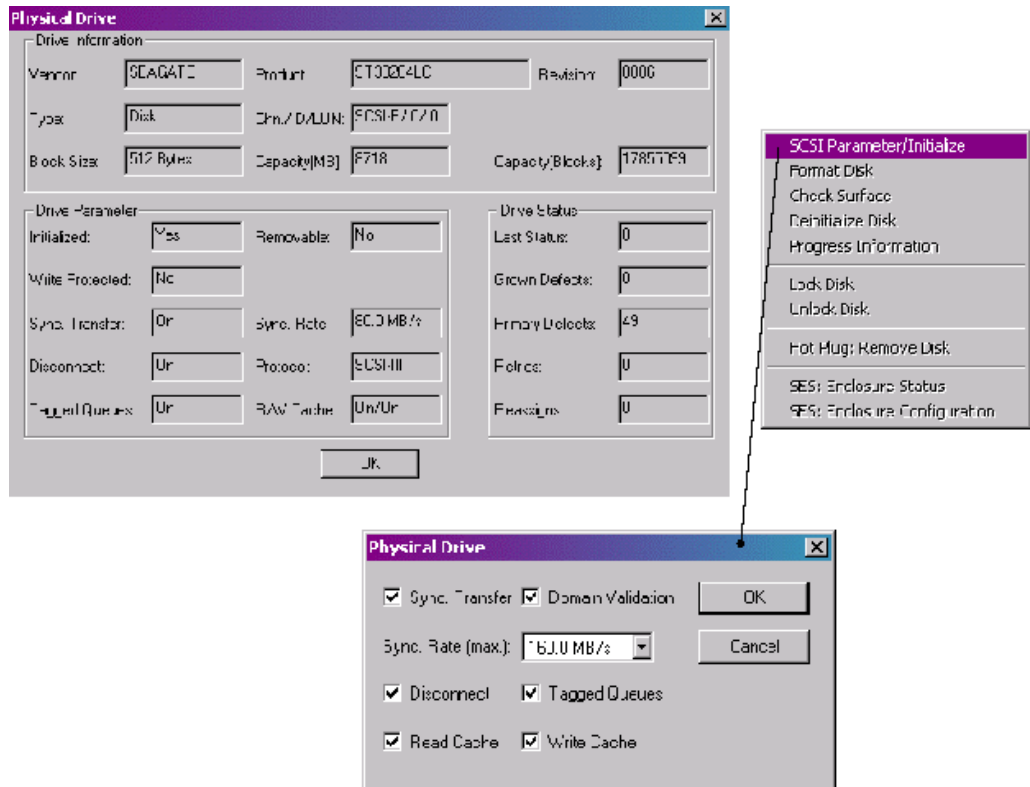


Figure 85. Physical Drive Information

The SCSI Parameter/Initialize

The SCSI parameters configure a physical drive (especially its performance). By changing the SCSI parameters, you can:

- Set the Synchronous Transfer Rate (terms_sync_transfer)
- Change the Settings of the Hard Disk Cache (terms_cache_settings)
- Enable or Disable the Disconnect Feature (terms_disconnect)
- Enable or Disable the Tagged Queues (terms_tagged_queues)



WARNING

By changing these parameters on a new hard disk or a hard disk which has been connected to a non-compatible RAID controller, the hard disk will be initialized (terms_initialization) and all data on this hard disk will be lost.

You can access the change the SCSI Parameters / Initialize menu by clicking the right mouse button on a physical drive in the Physical Drives Windows (view_physical_conf) (View > Physical Configuration).

Synchronous Transfer

Different to the older asynchronous transfer mode, synchronous transfer offers higher transfer rates on the SCSI bus. The maximum synchronous data transfer rate depends on the width of the SCSI bus (8 bit narrow SCSI, 16 bit wide SCSI) and the frequency of the signals on the SCSI bus (10 MHz for Fast SCSI, 20 MHz for Ultra SCSI and 40 MHz for Ultra2 SCSI and Ultra160 SCSI). The maximum data transfer rates are shown in Table 23.

Table 23. Data Transfer Rates

| | Narrow SCSI (8 Bit) | Wide SCSI (16 Bit) |
|-------------|--------------------------------|-------------------------------|
| Fast SCSI | 10 MB/s | 20 MB/s |
| Ultra SCSI | 20 MB/s | 40 MB/s |
| Ultra2 SCSI | - | 80 MB/s* |
| Ultra160 | - | 160 MB/s* |

* (LVD SCSI (low voltage differential) only)



NOTE

The maximum synchronous data transfer rate between a SCSI device and the Intel RAID Controller SRCU31X can be limited. This limitation may become necessary if a particular SCSI cabling does not allow the maximum rate the controller and the drive could achieve. Adjust the synchronous transfer rate in the SCSI parameters / Initialize menu (pdisk_parameters).

➤ NOTE

To select a transfer rate above 10 MB/s the protocol must be set to SCSI-III. Higher frequencies (single ended SCSI) require better cabling, shorter cables and a professional termination (terms_termination) of the SCSI bus.

Disconnect

This SCSI feature enables a SCSI device to disconnect from the SCSI bus. By releasing the SCSI bus while the device doesn't need it, the bus becomes free for other devices to transfer or receive data. An example of a disconnect situation is a hard disk that needs time to read data from its media after receiving a read command. It may then disconnect from the SCSI bus so that other devices can transfer data. Later on it reconnects when it is able to deliver the data instantly. You can change the disconnect setting for a hard disk in the SCSI parameters / Initialize menu (pdisk_parameters).

Tagged Queues

This feature enables modern hard disk drives to receive several commands at one time and then process them in an optimized order. A few, mainly older drives, do not support this feature. You can change the tagged queues setting for a hard disk in the SCSI parameters/Initialize menu (pdisk_parameters).

SCSI Read Cache / SCSI Write Cache

These settings enable or disable the write and read caches of the hard disks. Turning these caches OFF degrades the performance of the hard disk. You can change the cache settings of a drive in the SCSI parameters / Initialize menu (pdisk_parameters).

De-initialize a Physical Disk

De-initializing a physical drive removes the Intel RAID Controller SRCU31X initialization sectors (terms_initialization). The physical drive cannot be member of a logical drive once it is deinitialized.



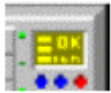


Lock / Unlock a Removable Disk

With this function you can lock or unlock a removable drive containing a removable medium. If the physical drive is locked, the medium cannot be ejected with the eject button while the system is running.

Non-Direct Access Devices (Raw Devices)

Non-direct access devices cannot become components of logical drives, array drives or host drives. These devices are either controlled by a software driver (for example, an ASPI module), the operating system, or an application. Non-direct access devices cannot be initialized or configured in StorCon+.

Table 24. Non-Direct Access Devices

| Icon | Description |
|---|------------------|
|  | CD-ROM / CDR |
|  | Tape Drive |
|  | SAF-TE-Processor |
|  | Scanner |
|  | SCSI Printer |

Logical Configuration Window

The Logical Configuration window shows the logical configuration of host drives (terms `_host_drives`), array drives, and logical drives (terms `_logical_drive`) controlled by the selected Intel RAID Controller SRCU31X. The complete configuration is shown as a tree starting from the left with the host drives, followed by the array drives the logical drives and the physical drives. See the Logical Configuration window in Figure 94. Click on the Logical Configuration icon (Figure 86) to open the window.



Figure 86. Logical Configuration



To get detailed information on a drive, double click on an icon (shown in Table 25). (The window that opens depends on the type of the device). To change the logical configuration of a drive, click the right mouse button on the desired drive or select an option from the configuration menu. Drive types are described below.

Host Drives

⇒ **NOTE**

Intel RAID Controller SRCU31X does not support clustering.

Table 25. Host Drive Icons

| Icon | Description |
|---|---|
|  | Host Drives. Double click to open information on a drive. Right click to change the logical configuration of a drive. |
|  | Create a New Host Drive. Double click to create a new host drive. |

Normal Host Drive

This host drive belongs to the selected Intel RAID Controller SRCU31X on a non-clustering I/O channel.

Local Mounted Cluster Drive



A Local Mounted Cluster Drive is a host drive on a clustering I/O channel. This host drive is mounted on the selected Intel RAID Controller SRCU31X on a local server.

Clustering means that two or more servers share resources. If one server fails its resources move to another valid server. The hard disks used for clustering are physically connected not with just one Intel RAID Controller SRCU31X, but with several Intel RAID Controller SRCU31Xs in different servers (shared I/O channels).

Only one server can own a host drive at the same time, so a host drive configured for clustering may either be controlled by the selected Intel RAID Controller SRCU31X (for example, local mounted) or by a different Intel RAID Controller SRCU31X (for example, remote mounted). You may only change the configuration of a local mounted host drive.

Remote Mounted Cluster Drive



A *Remote Mounted Cluster Drive* is a host drive on a clustering I/O channel. This host drive is mounted on an Intel RAID Controller SRCU31X in a different server.

Clustering means that two or more servers share resources. If one server fails its resources move to another valid server. The hard disks used for clustering are physically not connected with just one Intel RAID Controller SRCU31X, but with several Intel RAID Controller SRCU31Xs in different servers (shared I/O channels).

Only one server can own a host drive at the same time, so a host drive configured for clustering may either be controlled by the selected Intel RAID Controller SRCU31X (for example, local mounted) or by a different Intel RAID Controller SRCU31X (for example, remote mounted). You may only change the configuration of a local mounted host drive.

Private Host Drive Belonging To Another Intel RAID Controller SRCU31X



This is a host drive on a clustering I/O channel. This host drive is configured as a private host drive and does not belong to the selected Intel RAID Controller SRCU31X. A private host drive cannot be used for clustering.

Clustering means that two or more servers share resources. If one server fails its resources move to another valid server. The hard disks used for clustering are physically not connected with just one Intel RAID Controller SRCU31X, but with several Intel RAID Controller SRCU31Xs in different servers (shared I/O channels). Usually, when booting a cluster, the Intel RAID Controller SRCU31X starting up first will gain control over all host drives on the clustering I/O channels. If you want to be sure that a specific server controls a host drive, you may configure this host drive as a private host drive. A private host drive cannot be used for clustering.

⇒ **NOTE**






You cannot change the configuration of a private host drive which does not belong to the array of the selected Intel RAID Controller SRCU31X. You must use StorCon to change its configuration. A private host drive belonging to the selected Intel RAID Controller SRCU31X is displayed like a normal host drive.

Array Drives

Array drives consist of logical drives. They can be fault tolerant, depending on the RAID level. The RAID level is displayed under the array drive icon.





Double click on an icon to get more information on the state of an array. See Figure 87. Right click the desired drive to select an array drive option.

Table 26. Array Drive Icons

| Icon | Description |
|--|--|
|  Idle | RAID 5/10 Right click to select a drive option |
|  Build | <div style="border: 1px solid gray; padding: 5px;"> Drive Name Parity Verify Parity Recalculate Expand Array Progress Information </div> |
|  Ready | <div style="border: 1px solid gray; padding: 5px;"> Add Hot Fix Remove Hot Fix Hot Fix Pool Access </div> |
|  Fail | <div style="border: 1px solid gray; padding: 5px;"> Add RAID1 Component Remove RAID1 Component </div> |
|  Error | <div style="border: 1px solid gray; padding: 5px;"> Hot Plug: Add RAID1 Component </div> |

continued






Table 26. Array Drive Icons (continued)

| Icon | Description |
|--|-------------|
|  Build | RAID 1 |
|  Ready | |
|  Fail | |
|  | RAID 0 |

Logical Drives

Logical drives consist of one or more physical drives.


Table 27. Logical Drive Icons

| Icon | Description |
|--|---|
|  Single Disk | Right click to select drive option  |
|  Hot Fix Drive | |
|  Failed / missing Hot Fix or Single Disk | |
|  Chaining Drive | |

Physical Drives

Physical drives are hard disks. Setting changes are not possible here. If you want to change the settings, you must do so in the physical configuration window.

Table 28. Physical Drive Icon

| | | |
|---|---------------|--|
|  | Physical Disk | Use the Physical Configuration window to change disk settings. |
|---|---------------|--|

The Host Drive Information Window

Double click on the host drive icon. This window contains information on a host drive (terms_host_drive). See Figure 87.

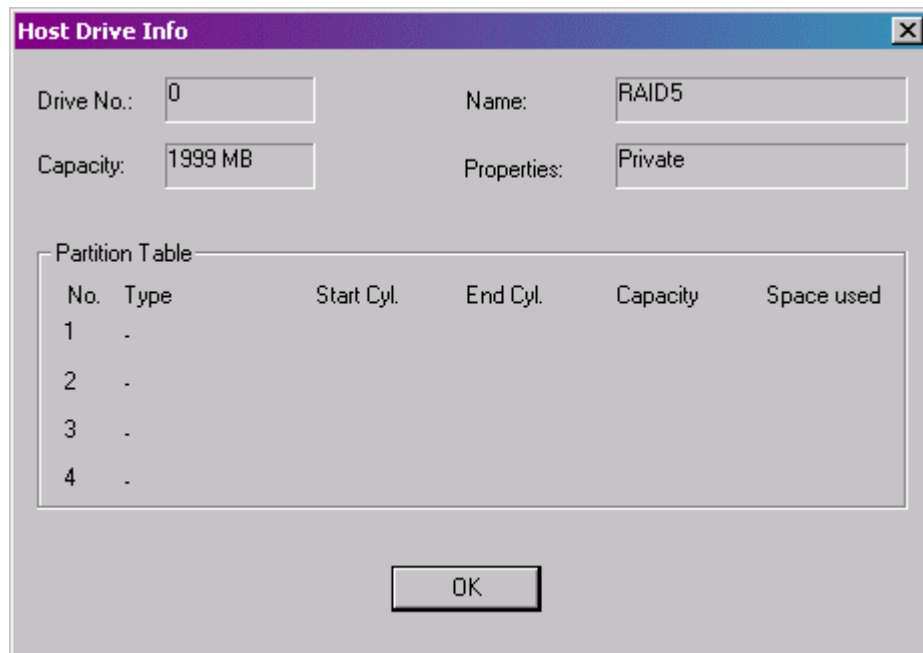


Figure 87. Host Drive Information Window

Drive No The host drive number. The host drives are reported to the system in order, beginning with the lowest Drive Number. If the corresponding Intel RAID Controller SRCU31X is the first controller in the system, the system will boot from the host drive with the lowest number.

| | |
|-----------------|--|
| Name | The name of the host drive. A host drive is automatically given a name during the configuration. It can be renamed by selecting “Drive Namelogical_name” from the menu list displayed after right clicking on the host drive icon. |
| Capacity | The host drive capacity reported to the operating system. The size of a host drive can be smaller than the size of the logical drive or the array drive the host drive is a part of. |
| Partition Table | The partition table of a host drive can contain up to four partition entries. Partition type, its location on the host drive, its size and the percentage of space used by this partition are shown. |

The Array Drive Information Window

Double click on the array drive icon. This window shows information on an array drive (for example, a disk array). See Figure 88.

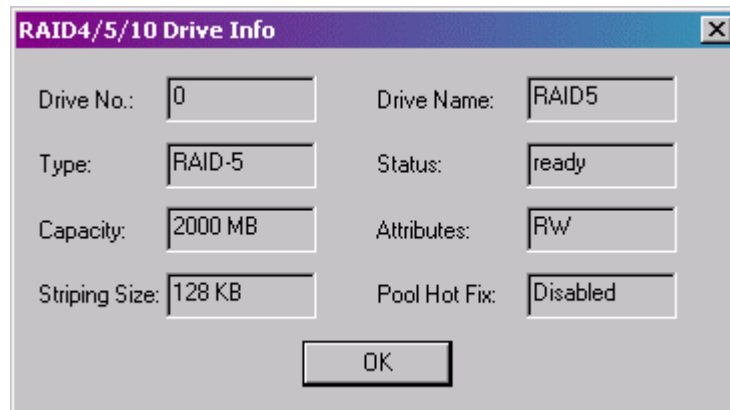


Figure 88. Array Drive Information Window

| | |
|------------|--|
| Drive No | The logical number of the array drive. |
| Drive Name | The name of the array drive. |
| Type | RAID level of the array drive. Possible levels are RAID 0 (data striping, no redundancy), RAID1 (mirroring), RAID 5 (striping with striped parity) or RAID 10 (combination of RAID 1 and RAID 0). |
| Status | The status of an array can be ready (operational), fail (one drive missing, still operational but not redundant), error (more than one drive failed, not operational), rebuild (one drive is being integrated), build (initial preparation of the array), idle (new defined array, before build process has started), or expand (one or several drives are added online to the array drive). |
| Capacity | This is the capacity available for the corresponding host drives. |

| | |
|-----------------|--|
| Attributes | The attribute of an array drive is usually read/write ([RW]). If a component of a disk array is missing during startup and the operator decides not to activate fail mode, the array is set to the read only attribute ([RO]). When the missing drive becomes available, the array drive shows the ready status (for example, attribute [RW]). |
| Striping Size | (RAID 0, 5, 10) Data written on RAID 0, 5, or RAID 10 drives is distributed over all drives (striping). The striping size can only be changed at the time the drive is created (standard setting is 32KB). |
| Invalid/Missing | (RAID 1) These two values show the number of invalid/missing drives. In this condition invalid drives exist during the build process (initial copy of data from the master to the slave). |
| Pool Hot Fix | Indicates when the pool hot fix (terms_hot_fix) access is enabled or disabled. A Pool Hot Fix Drive is a spare drive within the so-called hot fix pool. A drive in a hot fix pool is available for several array drives as a hot fix drive (assuming it has appropriate capacity). Thus, several array drives can share one hot fix drive. Once this drive has been used by one of the array drives, it is no longer available for the others. Hot fix drives can also be configured as Private Hot Fix Drives. A Private Hot Fix Drive can only be used by the array drive it was configured for. The pool hot fix access can be changed by clicking with the right mouse button on the array drive icon. |

The Logical Drive Information Window

Double click on the logical drive icon. This window shows information on a logical drive. A logical drive can be either a single disk, or a chaining group of disks (concatenation), or a stripe set of several disks. See Figure 89.

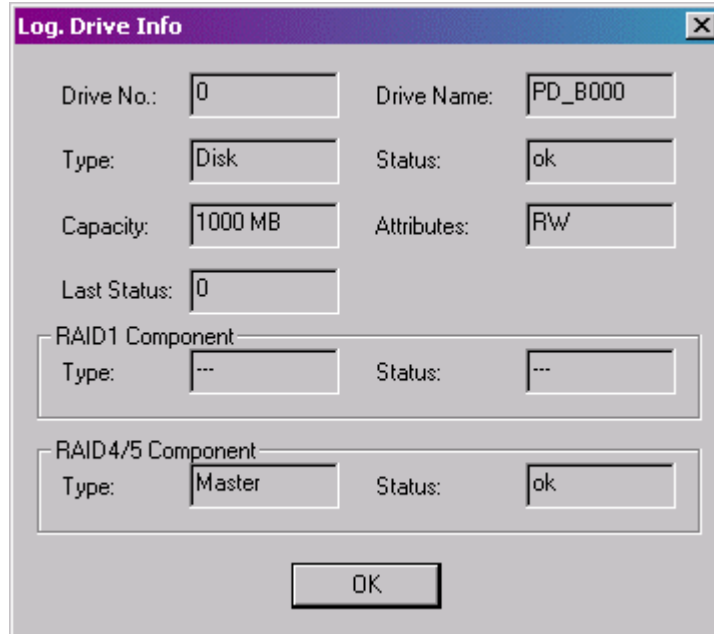


Figure 89. Logical Drive Information Window

| | |
|------------------|---|
| Drive No | The number of the logical drive. |
| Drive Name | The name of the logical drive. |
| Type | The type of the logical drive. A logical drive can be either a single disk, or a chaining group of disks (concatenation), or a stripe set of several disks. |
| Status | This is the state of the logical drive. It can be ready, missing (not available after reset) or failed (for example, no longer available for the controller). |
| Capacity | The available capacity of array drives or host drives. |
| Attributes | The attribute of a logical drive is usually read/write ([RW]). If a component of a disk array is missing during startup and the operator decides not to activate fail mode, the array is set to the read only attribute ([RO]). When the missing drive becomes available, the array drive shows the ready status (for example, attribute [RW]). |
| Last Status | The last status information of a logical drive. This is different from the last status information of physical drives. |
| RAID 1 Component | If the logical drive is a member of a RAID 1 array, it can be either master or slave. If a RAID 1 component is added to a logical drive, the data is |

read from the master and written to the added logical drive (the slave).
One master may have several slaves.

RAID 5 Component

As a member of a RAID 5 array a logical drive can be the master or a component. Different from RAID 1 arrays, this is only important for the internal structure of the array.

Change the Name of a Drive

Click the right mouse button on the drive icon. This menu option opens a dialog for entering a new name for the selected drive (up to 7 characters).

Remove a Host Drive

Click the right mouse button on the host drive icon. By selecting this menu item you can delete a host drive.



WARNING

When deleting a host drive, all other host drives which are part of the same array drive or logical drive, the array drive or logical drive itself and all its components are deleted. All data will be lost.

To prevent the operating system from crashing and to hinder the unintentional deletion of drives, all partitions on the host drive (and its related host drives if it is split into several host drives) must be deleted before the host drive can be removed.

Create a New Host Drive

Double click on the new host drive icon. Only host drives are “visible” to the operating system.

The structure of the host drives is not known to the operating system. The operating system does not recognize that a given host drive consists of a number of hard disks forming a disk array. To the operating system this host drive appears as one single hard disk with the capacity of the disk array. This complete transparency represents the easiest way to operate disk arrays under any operating system. Neither operating system nor the computer need to be involved in the administration of these complex disk array configurations. To create a new host drive, you need one or more physical drives which are not yet part of another host drive. After double clicking on the new host drive icon a new window opens. See Figure 90.

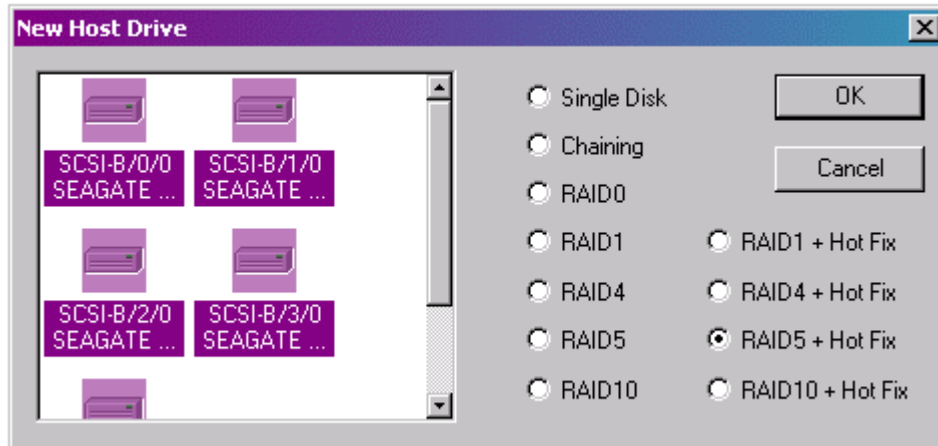


Figure 90. Create a New Host Drive

On the left side of the window are the available physical drives. Under the drives you can see their physical coordinates (channel/ID/LUN), the manufacturer and the vendor-unique name. On the right side you see a list of all possible host drive types which can be configured. When there is no physical drive selected in the left box, all possibilities are disabled. While selecting physical drives for the new host drive, more attributes become selectable.

You can select a single physical drive by clicking on it. If you want to select more than one physical drive, draw a frame around the physical drives, or press <Ctrl> and then click on all the physical drives you want to combine to a new array.

When you have finished the selection of the physical drives, choose the type of host drive you want to create and click “OK.”

If the selected host drive uses data striping (RAID 0, 5, or 10) you can change the default striping size. If you have selected a configuration with hot fix (terms_hot_fix) drives, you can choose between a Private Hot Fix Drive or a Pool Hot Fix Drive. After the host drive was created, you can partition and format the host drive with the corresponding operating system utility.

If an array build has begun, you can monitor the progress of the array build by clicking the right mouse button on the host drive and then selecting progress information (logical_progress_info). See Figure 91.

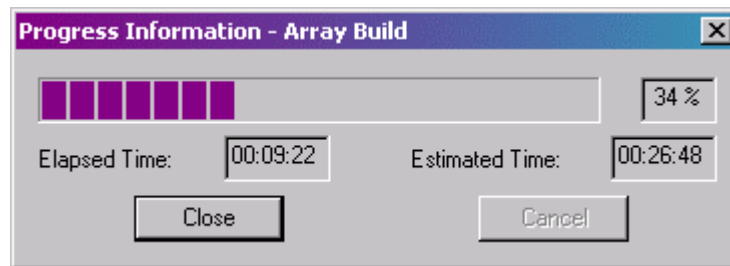


Figure 91. Array Build Information Dialog

Parity Verify

Click the right mouse button on the array drive icon.

RAID 5 drives contain parity information, which is used in the event of drive failure. The parity information is calculated from the user data on the disk array. On RAID 5 disk arrays the parity data is distributed over all drives (parity striping). This option verifies online the parity information of the selected RAID 5 array drive. If this option is selected for several array drives, the processes are put into a queue and performed one after the other.

If a parity error is detected, find the reason for the data corruption. A good indication of data corruption can be retries (terms_retry) on the SCSI bus. If the retry-counter shows high numbers, this might be the problem. Possible reasons for parity error are bad cabling (terms_cabling), termination (terms_termination) or hardware error from a defective drive or an overheated drive. After removing the reason of the data corruption you can carry out parity recalculate (logical_precalc) to ensure that the parity information of this disk array becomes valid.



Figure 92. Parity Verify

Parity Recalculate

Click the right mouse button on the array drive icon.

A parity recalculate can be used to repair parity errors which have been previously detected with the parity verify command (`logical_pverify`). A parity recalculation initiates the same process used for a build on an array drive. The user data on the drives is read, parity information is calculated from this user data and the parity information is written anew.

While the parity recalculate is in progress the array is in the Build state (`state_build`). During this time the array drive is not redundant. You can view the progress of the build process by clicking the right mouse button on the array drive icon and selecting progress information (`logical_progress_info`).

After the parity recalculate is completed the array drive's state changes again into ready with the addition of (`/patch`). This notification has no relevance to the operation of the array drive but is a reminder that the parity information of the array drive has been recalculated once.

Progress Information

Click the right mouse button on the array drive or physical drive icons.

The progress information window shows the progress (elapsed time, estimated time, and percentage of completion) of a parity verify (`logical_pverify`), a disk array build (`state_build`), or a surface check (`pdisk_check`). During an array drive rebuild, the information (user data and/or parity) of a specific logical drive is calculated from the user data and parity information of the other logical drives and written to this new logical drive. During a build of an array drive parity information is calculated and written to a specific logical drive (RAID 1) or striped over the array drive (RAID 5).

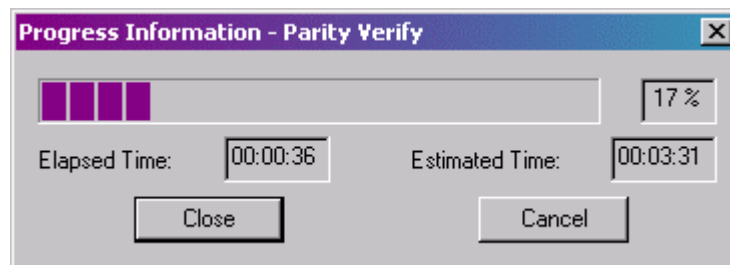


Figure 93. Parity Verify Progress Information

Expansion of an Array

Click the right mouse button on the array drive icon.

There are two functions that are available within this option:

- migrate the RAID level of the selected RAID array drive (RAID 0 → RAID 5 and vice versa) and/or
- expand the capacity of the selected array drive by adding one or several new hard disks.

Both functions can be selected at the same time. For example, migrate from RAID 0 to RAID 5 and add a new drive. To initiate a migration or expansion with a RAID 5 array drive, the state must be ready. The data on the array drive remain intact and are not affected by the expansion. The additional capacity is introduced as a new host drive. If a logical drive fails during the expansion, the expansion process continues until the expansion is finished. The array drive changes into the Fail state. The new capacity is available as a new host drive. Windows NT (Tool: Disk Administrator) and Novell NetWare (“Scan for new Devices” and then Tool: Install) allow the online integration of new disk capacity. Depending on the RAID level the current array drive has, selecting a different one will cause the Migration of the RAID level of the array drive. If you select the same RAID level, the following procedure will expand the capacity of the array drive only.

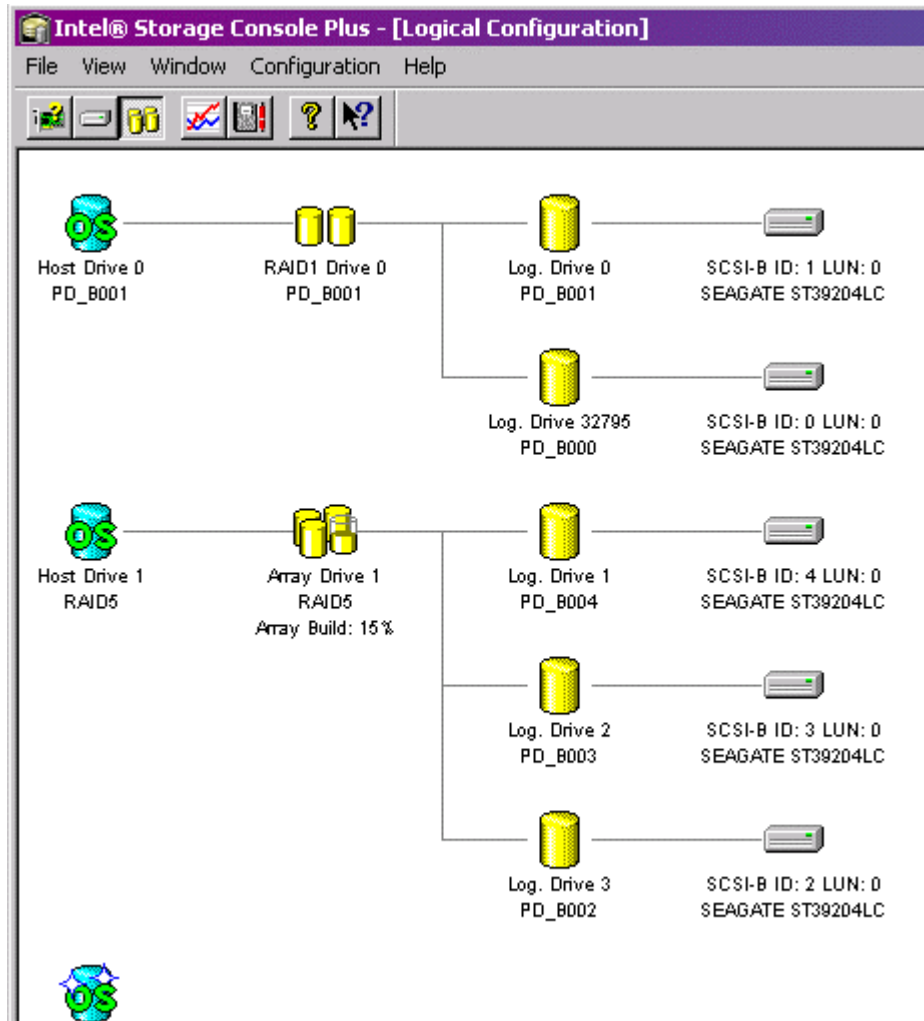


Figure 94. Logical Configuration

If you want to add additional drives to the array drive, select them from the box on the left side of the window. It is possible to add more than one drive at a time.

If no physical drives are offered, you have to use the “Hot-Plug: Add Disk” function first, to add new drives. You can open the progress information window to monitor the progress of the expansion. If you have previously limited the capacity of the array drive, you are asked if you want to convert this free space to a new host drive.



CAUTION

Before starting an expansion it is absolutely necessary to back up all data on the system. If the expansion process includes a new, unknown hard disk and there are problems with this disk or with the cabling of this disk, then there is a risk of data loss. Some expansions take a long time, so it is advisable that there be a minimal amount of traffic on the system.

Add a Hot Fix Drive

Click the right mouse button on the array drive icon.

Use this option to add a hot fix (terms `_hot_fix`) drive to an array drive (RAID 1/5/10). Add a Private Hot Fix Drive or a Pool Hot Fix Drive. Private hot fix drives are assigned to a specific array drive and are activated if a member of this array drive fails. Pool hot fix drives can be used by any array drive with pool hot fix access enabled. RAID 1 array drives allow only Pool Hot Fix Drives. After choosing the type of hot fix drive, you can select a physical drive from the box that shows all suitable drives.

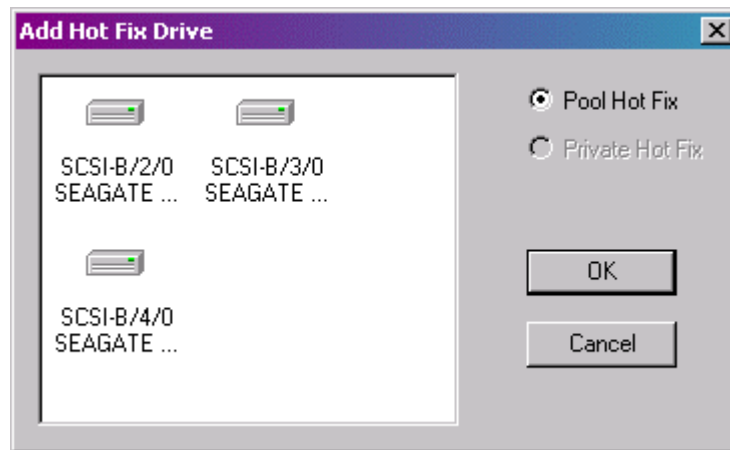


Figure 95. Add Hot Fix Drive

The capacity of the hot fix drive has to be larger or equal than the capacity of the components of the array drive. For example: The logical drives of the array drive have 4.2 GB capacity, thus the capacity of the hot fix drive has to be 4.2 GB or larger.

The spindle motor of the hot fix drive is normally stopped (for example, when the hot fix drive is not needed). Thus, it may take a few seconds to get a response when you click on that drive.

Some general notes on hot fix drives.

One of the reasons RAID array drives are used, lies with the data redundancy they provide, that is, the data security you have in the event of a hard disk failure. For the purpose of the following considerations, we define the term time without redundancy (TWR) as the time it takes to replace a failed hard drive (assuming there is no hot fix drive installed in the system). The time without redundancy should be kept as short as possible, not including the time needed to set up the array drive (state build).

Let us assume that one of the hard disks of a RAID 5 array drive fails. The array drive is without redundancy. TWR begins. Any superfluous prolongation of the TWR (because you have to get a

replacement hard disk, or because you did not realize the failure immediately since you didn't hear the Intel RAID Controller SRCU31X's alarm signal, or because no one checked the file server) increases the risk of data loss should a second hard disk fail. Therefore, new redundancy should be created as soon as possible and in an entirely automated manner. Integrate a hot fix drive as an immediately available and auto-replacing hard disk to keep the TWR as short as possible. Only a hot fix drive can ensure optimal array drive security and constant data availability. Of course a hot fix drive is not mandatory. If you control the array drive at regular intervals and immediately replace a defective hard disk (by shutting down the system or using a hot fix), you can minimize the risk of data loss.

Remove a Hot Fix Drive

Click the right mouse button on the array drive icon.

This option opens a box showing available hot fix (terms_hot_fix) drives. Select the hot fix drive you want to remove from the array drive and then confirm your selection. You can remove any Pool Hot Fix Drives or a Private Hot Fix Drive from the selected array drive.

Hot Fix Pool Access

Click the right mouse button on the array drive icon.

Enable or disable the access of an array drive to the pool hot fix (terms_hot_fix) of hot fix drives. If the access is enabled this means that if a member of an array drive fails, a drive can be taken from the hot fix pool and built automatically into the array drive. To be able to activate this feature, there must be suitable logical drives in the hot fix pool. You can add drives to the hot fix pool using the function Add Hot Fix Drive (logical_add_hotfix). By doing so, the hot fix pool access for this specific array drive is activated automatically. For all other arrays drive you must activate the access manually.

Add a RAID 1 Component (Mirror a Drive)

Click the right mouse button on the logical drive icon.

This function allows you to add to a logical drive which is a member of an array drive, another logical drive as a mirror drive (RAID 1).

Example: You have configured an array drive with 4 logical drives. One logical drive has failed and the array drive went into the Fail state. Another failure would cause data loss. Unfortunately, you find another logical drive that is likely to fail (for example, you hear a strange noise from it, or its grown defect counter explodes). If you initiate a hot-plug it is likely that the critical logical drive will also fail. To avoid that problem, mirror a new good logical drive to the critical one. When the copying is finished, remove the critical logical drive and carry out a hot-plug procedure.

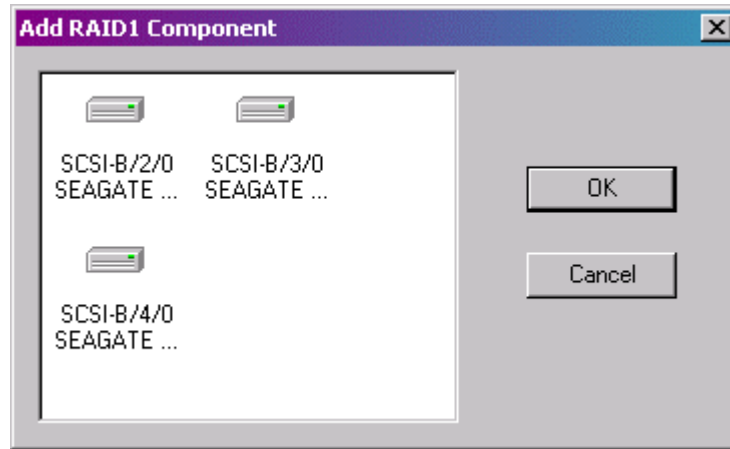


Figure 96. Add RAID 1 Component

1. To add a RAID 1 component, select a logical drive, the master. All suitable logical drives (with a capacity equal to or larger than the capacity of the master) are shown in a box.
2. Choose the logical drive you want to add, the slave. After confirming, a new RAID 1 array drive is built, for example, all data from the master is copied to the slave drive(s). When this process is finished all logical drives in the RAID 1 array drive are identical (there is no longer a difference between master and slave).

Remove a RAID 1 Component (Remove a Mirror Drive)

Click the right mouse button on the logical drive icon.

Here you can remove a drive from a RAID 1 array drive. If the array drive is in the Build (state_build) or Fail (state_fail) state, you may only remove invalid RAID 1 components.

To remove a logical drive from a RAID 1 array drive, select the logical drive you want to remove (Select a logical drive from a box where all members of the RAID 1 array drive are listed). After confirmation the logical drive is removed. If the RAID 1 array drive consists of two drives, the RAID 1 array drive disappears and only one logical drive is left. You can create a new RAID 1 array drive by selecting add RAID 1 (logical_add_raid1).

Replace a Logical Drive

Click the right mouse button on the logical drive icon.

If a logical drive of an array drive without a hot fix drive should fail (or is very likely to fail), you should replace the defective hard disk with a new one as soon as possible, because the array drive is without redundancy. The replacement logical drive has to have at least the same capacity as the failed one. The replacement is carried out with StorCon or the StorCon+. Before the logical drive can be removed, you must select a new logical drive from the box with available physical drives that is shown after this option is selected. If no physical drive is offered, you have to use the Hot-plug: Replace Drive (hotplug_replace_drive) function to add a new drive. After the confirmation, the old logical drive is removed. Next, the data is rebuilt on the new logical drive. During this process the array is in the Rebuild state (state_build) and therefore not redundant.

The Different States of an Array Drive

Some of these states may have the addition of “/patch” (for example, build/patch, ready/patch). This indicates the original array drive. For example, the parity information was recalculated or the array drive has been patched from the Error state into the Fail state. This may become helpful in a situation where two logical drives of an array drive fail at the same time, but only one of the two logical drives is really defective and the other was blocked out since it was connected with the same I/O channel as the defective one. The array drive’s state is error and normally all data would be lost. Intel RAID Controller SRCU31X includes some functions that allow the patch of this array drive from the Error state into the Fail state. Before the actual patch, the defective drive has to be physically removed from the array drive. Such a patch procedure should only be used after a consultation with a trained support person (a printout of the Save Information file, is extremely helpful).

The Ready State

The array drive is fully operational when in the Ready state. All redundant information is present, that is, a hard disk can fail without impairing the functionality of the array drive. This is the normal state of an array drive. The Ready/Expand state indicates that the RAID level and/or capacity are currently migrated/expanded.



Figure 97. The Ready State

The Idle State

This state is characterized by the fact that the redundant information of the array drive has never been entirely created. The array drive is in this state after its first configuration. Should an error occur while the array is in the Build state, the array returns to the Idle state.



Figure 98. The Idle State

The Build / Rebuild State

After the array drive has been configured for the first time, and the build process has begun the array drive assumes the Build state. While the array drive is in the Build state, redundancy information is calculated and stored to the components of the array drive.

The disk array will assume the Rebuild state after the automatic activation of a hot fix drive or after a manual replacement (hot-plug). The data and the redundant information are reconstructed and stored to the new drive.

While in the Build and Rebuild states, the array drive is not redundant.

You can monitor the progress of the array build/rebuild by clicking the right mouse button on the host drive and then selecting progress information.

⇒ NOTE

User traffic on an array drive that is in the Build/Rebuild state, slows down the build/rebuild process.



Figure 99. The Build / Rebuild State

The Fail State

The array drive changes to the Fail state whenever a logical drive fails. Redundancy information is still present, thus allowing the remaining hard disks to continue working. This state should be eliminated as soon as possible by replacing the defective hard disk. This can be done by using a physical drive that is already connected with the controller, but not yet used for a logical drive, with the replace drive (logical_replace) function, or by using the Hot-Plug: Replace Drive (hotplug_replace_drive) function. If a hot fix drive has previously been assigned to an array drive, the Intel RAID Controller SRCU31X will automatically replace the defective drive and start the reconstruction of the data and the redundant information. Therefore, under these circumstances the Fail state is only temporary and will be eliminated by the controller itself.

Use the last status (physical_drive_laststat) from the physical drive information to analyze the cause of the drive failure. Additionally, check for retries (terms_retry) and/or reassigns (terms_grown_defect).

A drive failure may also be the result of bad cabling (terms_cabling), wrong termination (terms_termination) or overheating.



Figure 100. The Fail State

The Error State

Should a second hard disk fail while the array drive is in the Fail or Rebuild state, it is not possible to continue the working session without restrictions. The disk array is still available for I/Os, but data loss and error messages on the host level are possible.

Usually you must remove the array drive and build a new one. In some situations (see below) it might be possible to reset the array.

Use the last status (physical_drive_laststat) from the physical drive information to analyze the cause of the drive failure. Additionally, check for retries (terms_retry) and/or reassigns (terms_grown_defect).

A drive failure may also be the result of bad or cabling (terms_cabling), wrong termination (terms_termination) or overheating.



Figure 101. The Error State

The Statistics Window



Figure 102. Statistics Window Icon

The statistics window displays the throughput of physical, logical, and host drives. The vertical axis displays throughput and the horizontal axis displays time. You can add drives by dragging and dropping them from the physical and logical configuration windows into the statistics window. To change the layout of the lines, adjust the scales of the axis or remove drives from the statistics windows using the chart (menu_chart) menu.

Scale the statistics window using the arrow keys. Scale time using the left/right arrow keys. Scale throughput using the up/down arrow keys.

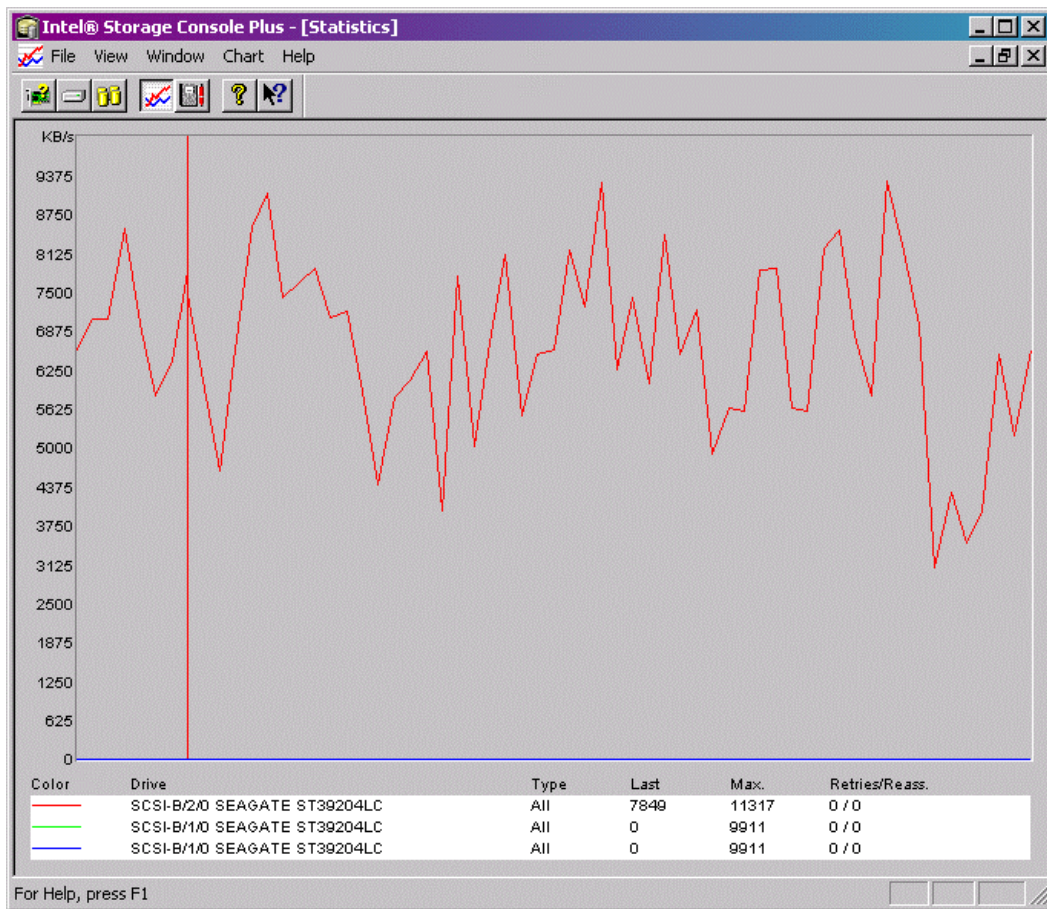


Figure 103. Statistics Window




The Controller Events Window



Figure 104. Controller Events Window Icon

The controller events window shows the history of events (since the log was last cleared). The Table 29 illustrates the severity of events.

Table 29. Event Window Icons

| Event Icon | Event Description |
|---|--|
|  | Information: This event is non critical. It occurs, for example, at the completion of an array build. |
|  | Warning: This event is critical. It occurs, for example, if an array drive's state changes from ready to fail. |
|  | Error: An error has occurred. This event could be a drive failure. |

The first column in the event window contains icons representing the severity of the event. The second column lists how often the event occurred. Note that some events may occur often. The next column lists the date and the time when the event occurred. The last column describes the event. At the bottom of the window there is the Settings button. Here you can change the polling interval and enable the auto save function. Logs that are not saved on the hard disk are lost when the system is reset. The auto save function saves the current log in the time intervals selected there. The default name for this logfile is "srcevt.evt." The *Save As* button allows you to write the contents of the event log to a specific file on the hard disk. The Load button loads an older event log and displays it. The last two buttons delete the log file and clear the event buffer.

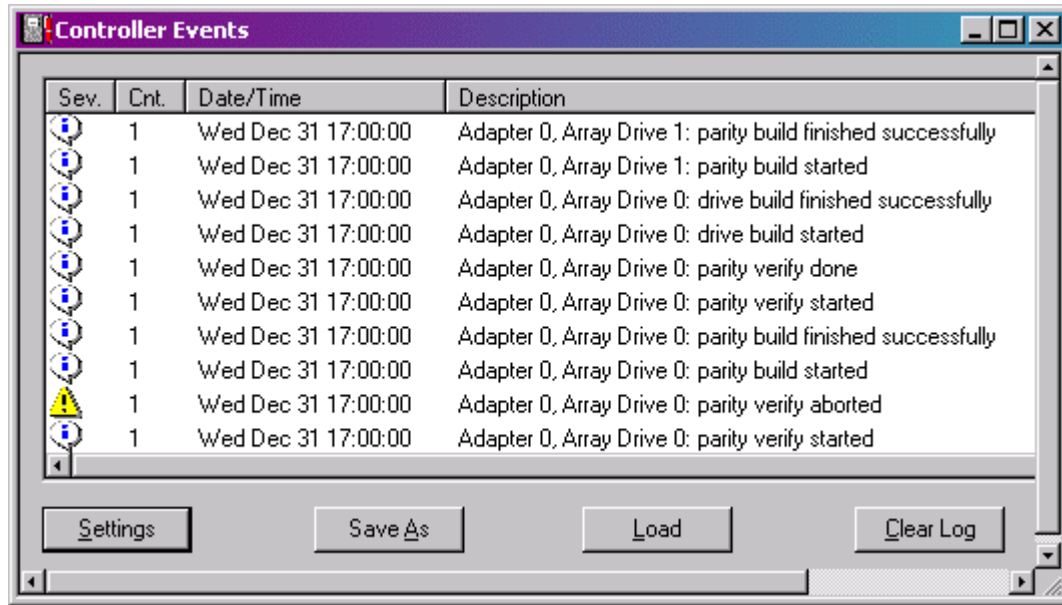


Figure 105. Controller Events

StorCon+ Help

StorCon+ includes an online help function. You can choose the Help menu or the pointer with the question mark to obtain online help for an icon or function. There is also an index which allows you to search for certain keywords and/or topics.

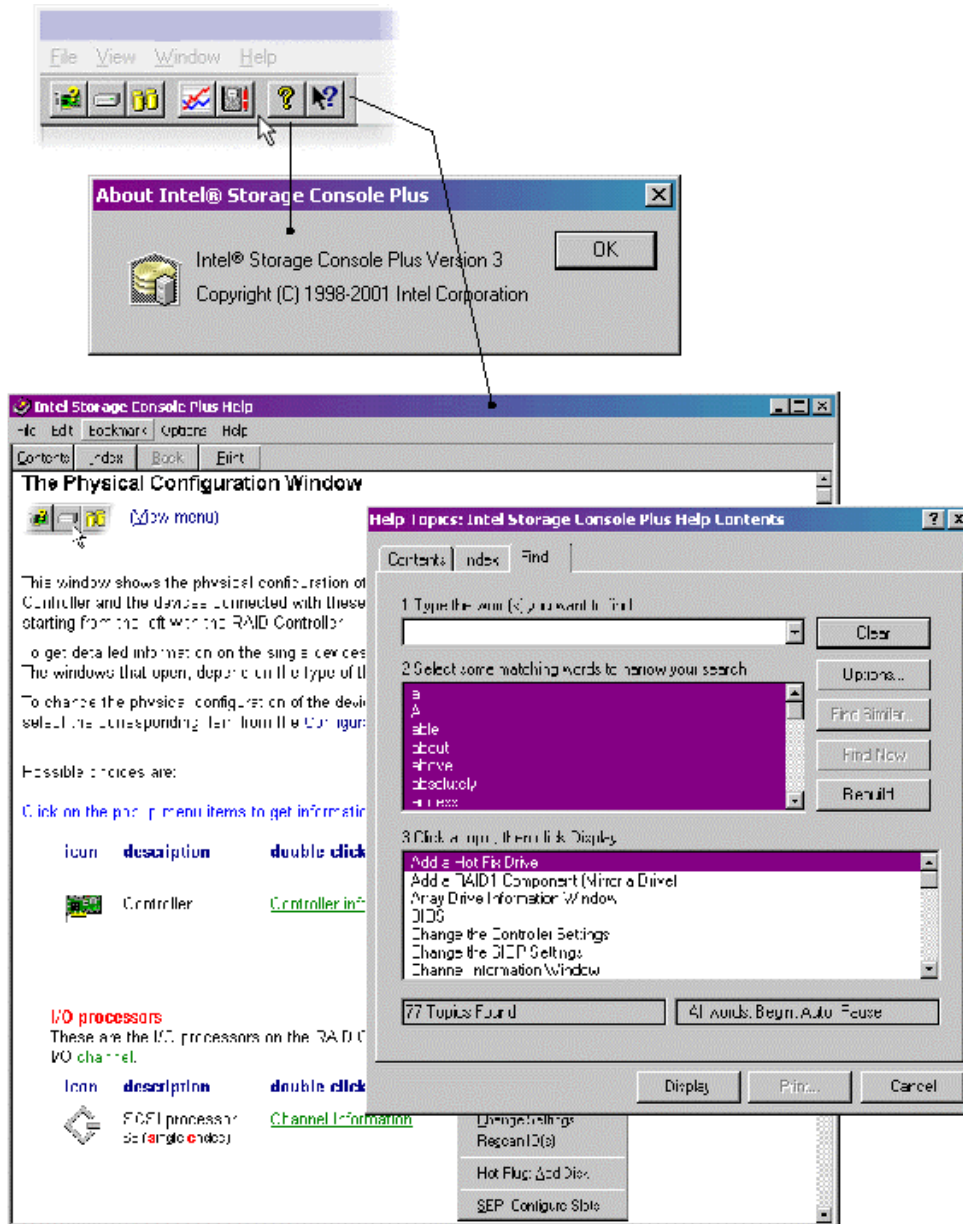


Figure 106. StorCon+ Help

Intel RAID Controller SRCU31X Service and Intel RAID Controller SRCU31X Mail

There are additional tools list below which are part of StorCon+ delivery.

| | |
|---------------------------------------|--|
| Intel RAID Controller SRCU31X Service | Allows remote access to an Intel RAID Controller SRCU31X in a Windows NT server |
| Intel RAID Controller SRCU31X CTRLSRV | Allows remote access to an Intel RAID Controller SRCU31X in a Novell server |
| Intel RAID Controller SRCU31X Mail | Converts Intel RAID Controller SRCU31X messages into standard mails (for Windows 9x/NT, MAPI format) |

It is recommended that you install the Intel RAID Controller SRCU31X Service / Intel RAID Controller SRCU31X CTRLSRV and the Intel RAID Controller SRCU31X Mail tool on each server that is equipped with Intel RAID Controller SRCU31X. Thus, remote access to Intel RAID Controller SRCU31Xs in a network can be easily managed from one or several authorized users.

1. To install the Intel RAID Controller SRCU31X Service under Windows NT, copy IIRSRV.EXE and IIRSRV.CPL into the winnt\system32 directory and from the command line load
..\\IIRSRV -i
2. In the control panel load the “services” program and activate the Intel RAID Controller SRCU31X Service with the Start button.

To start the Intel RAID Controller SRCU31X Service during every new boot of the system automatically, click on the Startup button. See Figure 108.

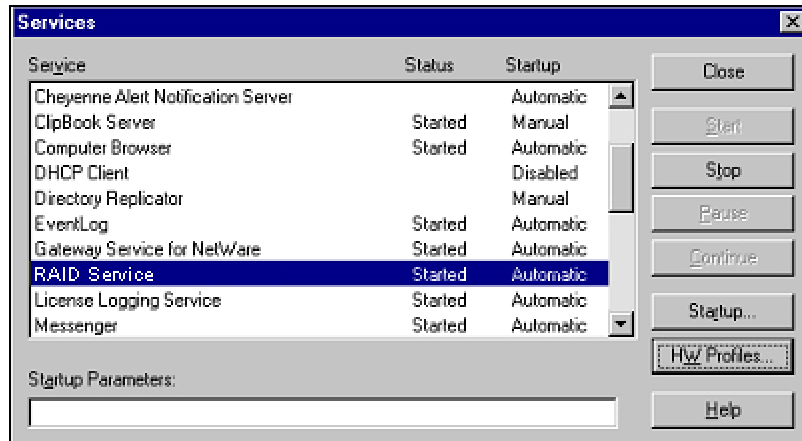


Figure 107. Services

To configure the Intel RAID Controller SRCU31X Service double click on the Intel RAID Controller SRCU31X Service icon. See Figure 108.

- The Poll-Interval determines the time between two message acquisitions of the Intel RAID Controller SRCU31X Service.
- Under Workstation you can add workstations which receive broadcast messages from the Intel RAID Controller SRCU31X.
- In the device driver section you can add or remove parameters for the RAIDSRC.SYS driver (for example, reserve parameters for raw devices).

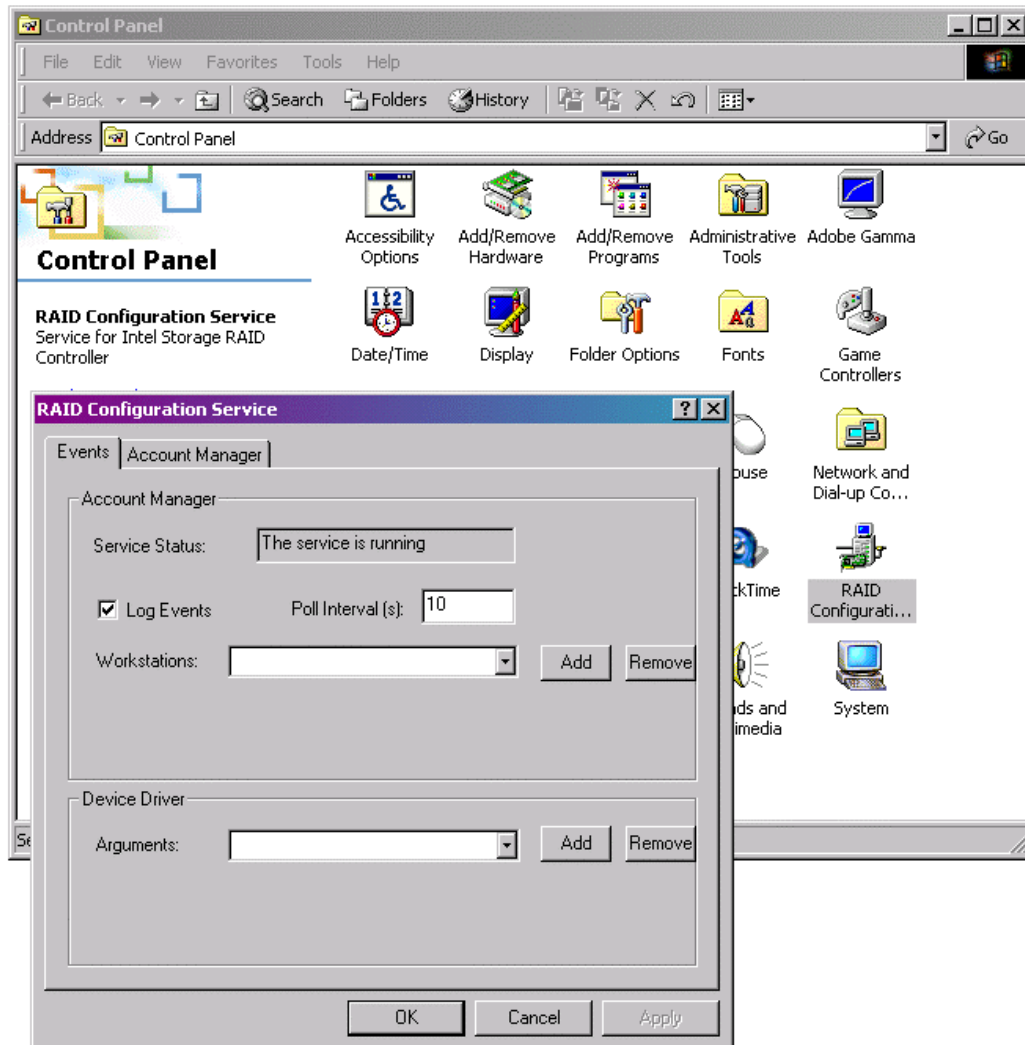


Figure 108. RAID Configuration Services

In the IOCTLSRV property sheet you can add / remove users which have remote access to the Intel RAID Controller SRCU31X using StorCon+. Passwords are encrypted. See Figure 109.

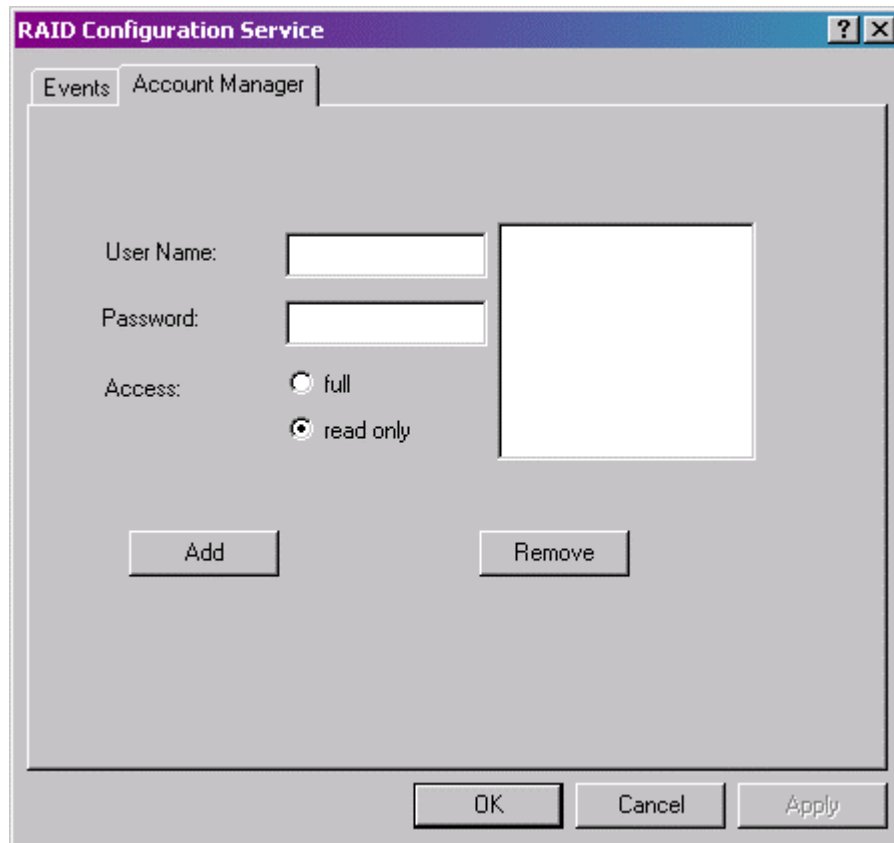


Figure 109. RAID Configuration Service Add/Remove Users

The Intel RAID Controller SRCU31X Mail tool gathers messages from the Intel RAID Controller SRCU31X Service, generates standard mail messages and sends them to pre-defined workstations. See Figure 110.

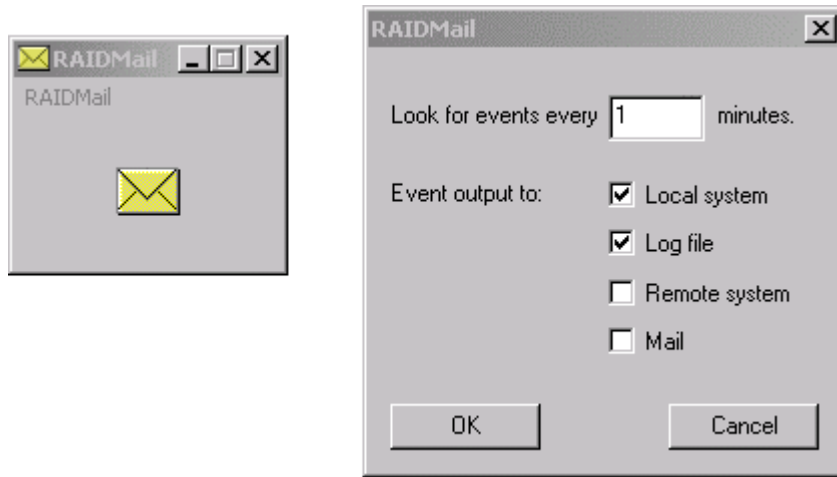


Figure 110. RAIDMail

After loading “IIRMAIL.EXE,” select “Settings,” and configure the mail tool.

If you select “Local System” all messages are displayed on the server itself. If you select “Log file,” you are asked for a log file path/name. See Figure 111. All messages are recorded into this file (Figure 111). “Remote System” allows you to add workstations to which messages are sent. See Figure 113

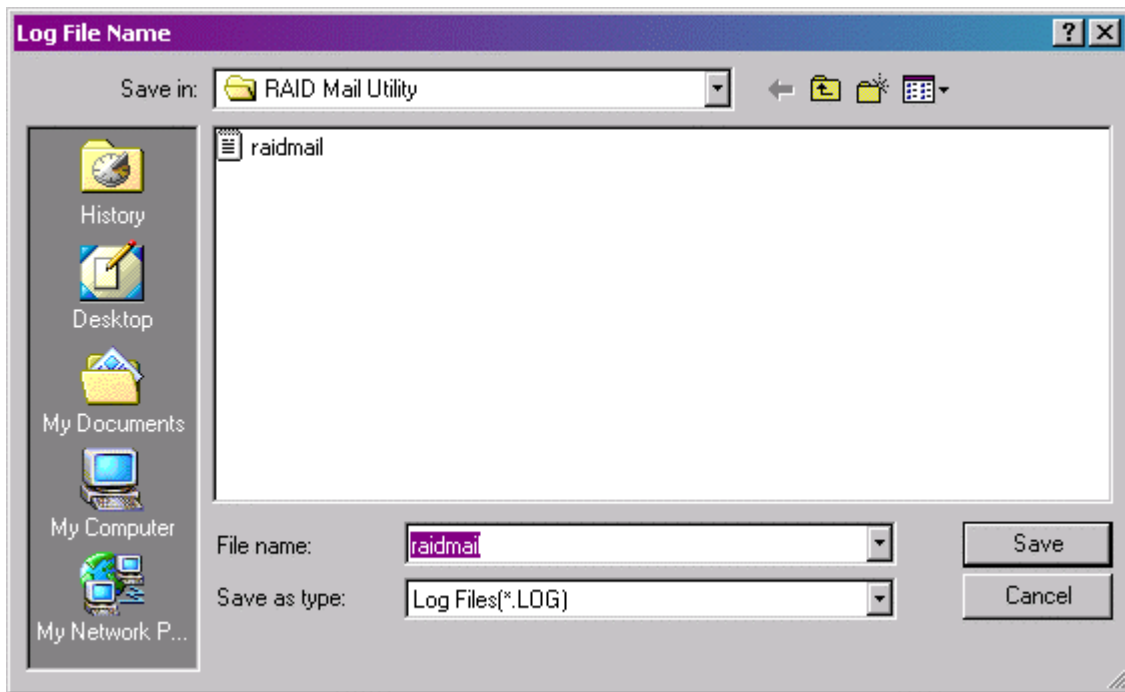


Figure 111. Log File Name

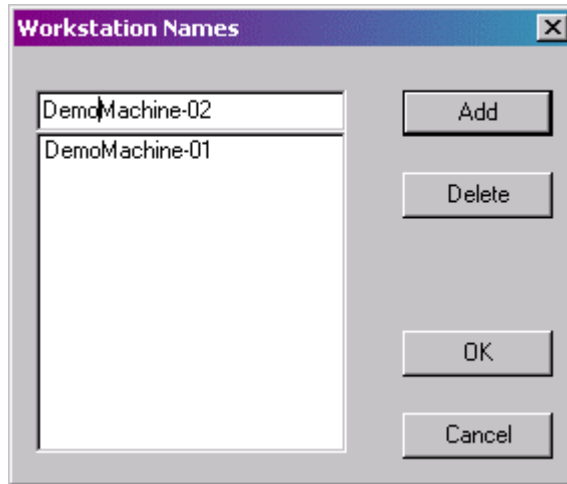


Figure 112. Workstation Names

Figure 113 illustrates a typical message generated by Intel RAID Controller SRCU31X Mail. The “Mail” option allows the interfacing to a standard mailing system (like Microsoft Outlook or Exchange).

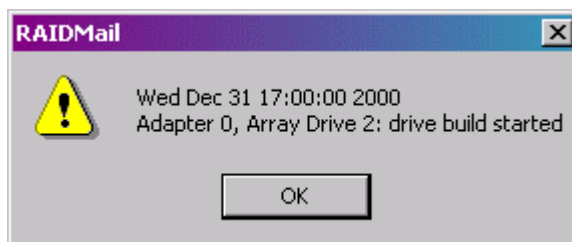


Figure 113. RAID Mail Utility

9 Getting Help

World Wide Web

<http://support.intel.com/support/motherboards/server/>

Telephone

Talk to a Customer Support Technician* (Intel reserves the right to change pricing for telephone support at any time without notice). Credit card calls billed at U.S. \$25 per incident, levied in local currency at the applicable credit card exchange rate plus applicable VAT (Intel reserves the right to change pricing for telephone support at any time without notice).

*Or contact your local dealer or distributor. For an updated list of telephone numbers, please see:
<http://www.intel.com/support/9089.htm>

In U.S. and Canada

- 1-800-404-2284

In Europe

- UK 0870 6072439
- France 01 41 918529
- Germany 069 9509 6099
- Italy 02 696 33276
- Spain 91 377 8166
- Finland 9 693 79297
- Denmark 38 487077
- Norway 23 1620 50
- Sweden 08 445 1251
- Holland 020 487 4562

In Asia-Pacific Region

- Australia 1800 649931
- Hong Kong 852 2 844 4456
- Korea 822 767 2595
- PRC 800 820 1100
- Singapore 65 831-1311
- Taiwan 2 2718 9915
- India 0006517-2-830 3634
- Indonesia 001-803 65 7249
- Malaysia 1-800 80 1390
- New Zealand 0800 444 365
- Pakistan 632 6368415 IDD via Philippines
- Philippines 1-800 1 651 0117
- Thailand 001-800 6310003
- Vietnam 632 6368416 IDD via Philippines

In Japan

- 0120-868686 (Domestic)
- 81-298-47-0800 (Outside country)

In Latin America

- Brazil 0021-0811-408-5540
- Mexico 001-800-628-8686
- Colombia 980-9-122-118
- Costa Rica 0-800-011-0395
- Panama 001-800-628-8686
- Miami 1-800-621-8423
- Chile 800-532-992
- Ecuador 999-119, 800-628-8686 (via AT&T)
- Guatemala 99-99-190, 800-628-8686 (via AT&T)
- Venezuela 800-11-120, 800-628-8686 (via AT&T)
- Argentina 001-800-222-1001, 800-628-8686 (via AT&T)
- Paraguay 008-11, 800-628-8686 (via AT&T)
- Peru 0-800-50000, 800-628-8686 (via AT&T)
- Uruguay 000-410, 800-628-8686 (via AT&T)

10 Regulatory and Certification Information

⇒ NOTE





This card is intended for use in UL Listed computers or equivalent, that have instructions detailing installation.

Product Regulatory Compliance

The Intel RAID Controller SRCU31X add-in card, when correctly integrated per this guide, complies with the following safety and electromagnetic compatibility (EMC) regulations.

Product Regulatory Compliance Markings

The Intel RAID Controller SRCU31X add-in card will be marked with the following regulatory markings:

| | |
|-----------------------|---|
| CULus Listing Marks |  |
| CE Mark |  |
| FCC Marking (Class B) | <p>This device complies with Part 15 of the FCC Rules. Operation of this device is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Manufactured by Intel Corporation</p> |
| Australia C-Tick Mark |  |
| Russia GOST R Marking |  |

Electromagnetic Compatibility Notices

FCC Verification Statement (USA)

Product Type: Intel RAID Controller SRCU31X

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Intel Corporation
5200 N.E. Elam Young Parkway
Hillsboro, OR 97124-6497
Phone: 1-800-628-8686

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules, CISPR 22, and EN55022. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment OFF and ON, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment. The customer is responsible for ensuring compliance of the modified product.

All cables used to connect to peripherals must be shielded and grounded. Operation with cables, connected to peripherals that are not shielded and grounded may result in interference to radio and TV reception.

Warnings and Cautions

Warnings

Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Cautions

Take precautions to prevent electrostatic discharge (ESD) damage before handling the Intel RAID Controller SRCU31X. ESD can damage adapter card components. Perform the described procedures only at an ESD workstation. If no such station is available, you can provide some ESD protection by wearing an antistatic wrist strap and attaching it to a metal part of the computer chassis.