int<sub>el®</sub>

# Intel® RAID Controller SRCZCR

Tested Hardware and Operating System List

**Revision 3.0** 

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## **Revision History**

Date	Revision Number	Modifications			
3/18/03	1.0	Initial release			
10/27/03	2.0	Added latest test results			
12/22/05	3.0	Added latest test results			

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#### 1. Introduction

This document provides users of the Intel® RAID Controller with a guide to the operating systems, server boards, chassis, disk drives, and other peripherals that Intel tested for use with RAID controller.

This document will be updated as additional testing is performed, or until the RAID controller is no longer in production. Each new release of the document will include the information from previous releases.

Intel will only support this RAID controller when used in a system configured with the server boards listed, and configured with the versions of RAID firmware, system BIOS / firmware, and operating system versions that were successfully tested. This RAID controller has been thoroughly tested with the Intel® server boards, Intel drive enclosures, and with the third-party devices listed in this document. However, it is not practical to test the RAID controller with every possible combination of server board, drive enclosure, hard drive, and peripheral. Sample combinations have been tested to gain added confidence in their inter-compatibility, and every device listed has been tested in one or more configurations.

#### 1.1 Test Overview

Testing performed of the RAID Controller SRCZCR is classified under two catagories: Compatibility Testing and Stress Testing.

#### 1.1.1 Basic Installation Testing

Compatibility testing is performed with each supported operating system. Basic compatibility testing validates that the RAID controller can be used to install the operating system and that the base hardware feature set is functional. A small set of peripherals are used for installation purposes only. No additional add in cards are tested. Testing may include network connectivity and running of proprietary and industry standard test suites.

**Note:** The latest version of an operating system signifies the latest supported version at the time of the actual test run. New releases of this document may include a newly supported release of a given operating system. Previous releases of a supported operating system may not be tested beyond the basic compatibility test process.

#### 1.1.1.1 Support Commitment for Basic Installation Testing

Intel commits to provide the following level of customer support for operating systems that receive only basic installation testing:

- Intel will provide and test operating system drivers for each of the server board's integrated controllers, provided that the controller vendor has a driver available upon request. Intel does not require vendors to develop drivers for operating systems that they do not already support. This may limit the functionality of certain server board integrated controllers.
- Intel will support customer issues that involve installation and/or functionality of an operating system with the server board's integrated controllers only if a driver has been made available.
- Intel will NOT provide support for issues related to use of any add-in adapters or peripherals installed in the server system when an operating system that received basic installation testing only is in use.
- Support is defined as assistance in root causing issues, and determining a customer acceptable resolution to the issue associated with the operating system. The resolution may include, but is not limited to, onboard controller driver changes, engaging the vendor for resolution, BIOS changes, firmware changes, or determining a customer acceptable workaround for the issue.

#### 1.1.2 Adapter / Peripheral Compatibility and Stress Testing

Adapter / Peripheral Compatibility and Stress testing is performed only on the most current release of a supported operating system at the time of a given validation run. The Adapter / Peripheral Compatibility and Stress testing process consists of three areas:

- Base Platform: Each base platform will successfully install a given operating system, successfully run a disk stress test, and successfully run a network stress test.
- Adapter Compatibility: Adapter compatibility validation (CV) testing uses test suites to gain an accurate view of how the server performs with a wide variety of adapters under the primary supported operating systems. These tests are designed to show hardware compatibility between the cards and the server platform and include functional testing only. No heavy stressing of the systems or the cards is performed for CV testing.
- Stress Testing: This test sequence uses configurations that include add-in adapters in all available slots, (depending on chassis used) for a minimum 72-hour test run without injecting errors. Each configuration passes an installation test, a Network/Disk Stress test, and tape backup test. Any fatal errors that occur require a complete test restart.

## 1.1.2.1 Support Commitment for Adapter / Peripheral Compatibility and Stress Testing

Intel will provide the following level of customer support for operating systems that receive Adapter / Peripheral Compatibility and Stress testing:

- Intel will provide support for customer issues with these operating systems involving installation and/or functionality of the server board with or without the adapters and peripherals listed in this document as having been tested under the operating system.
- Support is defined as assistance in root causing issues, and determining a customer acceptable resolution to the issue associated with the operating system. The resolution may include, but is not limited to, onboard controller driver changes, engaging the vendor for resolution, BIOS changes, firmware changes, or determining a customer acceptable workaround for the issue.
- Intel will provide and test operating system drivers for each onboard video, network, and storage controller.
- Intel will enable vendors to provide driver support for add-in adapters using these operating systems.
- Intel will go through some of the steps to achieve certification to ensure its customers do not run across any problems, but the actual certification is the responsibility of the individual customer.

**Note:** Intel does not provide a support commitment for operating systems, adapter cards, and peripherals not listed in this document. Intel will consider support requests individually.

#### 1.2 Pass/Fail Test Criteria

For each operating system, adapter, and peripheral configuration, a test passes if specific criteria are met. Specific configurations may have had particular characteristics that were addressed on a case-by-case basis. In general, a configuration passes testing if the following conditions are met:

For each operating system, adapter, and peripheral configuration, a test passes if specific criteria are met. Specific configurations may have had particular characteristics that were addressed individually. In general, a configuration passes testing if the following conditions are met:

- The operating system installed without error.
  - Manufacturer's installation instructions or Intel's best-known methods were used for the operating system installation.
  - No extraordinary workarounds were required during the operating system installation.
  - The server system behaved as expected during and after the operating system installation.
  - Application software installed and executed normally.
- Hardware compatibility tests ran to completion without error.

- Test software suites executed successfully:
  - Test and data files were created in the correct directories without error.
  - Files copied from client to server and back compare to the original without error.
  - Clients remain connected to the server system.
  - Industry standard test suites run to completion without error.

# 2. Intel® RAID Controller SRCZCR Firmware Configurations

The following table lists the controller / firmware configurations tested. This document will be updated with additional configurations as new revisions of the RAID Controller SRCZCR and/or firmware versions for that controller are released. Each configuration is assigned an identifier number which is referenced in the tables throughout this document.

Intel® will only provide support for adapters and peripherals under the specified adapter configuration and operating systems versions with which they were tested.

Base System Identifier #	Product Code	Part Number	Firmware Revision
1	SRCZCR	C19337-002	Ver 2.34.01-R040
2	SRCZCR	C19337-003	Ver 2.34.05-R043
3	SRCZCR	C19337-004	Ver 2.42.02-R07A

## 3. Operating Systems

The following table provides a list of supported operating systems for the Intel® RAID Controller SRCZCR. Each operating system was tested for compatibility with RAID Controller SRCZCR configuration listed in Section 2. Operating systems are supported only with the specified base system configuration(s) with which they were tested.

The following table also indicates whether each operating system received Basic Installation Testing, or Adapter / Peripheral Compatibility and Stress Testing. See Section 1 for information on the support commitments for Basic Installation Testing and Adapter / Peripheral Compatibility and Stress Testing.

Any variations to the standard operating system installation process are documented in the Installation Guidelines section of this document. If there are no installation guidelines noted in the following table, then the operating system installed as expected using manufacturer's installation instructions or Intel's best-known methods.

**Note:** The operating systems listed below have been tested for compatibility with the RAID Controller SRCZCR but the operating system and its associated driver may not have been tested for compatibility with the server board you have chosen to use. See the supported operating system list for your server board to verify operating system support compatibility with the server board.

Ident#	Operating System	Base System Configuration Tested and Type of Testing	Notes
1	SCO OpenUnix* v8.0	Configuration 1 – Compatibility and Stress	
		Configuration 2 – Compatibility and Stress	
		Configuration 3 – Compatibility and Stress	
2	Caldera* Linux 3.1	Configuration 1 – Compatibility and Stress	
		Configuration 2 - Basic Installation	
		Configuration 3 - Basic Installation	
3	Debian* 2.2r6	Configuration 1 – Compatibility and Stress	
4	FreeBSD* 4.4 and 4.5	Configuration 1 – Compatibility and Stress	
5	Mandrake* 8.1	Configuration 1 – Compatibility and Stress	
6	Microsoft* Windows* 2000 Advanced Server, Service Pack	Configuration 1 – Compatibility and Stress	
	2and3	Configuration 2 – Compatibility and Stress	
		Configuration 3 – Compatibility and Stress	

Ident#	Operating System	Base System Configuration Tested and Type of Testing	Notes
7	Microsoft* Windows* NT 4.0, Service Pack 6a	Configuration 1 – Compatibility and Stress	
8	Novell Netware* 5.1, Service Pack 4	Configuration 1 – Compatibility and Stress	
		Configuration 2 - Basic Installation Configuration 3 - Basic Installation	
9	Novell Netware* 6.0, Service Pack 1	Configuration 1 – Compatibility and Stress	
		Configuration 2 – Compatibility and Stress	
		Configuration 3 – Compatibility and Stress	
10	Red Hat* Linux 7.0	Configuration 1 – Compatibility and Stress	
11	Red Hat* Linux 7.1	Configuration 1 – Compatibility and Stress	
12	Red Hat* Linux 7.2	Configuration 1 – Compatibility and Stress	
13	Red Hat* Linux 7.3	Configuration 1 – Compatibility and Stress	See IG 7.1
14	Red Hat* Linux 8.0	Configuration 1 – Compatibility and Stress, Configuration 2 – Compatibility and Stress	See IG7.2
		Configuration 3 – Compatibility and Stress	
15	SCO Open Server* 5	Configuration 1 – Compatibility and Stress	
		Configuration 2 - Basic Installation Configuration 3 - Basic Installation	
16	SCO Unixware* 7.1.1	Configuration 1 – Compatibility and Stress	
		Configuration 2 - Basic Installation Configuration 3 - Basic Installation	
17	SuSE* Linux 7.3	Configuration 1 – Compatibility and Stress	
18	Turbo Linux* 7	Configuration 1 – Compatibility and Stress Configuration 2 - Basic Installation	
		Configuration 3 - Basic Installation	
19	Red Hat* Advanced Server 2.13	Configuration 1 – Compatibility and Stress	See IG 7.3
		Configuration 2 - Basic Installation Configuration 3 - Basic Installation	
20	Microsoft* Windows* Server 2003	Configuration 2 – Compatibility and Stress	
		Configuration 3 – Compatibility and Stress	

Operating System	Base System Configuration Tested and Type of Testing	Notes
Red Hat* Linux 9.0	Configuration 2 – Compatibility and Stress	
	Configuration 3 – Compatibility and Stress	
SCO Unixware* 7.1.3	Configuration 2 – Basic installation Configuration 3 - Basic Installation	
Microsoft* Windows* Small Business Server 2000	Configuration 3 Basic Installation	Application portion of the package was not tested and is not supported.
Microsoft* Windows* Small Business Server 2003	Configuration 3 Basic Installation	Application portion of the package was not tested and is not supported.
Microsoft* Windows* Server 2003 EM64T	Configuration 4 – Compatibility and Stress	
Redhat* EL 4.0 IA32E	Configuration 4 – Compatibility and Stress	
Redhat* EL 3.0	Configuration 3 – Compatibility and Stress	
Redhat* EL 3.0 IA32E	Configuration 4 – Compatibility and Stress	
Redhat* EL 3.0 U3	Configuration 3, 4 – Compatibility and Stress	
Novell* Netware* 6.5	Configuration 3, 4 – Compatibility and Stress	
SuSE* Professional 9.0	Configuration 3, 4 – Compatibility	
SuSE* Professional 9.1 EM64T	Configuration 4 – Compatibility and Stress	
SuSE* EL 9.0	Configuration 4 – Compatibility and Stress	
SuSE* EL 9.0 EM64T	Configuration 4 – Compatibility and Stress	
	Red Hat* Linux 9.0  SCO Unixware* 7.1.3  Microsoft* Windows* Small Business Server 2000  Microsoft* Windows* Small Business Server 2003  Microsoft* Windows* Server 2003 EM64T  Redhat* EL 4.0 IA32E  Redhat* EL 3.0  Redhat* EL 3.0 U3  Novell* Netware* 6.5  SuSE* Professional 9.0  SuSE* Professional 9.1 EM64T  SuSE* EL 9.0	Red Hat* Linux 9.0  Red Hat* Linux 9.0  Configuration 2 – Compatibility and Stress  Configuration 3 – Compatibility and Stress  SCO Unixware* 7.1.3  Configuration 2 – Basic installation Configuration 3 - Basic Installation  Microsoft* Windows* Small Business Server 2000  Microsoft* Windows* Small Business Server 2003  Configuration 3 Basic Installation  Microsoft* Windows* Server Configuration 3 Basic Installation  Microsoft* Windows* Server Configuration 4 – Compatibility and Stress  Redhat* EL 4.0 IA32E  Configuration 4 – Compatibility and Stress  Redhat* EL 3.0  Configuration 3 – Compatibility and Stress  Redhat* EL 3.0 IA32E  Configuration 4 – Compatibility and Stress  Redhat* EL 3.0 U3  Configuration 3, 4 – Compatibility and Stress  Novell* Netware* 6.5  Configuration 3, 4 – Compatibility and Stress  SuSE* Professional 9.0  Configuration 3, 4 – Compatibility and Stress  SuSE* Professional 9.1 EM64T  Configuration 4 – Compatibility and Stress  SuSE* EL 9.0  Configuration 4 – Compatibility and Stress  SuSE* EL 9.0  Configuration 4 – Compatibility and Stress  Configuration 4 – Compatibility and Stress

<sup>1.</sup> The SRCZCR with Red Hat\* 7.3 requires the use of kernel patch 18-5. Full compatibility and stress testing were not performed. Support for this configuration will be limited to simple debug only.

2. The SRCZCR with Red Hat\* 8.0 requires the use of kernel patch 18-18.8.0. Full compatibility and stress testing were not performed. Support for this configuration will be limited to simple debug only.

3. The SRCZCR with Red Hat\* Advanced Server requires the use of kernel patch 2.4.9-e.12.i686 or later.

#### 3.1 Operating System Certifications

Listed below are the operating systems that Intel®II certify with the Intel® RAID Controller SRCZCR. However, the customer is responsible for their own certification from the individual operating system vendors. In many cases, the customer may leverage their operating system certifications from Intel's testing. See the "Comments" section next to each operating system in the table below for additional information. Intel's certifications, pre-certification, and operating system testing may help reduce some of the risk in achieving customer certifications with the operating system vendors.

Operating System	Certification Listing	Comment
Microsoft* Windows* 2003 Enterprise Server	SRCZCR	OEM must request certification by Microsoft or their specific product. Search on SRCZCR.  http://www.microsoft.com/hwdq/hcl/search.asp http://developer.intel.com/design/servers/whql.htm
Microsoft Windows 2000 Advanced Server	SRCZCR	OEM must request certification by Microsoft for their specific product. Search on SRCZCR.  http://www.microsoft.com/hwdq/hcl/search.asp http://developer.intel.com/design/servers/whql.htm
Novell* NetWare* 5.1 and 6.0	SRCZCR	Novell checks Intel's test results, certifies (if appropriate), and posts the certificate on their web site.  The customer can leverage the Intel certification if the customer product meets the operating system vendor standard.  http://developer.novell.com/yes
Red Hat* Linux 7.2 and 7.3		Red Hat checks Intel's results, certifies (if appropriate), and posts the certificate on their web site.  The customer can leverage the Intel certification if customer product meets the operating system vendor standard.  http://hardware.redhat.com/hcl/?pagename=hclandview=certifiedandvendor=399andclass=9#list

## 4. Intel® Server Boards

This list includes the Intel® Server Board software versions with which the server boards were configured at the time of testing.

Intel® Server Board	Microsoft Windows 2003*	Mircosoft SBS 2003*	Microsoft Windows 2000*	Microsoft SBS 2003*	Microsoft Windows NT*	Red Hat* Linux v7.3	Red Hat* Linux v8.0	Red Hat* Linux v9.0	Novell* NetWare v5.1	Novell* NetWare v6.0	Turbo* Linux 7.0	SuSE* Professional 8	Caldera* OpenUnix v8.0
SCB2 Version Tested BIOS BMC FRU/SDR HSC 2.12 63 5.0.p N/A			X							X			x
SE7210TP1-E Version Tested BIOS BMC FRU/SDR HSC P09 2.40 5.8.E N/A	х	x	х	x		X	X		х	х	Х		х
SE7501WV2 <sup>1</sup> BIOS BMC FRU/SDR HSC P15 1.19 5.6.9 0.07 / 0.05	х	x	Х	x		х	х			х		Х	
SE7501BR2 BIOS BMC FRU/SDR HSC P013 1.18 5.5.i .10	х	Х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х
SE7501HG2 BIOS BMC FRU/SDR HSC P10 1.17 5.5.1 .10	х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х

<sup>&</sup>lt;sup>1</sup> Testing was performed on the SCSI version of this product.

## 5. Enclosures, PCI Adapters, and Peripherals

Enclosure, add-in card, and peripheral testing was performed on the Intel® RAID Controller SRCZCR by Intel Labs, by independent test labs, or by the vendor. Compatibility and stress testing is performed with the latest version of an operating system at the time the validation testing occurred.

Although a large sample of configurations were tested, due to the large number of possible configurations, not all devices were tested under all operating systems, and not all possible combinations or configurations of third-party devices were tested for inter-compatibility. Customers should see the *Tested Hardware and Operating System List* for the server board to verify that the device is included for the server board as well as for the RAID controller SRCZCR.

Add-in adapter card and peripheral compatibility and stress testing is performed with the latest version of an operating system at the time the validation testing occurred. The following table shows the operating system and base system configurations used to validate each device. The adapters are divided into categories based on their functionality. All integrated onboard devices are tested by default and are therefore not included in the following tables.

**Note:** Not all adapter cards and peripherals were tested under all operating systems.

Any variations to the standard adapter installation process or to expected adapter functionality are documented in the Installation Guidelines section of this document. If there are installation guidelines affecting a particular adapter and operating system combination, these are referenced in the following table. If there are no installation guidelines noted in the following table, then the adapter installed and functioned as expected using manufacturer's installation instructions or Intel's best-known methods.

**Note:** Testing of adapters cards normally is performed with unused add-in adapters and onboard controller expansion ROMs disabled in BIOS Setup. Intel recommends that customers disable the option ROM for add-in controllers and/or the onboard controllers when not booting from the controller or needing to use its built in utilities.

#### 5.1 **External Storage**

Note: Enclosures are list ONLY if they were attached to the RAID Controller SRCZCR.

Manufacturer	Model Name	Model Number	Interface	Comment	Operating System Identifier
Clariion*	FC5700	FC5700	Fibre Channel		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Compaq*	Storageworks 4314T		U160		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Dell*	PowerVault 201S		U160		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Dell*	PowerVault 211S		U160		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
IBM*	EXP/300		U160		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Nstor*	NexStor	8Lj	U160		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Xyratex*	Salient SCSI Array	SS-1204- LVDS	Ultra2		20
Xyratex*	RS-0800-LVD	RS-0800- LVD	U320		14

#### 5.2 **Internal Storage**

**Note:** Enclosures are list ONLY if they were attached to the RAID Controller SRCZCR.

Manufacturer	Model Name	Model Number	Interface	Comment	Operating System Identifier
Intel®	Server Chassis SR1200		U160/SCA		1, 6, 9, 12, 13, 14
Intel®	Server Chassis SR1300		U160/SCA		1, 6, 9, 12, 13, 14, 19
Intel®	Server Chassis SR2200		U320/SCA		1, 6, 9, 12, 13, 14
Intel®	Server Chassis SR2300		U320/SCA		1, 6, 9, 12, 13, 14, 19
Intel®	Server Chassis SC5100		U160/SCA		1, 6, 9, 12, 13, 14
Intel®	Server Chassis SC5200		U320/SCA		1, 6, 9, 12, 13, 14
Intel®	Server Chassis SC5250		U320/SCA		1, 6, 9, 12, 13, 14

#### 5.3 CD-ROM Drives

Note: CD-ROM drives are listed ONLY if the operating system was installed from this device.

Manufacturer	Model Name	Model Number	Interface	Comment	Operating System Identifier
Samsung*	CD-Master 24E	SN-124Q/MMI	IDE		6, 9, 12, 13, 14
Sony*	CDU5211	CDU5211	IDE		1, 6, 9, 12, 13, 14, 20
Panasonic*	AXXDVDFloppy	SR-8177-B	IDE		1, 6, 9, 13, 14, 17, 19
Plextor*	PX-40TSUW				2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18

### 5.4 Tape Drives

Note: Tape drives are listed ONLY if they were attached to the RAID Controller SRCZCR.

Manufacturer	Model Name	Model Number	Interface	Comment	Operating System Identifier
Sony*	SDX-500	SDX-500C/TB	Ultra2/wide		9, 14, 20
Sony*	PCBacker II	SDT-11000/PB	Ultra2/wide		6, 9
Seagate *	SCORPION 40		SCSI DDS4 DAT		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Quantum*	DLT8000				2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Sony*	SDT 9000				2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Seagate*	SCORPION 24	STD2401LW	DDS4 DAT		2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 1416, 18

#### 5.5 Hard Disk Controllers

Manufacturer	Model Name	Model Number	Interface	Comment	Operating System Identifier
Adaptec*	SCSI Card 2940U2W	AHA- 2940U2W	PCI		14, 19
Adaptec*	ASC-29160LP	ASC- 29160LP	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Adaptec*	ASC-29160N	ASC-29160N	PCI-32/33		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Adaptec*	ASC-39160	ASC-39160	PCI-64/66		1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 16, 18, 19
Adaptec*	ASC-39320	ASC39320	PCI-X133		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Emulex*	LightPulse LP90002L	LP9002L-F2	FC-HBA PCI64/66		6, 14,
Emulex*	LightPulse LP9002-T1	LP9002-T1	FC-HBA PCI64/66		14, 19
Emulex*	LightPulse LP8000	LP8000T1	FC-HBA PCI64/66		6, 14,
Emulex*	LightPulse LP9402	LP9402	FC-HBA PCI64/66		6, 14
JNI*	FCE6560	FCE6560	PCI-X133		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
LSI Logic	LSI20160	LSI20160	PCI-64/66		14, 19
LSI Logic*	LSI20160L	LSI20160L	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18

# Enclosures, PCI Adapters, and Peripherals Intel® RAID Controller SRCZCR Tested Hardware & OS List

Manufacturer	Model Name	Model Number	Interface	Comment	Operating System Identifier
LSI Logic*	SYM22902	SYM22902	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
LSI Logic*	SYM22903	SYM22903	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
QLogic*	QLA2200/66	QLA2200/66	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
QLogic*	QLA2200L	QLA2200L	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Qlogic*	SANBlade 2300	QLA2310	FC-HBA PCI-X/66		1, 6, 9, 12, 13, 14, 19, 23
Symbios*	SYM22902 MiniHAB	SYM22902	PCI-64/33		1, 6, 9, 12, 13, 14, 23

#### 5.6 SCSI RAID Controllers

Manufacturer	Model Name	Model Number	Interface	Comment	Operating System Identifier
Adaptec*	SCSI RAID 2110S	ASR 2110S	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Adaptec*	SCSI RAID 2000S	ASR-2000S	PCI-64/66		14
Adaptec*	SCSI RAID 2100S	ASR-2100S	PCI-64/66		14
Adaptec*	SCSI RAID 3410S	ASR-3410S	PCI-64/66		14
AMI*	4714010232A	Enterprise 1600 (471)	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
AMI*	Elite 1600	MegaRAID 493	PCI-64/66		14
ICP-Vortex*	GDT4523RZ	GDT4523RZ	PCI-32/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
ICP-Vortex*	GDT6523RS	GDT6523RS	PCI-32/33		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
ICP-Vortex*	GDT8623RZ	GDT8623RZ	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
ICP-Vortex*	GDT8663RZ	GDT8663RZ	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Intel®	RAID Controller SRCU31L	SRCU31L	PCI-32/33		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Intel®	RAID Controller SRCS14L	SRCS14L	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 14, 16, 18
Intel®	RAID Controller SRCU31	SRCU31	PCI-64/33		1, 6, 9, 13, 14, 19
Intel®	RAID Controller SRCU32	SRCU32	PCI-64/66		1, 6, 9, 13, 14, 19, 20, 23
Intel®	RAID Controller SRCU42L	SRCU42L	PCI-64/66		1, 6, 9, 12, 13, 14, 19, 20, 23

## ${\sf Intel}^{\scriptscriptstyle (\! B\!)}$ RAID Controller SRCZCR Tested Hardware & OS List

#### **Enclosures, PCI Adapters, and Peripherals**

Manufacturer	Model Name	Model Number	Interface	Comment	Operating System Identifier
Intel®	RAID Controller SRCU42X	SRCU42X	PCI-X 133		20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Intel®	RAID Controller SRCS16	SRCS16	PCI-64/66		20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Intel®	RAID Controller SRCS28X	SRCS28X	PCI-X 133		20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Intel®	RAID Controller SRCZCRX	SRCZCRX	PCI-X 133		20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Intel®	RAID Controller SRCU41L	SRCU41L	PCI-64/66		20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Intel®	RAID Controller SRCZCR	SRCZCR	PCI- Express*		20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Intel®	RAID Controller SROMBU42E	SROMBU42E	PCI- Express		20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Intel®	RAID Controller SRCFC22C	SRCFC22C	PCI-64/66		6, 9, 19, 20, 22
Mylex*	A170-1-32NB	AcceleRAID 170	PCI-32/33		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Mylex*	A170LP-1- 16NB	AcceleRAID 170 Low Profile	PCI-32/33		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Mylex*	E2000-4-32BD	eXtremeRAID 2000	PCI-64/33		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Mylex*	AcceleRAID 352	A352-2-32NB	PCI-64/33		14, 19
Promise*	FastTrakTX20 00	FastTrakTX2000	PCI-32/33		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
QLogic*	QLA12160/66	Ultra-3 Series	PCI-64/66		2, 3, 16

#### **Network Interface Controllers** 5.7

Manufacturer	Model Name	Model Number	Interface	Comment	Operating System Identifier
3COM*	3c996-TX Gigabit Server Adapter	3c996-TX	PCI-X66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
3Com*	Fast Etherlink XL PCI	3C905C-TX-M	PCI		1, 6, 9, 13, 14, 19, 23
3Com*	Etherlink Server 10/100 PCI	3C980C-TXM	PCI		1, 6, 9, 12, 13, 14, 19, 23
3Com*	Gigabit Etherlink Server	3C985B-SX	PCI64		14, 19
3Com*	10/100/1000 PCI- X Server	3C996B-T	PCI-X/133		14, 19
3Com*	10/100/1000 PCI- X Server	3C996-T	PCI-X/133		14
DLink*	DFE - 530/TX+	DFE - 530/TX+	PCI-32/33		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Intel®	PRO/100+ S Server	PILA8470D3G1P20	PCI-32/33		2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 16, 18
Intel®	Pro/100 S Server	PILA8470D3G1L	PCI-32/33		2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 16, 18, 20, 23
Intel®	Pro/100 S Dual Port Server adapter	PILA8472D3G1P	PCI64/33		2, 3, 4, 5, 6, 7, 8, 10, 11, 14, 16, 18
Intel®	PRO/1000XT Gigabit Server Adapter	PILA8490XTP20	PCI-X133		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Intel®	PRO/1000T	PWLA8490T	PCI-64/66		2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Intel®	PRO/1000XF Gigabit Server Adapter	PWLA8490XF	PCI-X133		1, 6, 9, 12, 13, 14, 19, 20
Intel®	Pro/1000 MT Server Adapter	PWLA8490MT	PCI-X/133		6, 9, 14, 19, 20
Intel®	Pro/1000 F Gigabit Server Adapter	PWLA8490SX	PCI64/66		6, 9, 14, 15
Intel®	Pro/1000 XF Server Adapter	PWLA8490XFGL	PCI-X/133		1, 6, 9, 13, 14, 19, 23
Intel®	Pro/1000 XT Server Adapter	PWLA8490XT	PCI-X/133		1, 6, 9, 12, 13, 14, 19, 23
Intel®	Pro/1000 XT Server Adapter	PWLA8490XTL	PCI-X/133		1, 6, 9, 12, 13, 14, 23
Intel®	Pro/1000 MF Server Adapter	PWLA8492MF	PCI-X/133		1, 6, 9, 13, 14
Intel®	PRO/1000MT Dual Port Server Adapter	PWLA8492MT	PCI-X133		1, 9, 14

#### 6. Hard Disk Drives

Enclosure, add-in card, and peripheral testing was performed on the Intel® RAID Controller SRCZCR by Intel Labs, by independent test labs, or by the vendor. The RAID Controller SRCZCR compatibility and stress testing is performed with the latest version of an operating system at the time the validation testing occurred. Although a large sample of configurations was tested, due to the large number of possible configurations, not all devices were tested under all operating systems, and not all possible combinations or configurations of third-party devices were tested for inter-compatibility. Customers should see the Tested Hardware and Operating System List for the server board to verify that the device is included for the server board as well as for the RAID Controller SRCZCR.

Add-in adapter card and peripheral compatibility and stress testing will only be performed with the latest version of an operating system at the time the validation testing occurred. The following table shows the operating system and base system configurations used to validate each device. The adapters are divided into categories based on their functionality. All integrated onboard devices are tested by default and are therefore not included in the following tables.

**Note:** Not all adapter cards and peripherals were tested under all operating systems.

Any variations to the standard adapter installation process or to expected adapter functionality are documented in the Installation Guidelines section of this document. If there are installation guidelines affecting a particular adapter and operating system combination, these are referenced in the following table. If there are no installation guidelines noted in the following table, then the adapter installed and functioned as expected using manufacturer's installation instructions or Intel's best-known methods.

**Note:** Testing of adapters cards normally is performed with unused add-in adapters and onboard controller expansion ROMs disabled in BIOS Setup. Intel recommends that customers disable the option ROM for add-in controllers and/or the onboard controllers when not booting from the controller or needing to use its built-in utilities.

#### 6.1 Hard Disk Drives

**Note:** Hard disk drives are listed ONLY if they were attached to the RAID Controller SRCZCR during testing.

Manufacturer	Model Name	Model Number	Interface	RPM	Drive Size in GB	Tested Operating Systems
Fujitsu*	Allegro 5	MAG3182LC	U160/SCA	10K	18	2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Fujitsu*	Allegro 5 LE	MAE3091LC	U160/SCA	15K	9.1	2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Fujitsu*	Allegro 7 LE	MAN3367MC	U160/SCA	10K		9
IBM*	UltraStar 36Z15	IC35L018UCPR15	U160/SCA	15K	18	6, 13, 14
IBM*	UltraStar 146ZN	IC35L146UCDY10-0	U320/SCA	10K	146	2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18
Maxtor*	Atlas 10K V	8D300L0	U320/SCA	10K	300	20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Maxtor*	Atlas 10K III- U160	KW18J014	U160/SCA	10K	18	6, 13, 14
Maxtor*	Atlas 10K III- U320	KU036J4	U320/SCA	10K	36	6, 13, 14
Maxtor*	Atlas 10K III- U320	KU73J017	U320/SCA	10K	73	6, 13, 14
Maxtor*	Atlas 10K III- U320	KU18J017	U320/SCA	10K	18	1, 6, 9, 12, 13, 14, 19, 20, 22
Maxtor*	Atlas 10K III- U320	KU18J07E	U320/SCA	10K	18	6, 9, 13, 14, 19
Maxtor*	Atlas 10K III- U320	KU18J018E	U320/SCA	10K	18	9, 19
Maxtor*	Atlas 10K III	KZ18JP4E	U320/SCA	10K	18	6, 20
Quantum*	Atlas V	XC09J011	U160/SCA	7.2K	9	2, 4, 6, 9, 14, 7, 20
Quantum*	Atlas V	XC18J011	U160/SCA	7.2K	18	9, 14, 20,
Quantum*	Atlas	QM309100KN-SCA	U160/SCA	7.2K	9.1	2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18, 19
Quantum*	Atlas 10K III	KW18J014	U160/SCA	10K	18	9,
Quantum*	Atlas 10K III	KW36J011	U160/SCA	10K	18	6, 9, 20,
Seagate *	Cheetah 73	ST173404LC	U160/SCA	10K	73	2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18, 19
Seagate*	Cheetah 36ES	ST318406LC	U160/SCA	10K	18	1, 6, 9, 12, 13, 19,
Seagate*	Cheetah 73LP	ST336605LC	U160/SCA	10K	36	1, 6
Seagate*	Cheetah X15	ST318451LC	U160/SCA	15K	18	6, 7, 8, 10, 11
Seagate*	Cheetah X15	ST318452LC	U160/SCA	15K	18	13,
Seagate*	Cheetah X15.3	ST318453LC	U320/SCA	15K	18	6, 9, 14, 19, 20, 22
Seagate*	Cheetah 10k.6	ST336607LC	U320/SCA	10K	36	20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34

#### **Hard Disk Drives**

Manufacturer	Model Name	Model Number	Interface	RPM	Drive Size in GB	Tested Operating Systems
Seagate*	Cheetah 10k.6	ST3146807LC	U320/SCA	10K	146	20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Seagate*	Cheetah 10k.7	ST3300007LC	U320/SCA	10K	300	20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Seagate*	Cheetah 15k.3	ST336753LC	U320/SCA	15K	36	20, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34
Seagate*	Barracuda 18XL	ST39236LC	U160/SCA	7.2K	9	1, 6, 9, 20
Seagate*	Cheetah 15K 36LP	ST336732LC	U320/SCA	15K	36	6, 9, 13, 14
Seagate*	Cheetah 15K	ST373453LC	U320/SCA	15K	73	6, 13, 14
Seagate*	Cheetah X15	ST318432LC	U320/SCA	15K	18	2, 3, 4, 5, 6, 7, 8, 10, 11, 16, 18, 19
Seagate*	Cheetah 9LP	ST34502	Ultra2/SCA	10K	4.5	14
Seagate*	Cheetah 18LP	ST39103LC	Ultra2/SCA	10K	9	20
Seagate*	Cheetah 18XL	ST39204LC	U160/SCA	10K	9	6, 9, 14
Hitachi*	Ultrastar Family of drives	146Z10-18 thru 146	U320/SCA	10K	18, 36, 73, 146	1, 6, 9, 12, 14, 17

## 7. Reported Issues

## 7.1 Red Hat Linux\* 7.3 segmentation fault with an Intel® RAID controller installed

Issue: When using the normal installation of Red Hat Linux\* 7.3 with the 2.4.18-3 kernel and an Intel RAID controller installed, the following issue is seen:

A shutdown command results in a segmentation fault.

• It is not possible to use some tools such as storcon.

 Accessing the proc file system via cat /proc/scsi/gdth/# (where "#" is the controller number), also results in a segmentation fault.

This issue occurs only when using Red Hat kernel version 2.4.18-3 installed with SMP support, and it is not server board or RAID controller specific.

Implication: The Red Hat Linux 7.3, 2.4.18-3 SMP kernel does not function properly with

the Intel RAID controller driver. See <a href="https://rhn.redhat.com/errata/RHBA-2002-">https://rhn.redhat.com/errata/RHBA-2002-</a>

292.html.

Guideline: Red Hat Linux kernel version 2.4.18-5 resolves this issue.

Status: This issue has been resolved in Red Hat Linux kernel version 2.4.18-5.

# 7.2 Red Hat Linux\* 8.0 segmentation fault with an Intel® RAID controller installed

Issue: When using the normal installation of Red Hat Linux\* 8.0 with the 2.4.18-14 kernel and an Intel® RAID controller installed, the following issue is seen:

A shutdown command results in a segmentation fault.

It is not possible to use some tools such as storcon.

 Accessing the proc file system via cat /proc/scsi/gdth/# (where "#" is the controller number), also results in a segmentation fault.

This issue occurs only when using Red Hat kernel version 2.4.18-14 installed with SMP support, and it is not server board or RAID controller specific.

Implication: The Red Hat Linux 7.3, 2.4.18-14 SMP kernel does not function properly with

the Intel RAID controller driver. See <a href="https://rhn.redhat.com/errata/RHBA-2002-">https://rhn.redhat.com/errata/RHBA-2002-</a>

292.html.

Guideline: Red Hat Linux kernel version 2.4.18-18.8.0 resolves this issue.

Status: This issue has been resolved in Red Hat Linux kernel version 2.4.18-5.

# 7.3 Red Hat Linux\* Advanced Server 2.1 segmentation fault with an Intel® RAID controller installed

Issue:

When using the normal installation of Red Hat Linux\* AS2.1 using the standard installation package with an Intel RAID controller installed, the following issue is seen:

- A shutdown command results in a segmentation fault.
- It is not possible to use some tools such as storcon.
- Accessing the proc file system (via cat /proc/scsi/gdth/# (where "#" is the controller number), also results in a segmentation fault.

This issue occurs only when using the installation kernel version installed with SMP support, and it is not server board or Intel RAID controller specific.

Implication: The Red Hat Linux AS2.1 SMP installation kernel does not function properly

with the Intel RAID controller driver. See https://rhn.redhat.com/errata/RHBA-

2003-069.html.

Guideline: Red Hat Linux kernel-smp-2.4.9-e.12.i686.rpm or later kernel version update

resolves this issue

Status: This issue has been resolved in Red Hat Linux kernel version update and will

be resolved in future releases of the product.

#### 7.4 Installation of Windows 2003\* Stor Port Driver

Issue: When using the normal installation of Windows 2003\* using the Stor Port driver

integrated on the first release of the installation CD the following issue is seen:

Can not recognize more than 4GB of memory in the server, enabling the PAE

option in the boot ini file causes a blue screen.

Implication: The 1.12 Stor Port driver does properly handel DMA requests.

Guideline: Use the Mini Port driver version 3.13 or New Stor Port Driver 1.13 to resolve

this issue.

Status: This issue is resolved in Stor Port driver 1.13, this driver has been WHQL

logo'd.