

Intel® Server Component Extended Warranty Configuration Guide

A reference guide to assist customers in ordering extended warranty services



Revision 2.3

January 2014

Platform Collaboration and Services Division

Revision History

Version	Date	Changes
1.0	October 2010	First release.
1.1	November 2010	Removed ordering details.
1.2-1.4	March 2011	Clarified Intel® Modular Server System definition. Added product codes that apply to each description.
1.5	June 2011	Added Intel® On-site Repair for Server products.
1.6	November 2011	Added new products to supported list.
1.7	March 2012	Added new products to supported list.
1.8	April 2012	Added new products to supported list.
1.9	October 2012	Added new services SKUs and product clarification to supported list.
2.0	Feb 2013	Major changes to products supported. Removed Intel® Onsite Repair.
2.1	June 2013	Added Storage and Premium RAID products
2.2	September 2013	Updated marketing collateral.
2.3	January 2014	Name change, updated SKUS, added new services/Phi

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1. Intel® Server Component Extended Warranty Overview and Order Codes

1.1 Service Overview

Intel® Server Component Extended Warranty adds additional two years to the standard three year product warranty. This is offered for Intel® Server Boards, Intel® RAID controllers, Intel® Server Systems, and Intel® Xeon Phi™ Coprocessors. This service is purchased like hardware, through a reseller/distributor, and serial number registration is required to activate. Contact: intel_service_coordinator@intel.com for more information.

1.2 System Product Order Codes

Systems SKUs include the following components, where applicable:

- Main board
- Power supply/supplies
- Power distribution board(s)
- Front panel
- I/O modules
- Management modules
- PCIe/PCI-X riser(s)
- Fan(s)
- Active/passive drive backplane(s)
- Active/passive midplane(s)
- Bridge board(s)
- RAID Expanders (not RAID Controllers)

Note: The above components are supported regardless of whether they are integrated by Intel, the distributor or the reseller.

Product Code MM	Description	Minimum Order Quantity
SVCEWUPSY 911293	Two year extended warranty for Intel® Server Systems or Intel® Server Knock Down Kits + Intel® Server Boards that support one processor. Intel® RAID controller extended warranty is purchased separately. Applies to: All single processor systems based on motherboards listed under SVCEWUPBD in the next section.	1

SVCEWDPSY 911295	Two year extended warranty for Intel® Server Systems or Intel® Server Knock Down Kits + Intel® Server Boards that support two processors. Intel® RAID controller extended warranty is purchased separately. Applies to: All Dual Processor systems based on motherboards listed under SVCEWDPBD in the next section. <i>Note: This SKU does not apply to half-width systems. See SVCEWHWSY for both single and dual processor half width systems.</i>	1
SVCEWHWSY 923113	Two year extended warranty for Intel® Server System H2000. Individual Compute modules are included with this system. Applies to: All Half-Width systems based on the compute modules listed under SVCEWHWB in the next section	1
SVCEWMPSY 914881	Two year extended warranty for Four Processor Intel® Server System. Applies to: All Four Processor Intel® Server Systems based on motherboards listed under SVCEWMPBD in the next section.	1

1.3 Board Product Order Codes

Product Code MM	Description	Minimum Order Quantity
SVCEWUPBD 911292	Two year extended warranty for Intel® Server Boards that support one processor. Applies to: S1200KP, S1200KPR, S1200BTL, S1200BTLRM, S1200BTLR, S1200BTS, S1200BTSR, S3420GPLC, S3420GPLX, S3420GPRX, S3420GPV, WX58BPR S1600JP4, S1600JP2, S1400SP4, S1400SP2, S1400FP4, S1400FP2	1

SVCEWDPBD 911294	Two year extended warranty for Intel® Server Boards that support two processors. Applies to: S5500BCR, S5500HCVR, S5500WB12VR, S5500WBR, S5520HCR, S5520HCT, S5520SCR, S5520URT S2600IP4, S2600GZ, S2600GL, S2600CP4IOC, S2600CP4, S2600CP2J, S2600CP2IOC, S2600CP2, S2600COEIOC, S2600COE, S2600CO4, S2400SC2, S2400GP4, S2400GP2, S2400EP4, S2400EP2, S2400BB4, S2600GZ4, S2600GL4	1
SVCEWHWB 914905	Two year extended warranty for Intel® Compute Module HNS2000. Please use <i>SVCEWHWSY</i> for more than one module. Applies to: HNS2600WPQ, HNS2600WPF, HNS2600WP, HNS2600JFQ, HNS2600JFF, HNS2600JF, HNS2400LPQ, HNS2400LPF, HNS2400LP	1
SVCEWMPBD 914870	Two year extended warranty for Four Processor Intel® Server Board. Applies to: S4600LT2, S4600LH2	1

1.4 Storage and RAID Product Order Codes

SVCEWRAID 911298	Two year extended warranty for Intel® RAID controllers. Batteries are not included in the Extended Warranty. RAID expanders are included as part of the system SKU. Applies to: RMS25JB040, SASWT4I, RMS25KB040, SASUC8I, RMS25JB080, RMS25KB080, RS2WC040, SRCZCRX, SASMF8I, RS25FB044, RS2WC080, SRCS16, SRCASLS4I, RS2BL040, RMS25CB040, RS25GB008, SRCU41L, SRCASATWB, RMS25PB040, RMT3CB080, RT3WB080, RMT3PB080, RMS25CB080, RMS25CB080N, RS2BL080D10, SRCASASBB8I, RS2BL080, RMS25PB080N, RMS25PB080, RS2BL080SNGL, SRCU42E, RS2VB040, RS25DB080, SRCU42X, RS2MB044, RS2PI008, RS2VB080, RS25NB008, RS2WG160, RS25AB080, RS25SB008, RS2SG244	1
SVCEWSPR 924917	Two year extended warranty for premium Intel® RAID controllers and storage systems. Applies to: RCS25ZB040, RCS25ZB040LX, JBOD2224S2DP, JBOD2224S2SP, JBOD2312S2SP	1

1.5 Xeon Phi Coprocessor Order Codes

XPX100WRNTY 933057	Two year extended warranty for Intel® Xeon Phi™ Coprocessors. *Total coverage (with standard warranty) is 3 years from the date of purchase. Applies to: SC7120X, SC7120P, SC7120PEB, SC5120D, SC5110PPP, SC5110P, SC5110PEB, SC3120P, SC3120PEB, SC3120AIB, SC3120A, SC3120AEB	1
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(http://www.intel.com/p/en_US/support/contact/phone)

This service does not cover dead on arrival, Technical Advisory Recommendations on replacement, cosmetic damages (e.g., scratches or dents), lost, stolen, incorrect or inadequate installation, intentional damage, recovery or transfer of data, or acts of God or nature.

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