

## Intel<sup>®</sup> Active System Console

User Guide

July 2010

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# 1 Introduction

The Intel® Active System Console is a walk-up console that provides you a dashboard view of the system on which it is running. It also provides a BMC configuration. It serves as the hardware view of the server providing information about the hardware components of the system. The main components shown include overall health of the server and component health, sensors, System Event Log (SOL), storage (Logical Drives,), processors, memory, FRU and BMC configuration.

## 1.1 Document Scope

The purpose of this document is to help you install and use the Intel® Active System Console. It provides you detailed information on the features of Intel® Active System Console and how to use them. It describes the software requirements, supported operating systems, and the supported platforms. It also explains the installation and un-installation process.

## 1.2 Overview

The Intel® Active System Console displays the hardware sensors, Field Replaceable Unit (FRU) data, and System Event Log (SEL) for any system.

To launch the Intel® Active System Console, go to Start> Programs> Intel® Server Management Software >Intel® Active System Console.

You can also launch IASC from any client using the URL https://<ipadddressofserver>:9393/

## **1.3** Features

The Intel® Active System Console has the following features:

- Viewing System Health in the Dashboard
- Viewing Other System Information as follows:
  - o Viewing System Summary
  - o Viewing Processor Summary Readings
  - o Viewing Memory Device Readings
  - Viewing Temperature and Fan Readings (Cooling Sensors)
  - o Viewing Voltage Sensors Readings
  - o Viewing Chassis Information
  - Viewing Storage Readings

- o Viewing Miscellaneous Readings
- o Viewing System Events
- Generating Reports
- Checking for software updates

## **1.4 System Requirements**

This section details the software requirements, supported operating systems and the supported platforms for the Intel® Active System Console.

### 1.4.1 Supported Operating Systems

- Windows\* Server 2003 Standard/Enterprise Edition SP2 x86 & EM64T
- Windows\* Server 2003 R2 Standard/Enterprise x86 & EM64T
- Windows\* XP Professional SP3 x86 & EM64T
- Windows\* Vista Enterprise/Ultimate x86 & EM64T
- Windows\* Server 2008 Standard/Enterprise/Datacenter/Storage x86/x64
- Windows\* Server 2003 SBS
- Windows\* 7 Ultimate x86/x64
- Red Hat\* Linux\* Enterprise 5 x86/x64
- Red Hat\* Linux\* Enterprise 4 x86/x64
- SuSE\* Linux ES 10 SP2 x86/x64
- SuSE\* Linux ES 11 x86/x64

### **1.4.2 Browser Requirements**

The application can be run on Internet Explorer Version 6.0 or above. This application supports Mozilla Firefox\*. It is best viewed in screen resolution from 1024 X 768 to 1440 X 900.

### **1.4.3 Supported Platforms**

- Intel® Server Board S3420GP (LC, LX, RX)
- Intel® Server Board S5520UR

- Intel® Server Board S5520URT
- Intel® Server Board S5500BC
- Intel® Server Board S5520HC
- Intel® Server Board S5520HCT
- Intel® Server Board S5500HCV
- Intel® Server Board S5500WB
- Intel® Workstation Board S5520SC
- Intel® Server Board S5000PAL
- Intel® Server Board S5000PSL
- Intel® Server Board S5000VSA
- Intel® Server Board S5000XVN
- Intel® Server Board S5000XSL
- Intel® Server Board S5000SAL
- Intel® Server Board S5400RA
- Intel® Server Board S5400SF
- Intel® Server System S7000FC4UR
- Intel® Server Board SE7320SP2
- Intel® Server Board SE7320VP2
- Intel® Server Board SE7520AF2
- Intel® Server Board SE7520BD2
- Intel® Server Board SE7520JR2
- Intel® Server Board SE7525GP2
- Intel® Server Platforms SR6850HW4M and SR4850HW4M
- Intel® Server Board S3210SH
- Intel® Server Board X38ML

For the latest and up-to-date list of supported operating systems, system requirements and platforms supported refer to the release notes available with the product.

# 1.5 Supported Languages

English only.

## 1.6 Additional Information

This section lists additional IASC related information that will help you use it appropriately.

## 1.6.1 Third Party Source Code/Binaries

Link to third party source code/binaries: http://support.intel.com/support/motherboards/server/sysmgmt/sb/CS-031025.htm

## 1.6.2 Support Information

Support information is available at <a href="http://support.intel.com">http://support.intel.com</a>.

## 1.6.3 Related documentation

The following table lists the related documentation:

| Document/Information                                 | Source                            |
|--|-----------------------------------|
| Intel® Active system Console Release Notes           | Available at the root of the DVD. |
| Intel® Intelligent Power Node Manager – White Paper  | documents\User Guide\ENU          |
| Intel® System Management Software Installation Guide | documents\Installation\ENU        |

## 1.7 Terminology

The following table lists the terminology used in this document and the description:

| Term       | Description  |  |  |  |  |  |
|------------|--|--|--|--|--|--|
| BMC        | Base board Management Controller   |  |  |  |  |  |
| CIM        | DMTFs Common Information Model - CIM provides a common definition of management information for systems, networks, applications and services, and allows for vendor extensions |  |  |  |  |  |
| GUI        | Graphical User Interface   |  |  |  |  |  |
| Intel® SMS | Intel® System Management Software  |  |  |  |  |  |
| IPMI       | Intelligent Platform Management Interface. Operates independent of the operating system (OS) and allows you to manage a system remotely even in the absence of the OS          |  |  |  |  |  |

| Term    | Description  |  |  |  |
|---------|--|--|--|--|
| RMCP    | Remote Management Control Protocol – Protocol used by IPMI for<br>communicating over LAN   |  |  |  |
| SEL     | System Event Log   |  |  |  |
| SMBIOS  | System Management BIOS (SMBIOS) is specification to lay out data<br>structures (and access methods) in a BIOS which allows a user or<br>application to store and retrieve information specifically about the Server                                      |  |  |  |
| SNMP    | Simple Network Management Protocol   |  |  |  |
| SOL     | Serial Over LAN  |  |  |  |
| Upgrade | Enhanced versions of Intel® SMS with new platform support or new features are uploaded to Intel Website. Users installing Intel® SMS from a CD can upgrade to a new version using multiple ways. Intel recommends all users to upgrade to a new versions |  |  |  |

# 2 Getting Started

This section provides some basic steps on how to install and use the Intel® Active System Console.

## 2.1 Installing Intel® Active System Console

To install the software, run with root privilege

- For Red Hat Enterprise Linux\* (or RHEL\*)
  - o cd RHEL/RHEL4 (or) cd RHEL/RHEL5
  - o chmod +x ./install;
  - o ./install
- For SUSE\*
  - o cd SLES/SLES10 (or) cd SLES/SLES11
  - o chmod +x ./install;
  - o ./install
- For Windows\*
  - o cd Windows\<x86/x64>
  - run ASC\_x86.exe (or) ASC\_x64.exe
  - o Follow the instructions

*Note*: While installing, user will be asked to change the default password of "admin"•

## 2.2 Uninstalling Intel® Active System Console

To uninstall, run the following:

Linux - cd/usr/local/asc/bin.sh.uninstall

Windows\* - You can uninstall ASC from Windows either

• from Add/Remove Program options

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• go to Start Menu->All Programs->Intel->Uninstall Intel ® Active System Console

You will be asked to reboot the server to complete installation. You can either reboot immediately or postpone it. All files and registry entries will be completely removed only on reboot.

**Note**: The database will also be removed on uninstallation. If you want the database for any further storage make sure you copy the database (SMS.db) to appropriate location before uninstall.

# 3 Navigating Intel® Active System Console

This section details how you can navigate the Intel® Active System Console to use its features.

By default, the Intel® Active System Console opens in the **System>Dashboard** view displaying overall server health as shown in Figure 1.

| (intel) Intel® Active Syst          | tem Console | User:admin   <u>User Profile</u>   <u>C</u> | heck for update   Help   Logout |
|-------------------------------------|-------------|---|---------------------------------|
| System                              |             | Chassis                                     | Processor                       |
| Configuration Configuration Reports | st st       | orage                                       | Memory                          |
|                                     | C C         | ooling                                      | Power                           |
| X                                   |             | Miscellaneous                               |                                 |

Figure 1. Intel ® Active System Console Login page (By default, IASC opens in Dashboard page)

| Menu Button    | Submenu                                  |                   | Task   |  |  |
|----------------|--|-------------------|--|--|--|
| System         |  |                   |  |  |  |
|                | Dashboard                                |                   | Displays aggregate of the system health in<br>the Dashboard (chassis, storage, cooling,<br>processor, memory, and power)           |  |  |
|                | Summary                                  |                   | Displays a table of all hardware sensors<br>and the threshold settings   |  |  |
|                | Processor                                |                   | Displays processor details and speed<br>information  |  |  |
|                | Memory                                   |                   | Displays memory size and type information  |  |  |
|                | Cooling                                  |                   | Displays all System/Processor fans. It<br>shows the current health status of the fan<br>and the current reading of the fan in RPM. |  |  |
|                | Voltage                                  |                   | Allows you to navigate and clear the SEL   |  |  |
|                | Chassis                                  |                   | Displays the state of the chassis intrusion<br>sensor and enables identifying the system<br>by turning on/off the Chassis ID LED   |  |  |
|                | Storage                                  |                   | Displays information about the hard disk<br>drives, logical disk drives, and media or<br>DVD drives                                |  |  |
|                | Miscellaneous                            |                   | Lists out all the Sensors which are not categorized under any of the main sensors.   |  |  |
|                |  |                   | These include some BIOS and other discrete sensors   |  |  |
|                | Events                                   |                   | Lists all the server event logs.   |  |  |
| Configuration  |  |                   |  |  |  |
| ВМС            | Baseboard Manage                         | ement Co          | ntroller. Has the following submenu buttons:   |  |  |
|                | Manages the interf platform hardware     | ace betw          | een system management software and   |  |  |
|                | Users                                    | Helps y           | ou add/delete/edit a BMC User  |  |  |
|                | Network                                  | Lists al          | I the Network present on the motherboard   |  |  |
|                | Serial Over Lan                          | SOL. So<br>system | Settings help change the Baud rate of the m  |  |  |
|                | SNMP Alerts Help se<br>fan fail          |                   | send SNMP based alerts to the target server (<br>illure, memory error, etc.  |  |  |
|                | BIOS BIOS                                |                   | S settings   |  |  |
|                | Node Manager Intel®<br>feature<br>saving |                   | Intel® Dynamic Power Node Manager. An advanced feature that helps set power policies resulting in saving system power              |  |  |
| Basic Email    |  |                   | mail configuration that sends all server o mail server.  |  |  |
| Advanced Email |  | Helps c           | onfigure user specific Email alerts. Feature-  |  |  |

The left side Navigation menu comprises buttons that have submenu. For a quick overview of the tasks performed by these buttons and their sub menu items see following Table:

|            | rich customized user settings available.   |
|------------|--|
| Reports    |  |
| Generation | Helps generate reports on many categories. For<br>example, Asset Information, All System Events,<br>Critical Events, Sensor Values ,and BMC Settings.<br>The file can be exported either in XML or CSV<br>format |

## 3.1 System Information

This section lists the Hardware choices available as listed in the following Figure:



#### Figure 2 – Intel ® Active System Console Home Page - Hardware Health

The Hardware choices and their functions are listed in the following Table:

| Hardware choice | Function  |  |  |  |
|-----------------|---|--|--|--|
| S               | ystem - Displays system health information.   |  |  |  |
| Dashboard       | Default IASC view. Displays chassis, Processor, Storage, Memory, Cooling,<br>Power, and other Miscellaneous information in a convenient dashboard view. |  |  |  |
| Summary         | Displays a table of all hardware sensors and the threshold settings   |  |  |  |
| Processor       | Displays processor details and speed information  |  |  |  |
| Memory          | Displays memory size and type information   |  |  |  |
| Cooling         | Displays all System/Processor fans. It shows the current health status of the fan and the current reading of the fan in RPM.                            |  |  |  |
| Voltage         | Allows you to navigate and clear the SEL  |  |  |  |

| Chassis       | Displays the state of the chassis intrusion sensor and enables identifying the system by turning on/off the Chassis ID LED               |
|---------------|--|
| Storage       | Displays information about the hard disk drives, logical disk drives, and media or DVD drives  |
| Miscellaneous | Lists out all the Sensors which are not categorized under any of the main sensors.<br>These include some BIOS and other discrete sensors |
| Events        | Lists all the server event logs.   |

## 3.1.1 Viewing System Health

The **System** page as shown in Figure 3 displays the health of the system and its components. The UI gets refreshed every 10 minutes.



Figure 3 – Intel ® Active System Console Home Page - Hardware Health

## 3.1.2 Viewing System Summary

To view information on the board, BIOS, and Firmware, in the **System** page, click the **Summary** button to display System Summary, FRU data, and Power Supply as shown in Figure 4.

| System Summary       |               |         |          |  |                   |            |         |  |
|----------------------|---------------|---------|----------|--|-------------------|------------|---------|--|
| Property             |               |         |          | Value  |                   |            |         |  |
| System Name          |               |         |          | linux-4                                      | aa2               |            |         |  |
| Asset Tag            |               |         |          |  | S3420GPC          |            |         |  |
| BIOS Version         |               |         |          | S3420GP.86B.01.00.0040                       |                   |            |         |  |
| System GUID          |               |         |          | 843DC422565D11DE8B20001517980FFC             |                   |            |         |  |
| Manufacturer         |               |         |          | Intel C                                      | orporation        |            |         |  |
| Platform ID          |               |         |          | S3420  | IGPC              |            |         |  |
| SDR Version          |               |         |          | SDR F  | ackage 0.17       |            |         |  |
| BMC Version          |               |         |          | 1.19   |                   |            |         |  |
| Serial Number        |               |         |          | 4444   |                   |            |         |  |
| Operating System Na  | ame           |         |          | SUSE Linux Enterprise Server 11 (i586)       |                   |            |         |  |
| Operating System / K | ernel Version |         |          | #1 SM  | P 2009-02-28 04:4 | 0:21 +0100 |         |  |
| Operating System Bu  | iild          |         |          | 2.6.27                                       | .19-5-pae         |            |         |  |
|                      |               |         |          |  |                   |            |         |  |
| FRU Data             |               |         |          |  |                   |            |         |  |
| Device Name          | Model Number  | ID      | Manufact | urer   | Part Number       | Serial     | Version |  |
| Baseboard            | Intel Corpo   | oration | 3333     | 4444   |                   |            |         |  |
| Power Supply         |               |         |          |  |                   |            |         |  |
| Health Name Curr     |               |         |          | rrent Reading (Watts) Upper Critical (Watts) |                   |            |         |  |

Figure 4. System Summary page

- Asset Tag: Name given to a server for easy server asset tracking such as hardware and software configuration information during server deployment.
- BIOS and Firmware version details. Current values obtained from server.
- System GUID value. Global Unique Identifier for each system on the network.
- IPMI version. Details of Intelligent Platform Management Interface version.
- SDR (Sensor Data Recorded) Package version, serial number of the server, and HSC version.

For systems that do not have compatible power supply, this page will not have instances. If the platform does not support power gauge sensors or PMBUS power supplies, then the current reading will be 0s (for example, H800t).

### 3.1.3 Viewing Processor Summary Readings

To view the processor summary readings, click **System** -> **Processor** to display processor summary, processor configuration, and discrete sensor readings shown as follows:

| Processor Summary                  |        |                   |          |       |  |  |  |  |
|------------------------------------|--------|-------------------|----------|-------|--|--|--|--|
| Description                        | C      | urrent Speed(MHz) | Socket   | Cores |  |  |  |  |
| Intel(R) Xeon(R) CPU X3470 @ 2.930 | ƏHz 2  | 933               | CPU1     | 4     |  |  |  |  |
|                                    |        |                   |          |       |  |  |  |  |
| Processor Configuration            |        | Value             |          |       |  |  |  |  |
| Adjacent Cache Line Prefetch       |        | Enabled           |          |       |  |  |  |  |
| Core Multi processing              |        | All               | All      |       |  |  |  |  |
| Deep C state Support               |        | NOT_AVAILABLE     |          |       |  |  |  |  |
| Enhanced Intel SpeedStep R Tech    |        | Enabled           |          |       |  |  |  |  |
| Execute Disable Bit                |        | Enabled           |          |       |  |  |  |  |
| Hardware Prefetcher                |        | Enabled           |          |       |  |  |  |  |
| Intel R Virtualization Technology  |        | Disabled          | Disabled |       |  |  |  |  |
| Intel R Hyper Threading Tech       |        | Enabled           |          |       |  |  |  |  |
| Intel R Turbo Boost Technology     |        | Enabled           |          |       |  |  |  |  |
|                                    |        |                   |          |       |  |  |  |  |
| Discrete Sensor                    |        |                   |          |       |  |  |  |  |
| Health                             |        |                   |          |       |  |  |  |  |
| 0                                  | CATERR |                   |          |       |  |  |  |  |

Figure 5 – Processor Summary Readings

As all thresholds are not supported for all sensors, unsupported thresholds are marked with a hyphen. Health of the sensors is also shown to indicate those that are critical and that are not.

### 3.1.4 Viewing Memory Device Readings

To view the processor memory device readings, click **System** -> **Memory** to display memory device details and discrete sensor readings shown as follows:

| Memory Devic   | е         |              |          |            |      |
|----------------|-----------|--------------|----------|------------|------|
| Health         | Slot Name |              | Size(MB) | Speed(MHz) | Туре |
| 0              | DIMM_A1   |              | 1024     | 1067       | DDR3 |
| -              | DIMM_A2   |              | -        | -          | -    |
| -              | DIMM_A3   |              | -        | -          | -    |
| 0              | DIMM_B1   |              | 1024     | 1067       | DDR3 |
| -              | DIMM_B2   |              | -        | -          | -    |
| -              | DIMM_B3   |              | -        | -          | -    |
| Discrete Senso | Dr        |              |          |            |      |
| Health         |           | Name         |          |            |      |
|                |           | Mmry ECC Sen | sor      |            |      |

#### Figure 6 – Memory Device Readings

Displays the health of each of the populated memory module. It lists the entire memory bank supported in the Server. If a memory module is populated in the memory slot, it will list the corresponding size, speed, and type of module. If the slot is not populated, then it will list as not populated.

## 3.1.5 Viewing Temperature and Fan Readings (Cooling Sensors)

To view the temperature and fan readings, click **System** -> **Cooling** to display the Cooling Sensors page shown as follows:

| Те | mperature |                 |                              |
|----|-----------|-----------------|------------------------------|
|    | Health    | Name            | Current Reading(Deg Celsius) |
| +  | 0         | P1 Therm Margin | -71                          |
| +  | 0         | P1 Therm Ctrl % | 0                            |
| +  | 0         | Baseboard Temp  | 30                           |
| +  | 0         | P1 Mem Margin   | 0                            |

| Fa | n      |              |                      |
|----|--------|--------------|----------------------|
|    | Health | Name         | Current Reading(RPM) |
| +  | 0      | System Fan 2 | 1,620                |
| +  | ۲      | System Fan 3 | 1,566                |

| Discrete Sensor |                |                  |
|-----------------|----------------|------------------|
| Health          | Name           | Current Reading  |
| 0               | CPU Therm Trip | STATE_DEASSERTED |

#### Figure 7 - Cooling Sensors

Displays all System/Processor fans. It shows the current health status of the fan and the current reading of the fan in RPM. Click on any of the System/Processor fan to view the upper and lower threshold details.

### 3.1.6 Viewing Voltage Sensors Readings

To view the temperature and fan readings, click **System** -> **Voltage** to display the Voltage Sensors page shown as follows:

| Vo   | Itage    |         |                  |               |               |                        |  |
|------|----------|---------|------------------|---------------|---------------|------------------------|--|
|      | Health   |         | Name             |               |               | Current Reading(Volts) |  |
| +    | C        | )       | BB +1.05V PCH    |               | 1.04          |                        |  |
|      | C        |         | BB +1.1V P1 Vcc; | 0             | 0.85          |                        |  |
|      |          | Lower ( | Critical         | Lower Warning | Upper Warning | Upper Critical         |  |
|      |          |         | 0.683200         | 0.707600      | 1.500600      | 1.543300               |  |
|      |          |         |                  |               |               |                        |  |
| +    | ٢        | )       | BB +1.5V P1 DDF  | २३            |               | 1.49                   |  |
| +    | C        | )       | BB +3.3V         | 3B +3.3V 3.31 |               |                        |  |
| +    | ٢        | )       | BB +3.3V STBY    |               |               | 3.21                   |  |
| +    | C        | )       | BB +5.0V         |               |               | 4.95                   |  |
| Dis  | crete Se | nsor    |                  |               |               |                        |  |
| Heal | Ith      |         | Name             |               |               | Current Reading        |  |

#### Figure 8. Voltage Sensors

Lists all the current reading of the voltage sensors present on the base board. The details of each voltage sensor list the upper/lower critical and warning values.

### 3.1.7 Viewing Chassis Information

To view the temperature and fan readings, click **System** -> **Chassis** to display the Chassis Sensors page as shown in following figure. The user can also identify the server by turning the LED on or off. To do this, click the chassis icon in this screen.

#### Notes:

- For systems that do not support the chassis sensor, The system LED is currently Not Supported status displays.
- For some platforms, the status of LED is not supported, but the user will still be able to turn the LED on and off as shown in Figure 9. To do this, click the chassis icon in this screen.

| Chassis   |
|---|
|   |
| Physical Security Status : Disabled   |
|   |
| Identify Chassis  |
| Identify the physical Server by turning on/off the identity LED. This is a blue LED in the front panel of the<br>chassis that blinks till it is turned off. |
| ON  |

Figure 9 – Chassis Information page/ Identify Chassis On/Off Dialog

Displays physical security status of the chassis. Also helps identify chassis (physical Server) by turning the blue LED in the front pane of the chassis on/off (LED blinks till it is turned off).

### 3.1.8 Viewing Storage Readings

To view the temperature and fan readings, click **System** -> **Storage** to display the Storage Sensors page as shown in following figure.

| Storage device |          |                |               |            |             |
|----------------|----------|----------------|---------------|------------|-------------|
| Model          | Name     |                | Serial Number |            | Total Space |
| ST380815AS     | /dev/sda |                | 9QZ39VQW      |            | 80.00 GB    |
|                |          |                |               |            |             |
| Logical Drives |          |                |               |            |             |
| Name           |          | Total Space    |               | Free Space |             |
| 1              |          | 72.39 GB       |               | 65.01 GB   |             |
| /dev           |          | 0.96 GB        |               | 0.96 GB    |             |
| /boot          |          | 0.47 GB        |               | 0.42 GB    |             |
|                |          |                |               |            |             |
| Drive Sensor   |          |                |               |            |             |
| Health Name    |          |                | VA            | ALUE       |             |
|                | No       | sensors found. |               |            |             |

#### Figure 10 – Storage Device, Logical Drives, Drive Sensor Information page

- **Storage Device**. The Storage page lists out all the Storage drives present in the server. The drive name along with the Model Number, device name serial number and the total capacity of the Hard disk.
- Logical Drive. The Logical drive shows all the Logical drives that have been mounted currently. It shows the total used space and the free space for each of the logical drive.
- **Drive Sensor**. The Drive sensor displays two types of sensors basically the Drive Status and the Drive Presence sensors. It gives the name of the drive slot, the corresponding health of the Hard drive presence or absence.

A warning alert gets generated in the Events page if the Hard disk space crosses the threshold of 75% and a Critical alert is generated if it crosses the 905 margin.

### 3.1.9 Viewing Miscellaneous Readings

This section lists out all the Sensors which are not categorized under any of the main pages. These include some BIOS and other discrete sensors. It lists the name of the Bus Sensors and shows the corresponding health along with the values.

| Bus Sensor |      |       |
|------------|------|-------|
| Health     | Name | VALUE |

Figure 11. Miscellaneous Information page (Bus Sensors, BIOS and other discrete

#### sensors)

## 3.1.10 Viewing System Events

Lists all the server event logs as follows:

| Sys | stem Events            |   |                                      |                               |               |           |                |
|-----|------------------------|---|--------------------------------------|-------------------------------|---------------|-----------|----------------|
| Sta | te Open 💌 s            | Severity 📶 💽 Sens   | or All 💽                             | Delete Ev                     | vents C       | lose Sele | ected          |
|     | Date:time 🗸            | Description   | All<br>Memory                        |                               | Severity      | State     | Sensor Type    |
|     | 2010-03-29<br>12:44:25 | User "admin" logged in from   | 10 Processor<br>Cooling              |                               | Informational | Open      | Security 🔺     |
|     | 2010-03-29<br>12:41:49 | System Event sensor 131 re<br>occurred.                                   | or Chassis<br>Power                  | it event has                  | Informational | Open      | System Event   |
|     | 2010-03-29<br>12:41:49 | System Event sensor 255 re<br>alert.                                      | <sub>oor</sub> HardDrive<br>Misc     | has occurred -                | Informational | Open      | System Event   |
|     | 2010-03-29<br>12:40:35 | System Event sensor 131 rep<br>Event is second of two expect<br>power on. | oorts Timestamp<br>ted events from E | Clock Sync.<br>IIOS on every  | Informational | Open      | System Event   |
|     | 2010-03-29<br>12:40:11 | System Event sensor 131 rep<br>Event is first of two expected<br>on.      | oorts Timestamp<br>events from BIOS  | Clock Sync.<br>on every power | Informational | Open      | System Event   |
|     | 2010-03-29<br>11:30:06 | User "admin" logged in from   | 10.223.52.3                          |                               | Informational | Open      | Security       |
|     | 2010-03-29<br>11:03:45 | User "admin" logged in from   | 10.223.52.3                          |                               | Informational | Open      | Security       |
|     | 2010-03-25<br>13:58:18 | User "admin" logged in from   | 127.0.0.1                            |                               | Informational | Open      | Security       |
|     | 2010-03-25<br>13:56:55 | User "admin" logged in from   | unknown client                       |                               | Informational | Open      | Security       |
|     | 2010-03-25<br>13:56:55 | User admin logged off!  |                                      |                               | Informational | Open      | Security       |
|     | 2010-03-25             | System Event sensor 131 re  | orts a system bo                     | ot event has                  | Informational | Open      | System Event 💌 |
| 2   |                        | I4 4  | 1 / 17 🕨                             | ▶ 25 💽 R0                     | )W(S)         |           |                |

#### Figure 12 – System Events Information page

• The description, severity, status of events (open or closed) and time stamp for each of the events is listed.

| Open 💌  |    |
|---------|----|
| All     |    |
| Open    | t  |
| Close   | łC |
| taka im | ~  |

• **Close Open Status**. If in open state, check for event description. If critical event, take immediate corrective action.

| All      | • |   |
|----------|---|---|
| All      |   |   |
| Critical |   |   |
| Warning  |   | i |

- Info Severity filter. Use for viewing only critical/warning/informational events.
- Export tab. Use for exporting log files in XML, CSV, or HTML format.
- Clearing events. For clearing any of the events, select the event in check box and

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click **Delete selected**. There are two options

- o To delete the events from BMC SEL memory
- To delete the events from database as well.

NOTE: If you delete from database, it cannot be recovered. So, backup event logs by exporting Reports.

# 4 Configuring Server Hardware and Reports Generation

This section explains configuring the server hardware using IASC. It details the options available in the Configuration feature of the Intel® Active System Console. Click Configuration button to configure BMC and Email related options available as follows:



Figure 13 – Configuration Menu

Note: Only users with ADMIN privilege can configure Server using IASC.

## 4.1 Configuring BMC

This section explains configuring the BMC. It details the options available in the BMC Configuration feature of the Intel® Active System Console. The BMC Configuration window has the following choices available:



## 4.1.1 Configuring BMC Users

The BMC User Configuration section helps you add/delete/edit a BMC User. While doing so, you can set the privilege level as Administrator, Operator, or User.

In the left navigation pane, click the **Configuration>BMC>Users** button to view the BMC User window as shown in Figure 14.

| User          | Privilege | Status |
|---------------|-----------|--------|
| (null)        | ADMIN     |        |
| root          | ADMIN     | M      |
| test11        | ADMIN     | M      |
| t12123        | ADMIN     | M      |
| Passwordcheck | ADMIN     | M      |

#### Figure 14. Intel ® Active System Console BMC User Configuration window

You can enable or disable the User by clicking **Edit Selected** to display the following dialog:

| BMC User Settings: Edit User | ×     |
|------------------------------|-------|
| User Name:                   |       |
| root                         |       |
| Password:                    |       |
| Confirm Password:            |       |
| User Privilege:<br>ADMIN     |       |
| Status:                      |       |
| ENABLE                       |       |
| IDMI Authentication          |       |
| ENABLE                       |       |
|                              |       |
|                              |       |
|                              |       |
|                              |       |
| Cancel                       | Apply |

Figure 15. Configuring BMC User Settings: Edit User dialog

## 4.1.2 Configuring Network

Click Configuration>BMC>Network.

| Ne | Network |        |               |               |  |  |  |
|----|---------|--------|---------------|---------------|--|--|--|
|    | Network | Enable | IP Address    | Gateway       |  |  |  |
|    | 1       | V      | 10.223.132.53 | 10.223.132.62 |  |  |  |
|    | 3       |        | 0.0.0.0       | 0.0.0.0       |  |  |  |

#### Figure 16. Configuring BMC Network Window

The Network window lists all the networks present on the motherboard. To enable, check the enable box.

- To edit the settings, select the network channel and then choose either static or DHCP IP address.
- If you are choosing the option "IP address from a DHCP server" then you must have a DHCP Server present in your network environment for the server to obtain an IP address automatically.
  - o User Privilege can be either set to Admin, User, or Operator.
  - Admin user privilege configuration is needed for read, execute, and write privileges.

## 4.1.3 Configuring Serial Over Lan (SOL) Settings

The Serial Over LAN (SOL) setting helps change the Baud rate of the system. Click **Configuration>BMC>Serial Over Lan** to display the **Serial Over Lan** window as shown in following figure:

| Se | Serial Over Lan Settings |   |                                 |           |  |  |  |  |  |  |
|----|--------------------------|---|---------------------------------|-----------|--|--|--|--|--|--|
|    | Networ                   | k   | Enable SOL?                     | Baud Rate |  |  |  |  |  |  |
|    | 1                        |   |                                 | 19200     |  |  |  |  |  |  |
| •  | 3                        |   |                                 | 19200     |  |  |  |  |  |  |
|    |                          | SOL Settings                                      |                                 |           |  |  |  |  |  |  |
|    |                          | I Authentication<br>Baud Rate:<br>User Privilege: | Encryption<br>19200 V<br>User V | Update    |  |  |  |  |  |  |

Figure 17. Configuring SOL Settings Window

The setting can be modified such that when using the Console redirection feature, the server gets accurately redirected from the target server.

To change SOL settings, select LAN channel -> select baud rate -> select privilege level -> click **Update**.

### 4.1.4 Configuring SNMP Alerts

SNMP Alerts help send SNMP -based alerts to the target server. Alerts include fan failure, memory error, and so on. Click **Configuration>BMC>SNMP Alerts** to display the SNMP Alerts settings window as shown in following figure:

| Events for which SNMP Traps are generat | ed:                          |
|---|------------------------------|
| Temperature Sensor Out of Range         | Voltage Sensor Out of Range  |
| Chassis intrusion (security violation)  | Fan Failure                  |
| Power Supply Failure                    | BIOS: Post Error Code        |
| System restart (reboot)                 | Watchdog Timer               |
| Fatal NMI                               | Memory Error                 |
| FRB Failure                             | Node Manager                 |
| Traps are sent to:<br>IP Address:       | 10 . 223 . 132 . 39<br>Apply |

Figure 18. Configuring SNMP Alerts Settings Window

To set an alert, enter the IP address of target server -> select the alert type from the list of alerts -> click **Apply**.

## 4.1.5 Configuring BIOS

Click **Configuration>BMC>BIOS** to display the SNMP Alerts settings window as shown in following figure:

| Boot Order                                      |        |
|---|--------|
| 1 IBA GE Slot 00C8 v1335                        |        |
| 2 Internal EFI Shell<br>3 SATA Port 0 Hard Disk |        |
|   |        |
|   | Update |
|   |        |
|   |        |
| Power Action                                    |        |
| When power is restored after a power failure    |        |
| C Stay Powered Off                              |        |
| Restore previous power state                    |        |
| C Power Up                                      |        |
|   |        |
|   | Update |

Figure 19. Configuring BIOS Window

**Set Boot Order.** Helps select system boot order - Hard Disk, DVD, Network, and so on - for the next reboot cycle. Select desired boot order -> click **Update**.

**Power Action.** Helps set power action in case of power breakdown. You have the option to choose one of the following:

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- Stay powered off. Server remains in a powered off state even if the power is restored back.
- Restore to Original State. Server will either get powered up or it will remain in an Off state depending on previous power state during the power breakdown.
- Power Up. Server powers up when the power is restored back.

### 4.1.6 Configuring Intel® Dynamic Power Node Manager (Node Manager)

The Intel® Dynamic Power Node Manager (Node Manager) is an advanced system power savings feature to help user set power policies. Click **Configuration>BMC> Node Manager** to display the Node Manager Settings window as shown in following figure:

| Summary                                      |                                       |              |      |          |           |       |         |         |     |
|--|---------------------------------------|--------------|------|----------|-----------|-------|---------|---------|-----|
| Avg Po                                       | wer(W)                                | Current Powe | r(₩) | Firmware | Global Po | olicy | Max (W) | Min (W) | Ver |
| The platform does not support Node Manager   |                                       |              |      |          |           |       |         |         |     |
| Powe   | r Policies                            |              |      |          |           |       |         |         |     |
|  | Add New Edit Selected Delete Selected |              |      |          |           |       |         |         |     |
| ID Power Limit(W) Status Start Time END Time |                                       |              |      |          |           |       |         |         |     |
| The platform does not support Node Manager   |                                       |              |      |          |           |       |         |         |     |

#### Figure 20. Configuring Intel® Dynamic Power Node Manager (Node Manager) Window

Power policy can be set for a specified power range only. Additionally, it can be applied for all/selected days. Refer to the *Intel® Dynamic Power Node Manager White Paper* for more details.

To create/edit a power policy setting, follow these steps:

- 1. Find and note current power reading of the server.
- 2. Find the average power consumed by the server during the day.
- 3. Select Add to add a new power policy or select one policy and click Edit.
- 4. In the profile window, enter a power limit value which is 25% higher than the average power consumption of the server. For example, if power consumption on an average is 140W and the peak power consumption is 210W then, enter a value for power limit as 170/180 Watts. NOTE: This is only an example and the power limit will vary depending on the server configuration. Refer the *Intel® Dynamic Power Node Manager White Paper* for limitations.
- 5. After entering power value, enter start and end time for power policy.
- Select the recurrence days for the power policy. Either all days (daily) or specific a day (Monday, Tuesday, Wednesday, Thursday, Friday, Saturday, and Sunday) can be selected.
- 7. Check the Alerts box if you also need alerts for the Intel® Dynamic Node Manager

power policies.

8. After completing steps 1-7, click **Apply** to apply the settings.

The Node Manager main page has an option for enabling/disabling the Node Manager policies. The user can enable all the policies or choose selected policies.

If there are two policies overlapping a specific time, then the policy in which the power limit is low is the power policy that will be effective for that time period.

9. To delete a Node Manager Policy, select the policy using the check box and click **Delete policy**.

### 4.1.7 Configuring Basic Email: Use Default Email Profile

Email Alerting helps you receive Server Health Alert messages. For this, you must first configure your mail settings either through Basic Email settings or through Advanced Email settings.

Click **Configuration>Basic Email** to display the Email Alerts Settings window as shown in following figure:

| Email Alert Settings |   |   |
|----------------------|---|---|
| Select Email Policy: | <ul> <li>All Events</li> <li>(Default - 1)</li> </ul> | C Critical Events Only<br>(Default - 2) |
| Mail Server Address: |   |   |
| User ID:             |   |   |
| Password:            |   |   |
| Recepient Email ID:  |   |   |
|                      |   |   |
|                      |   | Apply                                   |

Figure 21. Basic Email Alerts Settings Window

Email Alerting helps you receive Server Health Alert messages. For this, you must first configure your mail settings either through Basic Email page or through Advanced Email.

For configuring Basic Email settings, you must have a mail server in your network environment. If not present, you must setup a mail server to use this feature.

• Select Default -1 profile to receive all Hardware alerts that include critical, warning, and informational.

OR

• Select Default-2 profile to get only the critical Hardware events alert.

Enter the mail server IP address, its hostname and then enter the **To** Email address to which the alert has to be sent. Click **Apply** to set the basic Email alert setting.

### 4.1.8 Configuring Advanced Email: Create and Apply Email Profiles

Click **Configuration>Advanced Email** to display the advanced **Email Alerts Settings** window as shown in following figure:

| Email Alert Settings |         |                 |               |
|----------------------|---------|-----------------|---------------|
|                      | Add New | Delete Selected | Edit Selected |
| Alert Policy         |         |                 | Enable        |
| Default-1            |         |                 | Yes           |
| Default-2            |         |                 | No            |
| test                 |         |                 | Yes           |
| ALL                  |         |                 | Yes           |

#### Figure 22. Advanced Email Alerts Settings Window

Advanced Email Settings is rich in customized user settings. To create an advanced Email, do the following:

- 1. Enter the following:
  - Profile name
  - Mail server IP address. If a mail server is not present, then you need to set one up to use this feature.
  - From address of the Email
  - One/multiple "To" address/s
  - Subject line. For example, Chassis Intrusion Detected
  - Specific comments
- 2. Next, in the Alerts window
  - Click **Select** all to select all the alerts

OR

- Select only specific alerts based on your need.
- 3. Next, click **Apply** to apply the settings.

To create another advanced Email, create a separate profile in step1 and then follow the same procedure.

## 4.2 Generating Reports

This option helps you generate reports on categories such as Asset Information, All System Events, Critical Events, Sensor Values, and BMC Settings. Click **Reports>Generation** to display the **Report Generation** window as shown in following figure:

| Re | port Generation      |   |  |  |  |  |  |
|----|----------------------|---|--|--|--|--|--|
|    |                      | Export To: HTML XML CSV   |  |  |  |  |  |
|    | Name                 | Description   |  |  |  |  |  |
|    | Asset Info           | Report of all physical assets like CPU, memory, hard disks etc. |  |  |  |  |  |
|    | All Events           | Report of all events captured in the database.                  |  |  |  |  |  |
|    | Critical Events      | Report of all critical events captured in the database.         |  |  |  |  |  |
|    | Sensor Values        | Report of all sensors with current value and health.            |  |  |  |  |  |
|    | Server Configuration | Report containing Server IPMI configuration details.            |  |  |  |  |  |

#### Figure 23. Generating Reports Window

The file can be exported either in HTML, XML, or CSV format.

## 4.3 User Settings

A User setting icon is provided on the main IASC page on the top corner right hand side.

Clicking on the setting icon will open the user setting page. Here, new users can be added or existing user privilege can be edited or users can be deleted.

| User Settings: Create and edit user profiles |         |                 |               |
|--|---------|-----------------|---------------|
|  | Add New | Delete Selected | Edit Selected |
| User Name                                    |         | Server Group    | Privilege     |
| admin  |         | default         | admin         |
| intel  |         | default         | admin         |

Figure 24. User Settings Window

Note: It is advised to give minimum number of administrator/root privileged users.

## 4.4 Viewing Software Updates

The **Software Updates** link on the IASC homepage runs a timer monitoring the time mentioned in the config file. Once the timer expires, the agent contacts the Intel website at the path given for the XML file, checks for the versions for version number, platform type, and OS (type/version) and if different, displays it as follows:

| Ú | itel | ) Intel <sup>®</sup> Act | ive Syste | em Console        |               |                  |                      |                    | 7 1           |
|---|------|--------------------------|-----------|-------------------|---------------|------------------|----------------------|--------------------|---------------|
|   |      |                          |           | vailable packages |               | User:admin       | User Profile   Che   | ck for update      | Help   Logout |
|   | Syst | iem                      |           | Name              | Туре          | Current Version  | Available Version    | Published Date     | Download      |
|   |      | Dashboard                | <b>H</b>  | BIOS              | BIOS          | S3420TH.86B.01   | S5500.86B.01.00.0050 | 03/06/2010         | ¥             |
|   | -    | Dashboard                |           | HSC               | FW            | 0                | 2.11                 | 06/06/2010         | <b>±</b>      |
|   |      | Summary                  | (H)       | SDR               | FW            | SDR Package 0.10 | SDR Package 0.22     | 05/06/2010         |               |
|   |      | Processor<br>Memory      |           |                   |               |                  |                      |                    |               |
|   | 0    | Cooling                  |           | Check periodica   | lly for softw | vare updates and | new packages.        | Save Configuration |               |
|   | 3    | Voltage                  |           |                   |               |                  |                      |                    |               |
|   | Ø    | Chassis                  |           |                   |               |                  |                      |                    |               |
|   | -    | Storage                  |           |                   |               |                  |                      |                    |               |
|   | lk   | Miscellaneous            |           |                   |               |                  |                      |                    |               |
|   |      | Events                   |           |                   |               |                  |                      |                    |               |

Figure 25. Software Updates (system) window

| Ú   | Intel <sup>®</sup> Active S    | ystei | m Console          |           |                  |                      |                    | 7             |
|-----|--------------------------------|-------|--------------------|-----------|------------------|----------------------|--------------------|---------------|
|     |                                | Δνε   | ailable packages   |           | User:admin   !   | User Profile   Che   | ck for update      | lelp   Logout |
|     |                                |       | Name               | Туре      | Current Version  | Available Version    | Published Date     | Download      |
|     | System                         | Ŧ     | BIOS               | BIOS      | S3420TH.86B.01   | S5500.86B.01.00.0050 | 03/06/2010         | ł             |
| (\$ |                                | Ŧ     | HSC                | FW        | 0                | 2.11                 | 06/06/2010         | Ŧ             |
|     | Configuration                  | +     | SDR                | FW        | SDR Package 0.10 | SDR Package 0.22     | 05/06/2010         | ¥             |
|     | Basic Email     Advanced Email |       | Check periodically | for softv | vare updates and | new packages.        | Save Configuration |               |
|     | Reports                        |       |                    |           |                  |                      |                    |               |

Figure 26. Software Updates (Configuration) window

The user can then decide whether the new software needs to be updated or not. If the user decides to upgrade, the customer can initiate a download and the new software can be downloaded to the managed node.

If the agent is not able to contact Intel website, the update process does not show the new updates to the user. The proxy settings have to be correctly configured by the user and it is not done as part of IASC.

# 5 Security Features

The Intel® Active System Console offers multiple security features as protection against unauthorized access to the application.

- It supports role-based multiple user authentication as follows:
  - ADMIN. Users with administrator privileges.
     Default Administrator user is admin. Only admin can create new users and assign privileges. Any user can, however, change password.
  - USER. Users with read-only privileges. Configuration changes using the application not permitted.
- IASC supports SSL based data encryption to securely communicate between client and application
- Secure Socket Layer allows two communicating devices to encrypt data using a public certificate and private key.
- The certificate used in IASC is a self-signed one to reduce the cost of deployment. All modern browsers will detect self-signed certificate and give a warning that the "certificate is invalid" since the authority that signed the certificate is not a publicly acknowledged authority. However, Users can override the warning and accept the certificate. You should do this only if you are sure that the certificate is originated from the application itself (by making sure you first launch the application from a trusted network and add the certificate to the trusted list).

Once a certificate is accepted, the warning goes away as long as you launch the application from the same client.

Customers having a valid certificate from a public CA can use that certificate instead of auto-generated one.

#### Replacing Certificate in a Windows\* Installation

To replace certificate in a Windows\* installation, do the following:

- 1. After installation, shut down the web-server for Certificate replacement.
  - Run services.msc from Run command in Windows. This will launch Services window.
  - Search for LightTPDService and stop the service.
- 2. Go to application installation directory (C:\Program Files\Intel\ASC\ in default case) and go inside conf folder.
- 3. Replace lighttp.crt with your valid certificate. If the name is different rename it to lighttp.crt.
- 4. Replace the private key file, lighttp.pem with your private key file.
- 5. Set all the permissions of the key file to only Administrator. No other users should be able to read or write this file.
- 6. Set the permissions of the lighttp.pem to read-write for Administrator and read-only for other users.
- 7. If you do not want to change the file names of your certificate/key file pair, make appropriate changes in the lighttpd-inc.conf in the same folder.
- 8. Restart the web-service LightTPDService from the Service window.

#### **Replacing Certificate in Linux\* Installation**

To replace certificate in a Linux installation, do the following:

- 1. After installation, shut down the web-server for Certificate replacement. /etc/init.d/lighttpd stop.
- 2. Go to the folder /etc/lighttpd/ and replace lighttp.crt with your valid certificate. If the name is different rename it to lighttp.crt.
- 3. Replace the private key file, lighttp.pem with your private key file.
- 4. Set the permissions of the files as below:
  -rw-r--r-- 1 root root 1326 Mar 28 12:11 lighttp.crt
  -rw------ 1 root root 3005 Mar 28 12:11 lighttp.pem

Only root is allowed to read the private key file and write the public certificate file

- 5. If you do not want to change the file names of your certificate/key file pair, make appropriate changes in the lighttpd.conf in the same folder.
- 6. Restart the web-server /etc/init.d/lighttpd start
- IASC uses a custom https port (9393) so it does not conflict with site's access control lists or firewall rules
   For proper access to the application, appropriate changes should be done in firewall rules to exclude this port from blocking.
   Customers can modify the port if they want by editing the /etc/lighttpd/lighttpd.conf (in

Windows, %ProgramFiles%\Intel\ASC\conf\lighttpd-inc.conf) and restarting the webservice.

#### Traceability and Security Audit

• IASC keeps track of who all logged-in and logged out and from which client. Any unauthorized attempts to login are also kept track of. This is recorded in the form of events in the Event Table.

Administrators of the tool should periodically do an audit on the events table to find out if there is any misuse of the application or any unauthorized attempts to access the tool.

## 5.1 Security Recommendations

No security feature is fool proof unless you follow certain standard security procedures and controls.

- Security controls. Implement, update and monitor industry security products for servers, such as but not limited to: anti-virus, anti-spyware, host based firewall, intrusion prevention, and so on.
- **Remote access.** The platform should be managed by those familiar with securing remote access functions as well as managing systems that are exposed to the Internet.
- When assigning passwords for the ASC and BMC user accounts, make them strong enough to minimize your risk that someone could guess the passwords and thus use the ASC to change the server configuration or interrupt its power/temperature controls. ASC warns the user if the password is weak, so follow the warning and guide-lines.

- Network controls. If the management console is being established to allow internet based access it is recommended to be placed within a network enclave that is consistent with many companies' internal policy of maintaining a "DMZ" or zone of networks that is more closely monitored than internal networks
- **Firewall**. Enable firewall software/services on Server where you install ASC or to the network, and only enable exceptions to allow access to the web server on each server. Where possible, limit which remote clients (e.g. using IP address ranges) can connect to the web server.
- To prevent successful Cross-Site Scripting and Forgery attack (XSS/CSRF) the users should follow certain security guidelines:
  - Make sure you access the application only from trusted clients.
  - Do not leave the application logged-in for a prolonged time and close the browser as soon as you finish the usage.
  - Do not visit any suspicious site or click on any public links in any other tabs in the browser while you are accessing the application.
  - Change the passwords frequently to prevent unauthorized access by any internal user and to reduce social engineering attacks.
  - Delete and create new application user accounts to reduce the risk of unauthorized access from internal users or ex-users.