



Technical Advisory

TA-867-1

5200 NE Elam Young Parkway
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Intel® Storage System SSR212MA shipping with 6.6 SAN SW has the incorrect top assembly number on the chassis label & incorrect Attention Doc.

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Products Affected

Product	Product Codes
Intel® Storage System	SSR212MA SSR212MANA

Description

Intel recently discovered an issue with the top assembly label affixed to the rear of the chassis and has the incorrect Attention Doc on units that have 6.6 SAN SW installed from the factory.

The chassis labels are incorrectly printed as *D33489-003*, and should be **D33489-004**. Note that the correct top assembly number (D33489-004) is contained on the system shipping box exterior label.

The Attention Doc that was inserted in the shipping box does not mention the need to install a critical memory patch for 6.6 SAN SW.

Work Around

If you would like a chassis label mailed to you with the correct Top Assembly (TA) number, contact Greg Meythaler at greg.meythaler@intel.com.

The critical memory patch for 6.6 SAN SW can be downloaded from our support site at http://downloadcenter.intel.com/scripts-df-external/Product_Filter.aspx?ProductID=2199

Root Cause

The issue has been root caused to an error in the manufacturing process.

Corrective Action / Resolution

Intel has added a step in the manufacturing process to ensure these items are verified, prior to shipment.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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