



# Technical Advisory

TA-812-1

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## Intel® Storage System SSR212MA thermal issue with the Intel® PRO/1000MT Quad Port Gigabit Server Adapter.

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### Products Affected

Product	Product Codes
Intel® Storage System	SSR212MA SSR212MANA

### Description

Intel recently discovered a thermal issue with the Intel® PRO/1000MT Quad Port Gigabit Server Adapter add-in card listed in the Intel® Storage System SSR212MA Tested Hardware and Operating System List (THOL), revision 1.5.

### Work Around

Use the Intel® PRO/1000MT Dual Port Gigabit Server Adapter add-in card listed in the Intel® Storage System SSR212MA Tested Hardware and Operating System List (THOL).

### Root Cause

The issue has been root caused to insufficient chassis air flow to and around the Intel® PRO/1000MT Quad Port Gigabit Server Adapter add-in card, resulting in several components thermal specifications being exceeded.

### Corrective Action / Resolution

Intel has removed the Intel® PRO/1000MT Quad Port Gigabit Server Adapter from the Intel® Storage System SSR212MA Tested Hardware and Operating System List (THOL), revision 1.5, and should not be used in the Intel® Storage System SSR212MA. Intel has published a revision 1.6 THOL, omitting the Intel® PRO/1000MT Quad Port Gigabit Server Adapter.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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