# Intel AppUp<sup>®</sup> SMB Service

Built on the Intel<sup>®</sup> Hybrid Cloud Platform

# User Guide – ClearOS\* Enterprise 5.2

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This guide is intended to identify the steps required to install this software on the Intel<sup>®</sup> Hybrid Cloud platform, and does not replace the manufacturer's instructions for third-party products. Before completing the instructions below, you will need to install the respective software on the server using the Store feature in the Intel<sup>®</sup> Hybrid Cloud Management Portal (<u>https://hybridcloud.intel.com</u>).

LICENSE ALERT: Purchased keys may not be used on this product.

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## **Product Version**

ClearOS\* Enterprise 5.2

## **Dependencies / Requirements**

None.

## **Appliance Default Passwords**

To download the current "Appliance Default Password List" (Login required):

- 1. Use a Web browser to go to: <u>www.intelhybridcloud.com/</u>.
- 2. Click the **Login** link and enter your login information.
- 3. At the top of the page, select **Menu** and then click the **Support** link.
- 4. On the Support page, click the **Server Setup & Activation** section to expand it and then click the **Additional Setup Documents** link.
- 5. Click the Additional Setup Documents zip file version that you want to download and then select to save the zip file.
- 6. Extract the Appliance Default Password List from the zip file.

NOTE: The default, out-of-the-box experience allows you to specify the passwords for the Microsoft\* Windows\*-based appliances during configuration. For Linux\* appliances, type "passwd" in the shell.

### **Download and Install**

- 1. Go to the Intel AppUp<sup>®</sup> SMB Service store at <u>https://store.intelhybridcloud.com</u>.
- 2. Log in using your MSP ID and password.
- 3. Search for **ClearOS**.
- 4. Click the **Select a Server** button and select the Intel<sup>®</sup> Hybrid Cloud server.
- 5. Click Add to Order.
- 6. Complete the ordering process. The appliance will download and install within 24 hours.

### **Connect to the Appliance/Application**

To connect to the ClearOS\* Enterprise Web Console:

1. In your Web browser, go to the Local host address at:

Local - https://192.168.77.2:81

2. Log in to ClearOS Enterprise Web Console:

Default username : *root* Default password : *clearos* 

## **Licenses / Configuration**

- 1. Log in to the Intel<sup>®</sup> Hybrid Cloud server manager.
- 2. Click the **Appliances** button to open the Appliances page.
- 3. Select the **ClearOS Enterprise** appliance.
- 4. Click the **Start** button.
- 5. Select the **Console** tab to open the Console page.
- 6. Click the **Launch** button next to VNC Console to open the VNC window.
- 7. Select the default **Language**.

	clear OS
Installation Wizard	Please select your default language.
🖏 Language	
Network	Select a Language
Time Zone	Language English (US)
Domain	Next

8. Configure the **Interface**. Edit only the LAN (eth1) if required.

#### Do not edit the WAN (eth0) interface!

Note: The Intel<sup>®</sup> Hybrid Cloud (IHC) network settings are optimized for using a single external IP address to connect the IHC console and to provide Internet access for the internal VMs. To achieve this, the WAN interface of the firewall VM has been modified. Please DO NOT modify the WAN interface of the firewall because this will corrupt the network configuration and may leave the VM in an inoperable state.

Installation Wizard	ſ	fy your network and	d DNS setting	s. Please pay special atte	ntion to the net	vork mode that y	you wish to use on this syste
🔽 Language	_	2.02					
S Network	Interface						
Time Zens	Interface	Role	Туре	IP Address	Link	Speed	
time zone	eth0	External	Static	1.1.1.2	Yes	100 Mb	Edit Delete
Domain	eth 1	LAN	Static	192.168.77.2	Yes	100 Mb	Edit Delete
Organization							
Finish	Network						
			Mode Ga	iteway Mode	<b>•</b>		
		DNS Se	erver#1 1.1	.1.1			
		DNS Se	erver #2 8.8	.8.8			

9. Configure the **Date and Time**.

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	clearOS
Installation Wizard	Please select your time zone.
🔀 Language	
Network	Date and Time
🖏 Time Zone	Date / Time Oct 23 20 12 04:00:36 EDT
Domain	America - New York
Organization	Previous Next

#### 10. Configure the **Domain**.

	C	lear05
Installation Wizard	Configure your domain.	
🗹 Language	9	
Network	Domain Configuration	
🗾 Time Zone	Domain clearos.lan	e.g. example.com
N Domain		Previous Next

11. Populate the **Organization** details.

	clearOS
Installation Wizard	Information about your organization is required to create default security settings for users (for example, VPN security or privacy policy regarding this information is discussed in the user guide.
Network	Organization
Time Zone	Internet Hostname system.clearos.lan e.g. system.example.com
Domain	Organization
S Organization	Unit
Finish	Street
(	City
	State/Province
	Country United States - US
	Postal/Zip Code
	Previous Next

Configuration is complete.

12. To begin using the application, click the **Network** link or the **Firewall** link.

	clearOS
Installation Wizard	Congratulations, you have completed the system setup wizard!
🖾 Language	
💟 Network	Your system security certificate may have changed and this graphical interface is restarting. Do not be alarmed if you see security of, connection warning messages in the next few seconds.
🗹 Time Zone	
🔀 Domain	You can now configure your system from a web browser on your network. If you need to change your network or firewall settings from the console, follow the links below.
🗹 Organization	I • Network
🖏 Finish	Firewall

## Uninstall

- 1. Log in to the Intel Hybrid Cloud server manager.
- 2. Click the **Appliances** button to open the Appliances page.
- 3. Select the **ClearOS Enterprise** appliance.
- 4. If the appliance is running, click the **Stop** button.
- 5. When the appliance is stopped, select the **Control** tab and click the **Uninstall** button.
- 6. To confirm, click **Yes**.

## Troubleshooting

#### **Technical Support**

- For questions pertaining to this guide, contact Intel Customer Support: <u>http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm</u>
- In the event that you (the Managed Service Provider) are unable to resolve a technical support issue by providing first level support for the Software, you may obtain second level support from the help desk of the Software manufacturer, pursuant to the terms and conditions accompanying the Software. Technical Support contact information is provided at the following location: http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm#Software
- Intel<sup>®</sup> Hybrid Cloud Platform User Guide <u>http://www.intel.com/support/motherboards/server/hybrid/sb/CS-031729.htm</u>
- Appliance and Application Initial Setup Guides <u>http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032880.htm</u>
- For vendor support information, please visit: ClearOS\* <u>http://www.clearcenter.com/</u>