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VeriSign Root migration

In our ongoing dedication to provide the online community with the optimum balance of strong security and functionality, VeriSign will be upgrading all SSL certificates to a 1024-bit, SHA-1 root on May 17, 2009. All certificates enrolled after this date will chain up to this root.

What impact will this change have on Intel® vPro Technology™ customers?

For Intel vPro Technology customers that are using SSL certificates from VeriSign, there will not be any impact to their currently valid certificates and environment when the change happens on May 17. When these customers renew or replace their certificates, they will need to choose a particular certificate type that is compatible with the Intel vPro Technology solution. The FAQs that follow outline which certificates customers should choose when renewing.

How will VeriSign work to ensure this renewal process is seamless to Intel® vPro™ Technology customers?

VeriSign will be sending out communications to all the affected customers prior to their certificate renewal to make customers aware of what certificate to choose when renewing.

In addition, VeriSign will be updating the VeriSign/Intel vPro Technology page that details which product customers should buy to ensure their certificates are compatible with Intel vProTechnology infrastructure. That page can be accessed from here:

<http://www.verisign.com/ssl/intel-vpro-technology/index.html>

How does this affect Intel® vPro™ Technology customers when the certificate is renewed or replaced through VeriSign's direct Web sites?

When it comes time to renew, the customer will need to renew with a Secure Site Pro SSL Certificate in order to achieve continued compatibility with Intel vPro Technology.

*Secure Site customers will be able to upgrade to Secure Site Pro at **absolutely no additional cost**. Customers will be mailed the discount details before their certificate comes up for renewal. Customers can contact our sales team at 866-893-6565 (Toll-free) or 650-426-5112 (International).*

How does this affect Intel® vPro™ Technology customers when the certificate is renewed or replaced through VeriSign's MPKI for SSL?

When it comes time to renew, the customer will need to renew with a Premium SSL Certificate in order to achieve continued compatibility with Intel vPro Technology.

*Standard SSL customers will be able to upgrade to Premium SSL at **absolutely no additional cost**. Customers will be contacted by their VeriSign account managers prior to the certificate renewal and the appropriate certificate token will be added to the customer's management console.*

How this affects certificates used for applications other than Intel® vPro™ Technology

For other certificates and for customers who use Secure Site Pro or Extended Validation SSL Certificates for Intel vPro Technology, this change is expected to be seamless. There are no changes to the renewal process or to the current function of your installed certificates.