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This guide is intended to identify the steps required to install this software on the Intel<sup>®</sup> Hybrid Cloud platform, and does not replace the manufacturer's instructions for third-party products. Before completing the instructions below, you will need to install the respective software on the server using the Store feature in the Intel<sup>®</sup> Hybrid Cloud Management Portal (<u>https://hybridcloud.intel.com</u>).

LICENSE ALERT: Purchased keys may not be used on this product.

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### **Product Version**

GFI VIPRE\* Version 4.0.4512

#### **Dependencies / Requirements**

- Any Windows platform is supported by VIPRE.
- SQL Server\* 2008 R2 or SQL Express 2008.

### **Appliance Default Passwords**

To download the current "Appliance Default Password List" (Login required):

- 1. Use a Web browser to go to: <u>www.intelhybridcloud.com/</u>.
- 2. Click the **LOGIN** button and enter your login information.
- 3. At the top of the page, select **Menu** and then click the **Support** link.
- 4. On the Support page, click the **Server Setup & Activation section** to expand it and then click the **Additional Setup Documents** link.
- 5. Click the Additional Setup Documents zip file version that you want to download and then select to save the zip file.
- 6. Extract the **Appliance Default Password List** from the zip file.

NOTE: The default, out-of-the-box experience allows you to specify the passwords for the Microsoft\* Windows\* appliances during configuration. For Linux\* appliances, type "passwd" in the shell.

#### **Download and Install**

- 1. After ensuring the dependencies and requirements listed above are set up, go to the Intel AppUp<sup>®</sup> SMB Service store at: <u>https://store.intelhybridcloud.com</u>.
- 2. Log in using your MSP ID and password.
- 3. Search for and select **GFI VIPRE**.
- 4. Select the Intel<sup>®</sup> Hybrid Cloud server.
- 5. Select the desired Windows appliance on which you want to install VIPRE.
- 6. Click Add to Order.
- 7. Complete the ordering process. The appliance will download within 24 hours.
- 8. After GFI VIPRE is downloaded and installed, you have to acquire the license key (see Licenses and Configuration), then log in to the Intel Hybrid Cloud server manager.

# Intel AppUp<sup>®</sup> SMB Service

Built on the Intel<sup>®</sup> Hybrid Cloud Platform

# Initial Setup Guide – GFI VIPRE\*

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## **Connect to the Appliance/Application**

- 1. Log in to the Intel Hybrid Cloud server manager.
- 2. Click the **Appliances** button to open the Appliances page.
- 3. Select the appliance on which GFI VIPRE is installed.
- 4. If the appliance is Stopped, click the **Start** button.
- 5. Select the **Console** tab to open the Console page.
- 6. Click the **Launch** button (next to VNC Console) to open the VNC window.
- 7. Log in to the Windows appliance using the required credentials.
- 8. To launch the VIPRE application, go to Start > All Programs > Sunbelt Software > Enterprise > VIPRE Enterprise.

### Licenses / Configuration

- 1. Go to the Intel AppUp<sup>®</sup> SMB Service store at: <u>https://store.intelhybridcloud.com</u>.
- 2. Log in using your MSP ID and password.
- 3. Select the Intel Hybrid Cloud server where GFI VIPRE is installed.

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	Send license via email	1.2

- 4. Click the **Send license via email** link to place a license request. The license key is sent to the email address of the MSP. Save the license key received for later use.
- 5. To create the database and do the configuration for the first time, go to **Start** > **All Programs** > **Sunbelt Software** > **Enterprise** > **VIPRE Enterprise**.

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6. Click **Next**.

VIPRE Database Configuration Wiza	rd
	Welcome to the VIPRE Database Configuration Wizard
	This wizard will walk you through the configuration of VIPRE. Once the database is configured, you'll have an option to run the VIPRE Site Service Configuration Wizard. This wizard configures your new site with important settings. You can choose to run the Site Service Configuration Wizard after the installation is complete; however you will need to configure your Site before you can deploy agents.
	Below are the processes you'll complete with the Database Configuration Wizard:
	1. Creation of your VIPRE database.
	2. (Optional) Configuration of your Site.
	Next>

7. Enter the Site Name and Database Server Name in the corresponding fields. Either leave the Database Name as **VIPRE** or change it as you wish. Click **Next**.

VIPRE Database Configuration Wizard			
VIPRE Database Configuration Wizard Use this screen to configure your database server connection settings.			
Configuration			
Site Name			
test	Name by which VIPRE will refer to this site. ie. HQ or Sales Office		
Database Server Name			
sbs11\sbsmonitoring	ServerName\Instance (Instance is optional)		
Database Name			
VIPRE	Name of the database you want VIPRE to create.		
	_		
	<back next=""></back>		

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8. For the Limited SQL User to log in to the VIPRE Database, assign a password to VIPREUser. Click **Next**.

VTDDE Databaco Configuration Wizard		
VIERE Database configuration wizard		
VIPRE Database Configuration Wizard Use this page to tell VIPRE the name of the lin the required permissions to access and update	nited database user it should create to access the database. This user will be creat e data in the VIPRE database.	ed with
Limited SQL User Login VIPREUser Password ******* Confirm Password *******	This is the login the VIPRE Site Service will use to connect to the database. VIPRE will create this login for you after creating the database. This is the password to be used for the above login.	
	<back ne<="" td=""><td>xt&gt;</td></back>	xt>

Once VIPRE is connected, it will create and configure the database.

VIPRE Database Configuration	ı Wizard		
VIPRE Database Configuration Wizard You will see the output during the database creation process. The Next button will activate when all steps are completed.			
	Creating database. Checking for configuration database. Creating configuration database.	<u>_</u>	
		<back next=""></back>	

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9. After the Database has been created and the VIPRE service starts, click **Next**.



- 10. Proceed for site configuration and then click Next.
- 11. Click Finish.



12. Go to Start > All Programs > Sunbelt Software > Enterprise > VIPRE Enterprise.

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By default, VIPRE installs with a 31-day Evaluation period. You will need to enter a license key next.



13. Right-click the site name and go to **Properties**.

VIPRE Enterprise - 4.0.4512			_ 비즈
Eile Agent Installation Help			
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	R <b>E</b> '	<i>Site II:</i> Site test	wigation
Site Navigator	Dashboard Agents Settings	Quarantine   System Messages   Agent Install His	story Pending Agent Installs
Agent Commands	· ·	Licensing License Key	Navigation t
<u>R</u> efresh <u>E</u> xpand Site <u>C</u> ollapse Site	icenses Jsed Locally	5 Distatus No Key Evaluation 0 Expires 9/14/2012	
<u>A</u> dd Policy <u>I</u> mport Policy	Ised Globally Subsys	o stem Controller Status	Refresh the
Show Template Policies	bsystem	Last Updated	
Import Policy as Templ	ate <u>Manifest</u>	8/15/2012 1:05:22 AM	
Site Configuration Wize	ard Agent Event Processor	8/15/2012 1:09:11 AM	
Properties	Deferred Work	8/15/2012 1:05:10 AM	
Stop VSS	Failed Event Re-processor	8/15/2012 1:05:10 AM	
	Image: Constraint of the second se	8/15/2012 1:04:09 AM 8/15/2012 1:04:09 AM 8/15/2012 1:03:37 AM 8/15/2012 1:03:37 AM	Agents Not Sa Legend PolicyName Pefault
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14. Copy and paste the license key you received by email into the text box on the Registration screen and then click the **Update** button.

🌾 Enterprise Site Properties				
				<i>Site Navigatic</i> Site
ENTERPRISE				test
Configuration Pages Registration Registration Agent Software Agent Installation Updates Final Server Settings Proxy Settings Role Administration User Administration Maintenance	Registration Changes in the license License Informatio 9/14/2012 1 5 0 0 Status VIPRE Enterprise: Enterprise: Your enterprise:	key will not take effect until you click pn Expiration date Agent licenses Agents used locally Agents used globally Welcome to day 1 of your evaluation valuation period expires in 31 day(s).	Update. Update Buy Now	
	Enterprise, rour e	valuation period expires in 31 day(s).		

Once the license key is updated successfully, the License Information will be updated and will show a new expiration date and the number of Agent licenses entitled by the license key.

Now VIPRE is fully ready to use.

### Uninstall

- 1. Log in to the Intel Hybrid Cloud server manager.
- 2. Click the **Appliances** button to open the Appliances page.
- 3. Select the appliance where the GFI VIPRE application is installed.
- 4. If the appliance is Stopped, click the **Start** button.
- 5. Select the **Application** tab.
- 6. Click the **GFI VIPRE** logo.
- 7. Click the **Uninstall** button.

The server manager console will confirm the successful uninstall.

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# Troubleshooting

#### **Technical Support**

- For questions pertaining to this guide, contact Intel Customer Support: <u>http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm</u>
- In the event that you (the Managed Service Provider) are unable to resolve a technical support issue by providing first level support for the Software, you may obtain second level support from the help desk of the Software manufacturer, pursuant to the terms and conditions accompanying the Software. Technical Support contact information is provided at the following location: http://www.intel.com/support/progsery/appupsbs/hybrid/sb/CS-032313.htm#Software
- Intel<sup>®</sup> Hybrid Cloud Platform User Guide http://www.intel.com/support/motherboards/server/hybrid/sb/CS-031729.htm
- Appliance and Application Initial Setup Guides <u>http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032880.htm</u>