

Intel AppUpSM Small Business Service

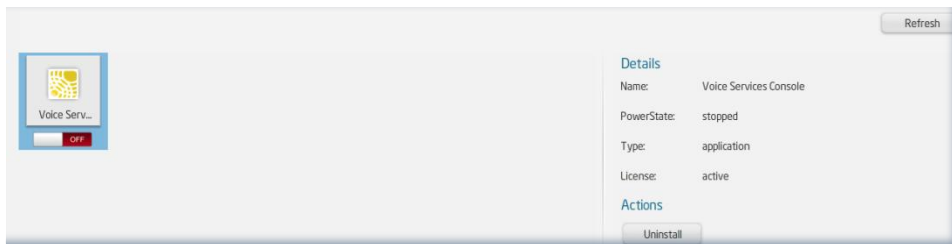
Built on the Intel® Hybrid Cloud Platform
User Guide – CXO Workspace

WorkSpace Communications Voice services console is supported on these appliances:

- Windows SBS* 2008
- Windows SBS* 2011

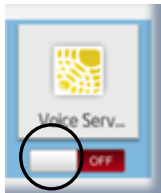
Installation of the Voice Services console is required prior to utilizing these appliances.

To confirm installation status, open the Application tab of the appliance (thru Intel® Hybrid Cloud server manager) and look for this icon:

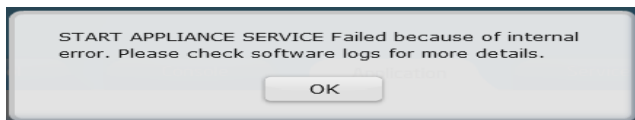


This screen shot of Voice Services icon shows the power state as off or not running. Follow these instructions to activate the application:

1. Click on white color button left side of red color OFF button.



2. This error message will be generated:

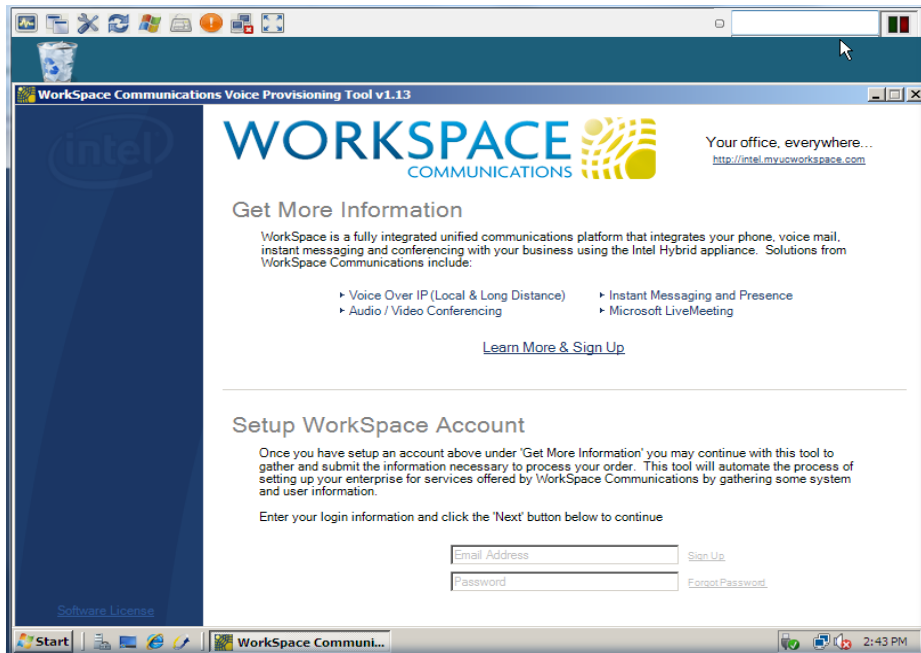


3. Click 'OK'
4. Go to Logs tab in Intel® Hybrid Cloud server manager.

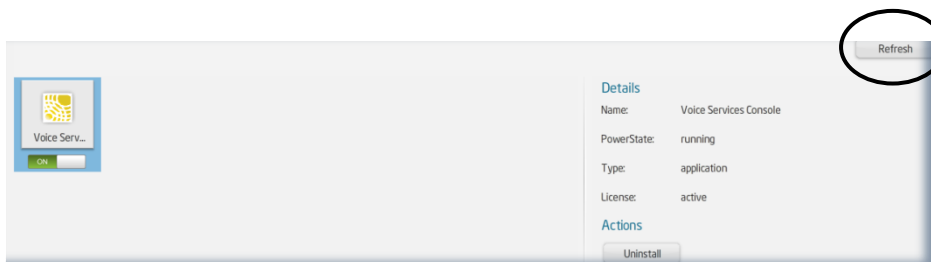
5. In logs, user will see the following message. Please note - This is a known and expected behavior.

Unable to start the `CXO Workspace` service `Error: CXO Workspace application service cannot be started. Please login to the appliance and launch the application manually.

6. Follow log error message by logging into appliance.
7. Launch Voice Services Console from shortcut on desktop.



8. Go back to Application tab of appliance and click on 'Refresh' button.



9. Power state is now active and running.