Intel AppUp℠ Small Business Service
Built on the Intel® Hybrid Cloud Platform
User Guide – Trixbox*

Instructions for activating the Fonality* Trixbox appliance:

1. Determine the Fonality* TrixBox version that is needed to be activated.

2. Determine the number of telephone extensions.

3. Run the IXE command on the management PC to obtain the TPM-ID. The IXE executable is located in the directory:

   "drive letter:\Program Files (x86)\HybridCloudServerManager"

   Syntax is "ixe -h <server ip> -u <username> -p <password> -o get-system-tpm-key ".

4. Send an e-mail to: Intel Support Team with the following information: (http://supportmail.intel.com/scripts-emf/welcome.aspx?id=1093,3392,3393)
   a. Subject line: 'Request for Fonality Username/Password'
   b. Include: Your name, e-mail address, company name, TPM ID, Fonality* Trixbox edition and number of users.
   c. Refer to this page for contact information:
      http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm

5. The username and password will be sent within 48 business hours.

6. Once username and password are received, start the Trixbox appliance from the Intel® Hybrid Cloud server manager console

7. Open the VNC viewer.

8. Follow the steps on screen, entering username and password when prompted for activation information.

9. Continue with the configuration of the Trixbox server.

NOTE: Trixbox requires its own unique, static IP address in order to function properly. Contact your ISP to obtain a static IP if you do not have one already.