

## SUPPORT NOTICE

Intel® Enterprise Edition for Lustre\* Software  
High Performance Data Division



## Intel® Enterprise Edition for Lustre\* Software Partner Installation Support

Support Notice 003

March 3, 2015

For resellers experiencing problems during the initial install and validation of their configuration, please go to <https://jira.hpdd.intel.com/browse/IEEL> and create a support ticket. When reporting a problem, please be as specific as possible about its nature (installation, configuration, etc.), and include information about the hardware and any underlying software used in your configuration. Note that tickets filed at the above site are confidential and not publicly viewable.

Reasonable commercial efforts will be made to respond promptly to a support ticket, however response times will vary. If you encounter any issues regarding your request, please contact your account manager.

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