Intel AppUpSM Small Business Service Built on the Intel® Hybrid Cloud Platform User Guide – CXO Workspace

WorkSpace Communications Voice services console is supported on these appliances:

- Windows SBS* 2008
- Windows SBS* 2011

Installation of the Voice Services console is required prior to utilizing these appliances.

To confirm installation status, open the Application tab of the appliance (thru Intel® Hybrid Cloud server manager) and look for this icon:



This screen shot of Voice Services icon shows the power state as off or not running. Follow these instructions to activate the application:

1. Click on white color button left side of red color OFF button.



2. This error message will be generated:

START APPLIANCE	SERVICE Failed bec	ause of internal
error. Please check	software logs for i	more details.
	ок	

- 3. Click 'OK'
- 4. Go to Logs tab in Intel® Hybrid Cloud server manager.

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5. In logs, user will see the following message. Please note - This is a known and expected behavior.

Unable to start the `CXO Workspace` service `Error: CXO Workspace application service cannot be started. Please login to the appliance and launch the application manually.

- 6. Follow log error message by logging into appliance.
- 7. Launch Voice Services Console from shortcut on desktop.

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WorkSpace Communicatio	ons Voice Provisioning Tool v1.13			
(intel)	WORKSPACE			
	Get More Information			
	WorkSpace is a fully integrated unified communications platform that integrates your phone, voice mail, instant messaging and conferencing with your business using the Intel Hybrid appliance. Solutions from WorkSpace Communications include:			
	Voice Over IP (Local & Long Distance) Audio / Video Conferencing Microsoft LiveMeeting			
	Learn More & Sign Up			
	Setup WorkSpace Account			
	Once you have setup an account above under 'Get More Information' you may continue with this tool to gather and submit the information necessary to process your order. This tool will automate the process of setting up your enterprise for services offered by WorkSpace Communications by gathering some system and user information.			
	Enter your login information and click the 'Next' button below to continue			
	Email Address Sign Up			
	Password Forgot Password			
Software License				
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8. Go back to Application tab of appliance and click on 'Refresh' button.

		Refresh
	Details Name:	Voice Services Console
Voice Serv	PowerState:	running
	Type:	application
	License:	active
	Actions	
	Uninstall	

9. Power state is now active and running.