Intel AppUp^{SM} Small Business Service
Built on the Intel® Hybrid Cloud Platform

Initial Setup Guide – Microsoft* Remote Desktop Services

Revised 6/13/2012

This guide is intended to identify the steps required to install this software on the Intel® Hybrid Cloud platform, and does not replace the manufacturer's instructions. Before completing the instructions below, you will need to install the respective software on the server using the Store feature in the Intel® Hybrid Cloud Management Portal (https://hybridcloud.intel.com).

LICENSE ALERT: Purchased keys may not be used on this product.

Contents

Product Version

- Microsoft* Remote Desktop Services 6.1

Dependencies

Not applicable.
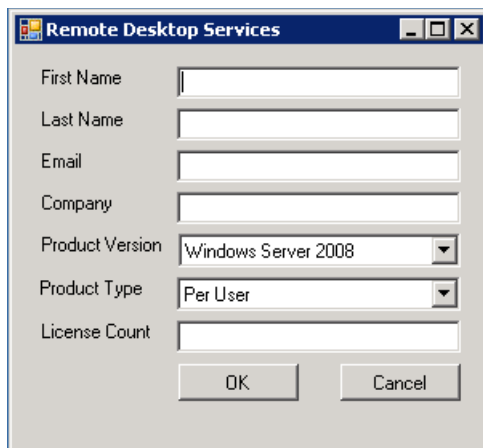
Download / Install / Uninstall

Download

1. Go to the Intel AppUp^{SM} Small Business Service Store at https://store.intelhybridcloud.com.
2. Log in using your ID and password.
3. Search for and select **Remote Desktop Services**.
4. Select the Intel® Hybrid Cloud server.
5. Click **Add to Order**.
6. Complete the ordering process.

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Install

1. Log in to the Intel® Hybrid Cloud Server Manager.

2. Click the **Appliances** button [Appliances] to open the Appliances page.

3. Select the appliance on which Remote Desktop Services is installed.

4. If the appliance status is "Stopped," click the **Start** button.

5. Select the **Console** tab to open the Console page.

6. Click the **Launch** button next to VNC Console to open the VNC window.

7. Enter information and credentials in the required fields and then log in to the appliance.

8. Browse to the folder **C:\Program Files (x86)\RDS_APP**.

9. Right-click on **Setup.bat** and select **Run as administrator**.

10. In the Remote Desktop Services dialog box, fill in the required fields.

11. Click **OK**.

Next, the System will install the RDS roles and perform a reboot of the VM.

RDS will connect to the Microsoft activate server over the Internet and get activated automatically once the system is up and running.

Uninstall

1. Log in to the Intel Hybrid Cloud Server Manager.

2. Click the **Appliances** button [Appliances] to open the Appliances page.

3. Select the **Remote Desktop Services** appliance.

4. If the appliance status is "Running," click the **Stop** button.

5. Select the **Control** tab.

6. Click the **Uninstall** button.

Revised 6/13/2012

How to Connect to the Appliance/Application

1. Log in to the Intel Hybrid Cloud Server Manager.

2. Click the **Appliances** button [Appliances] to open the Appliances page.

3. Select the appliance on which Remote Desktop Services is installed.

4. If the appliance status is "Stopped," click the **Start** button.

5. Select the **Console** tab to open the Console page.

6. Click the **Launch** button next to VNC Console to open the VNC window.

7. Select **Start** > **Administrative Tools** > **Remote Desktop Services**.

Licenses / Configuration

RDS licenses are downloaded and applied automatically.

Troubleshooting

Technical Support

- For questions pertaining to this guide, contact Intel Customer Support:
  http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm

- In the event that you (the Managed Service Provider) are unable to resolve a technical support issue by providing first-level support for the Software, you may obtain second-level support from the help desk of the Software manufacturer, pursuant to the terms and conditions accompanying the Software. Technical Support contact information is provided at the following location:
  http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032313.htm#Software

- Intel® Hybrid Cloud Platform User Guide
  http://www.intel.com/support/motherboards/server/hybrid/sb/CS-031729.htm

- Appliance & Application Initial Setup Guides
  http://www.intel.com/support/progserv/appupsbs/hybrid/sb/CS-032880.htm