Revised 3/2/2012

This guide is intended to identify the steps required to install this software on the Intel<sup>®</sup> Hybrid Cloud platform, and does not replace the manufacturer's instructions. Before completing the instructions below, you will need to install the respective software on the server using the Catalog in the Intel<sup>®</sup> Hybrid Cloud Management Portal (<u>https://hybridcloud.intel.com</u>).

LICENSE ALERT: Purchased keys may not be used on this product.

### Contents

Product Version & Dependencies Download / Install / Uninstall How to uninstall Intuit QuickBooks Pro 2012 How to Connect to the Application Licenses / Configuration Troubleshooting Technical Support Document Revision History

### **Product Version & Dependencies**

Intuit QuickBooks Pro 2012.

### Download / Install / Uninstall

- Intuit QuickBooks Pro 2012 must be installed on one of the Windows-based appliances on the Intel Hybrid Cloud server prior to proceeding.
  - 1. Log into Intel<sup>®</sup> Hybrid Cloud Server Manager.
  - 2. Select **Appliances** button, the Appliances page opens.
  - 3. Select the appliance where Intuit QuickBooks Pro 2012 is installed on.
  - 4. If the appliance is Stopped, click on the **Start** button. Select the **Console** tab. The **Console** page opens.
  - 5. Click the Launch button next to VNC Console. The VNC window opens up.
  - 6. Log into the appliance.
  - 7. Choose **Start>All Programs>QuickBooks>QuickBooks Pro 2012.** The Internet Security Levels Are Set Too High window pops up. Leave it open.

#### Page 1 of 7

Copyright ©2012 Intel Corporation. All rights reserved. Intel, the Intel logo, and Intel AppUp are trademarks of Intel Corporation in the U.S. and/or other countries. \*Other names and brands may be claimed as the property of others.

Revised 3/2/2012

Internet Security Levels Are Set Too High			
<u>^</u>	The security for Microsoft Internet Explorer has been set higher than the default levels. To use all the features provided by QuickBooks, you must reduce the security levels for the "Internet" zone.		
	Click the Make Changes button to open the Internet Options control panel and make your changes. A Help Topic will appear to walk you through the process of reducing the security levels.		
	To read more information about security levels prior to making your changes, click the Help button.		
	If you do not want to reduce your security levels, click the Cancel button. Note that if you click the Cancel button, some QuickBooks features will not work correctly.		
	Help Cancel		

8. Choose Start>All Programs>Administrative Tools>Server Manager

Server Manager (INTUITVM)	Server Manager (INTUITVM)			
Roles     Features     Journal Configuration     Storage	Got an overview of the status of this server, perform top management tasks, and add or remove server roles and features.			
_	Server Summary		Server Summary Help	
	Computer Information Full Computer Name: Workgroup: Loal Area Connection 2: Remice Desktop: Server Manuger Remote Management: Product ID: D ga not show me this consele at logan	NITLETYM WORKGROUP IP-4 address assigned by DHCP, IP-6 enabled IP-4 address assigned by DHCP, IP-6 enabled Enabled Disabled SSI41-463-4031515-84593 (Activated)	Charge System Properties     Were Network Connections     Source System Properties     Configure Server Manager Remote     Management	
	Security Information     Windows Firewall:     Windows Updates:     Last checked for updates:     Last initiated updates:     LE Enhanced Security Configuration (ESC):	Public: On Interconfigured Never Never On for administrators On for users	Configure Loboxes Configure Loboxes Configure Loboxes Configure Loboxes Configure III ESC Configure III ESC	

9. Click the Configure IE ESC link

Revised 3/2/2012

Internet Explorer Enhanced Security Configuration	×			
Internet Explorer Enhanced Security Configuration (IE ESC) reduces the exposure of your server to potential attacks from Web-based content.				
Internet Explorer Enhanced Security Configuration is enabled by default for Administrators and Users groups.				
Administrators:				
On (Recommended)				
😵 💿 Off				
Users:				
<ul> <li>O n (Recommended)</li> </ul>				
😵 💿 Off				
More about Internet Explorer Enhanced Security Configuration				
ОК Са	ncel			

- 10. Select Off or the Administrators and Users. Press the OK button.
- 11. Go back to the **Internet Security Levels Are Set Too High** window and click on **Make Changes** button. IE Internet Security Properties opens up.
- 12. Set the security level to Medium for Internet zone.

 Press Apply button and then press OK button on Warning message. Press OK button on Internet Properties wizard. Now after few seconds it will launch QuickBooks Pro 2012 main wizard. QuickBooks Pro 2012 is ready to be used.

Refer to <u>http://support.quickbooks.intuit.com/support/articles/INF12758</u> as a guide.

Revised 3/2/2012



Copyright ©2012 Intel Corporation. All rights reserved. Intel, the Intel logo, and Intel AppUp are trademarks of Intel Corporation in the U.S. and/or other countries. \*Other names and brands may be claimed as the property of others.

Page 4 of 7

Revised 3/2/2012

#### How to uninstall Intuit QuickBooks 2012

It is a two-step process: First click on Uninstall button in the Application Tab of appliance where it has been installed and then follows steps as below:

- 1. Log into Intel Hybrid Cloud Server Manager.
- 2. Select **Appliances** button, the Appliances page opens.
- 3. Select the appliance where Intuit QuickBooks Pro 2012 is installed on.
- 4. If the appliance is Stopped, click on the **Start** button. Select the **Console** tab. The **Console** page opens.
- 5. Click the Launch button next to VNC Console. The VNC window opens up.
- 6. Log into the appliance.
- 7. Choose Start > Control Panel. The Control Panel window opens up.
- 8. Choose Program > Uninstall a program
- 9. Select QuickBooks Pro 2012 and click Uninstall/Change. The QuickBooks Installation wizard opens up.
- 10. Complete the QuickBooks Installation wizard by selecting the Remove option.

#### How to Connect to the Application

There are many ways to connect to the Intuit QuickBooks Pro 2012 application. It includes logging into the appliance with VNC, by remote desktop login, or by terminal services session.

#### **Licenses / Configuration**

QuickBooks Pro 2012 has been installed with a pre-defined license which is not appropriate to use and will need to be changed.

In order to change it , please navigate in the QuickBooks Pro 2012 console to:

Help->Manage My License->Change My License Number

Please contact Intel Customer Support in North America at 1-800-404-2284 and in India at 1-800-425-6835 to receive your new license number.

#### **Troubleshooting** N/A

Page 5 of 7

Revised 3/2/2012

### **Technical Support**

- For questions pertaining to this guide, contact Intel Customer Support: <u>http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm</u>
- In the event that you (the Managed Service Provider) are unable to resolve a technical support issue by providing first level support for the Software, you may obtain second level support from the help desk of the Software manufacturer, pursuant to the terms and conditions accompanying the Software.
   Technical Support contact information is provided at the following location: <u>http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm#Software</u>
- Intel<sup>®</sup> Hybrid Cloud Platform User Guide
   <u>http://www.intel.com/support/motherboards/server/hybrid/sb/CS-031729.htm</u>
- Appliance & Application Initial Setup Guides
   <u>http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032880.htm</u>

Revised 3/2/2012

#### **Document Revision History**

Revised Date	Updates Made
02-Mar-12	Initial Release

Copyright ©2012 Intel Corporation. All rights reserved. Intel, the Intel logo, and Intel AppUp are trademarks of Intel Corporation in the U.S. and/or other countries. \*Other names and brands may be claimed as the property of others.