

---

---

## **Copyright and Warranty Notice**

---

The information in this document is subject to change without notice and does not represent a commitment on part of the vendor, who assumes no liability or responsibility for any errors that may appear in this manual.

No warranty or representation, either expressed or implied, is made with respect to the quality, accuracy or fitness for any particular part of this document. In no event shall the manufacturer be liable for direct, indirect, special, incidental or consequential damages arising from any defect or error in this manual or product.

Product names appearing in this manual are for identification purpose only and trademarks and product names or brand names appearing in this document are the property of their respective owners.

This document contains materials protected under International Copyright Laws. All rights reserved. No part of this manual may be reproduced, transmitted or transcribed without the expressed written permission of the manufacturer and authors of this manual.

If you do not properly set the motherboard settings, causing the motherboard to malfunction or fail, we cannot guarantee any responsibility.

---

---

---

---

---

---

---

---

# IT7/IT7E Motherboard

## User's Manual

### Index

---

<b>CHAPTER 1. INTRODUCTION .....</b>	<b>1-1</b>
1-1. FEATURES AND SPECIFICATIONS .....	1-1
1-2. LAYOUT DIAGRAM.....	1-3
<b>CHAPTER 2. HARDWARE SETUP .....</b>	<b>2-1</b>
2-1. INSTALL THE MOTHERBOARD .....	2-1
2-2. INSTALL PENTIUM® 4 CPU AND HEATSINK SUPPORTING-BASE.....	2-2
2-3. INSTALL SYSTEM MEMORY .....	2-3
2-4. CONNECTORS, HEADERS AND SWITCHES .....	2-4
<b>CHAPTER 3. BIOS SETUP .....</b>	<b>3-1</b>
3-1. CPU SETUP [SOFTMENU™ III] .....	3-2
3-2. STANDARD CMOS FEATURES SETUP MENU.....	3-5
3-3. ADVANCED BIOS FEATURES SETUP MENU .....	3-8
3-4. ADVANCED CHIPSET FEATURES SETUP MENU .....	3-11
3-5. INTEGRATED PERIPHERALS .....	3-13
3-6. POWER MANAGEMENT SETUP MENU .....	3-16
3-7. PNP/PCI CONFIGURATIONS .....	3-20
3-8. PC HEALTH STATUS.....	3-23
3-9. LOAD FAIL-SAFE DEFAULTS .....	3-24
3-10. LOAD OPTIMIZED DEFAULTS .....	3-24
3-11. SET PASSWORD .....	3-25
3-12. SAVE & EXIT SETUP.....	3-26
3-13. EXIT WITHOUT SAVING.....	3-26
<b>CHAPTER 4. HPT 374 RAID SETUP (FOR IT7 ONLY).....</b>	<b>4-1</b>
4-1. DRIVER INSTALLATION .....	4-1
4-2. RAID MANAGEMENT.....	4-2
4-3. BIOS SETUP FOR RAID .....	4-4
4-4. BIOS SETTING UTILITY .....	4-5

---

---

<i>APPENDIX A.</i>	<i>INSTALL INTEL CHIPSET DRIVER.....</i>	<i>A-1</i>
<i>APPENDIX B.</i>	<i>INSTALL INTEL APPLICATION ACCELERATOR .....</i>	<i>B-1</i>
<i>APPENDIX C.</i>	<i>INSTALL AUDIO DRIVER.....</i>	<i>C-1</i>
<i>APPENDIX D.</i>	<i>INSTALL VIA USB 2.0 DRIVER.....</i>	<i>D-1</i>
<i>APPENDIX E.</i>	<i>INSTALL LAN DRIVER.....</i>	<i>E-1</i>
<i>APPENDIX F.</i>	<i>BIOS UPDATE GUIDE .....</i>	<i>F-1</i>
<i>APPENDIX G.</i>	<i>HARDWARE MONITORING (THE WINBOND HARDWARE DOCTOR UTILITY) .....</i>	<i>G-1</i>
<i>APPENDIX H.</i>	<i>INSTALLATION GUIDE FOR SUSPEND TO RAM .....</i>	<i>H-1</i>
<i>APPENDIX I.</i>	<i>TROUBLESHOOTING (NEED ASSISTANCE?) .....</i>	<i>I-1</i>
<i>APPENDIX J.</i>	<i>HOW TO GET TECHNICAL SUPPORT.....</i>	<i>J-1</i>

## Chapter 1. Introduction

---

### 1-1. Features and Specifications

---

#### 1. CPU

- Supports Intel Pentium® 4 socket 478 processor
- 400MHz/533MHz System Data Bus

#### 2. Chipset

- Intel 82845E (MCH) + 82801DB (ICH4)
- Supports AGP 4X 1.5V device only
- Supports Hi-Speed Universal Series Bus (USB 2.0)
- Supports Ultra ATA/100/66/33 mode

#### 3. Ultra ATA/133, RAID (For IT7)

- HighPoint HPT374 IDE controller
- Supports Ultra ATA 133MB/sec data transfer rate
- Supports RAID 0 (Stripping mode for boosting performance) mode
- Supports RAID 1 (Mirroring mode for data security) mode
- Supports RAID 0+1 (Stripping and Mirroring) mode

#### 4. Memory

- Supports three 184-pin DDR DIMM module (DIMM2 & DIMM3 are sharing) up to 2GB Max.
- Supports PC1600 and PC2100 (DDR200 and DDR266)
- Supports ECC RAM
- Do not supports the mixed use of ECC and non-ECC RAM

#### 5. Audio

- Realtek ALC650 (AC-Link)
- Supports 6 Channel DAC for AC3 5.1 Channel purpose
- Professional digital audio interface supporting 24-bit S/PDIF out

#### 6. System BIOS

- SoftMenu™ III Technology
- Award Plug and Play BIOS supports APM and ACPI
- Write-Protect Anti-Virus function by AWARD BIOS

#### 7. Multi I/O Functions

- 2 channels of Bus Master IDE Ports supporting up to 4 Ultra ATA/100 devices
- 4 more channels of Bus Master IDE Ports supporting up to 8 Ultra ATA/133 devices or IDE RAID configuration (For IT7)
- 1 floppy port
- 6 USB 2.0 connectors
- Onboard VIA VT6202 USB 2.0 header for four extra USB channels

- Three P1394a fully compliant cable ports at 100/200/400 megabits per second
- AUDIO1 connector (Rear-Left / Rear-Right, Center/Subwoofer)
- AUDIO2 connector (Mic-In, Line-In, Front-Left/Front-Right)

#### **8. LAN**

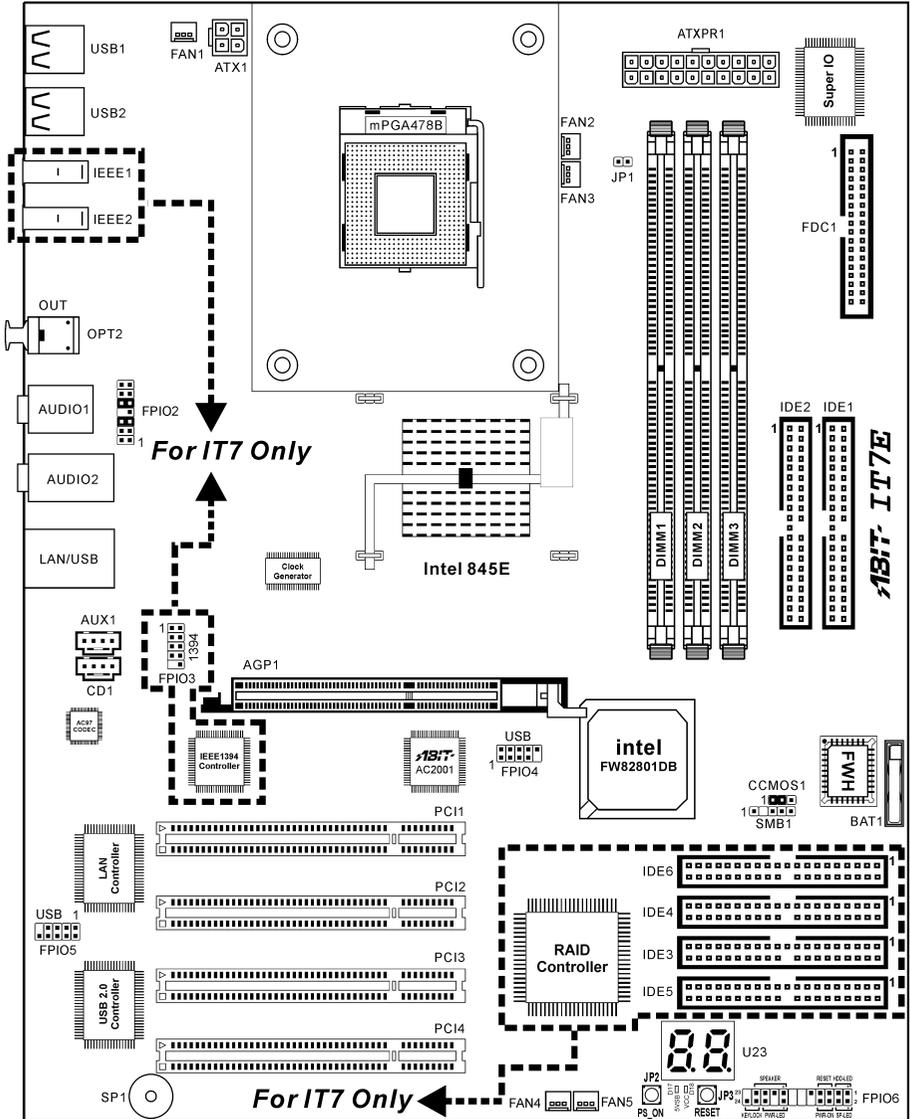
- Onboard Realtek 8100B single chip Ethernet controller interface
- 10/100Mb Operation

#### **9. Miscellaneous**

- ATX form factor (30.5 x 24.4 mm)
- 1 AGP4X 1.5v slot, 4 PCI slots
- Hardware Monitoring – including Fan Speed, Voltages, CPU and system temperature and one thermal header for other devices temperature monitoring
- On-board debug card design with 7-segment display

- \* **The Switching Power Supply must meet ATX 2.03 specification with ATX12V and AUX Power connectors.**
- \* **Specifications and information contained herein are subject to change without notice.**

# 1-2. Layout Diagram





## Chapter 2. Hardware Setup

It is required to adopt an ATX12V power supply to meet the power requirement of Pentium® 4

This motherboard provides all standard equipment for classic personal computers with great flexibility for meeting future upgrade demands. This chapter will introduce step-by-step all of the standard equipment and will also present, as completely as possible, future upgrade capabilities.

This chapter is organized with the following features:

- 2-1 Install The Motherboard
- 2-2 Install Pentium® 4 CPU and Heatsink Supporting-Base
- 2-3 Install System Memory
- 2-4 Connectors, Headers and Switches

**Before Proceeding with the Installation:** Please be reminded to turn the ATX12V power supply switch off (fully turn the +5V standby power off), or disconnect the power cord before you install or unplug any connectors or add-on cards. Failing to do so may cause the motherboard components or add-on cards to malfunction or damaged.

### 2-1. Install The Motherboard

Most computer chassis have a base with many mounting holes to allow motherboard to be securely attached on and at the same time, prevented from short circuits. There are two ways to attach the motherboard to the chassis base:

- use with studs
- or use with spacers

Figure 2-1 shows the shape of studs and spacers. There may be several types, but all look similar.

In principle, the best way to attach the board is to use with studs. Only if you are unable to do this should you attach the board with spacers. Line up the holes on the board with the mounting holes on the chassis. If the holes line up and there are screw holes, you can attach the board with studs. If the holes line up and there are only slots, you can only attach with spacers. Take the tip of the spacers and insert them into the slots. After doing this to all the slots, you can slide the board into position aligned with slots. After the board has been positioned, check to make sure everything is OK before putting the chassis back on. Figure 2-2 shows the ways to fix the board to chassis by studs or spacers.

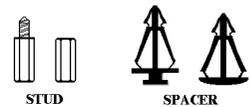


Figure 2-1. The outline of stud and spacer

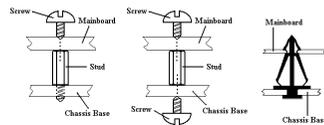


Figure 2-2. The way we fixed the motherboard

**ATTENTION:** To prevent shorting the PCB circuit, please REMOVE the metal studs or spacers if they are already fastened on the chassis base and are without mounting-holes on the motherboard to align with.

## 2-2. Install Pentium® 4 CPU and Heatsink Supporting-Base

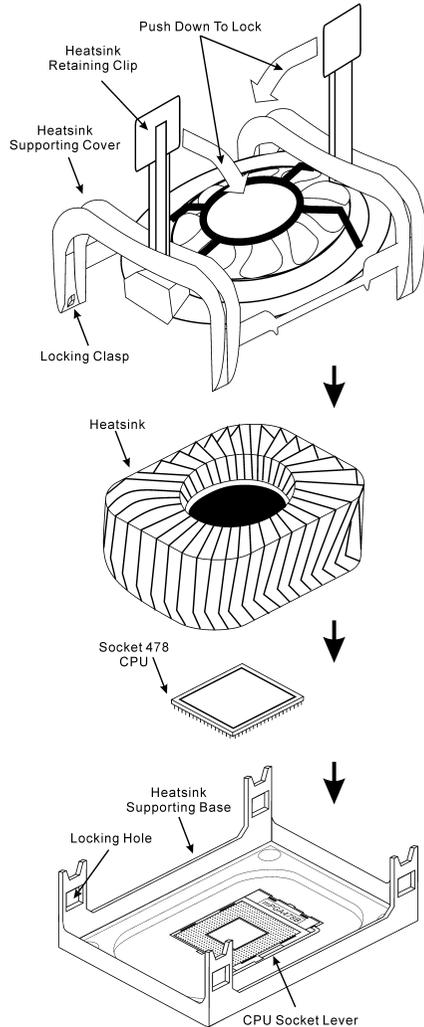
This motherboard provides a ZIF (Zero Insertion Force) Socket 478 to install Intel® Pentium® 4 CPU. The CPU you bought should have a kit of heatsink and cooling fan along with. If that's not the case, buy one specially designed for Pentium® 4 Socket 478. Please refer to figure 2-3 to install CPU.

1. Locate the Socket 478. Fasten the heatsink supporting-base onto the motherboard.

**ATTENTION:** If you are using chassis specially designed for Pentium® 4, please pay attention to the location of metal studs or spacers if they are already installed on the chassis. Be careful not let the metal studs or spacers contact the printed circuit wire or parts on the PCB.

2. Pull the CPU socket lever sideways away from the socket and then upwards to 90 degree. Insert the CPU with the correct orientation. Do not use extra force to insert CPU; it only fit in one orientation. Closing down the socket lever while holding down the CPU.
3. Put the heatsink faces down onto the CPU until it completely covers the CPU.
4. Put the heatsink supporting-cover onto the heatsink. Make sure all the four locking clasp at each side of the supporting cover reach in the locking holes.
5. Push down the retaining clip at both sides of the supporting cover to lock up together with the supporting base. Watch out the direction for pushing down the clip.
6. The heatsink supporting cover and base should now firmly locking up with each other with the heatsink inside.

**ATTENTION:** Do not forget to set the correct bus frequency and multiple for your processor.



**Figure 2-3. Installing P4 Socket 478 CPU and its heatsink into supporting base.**

## 2-3. Install System Memory

This motherboard provides three 184-pin DDR DIMM sites for memory expansion available from minimum memory size of 64MB to maximum memory size of 2GB DDR SDRAM (DIMM2 & DIMM3 are sharing).

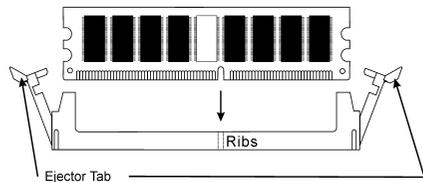
In order to create a memory array, certain rules must be followed. The following set of rules allows for optimum configurations.

**Table 2-1. Valid Memory Configurations**

Bank	Memory Module	Total Memory
Bank 0, 1 (DIMM1)	64, 128, 256, 512MB, 1GB	64MB ~ 1GB
Bank 2, 3 (DIMM2)	64, 128, 256, 512MB, 1GB	64MB ~ 1GB
Bank 3, 2 (DIMM3)	64, 128, 256, 512MB, 1GB	64MB ~ 1GB
<b>Total System Memory</b>		64MB ~ 2GB

**ATTENTION:** Static electricity can damage the electronic components of the computer or optional boards. Before starting these procedures, ensure that you are discharged of static electricity by touching a grounded metal object briefly.

1. Power off the computer and disconnect the AC power cord.
2. Locate the DDR DIMM slot.
3. Push both ejector tabs of the DDR DIMM slot outward.
4. Insert the memory module into the DDR DIMM slot. Note how the module is keyed to the slot. ***This insures the memory module will be plugged into the slot in one way only.***
5. Firmly press the memory module into the DDR DIMM slot until both ejector tabs snap into places.



**Figure 2-4. Memory module installation**

## 2-4. Connectors, Headers and Switches

Inside the case of any computer there are several cables and plugs that have to be connected. These cables and plugs are usually connected one-by-one to connectors located on the board. You have to pay attention carefully to any connection orientation the cables may have and, if any, notice the position of the first pin.

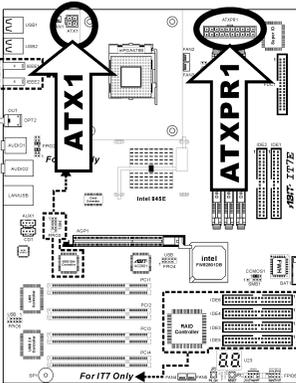
Here we will show you all of the connectors, headers and switches, and how to connect them. Please read the entire section for necessary information before attempting to finish all the hardware installation inside the computer chassis. A complete enlarged layout diagram is shown in section 1-2 for all the position of connectors and headers on the board that you may refer to.

All the connectors, headers and switches mentioned here are depending on your system configuration. Some features you may (or may not) have to connect or to configure depending on the peripherals you have connected.

**WARNING:** Always power off the computer and unplug the AC power cord before adding or removing any peripheral or component. Failing to do so may cause severe damage to your motherboard and/or peripherals. Plug in the AC power cord only after you have carefully checked everything.

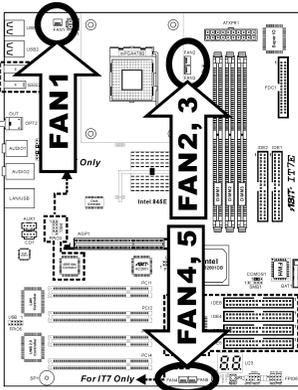
### (1). ATX12V: ATX Power Input Connectors

The Pentium 4 requires a power supplier different from the regular one. It's a newly designed ATX12V power with 300W, 20A +5VDC capacity at least for heavily loaded system, and 720mA +5VSB at least for supporting Wake-On-LAN feature.



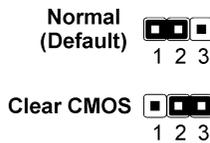
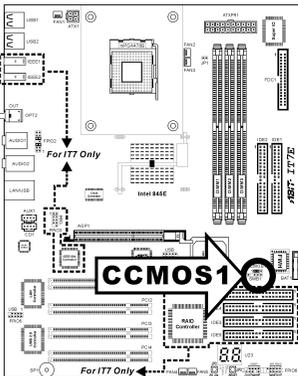
(2). **FAN Connectors:**

- FAN1: Power Fan
- FAN2: CPU Fan
- FAN3: Spare (No monitor function)
- FAN4: Spare (No monitor function)
- FAN5: Chassis Fan



(3). **CCMOS1: CMOS Memory Clearing Header**

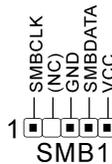
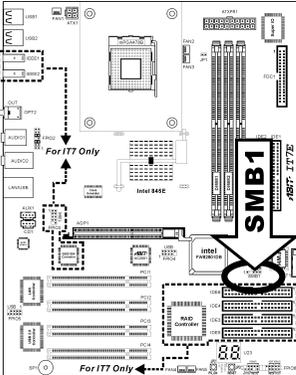
This header uses a jumper to clear the CMOS memory. Short pin 2 and pin 3 only when you want to clear the CMOS memory. The default setting is pin 1 and pin 2 shorted for normal operation.



**NOTE:** Turn the power off first (including the +5V standby power) before clearing the CMOS memory. Failing to do so may cause your system to work abnormally or malfunction.

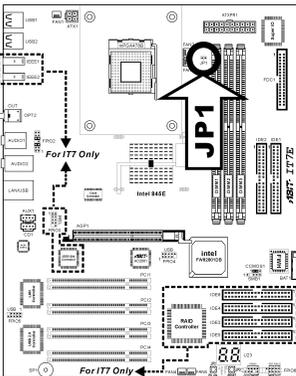
**(4). SMB1: System Management Bus Header**

This header is reserved for system management bus (SM bus). The SM bus is a specific implementation of an I<sup>2</sup>C bus. I<sup>2</sup>C is a multi-master bus, which means that multiple chips can be connected to the same bus and each one can act as a master by initiating a data transfer. If more than one master simultaneously tries to control the bus, an arbitration procedure decides which master gets priority.



**(5). JP1: Thermal Sensor Header**

This header is a thermal sensor connector used for detecting the system environmental temperature. It may also be called a system temperature detector. You can attach one end of a two-threaded thermal cable to this header, and attach the other end of the thermal cable onto any heat source, such as VGA chipset's heatsink, or Hard Disk Drive.

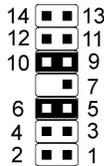
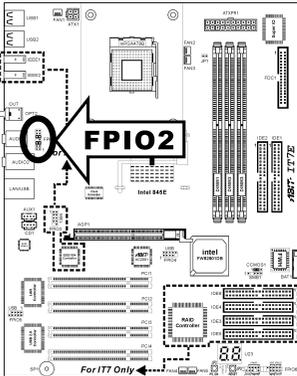


**(6). FPIO2: Front panel audio connection header**

This header provides the connection to audio connector at front panel.

- To use the audio connector at front panel, remove all the jumpers on this header, and then connect to front panel via an extension cable.
- To use the audio connector at rear panel, disconnect the extension cable, attach the jumpers back at pin 5-6, and pin 9-10 (default setting).

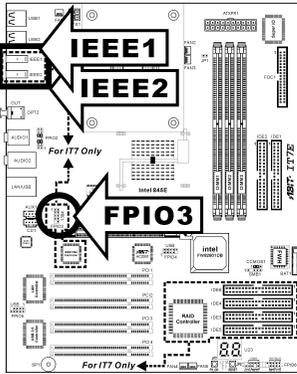
Pin	Pin Assignment	Pin	Pin Assignment
1	Audio Mic.	2	GND
3	Audio Mic. Bias	4	VCC
5	Speaker Out Right Channel	6	Speaker Out Right Channel Return
7	X	8	NC
9	Speaker Out Left Channel	10	Speaker Out Left Channel Return
11	GND	12	S/PDIF In
13	VCC	14	S/PDIF Out



**FPIO2**

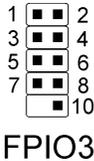
**(7). FPIO3: Additional IEEE1394 Port Header (For IT7 Only)**

This header provides one additional IEEE1394 port connection besides the two onboard IEEE1 & IEEE2 connectors.



Pin Number	Pin Assignment	Pin Number	Pin Assignment
1	TPA0 +	2	TPA0 -
3	GND	4	GND
5	TPB0 +	6	TPB0 -
7	+12V	8	+12V
9	NC	10	GND

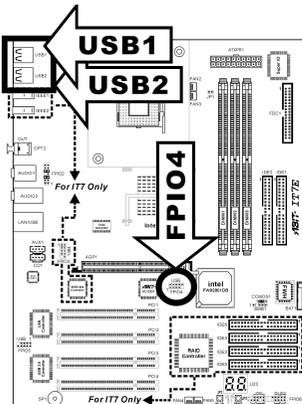
FPIO3 Header



FPIO3

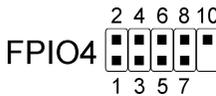
**(8). FPIO4: Additional USB Port Header**

This motherboard provides totally six USB 2.0 ports controlled by ICH4. Four of them are through the onboard USB1 and USB2 connectors; two of them are capable through this header.



Pin Number	Pin Assignment	Pin Number	Pin Assignment
1	VCC	2	VCC
3	Data0 -	4	Data1 -
5	Data0 +	6	Data1 +
7	Ground	8	Ground
9	NC	10	NC

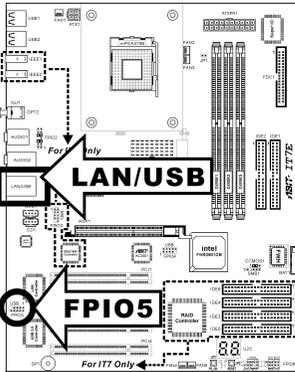
FPIO4 Header



FPIO4

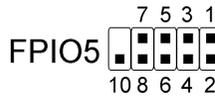
**(9). FPIO5: Additional USB Port Header**

This motherboard also provides totally four extra USB 2.0 ports controlled by VIA VT6202. Two of them are through the onboard LAN/USB connectors; two of them are capable through this header.



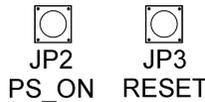
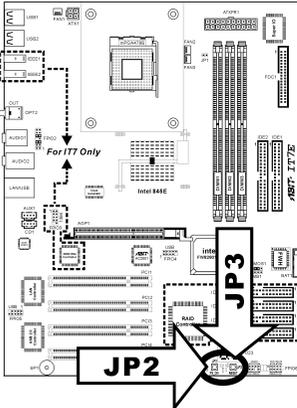
Pin Number	Pin Assignment	Pin Number	Pin Assignment
1	VCC	2	VCC
3	Data0 -	4	Data1 -
5	Data0 +	6	Data1 +
7	Ground	8	Ground
9	NC	10	NC

FPIO5 Header



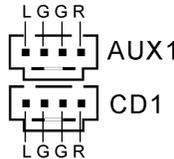
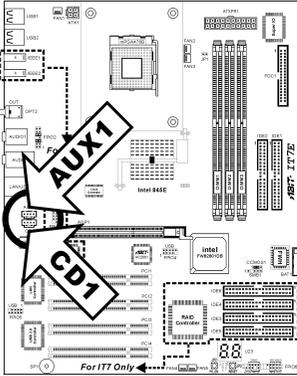
**(10). JP2, JP3: On-board Switches**

These two switches mounted onboard to power on the system (JP2) or to reset the system (JP3).



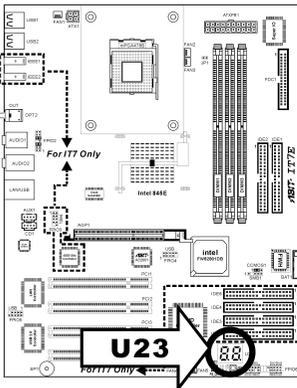
**(11). CD1, AUX1: Internal Audio Connector**

These connectors connect to the audio output of internal CD-ROM drive or add-on card.



**(12). U23: POST Code Display**

This is an LED device to display the “POST” Code, the acronym of **P**ower **O**n **S**elf **T**est. The computer will execute the POST action whenever you power on the computer. The POST process is controlled by the BIOS. It is used to detect the status of the computer’s main components and peripherals. Each POST Code corresponds to different checkpoints that are also defined by the BIOS in advance. For example, “memory presence test” is an important checkpoint and its POST Code is “C1”. When the BIOS executes any POST item, it will write the corresponding POST Code into the address 80h. If the POST passes, the BIOS will process the next POST item and write the next POST Code into the address 80h. If the POST fails, we can check the POST Code in address 80h to find out where the problem lies.



The following table shows the POST Code in detail:

POST Code	Description
CF	Test CMOS R/W functionality
C0	Early chipset initialization: -Disable shadow RAM -Disable L2 cache (socket 7 or below) -Program basic chipset registers
C1	Detect memory -Auto-detection of DRAM size, type and ECC -Auto-detection of L2 cache (socket 7 or below)
C3	Expand compressed BIOS code to DRAM
C5	Call chipset hook to copy BIOS back to E000 & F000 shadow RAM
01	Expand the Xgroup codes locating in physical address 1000:0
03	Initial Superio_Early_Init switch
05	1. Blank out screen 2. Clear CMOS error flag
07	1. Clear 8042 interface 2. Initialize 8042 self-test
08	1. Test special keyboard controller for Winbond 977 series Super I/O chips 2. Enable keyboard interface
0A	1. Disable PS/2 mouse interface (optional) 2. Auto detect ports for keyboard & mouse followed by a port & interface swap (optional) 3. Reset keyboard for Winbond 977 series Super I/O chips
0E	Test F000h segment shadow to see whether it is R/W-able or not. If test fails, keep beeping the speaker
10	Auto detect flash type to load appropriate flash R/W codes into the run time area in F000 for ESCD & DMI support
12	Use walking 1's algorithm to check out interface in CMOS circuitry. Also set real-time clock power status, and then check for override
14	Program chipset default values into chipset. Chipset default values are MODBINable by OEM customers
16	Initial Early_Init_Onboard_Generator switch
18	Detect CPU information including brand, SMI type (Cyrix or Intel) and CPU level (586 or 686)
1B	Initial interrupts vector table. If no special specified, all H/W interrupts are directed to SPURIOUS_INT_HDLR & S/W interrupts to SPURIOUS_soft_HDLR
1D	Initial EARLY_PM_INIT switch
1F	Load keyboard matrix (notebook platform)
21	HPM initialization (notebook platform)

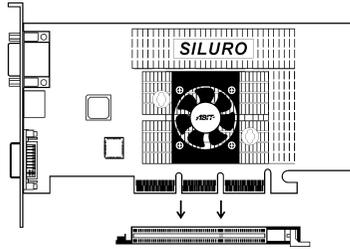
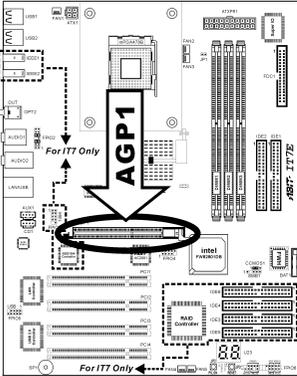
23	<ol style="list-style-type: none"> <li>1. Check validity of RTC value: e.g. a value of 5Ah is an invalid value for RTC minute</li> <li>2. Load CMOS settings into BIOS stack. If CMOS checksum fails, use default value instead</li> <li>3. Prepare BIOS resource map for PCI &amp; PnP use. If ESCD is valid, take into consideration of the ESCD's legacy information</li> <li>4. Onboard clock generator initialization. Disable respective clock resource to empty PCI &amp; DIMM slots</li> <li>5. Early PCI initialization: <ul style="list-style-type: none"> <li>-Enumerate PCI bus number</li> <li>-Assign memory &amp; I/O resource</li> <li>-Search for a valid VGA device &amp; VGA BIOS, and put it into C000:0</li> </ul> </li> </ol>
27	Initialize INT 09 buffer
29	<ol style="list-style-type: none"> <li>1. Program CPU internal MTRR (P6 &amp; PII) for 0~640K memory address</li> <li>2. Initialize the APIC for Pentium class CPU</li> <li>3. Program early chipset according to CMOS setup. Example: onboard IDE controller</li> <li>4. Measure CPU speed</li> <li>5. Invoke video BIOS</li> </ol>
2D	<ol style="list-style-type: none"> <li>1. Initialize multi-language</li> <li>2. Put information on screen display, including Award title, CPU type, CPU speed ...</li> </ol>
33	Reset keyboard except Winbond 977 series Super I/O chips
3C	Test 8254
3E	Test 8259 interrupt mask bits for channel 1
40	Test 8259 interrupt mask bits for channel 2
43	Test 8259 functionality
47	Initialize EISA slot
49	<ol style="list-style-type: none"> <li>1. Calculate total memory by testing the last double word of each 64K page</li> <li>2. Program writes allocation for AMD K5 CPU</li> </ol>
4E	<ol style="list-style-type: none"> <li>1. Program MTRR of M1 CPU</li> <li>2. Initialize L2 cache for P6 class CPU &amp; program CPU with proper cacheable range</li> <li>3. Initialize the APIC for P6 class CPU</li> <li>4. On MP platform, adjust the cacheable range to smaller one in case the cacheable ranges between each CPU are not identical</li> </ol>
50	Initialize USB
52	Test all memory (clear all extended memory to 0)
55	Display number of processors (multi-processor platform)
57	<p>Display PnP logo</p> <p>Early ISA PnP initialization</p> <ul style="list-style-type: none"> <li>-Assign CSN to every ISA PnP device</li> </ul>
59	Initialize the combined Trend Anti-Virus code
5B	(Optional Feature) Show message for entering AWDFLASH.EXE from FDD (optional)
5D	<ol style="list-style-type: none"> <li>1. Initialize Init_Onboard_Super_IO switch</li> <li>2. Initialize Init_Onboard_AUDIO switch</li> </ol>
60	Okay to enter Setup utility; i.e. not until this POST stage can users enter the CMOS setup utility
65	Initialize PS/2 Mouse
67	Prepare memory size information for function call: INT 15h ax=E820h
69	Turn on L2 cache

6B	Program chipset registers according to items described in Setup & Auto-configuration table
6D	1. Assign resources to all ISA PnP devices 2. Auto assign ports to onboard COM ports if the corresponding item in Setup is set to "AUTO"
6F	1. Initialize floppy controller 2. Set up floppy related fields in 40:hardware
73	(Optional Feature) Enter AWDFLASH.EXE if: -AWDFLASH is found in floppy drive -ALT+F2 is pressed
75	Detect & install all IDE devices: HDD, LS120, ZIP, CDROM ...
77	Detect serial ports & parallel ports.
7A	Detect & install co-processor
7F	Switch back to text mode if full screen logo is supported -If errors occur, report errors & wait for keys -If no errors occur or F1 key is pressed to continue: Clear EPA or customization logo
82	1. Call chipset power management hook 2. Recover the text font used by EPA logo (not for full screen logo) 3. If password is set, ask for password
83	Save all data in stack back to CMOS
84	Initialize ISA PnP boot devices
85	1. USB final Initialization 2. NET PC: Build SYSID structure 3. Switch screen back to text mode 4. Set up ACPI table at top of memory 5. Invoke ISA adapter ROMs 6. Assign IRQs to PCI devices 7. Initialize APM 8. Clear noise of IRQs
93	Read HDD boot sector information for Trend Anti-Virus code
94	1. Enable L2 cache 2. Program boot up speed 3. Chipset final initialization 4. Power management final initialization 5. Clear screen & display summary table 6. Program K6 write allocation 7. Program P6 class write combining
95	1. Program daylight saving 2. Update keyboard LED & typematic rate
96	1. Build MP table 2. Build & update ESCD 3. Set CMOS century to 20h or 19h 4. Load CMOS time into DOS timer tick 5. Build MSIRQ routing table
FF	Boot attempt (INT 19h)



**(14). AGP1: Accelerated Graphics Port Slot**

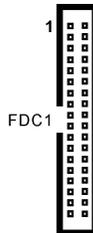
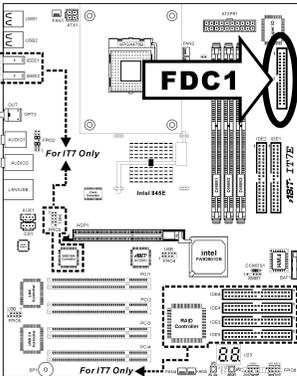
This slot supports an optional AGP graphics card up to AGP 4X mode. Please refer to our Web site for more information on graphics cards.



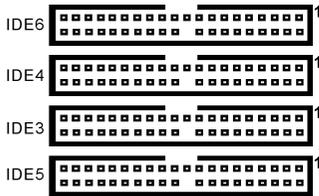
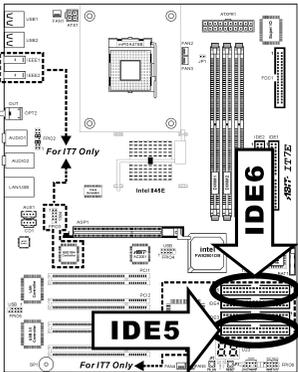
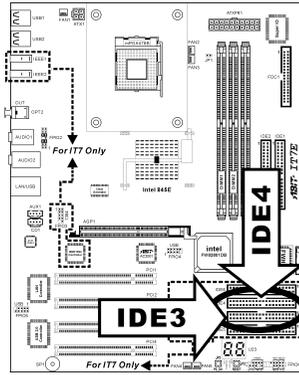
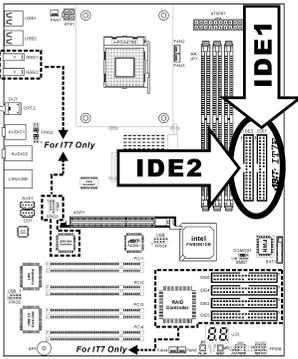
**(15). FDC1 Connector**

There are 34 wires and two connectors on each floppy cable providing two floppy disk drives connection. Connect the single end at the longer length of ribbon cable to this FDC1, and the two connectors on the other end to the floppy disk drives. Generally you need only one floppy disk drive in your system.

*Note: The red line on the ribbon cable should be aligned with pin 1 on this connector.*

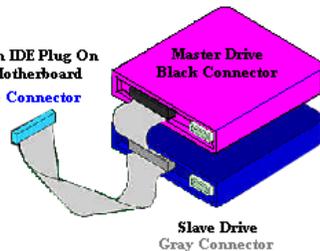


(16). IDE1/IDE2 and IDE3-IDE6 Connectors



This motherboard provides two IDE ports to connect up to four IDE drives at Ultra ATA/100 mode by Ultra ATA/66 ribbon cables. Each cable has 40-pin 80-conductor and three connectors, providing two hard drives connection with motherboard. Connect the single end (blue connector) at the longer length of ribbon cable to the IDE port on motherboard, and the other two ends (gray and black connector) at the shorter length of the ribbon cable to the connectors on hard drives.

40 Pin IDE Plug On The Motherboard  
Blue Connector



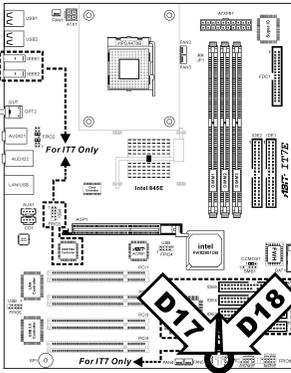
If you want to connect two hard drives together through one IDE channel, you must configure the second drive to Slave mode after the first Master drive. Please refer to the drives' documentation for jumper settings. The first drive connected to IDE1 is usually referred to as "Primary Master", and the second drive as "Primary Slave". The first drive connected to IDE2 is referred to as "Secondary Master" and the second drive as "Secondary Slave".

Keep away from connecting one legacy slow speed drive, like CD-ROM, together with another hard drive on the same IDE channel; this will drop your integral system performance.

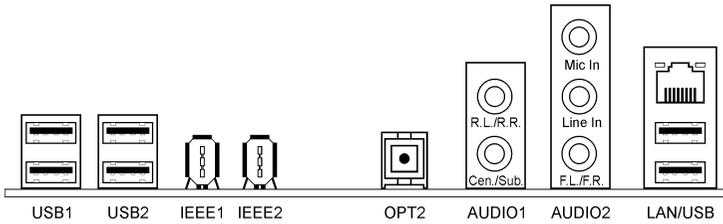
**For IT7:** IDE3 ~ IDE6 are extra devices controlled by a HighPoint HPT374 chipset. This bonus feature allows for having regular Ultra ATA/133 devices ports, or a RAID array in the combination of RAID 0, RAID 1, or RAID 0+1 mode.

(17). **D17/D18: Status Indicator**

- **D17 (5VSB): Stand By LED Indicator**  
This LED lights up when the power supply is connected with power source.
- **D18 (VCC): Power on Indicator**  
This LED lights up when the system power is on.



D17  
5VSB ■  
VCC ■  
D18

**(18). Back Panel Connectors**

- **USB1/USB2**  
These four connectors provide USB 2.0 ports controlled by ICH4.
- **IEEE1/IEEE2 (For IT7 Only)**  
These two on-board IEEE1394 ports connect to IEEE1394 devices.
- **OPT2**  
This connector provides an S/PDIF out connection through optical fiber to digital multimedia devices.
- **AUDIO1**  
**R.L./R.R. (Rear Left / Rear Right):** Connects to the rear left and rear right channel in the 5.1 channel audio system.  
**Cen./Sub. (Center / Subwoofer):** Connects to the center and subwoofer channel in the 5.1 channel audio system.
- **AUDIO2**  
**Mic In:** Connects to the plug from external microphone.  
**Line In:** Connects to the line out from external audio sources.  
**F.L./F.R. (Front Left / Front Right):** Connects to the front left and front right channel in the 5.1-channel or regular 2-channel audio system.
- **LAN/USB**  
**LAN:** Connect your system to Local Area Network through this connector.  
**USB:** These two connectors provide USB 2.0 ports controlled by VIA VT6202.

## Chapter 3. BIOS Setup

The BIOS is a program located on a Flash Memory chip on the motherboard. This program will not be lost when you turn the computer off. This program is also referred to as the boot program. It is the only channel the hardware circuit has to communicate with the operating system. Its main function is to manage the setup of the motherboard and interface card parameters, including simple parameters such as time, date, hard disk drive, as well as more complex parameters such as hardware synchronization, device operating mode, **CPU SoftMenu™ III** features and setup of CPU speed. The computer will operate normally, or will operate at its best, only if all of these parameters are correctly configured through the BIOS.

**Don't change the parameters inside the BIOS unless you fully understand their meanings and consequences:** The parameters inside the BIOS are used to setup the hardware synchronization or the device-operating mode. If the parameters are not correct, they will produce errors, the computer will crash, and sometimes you will not even be able to boot the computer after it has crashed. We recommend that you do not change the parameters inside the BIOS unless you are very familiar with them. If you are not able to boot your computer anymore, please refer to the section “**Erase CMOS data**” in Chapter 2.

When you start the computer, the BIOS program controls it. The BIOS first operates an auto-diagnostic test called POST (Power On Self Test) for all of the necessary hardware. It then configures the parameters of the hardware synchronization, and detects all of the hardware. Only when these tasks are completed does it give up control of the computer to the next level, which is the operating system (OS). Since the BIOS is the only channel for hardware and software to communicate, it is the key factor for system stability, and in ensuring that your system performs at its best. After the BIOS has achieved the auto-diagnostic and auto-detection operations, it will display the following message:

### PRESS DEL TO ENTER SETUP

The message will be displayed for three to five seconds, if you press the <Del> key, you will access the BIOS Setup menu. At that moment, the BIOS will display the following screen:

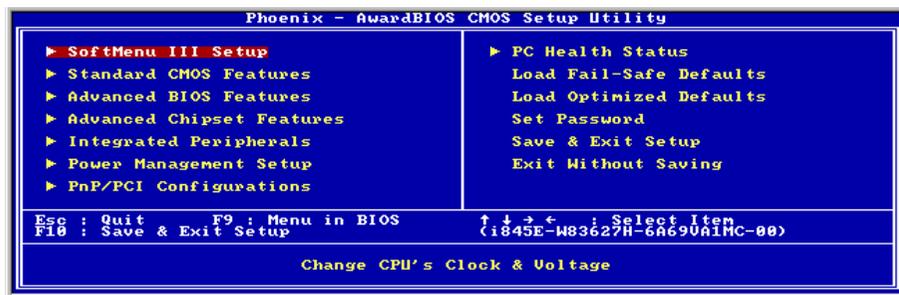


Figure 3-1. CMOS Setup Utility

**NOTE:** Because the BIOS menu is being constantly improved to increase stability and performance, the BIOS screens in this manual may not completely match your BIOS version. All the default settings in this chapter are taken from the Load Optimized Defaults settings, which are different from those taken from Load Fail-Safe Defaults.

In the BIOS Setup main menu of Figure 3-1, you can see several options. We will explain these options step by step in the following pages of this chapter, but let us first see a short description of the function keys you may use here:

- Press **Esc** to quit the BIOS Setup.
- Press **↑ ↓ ← →** (up, down, left, right) to choose, in the main menu, the option you want to confirm or to modify.
- Press **F10** when you have completed the setup of BIOS parameters to save these parameters and to exit the BIOS Setup menu.
- Press **Page Up/Page Down** or **+/-** keys when you want to modify the BIOS parameters for the active option.

**CMOS Data:** Maybe you have heard somebody saying that his or her CMOS DATA was lost. What is the CMOS? Is it important? The CMOS is the memory used to store the BIOS parameters that you have configured. This memory is passive. You can read its data, and you can also store data in it. But this memory has to be powered by a battery in order to avoid any loss of its data when the computer is turned off. Since you may have to change the CMOS battery when it is out of power, and if doing so you will lose all CMOS data, we recommend that you write down all the parameters of your hardware, or to put a label with these parameters on your hard disk.

### 3-1. CPU Setup [SoftMenu™ III]

The CPU can be setup through a programmable switch (**CPU SoftMenu™ III**) that replaces the traditional manual hardware configuration. This feature allows the user to more easily complete the installation procedures. You can install the CPU without configuring any jumpers or switches. The CPU must be setup according to its specifications.

In the first option, you can press <F1> at any time to display all the items that can be chosen for that option.



Figure 3-2. CPU SoftMenu™ III

#### **CPU Name Is:**

Intel Pentium (R) 4.

#### **CPU Internal Frequency:**

2.266GHz (depending on the CPU type).

#### **ECC Data Integrity Mode:**

This item displays the status of DRAM type the system support. For using ECC type, you have to install

one pair of DRAM both of ECC type. A different type, like one ECC and one Non-ECC, will leave this item as Unsupported.

---

### **CPU Operating Speed:**

This option sets the CPU speed. In this field, the CPU speed is indicated like this: CPU Speed = External Clock x Multiplier Factor. Select the CPU speed according the type and speed of your CPU.

### **User Define:**

**WARNING:** The wrong settings of the multiplier and external clock in certain circumstances may cause CPU damage. Setting the working frequency higher than the PCI chipset or processor specs, may cause abnormal memory module functioning, system hangs, hard disk drive data lose, abnormal functioning of the VGA card, or abnormal functioning with other add-on cards. Using non-specification settings for your CPU is not the intention of this explanation. These should be used for engineering testing, not for normal applications.

If you use non-specification settings for normal operation, your system may not be stable, and may affect system reliability. Also, we do not guarantee the stability and compatibility for settings that are not within specification, and any damage of any elements on the motherboard or peripherals, is not our responsibility.

#### **\* Ext. Clock (CPU/AGP/PCI):**

After choosing the “CPU Operating Speed” option as “User Define”, you can choose the external clock frequency from 100MHz to 250 MHz. The best frequency is either 100MHz or 133MHz depending on the CPU type and its speed. The default setting is **100MHz**.

#### **\* PCI Bus Frequency:**

This item determines the PCI bus frequency. The options are: Ext. Clock/3, Ext. Clock/4, 44MHz (fixed), 37MHz (fixed), and 33MHz (fixed). The default setting is **Ext. Clock/3**.

#### **\* Multiplier Factor:**

The multiplier factors for this motherboard are: x8, x9, x10, x11, x12 ..... (These factors vary with the different type and specification of the CPU installed)

**NOTE:** Some processors might have this multiplier factor locked, so there is no way to choose a higher multiplier factor.

#### **\* DRAM Ratio H/W Strap:**

This item sets the external hardware reset strap assigned to MCH (Memory Controller Hub). The options are: Low, High, and By CPU. The default setting is **By CPU**.

To set this option manually:

- Select “Low” for CPU of 400MHz FSB frequency.
- Select “High” for CPU of 533MHz FSB frequency.

#### **\* DRAM Ratio (CPU:DRAM):**

This item determines the frequency ratio between CPU and DRAM. The options are: 1:1 and 3:4 (under Low “DRAM Ratio H/W Strap” settings), or 4:3 and 1:1 (under High “DRAM Ratio H/W Strap” settings). The default setting is **By SPD**.

---

**\* Speed Error Hold:**

The default setting is *Disabled*. If you change the setting to “Enabled” when the CPU speed setting is wrong, the system will hold.

Normally, we do not recommend that you use the “User Define” option to setup CPU speed and multiplier factors. This option is for setup of future CPUs whose specifications are still unknown. The specifications of all present CPUs are included in the default settings. Unless you are very familiar with all CPU parameters, it is very easy to make mistakes when you define the external clock and the multiplier factor by yourself.

**Solution in case of booting problem due to invalid clock setup:**

Normally, if the CPU clock setup is wrong, you will not be able to boot. In this case, turn the system off then on again. The CPU will automatically use its standard parameters to boot. You can then enter the BIOS Setup again and set up the CPU clock. If you can't enter the BIOS setup, you must try turning the system on a few times (3~4 times) or press <INSERT> when turning on, and the system will automatically use its standard parameters to boot. You can then enter BIOS SETUP again and set up the new parameters.

**When you change your CPU:**

This motherboard has been designed in such a way that you can turn the system on after having inserted a CPU in the socket without having to configure any jumpers or DIP switches. If you change your CPU, normally you just have to turn off the power supply, change the CPU and then set up the CPU parameters through **SoftMenu™ III**. However, if the new CPU is slower than the old one (and is the same brand and type), we offer you two methods to successfully complete the CPU change operation.

**Method 1:** Setup up the CPU for the lowest speed for its brand. Turn the power supply off and change the CPU. Then turn the system on again, and set up the CPU parameters through **SoftMenu™ III**.

**Method 2:** Since you have to open the computer case when you change the CPU, it would be a good idea to use the JP5 jumper to erase the parameters of the original CPU and to enter BIOS Setup to set up CPU parameters again.

**ATTENTION:** After setting up the parameters and leaving the BIOS SETUP, and having verified that the system can be booted, do not press the Reset button or turn off the power supply. Otherwise the BIOS will not read correctly, the parameters will fail and you must enter **SoftMenu™ III** again to set up the parameters all over again.

---

**CPU Power Supply:**

This option allows you to switch between CPU default and user-defined voltages. Leave this setting to default unless the current CPU type and voltage setting cannot be detected or is not correct. The option “User Define” enables you to select the Core Voltage manually.

---

**CPU Core Voltage:**

This item selects the CPU core voltage.

**ATTENTION:** A wrong voltage setting may cause the system unstable or even damage the CPU. Please leave it to default settings unless you are fully aware of its consequences.

---

**DRAM Voltage:**

This item selects the DRAM voltage.

### 3-2. Standard CMOS Features Setup Menu

This section contains the basic configuration parameters of the BIOS. These parameters include date, hour, VGA card, FDD and HDD settings.



Figure 3-3. Standard CMOS Setup Screen Shot

#### Date (mm:dd:yy):

You can set the date in this item: month (mm), date (dd) and year (yy).

#### Time (hh:mm:ss):

You can set the time in this item: hour (hh), minute (mm) and second (ss).

#### IDE Primary Master / Slave and IDE Secondary Master / Slave:

These items have a sub-menu to let you choose further options. You can refer to figure 3-4 to check what options are available.

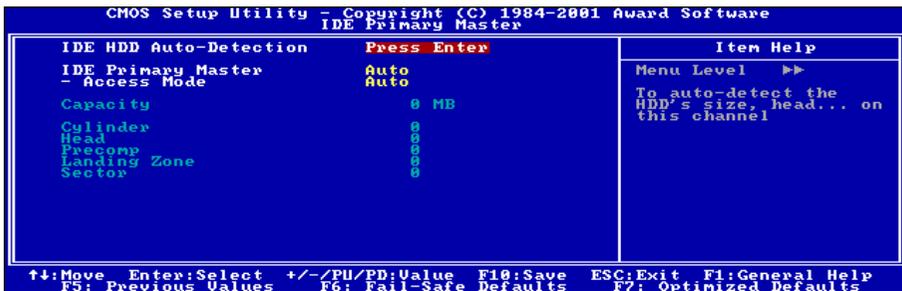


Figure 3-4. IDE Primary Master Setup Screen Shot

#### IDE HDD Auto-Detection:

Press the <Enter> key for the BIOS to auto detect all detailed parameters of the hard disk drives (HDD). If auto detection is successful, the correct values will be shown in the remaining items of this menu.

---

---

**NOTE:** A new IDE HDD must be first formatted, otherwise it can not read/write. The basic step in using a HDD is to make a **HDD low-level format**, then run FDISK, and then FORMAT the drive. Most current HDDs have already been subjected to low-level format at the factory, so you can probably skip this operation. Remember though, the primary IDE HDD must have its partition set to active within the FDISK procedure.

If you are using an old HDD that is already formatted, auto detection can not detect the correct parameters. You may need to do a low-level format or set the parameters manually, and then check if the HDD is working.

---

### **IDE Primary Master:**

Three settings are available: *Auto*, *Manual* and *None*. If you choose Auto, the BIOS will automatically check what kind of hard disk you are using. If you want to set the HDD parameters yourself, make sure you fully understand the meaning of the parameters, and be sure to refer to the manual provided by the HDD manufacturer to get the settings right.

---

### **Access Mode:**

Since old operating systems were only able to support HDDs with capacities no bigger than 528MB, any hard disk with more than 528MB was unusable. AWARD BIOS features a solution to this problem: you can, according to your operating system, choose four operating modes: NORMAL → LBA → LARGE → Auto.

The HDD auto detection option in the sub-menu will automatically detect the parameters of your hard disk and the mode supported.

**Auto:** Lets the BIOS detect your HDD access mode and make the decisions.

**Normal mode:** Standard normal mode supports hard disks of up to 528MB or less. This mode directly uses positions indicated by Cylinders (CYLS), Heads, and Sectors to access data.

**LBA (Logical Block Addressing) mode:** The earlier LBA mode can support HDD capacities of up to 8.4GB, and this mode uses a different method to calculate the position of disk data to be accessed. It translates Cylinders (CYLS), Heads and Sectors into a logical address where data is located. The Cylinders, Heads, and Sectors displayed in this menu do not reflect the actual structure of the hard disk. They are just reference values used to calculate actual positions. Currently, all high capacity hard disks support this mode and that is why **we recommend you use this mode**. Currently, the BIOS can support the INT 13h extension function, enabling the LBA mode to support hard disk drive capacities exceeding 8.4GB.

**Large Mode:** When the number of cylinders (CYLs) of the hard disk exceeds 1024 and DOS is not able to support it, or if your operating system does not support LBA mode, you should select this mode.

---

### **Capacity:**

This item auto displays your HDD size. Note that this size is usually slightly greater than the size given by a disk checking program of a formatted disk.

**NOTE:** All the items below are available when you set the item “Primary IDE Master” to “Manual”.

---

### **Cylinder:**

When disks are placed directly above one another along the shaft, the circular vertical “slice” consisting of all the tracks located in a particular position is called a cylinder. You can set the number of cylinders

---

for a HDD. The minimum number you can enter is 0, the maximum number you can enter is 65536.

---

**Head:**

This is the tiny electromagnetic coil and metal pole used to create and read back the magnetic patterns on the disk (also called the read/write head). You can configure the number of read/write heads. The minimum number you can enter is 0, the maximum number you can enter is 255.

---

**Precomp:**

The minimum number you can enter is 0, the maximum number you can enter is 65536.

**WARNING:** Setting a value of 65536 means no hard disk exists.

---

**Landing Zone:**

This is a non-data area on the disk's inner cylinder where the heads can rest when the power is turned off. The minimum number you can enter is 0, the maximum number you can enter is 65536.

---

**Sector:**

The minimum segment of track length that can be assigned to stored data. Sectors usually are grouped into blocks or logical blocks that function as the smallest units of data permit. You can configure this item to sectors per track. The minimum number you can enter is 0, the maximum number you can enter is 255.

---

**Drive A & Drive B:**

If you have installed the floppy disk drive here, then you can select the type of floppy drive it can support. Six options are available: None → 360K, 5.25in. → 1.2M, 5.25in. → 720K, 3.5in. → 1.44M, 3.5in. → 2.88M, 3.5in.

---

**Floppy 3 Mode Support:**

Four options are available: Disabled → Driver A → Driver B → Both. The default setting is *Disabled*. 3 Mode floppy disk drives (FDD) are 3 1/2" drives used in Japanese computer systems. If you need to access data stored in this kind of floppy, you must select this mode, and of course you must have a 3 Mode floppy drive.

---

**Video:**

You can select the VGA modes for your video adapter, four options are available: EGA/VGA → CGA 40 → CGA 80 → MONO. The default setting is *EGA/VGA*.

---

**Halt On:**

You can select which type of error will cause the system to halt. Five options are available: All Errors → No Errors → All, But Keyboard → All, But Diskette → All, But Disk/Key.

You can see your system memory list in the lower left box, it shows the *Base Memory*, *Extended Memory* and *total Memory size* configurations in your system. It is detected by the system during boot-up procedure.

---

### 3-3. Advanced BIOS Features Setup Menu

With each item, you can press <Enter> at any time to display all the options for that item.

**ATTENTION:** Advanced BIOS Features Setup Menu has already been set for maximum operation. If you do not really understand each of the options in this menu, we recommend you use the default values.



Figure 3-5. Advanced BIOS Features Setup Screen

#### Virus Warning:

This item can be set to Enabled or Disabled, the default setting is *Disabled*.

When this feature is enabled, if there is any attempt from a software or an application to access the boot sector or the partition table, the BIOS will warn you that a boot virus is attempting to access the hard disk.

#### CPU L1 & L2 Cache:

This item is used to enable or to disable the CPU level 1 cache. When the cache is set to *Disabled*, it is much slower, so the default setting for this item is *Enabled* since it will speed up memory access. Some old and very poorly written programs will make the computer malfunction or crash if the system speed is too high. In this case, you should disable this feature. The default setting is *Enabled*.

#### Quick Power On Self Test:

After the computer has been powered on, the BIOS of the motherboard will run a series of tests in order to check the system and its peripherals. If the Quick Power on Self-Test feature is enabled, the BIOS will simplify the test procedures in order to speed up the boot process. The default setting is *Enabled*.

#### First Boot Device:

When the computer boots up, the BIOS attempts to load the operating system from the devices in the sequence selected in these items: floppy disk drive A, LS/ZIP devices, hard drive C, SCSI hard disk drive or CD-ROM. There are eleven options for the boot sequence that you can choose (The default setting is *Floppy*):

Floppy → LS120 → HDD-0 → SCSI → CDROM → HDD-1 → HDD-2 → HDD-3 → ZIP100 → LAN → ATA133RAID → Disabled.

---

**Second Boot Device:**

Description is the same as the *First Boot Device*, the default setting is **HDD-0**.

---

**Third Boot Device:**

Description is same as the *First Boot Device*, the default setting is **LS120**.

---

**Boot Other Device:**

Two options are available: Enabled or Disabled. The default setting is **Enabled**. This setting allows the BIOS to try three kinds of boot devices that are set from the above three items.

---

**Swap Floppy Drive:**

This item can be set as Enabled or Disabled. The default setting is **Disabled**. When this feature is enabled, you don't need to open the computer case to swap the position of floppy disk drive connectors. Drive A can be set as drive B and drive B can be set as drive A.

---

**Boot Up Floppy Seek:**

When the computer boots up, the BIOS detects if the system has an FDD or not. When this item is enabled, if the BIOS detects no floppy drive, it will display a floppy disk drive error message. If this item is disabled, the BIOS will skip this test. The default setting is **Disabled**.

---

**Boot Up NumLock Status:**

**On:** At boot up, the Numeric Keypad is in numeric mode. (Default Settings)

**Off:** At boot up, the Numeric Keypad is in cursor control mode.

---

**Typematic Rate Setting:**

This item allows you to adjust the keystroke repeat rate. When set to **Enabled**, you can set the two keyboard typematic controls that follow (*Typematic Rate* and *Typematic Rate Delay*). If this item is set to **Disabled**, the BIOS will use the default setting. The default setting is **Enabled**.

---

**Typematic Rate (Chars/Sec):**

When you press a key continuously, the keyboard will repeat the keystroke according to the rate you have set (Unit: characters/second). Eight options are available: 6 → 8 → 10 → 12 → 15 → 20 → 24 → 30 → Back to 6. The default setting is **30**.

---

**Typematic Delay (Msec):**

When you press a key continuously, if you exceed the delay you have set here, the keyboard will automatically repeat the keystroke according to a certain rate (Unit: milliseconds). Four options are available: 250 → 500 → 750 → 1000 → Back to 250. The default setting is **250**.

---

**Security Option:**

This option can be set to System or Setup. The default setting is **Setup**. After you have created a password through PASSWORD SETTING, this option will deny access to your system (System) or modification of computer setup (BIOS Setup) by unauthorized users.

**SYSTEM:** When you choose System, a password is required each time the computer boots up. If the correct password is not given, the system will not start.

**SETUP:** When you choose Setup, a password is required only when accessing the BIOS Setup. If the correct password is not given, you can't enter the BIOS setup menu.

To disable security, select *Set Supervisor Password* at main menu and then you will be asked to enter the password. Do not type anything and just press the <Enter> key and it will disable security. Once security is disabled, the system will boot and you can enter the *BIOS setup menu* freely

**NOTE:** Don't forget your password. If you forget the password, you will have to open the computer case and clear all information in the CMOS before you can start up the system. But by doing this, you will have to reset all previously set options.

---

#### **APIC Mode:**

Two options are available: Enabled or Disabled. The default setting is *Enabled*.

---

#### **MPS Version Control For OS :**

This item specifies which version of MPS (Multi-Processor Specification) this motherboard will use. The options are 1.1 and 1.4. The default setting is *1.4*. If you use an older OS for dual processor executing, please set this option to 1.1.

---

#### **OS Select For DRAM > 64MB:**

When the system memory is bigger than 64MB, the communication method between the BIOS and the operating system will differ from one operating system to another. If you use OS/2, select *OS2*; if you are using another operating system, select *Non-OS2*. The default setting is *Non-OS2*.

---

#### **Report No FDD For OS:**

When you are running some older Windows version without floppy drive, set this item to *Yes*. Otherwise, set it to *No*. The default setting is *No*.

---

#### **Delay IDE Initial (Secs):**

This item is used to support some old models or special types of hard disks or CD-ROMs. They may need a longer amount of time to initialize and prepare for activation. Since the BIOS may not detect those kinds of devices during system booting. You can adjust the value to fit such devices. Larger values will give more delay time to the device. The minimum number you can enter is 0, the maximum number you can enter is 15. The default setting is *0*.

---

#### **Small Logo(EPA) Show:**

This item determines to show the EPA logo when booting. The default setting is *Disabled*.

---

### 3-4. Advanced Chipset Features Setup Menu

The Chipset Features Setup Menu is used to modify the contents of the buffers in the chipset on the motherboard. Since the parameters of the buffers are closely related to hardware, if the setup is not correct or is false, the motherboard will become unstable or you will not be able to boot up. If you don't know the hardware very well, use default values (i.e. use the LOAD SETUP DEFAULTS option). The only time you might consider making any changes is if you discover that data is being lost while using your system.



Figure 3-6. Chipset Features Setup Screen

You can use the arrow keys to move between the items. Use **↑**, **↓** and **<Enter>** key to change the values. When you have finished setting up the chipset, press **<Esc>** to go back to the main menu.

**NOTE:** The parameters in this screen are for system designers, service personnel, and technically competent users only. Do not reset these values unless you understand the consequences of your changes.

The first chipset settings deal with CPU access to DRAM. The default timings have been carefully chosen and should only be altered if data is being lost. Such a scenario might well occur if your system has mixed speed DRAM chips installed. In such a case, greater delays may be required to preserve the integrity of the data held in the slower memory chips.

#### DRAM Timing Selectable:

This item sets the optimal timings for the following four items, depending on the memory module you are using. The default setting "By SPD" configures these four items by reading the contents in the SPD (Serial Presence Detect) device. The EEPROM on the memory module stores critical parameter information about the module, such as memory type, size, speed, voltage interface, and module banks.

#### \* CAS Latency Time:

This item controls the latency between the DRAM read command and the time that the data becomes actually available. The options are: 1.5, 2, and 2.5.

#### \* Act to Precharge Delay:

The options are: 7, 6, and 5.

#### \* DRAM RAS# to CAS# Delay

This item controls the latency between the DRAM active command and the read/write command. The options are: 2 and 3.

---

**\* DRAM RAS# Precharge:**

This item controls the idle clocks after issuing a precharge command to the DRAM.

---

**DRAM Data Integrity Mode:**

Two options are available: ECC and Non-ECC. The default setting is *Non-ECC*. This option is used to configure the type of DRAM in your system. ECC is “Error Checking and Correction”. Choose the ECC option only when your memory is ECC type.

---

**Dram Read Thermal Mgmt:**

This option controls the thermal management of DRAM module. The default setting is *Disabled*.

---

**System BIOS Cacheable:**

You can select Enabled or Disabled. The default setting is *Enabled*. When you select *Enabled* allows caching of the system BIOS ROM at F0000h-FFFFFh, resulting in better system performance. However, if any program writes to this memory area, a system error may result.

---

**Video BIOS Cacheable:**

You can select Enabled or Disabled. The default setting is *Enabled*. *Enabled* allows caching of the video BIOS, resulting in better system performance. However, if any program writes to this memory area, a system error may result.

---

**Video RAM Cacheable:**

Two options are available: Enabled and Disabled. The default setting is *Disabled*. *Enabled* allows you to get faster video RAM executing speed via the L2 cache. You must check your VGA adapter documentation to see if any compatibility problem will occur.

---

**Memory Hole At 15M-16M:**

Two options are available: Enabled and Disabled. The default setting is *Disabled*. This option is used to reserve the memory block 15M-16M for ISA adapter ROM. Some special peripherals need to use a memory block located between 15M and 16M, and this memory block has a size of 1M. We recommend that you disable this option.

---

**Delayed Transaction:**

Two options are available: Enabled and Disabled. The default setting is *Disabled*. Set the option to enabled or disabled PCI 2.1 features including passive release and delayed transaction for the chipset. This function is used to meet the latency of PCI cycles to or from the ISA bus. This option must be enabled to provide PCI 2.1 compliance. If you have an ISA card compatibility problem, you can try to enable or disable this option for optimal results.

---

**AGP Aperture Size:**

The options are: 4, 8, 16, 32, 64, 128, and 256MB. The default setting is *64MB*. This option specifies the amount of system memory that can be used by the AGP device. The aperture is a portion of the PCI memory address range dedicated for graphics memory address space. Host cycles that hit the aperture range are forwarded to the AGP without any translation. See [www.agpforum.org](http://www.agpforum.org) for AGP information.

---

**Delay Prior to Thermal:**

The options are: 4, 8, 16, and 32 Minutes. The default setting is *16 Min.*

**AGP Data Transfer Rate:**

You can select the AGP device data transfer rate capability. Two options are available: 2X Mode and 4X Mode. The default setting is *4X Mode.*

## 3-5. Integrated Peripherals

In this menu, you can change the onboard I/O device, I/O port address and other hardware settings.



Figure 3-7. Integrated Peripherals Menu Screen

**Onboard IDE-1 Controller:**

The onboard IDE 1 controller can be set as Enabled or Disabled. The default setting is *Enabled*. The integrated peripheral controller contains an IDE interface with support for two IDE channels. If you choose *Disabled*, it will effect the settings of four items not available. For example, if you disabled the *Onboard IDE-1 Controller*, you will also disable the *Master/Slave Drive PIO Mode* and *Master/Slave Drive Ultra DMA*.

✱ **Master/Slave Drive PIO Mode**

Six options are available: Auto → Mode 0 → Mode 1 → Mode 2 → Mode 3 → Mode 4. The five IDE PIO (Programmed Input/Output) items let you set a PIO mode (0-4) for each of the four IDE devices that the onboard IDE interface supports. Modes 0 through 4 provide successively increased performance. In Auto mode (default setting), the system automatically determines the best mode for each device.

✱ **Master/Slave Drive Ultra DMA**

Two options are available: Auto and Disabled. The default setting is *Auto*. Ultra DMA is a DMA data transfer protocol that utilizes ATA commands and the ATA bus to allow DMA commands to transfer data at a maximum burst rate of 100 MB/sec.

Ultra DMA/33 or Ultra DMA/66/100 implementation is possible only if your IDE hard drive supports it and the operating environment includes a DMA driver.

---

**Auto:** If your hard drive and your system software both support Ultra DMA, select *Auto* to enable BIOS support.

**Disabled:** If you encounter a problem in using Ultra DMA devices, you can try to disable this item.

---

**Onboard IDE-2 Controller:**

The description is same as the *Onboard IDE-1 Controller*.

---

**USB Controller:**

Two options are available: Enabled and Disabled. The default setting is *Enabled*. This motherboard provides two Universal Serial Bus (USB) ports, thus supporting USB devices. If you don't want to use USB devices, set it to *Disabled*, then the item *USB Keyboard Support & USB Mouse Support* will also be disabled.

**\* USB Keyboard Support:**

Two options are available: OS and BIOS. If you want to use USB keyboard in DOS environment, please set it to BIOS.

**\* USB Mouse Support:**

Two options are available: OS and BIOS. If you want to use USB mouse in DOS environment, please set it to BIOS.

---

**AC97 Audio**

Two options are available: Auto and Disabled. The default setting is *Auto*. If you set it to *Auto*, it will allow the BIOS to detect the audio device you use. If an audio device is detected, the onboard audio controller will be able to support it. If you want to use another audio adapter card to connect the audio connectors, please set this item to *Disabled*.

---

**Init Display First:**

Two options are available: PCI Slot and AGP. The default setting is *PCI Slot*. When you install an additional display card, you can choose either a PCI display card or an AGP display card to activate the display boot-up screen.

---

**IDE HDD Block Mode:**

Block mode is also called block transfer, multiple commands, or multiple sector read/write. If your IDE hard drive supports block mode (most new drives do), select *Enabled* for automatic detection of the optimal number of block read/writes per sector the drive can support. The default setting is *Enabled*.

---

**Onboard LAN Controller:**

This option enables or disables the LAN controller. The default setting is *Enabled*.

---

**Onboard LAN Boot ROM:**

This option enables or disables the Boot ROM on LAN controller. The default setting is *Enabled*.

---

**ATA133RAID IDE Controller: (For IT7 Only)**

This motherboard's built-in HighPoint HPT374 chipset provides you the capability to support four more

---

IDE channels: IDE3~IDE6 (support up to ATA133 specifications). This bonus features allows you to have eight more IDE devices besides IDE1 and IDE2 for your computer system. Two options are available: Disabled and Enabled. The default setting is *Enabled*.

---

**Onbrd IEEE1394 Controller: (For IT7 Only)**

This option enables or disables the onboard IEEE1394 controller. The default setting is *Enabled*.

---

**Onboard USB 2.0 Controller:**

This option enables or disables the onboard USB2.0 controller. The default setting is *Enabled*.

---

**Onboard FDD Controller:**

Two options are available: Enabled and Disabled. The default setting is *Enabled*. You can enable or disable the onboard FDD controller.

---

**PWRON After PWR-Fail:**

This setting lets you set the system action after a power failure. Three options are available: On → Former-Sts → Off. The default setting is *Off*.

---

---

## 3-6. Power Management Setup Menu

This menu allows you to set up the power management in order to reduce power consumption.

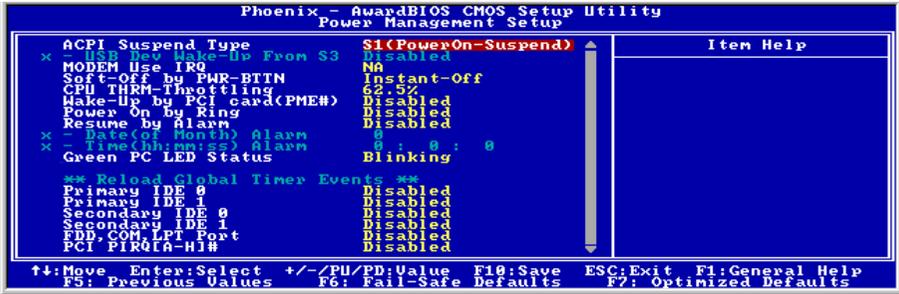


Figure 3-8. Power Management Setup Menu

If you want ACPI (Advanced Configuration and Power Interface) functions to work normally, you should notice two things. One is your operating system must support ACPI. The second thing is that all devices and add-on cards in your system must fully support ACPI, both hardware and software (drivers). If you want to know if your devices or add-on cards support ACPI or not, please contact the device or add-on card manufacturer for more information. If you want to know more about ACPI specifications, please go to the address below for more detailed information: <http://www.teleport.com/~acpi/acpihtml/home.htm>

ACPI requires an ACPI-aware operating system. ACPI features include:

- Plug and Play (including bus and device enumeration) and APM functionality normally contained in the BIOS.
- Power management control of individual devices, add-in cards (some add-in cards may require an ACPI-aware driver), video displays, and hard disk drives.
- A Soft-off feature that enables the operating system to power off the computer.
- Support for multiple wake-up events (see Table 3-1).
- Support for a front panel power and sleep mode switch. Table 3-2 describes the system states based on how long the power switch is pressed, depending on how ACPI is configured with an ACPI-aware operating system.

### System States and Power States:

Under ACPI, the operating system directs all system and device power state transitions. The operating system puts devices in and out of low-power states based on user preferences and knowledge of how devices are being used by applications. Devices that are not being used can be turned off. The operating system uses information from applications and user settings to put the system as a whole into a low-power state.

**Table 3-1: Wake Up Device and Events**

The table below describes which devices or specific events can wake the computer from specific states.

These device/events can wake up the computer.....	.....from this state
Power switch	Sleeping mode or power off mode
RTC alarm	Sleeping mode or power off mode
LAN	Sleeping mode or power off mode
Modem	Sleeping mode or power off mode
IR command	Sleeping mode
USB	Sleeping mode
PS/2 keyboard	Sleeping mode or power off mode
PS/2 mouse	Sleeping mode or power off mode

**Table 3-2: Effect of Pressing the Power Switch**

If the system is in this state.....	.....and the power switch is pressed for	.....the system enters this state
Off	Less than four seconds	Power on
On	More than four seconds	Soft off/Suspend
On	Less than four seconds	Fail safe power off
Sleep	Less than four seconds	Wake up

### **ACPI Suspend Type:**

Two options are available: S1(POS) and S3(STR). The default setting is **S1(POS)**. Generally, ACPI has six states: System S0 state, S1, S2, S3, S4, S5. S1 and S3 states are described below:

### **The S1 (POS) State (POS means Power On Suspend):**

While the system is in the S1 sleeping state, its behavior is as described below:

- The processor is not executing instructions. The processor's complex context is maintained.
- Dynamic RAM context is maintained.
- Power Resources are in a state compatible with the system S1 state. All Power Resources that supply a System Level reference of S0 are in the OFF state.
- Devices states are compatible with the current Power Resource states. Only devices which solely reference Power Resources which are in the ON state for a given device state can be in that device state. In all other cases, the device is in the D3 (off) state.
- Devices that are enabled to wake the system and that can do so from their current device state can initiate a hardware event which transitions the system state to S0. This transition causes the processor to continue execution where it left off.

To transition into the S1 state, the operating software does not have to flush the processor's cache.

### **The S3 (STR) State (STR means Suspend to RAM):**

The S3 state is logically lower than the S2 state and is assumed to conserve more power. The behavior of this state is defined as follows:

- Processor is not executing instructions. The processor complex context is not maintained.
- Dynamic RAM context is maintained.
- Power Resources are in a state compatible with the system S3 state. All Power Resources that supply a System Level reference of S0, S1, or S2 are in the OFF state.
- Devices states are compatible with the current Power Resource states. Only devices which solely reference Power Resources which are in the ON state for a given device state can be in that device state. In all other cases, the device is in the D3 (off) state.
- Devices that are enabled to wake the system and that can do so from their current device state can initiate a hardware event which transitions the system state to S0. This transition causes the processor to begin execution at its boot location. The BIOS performs initialization of core functions as required to exit an S3 state and passes control to the firmware resume vector. Please see the ACPI Specification Rev. 1.0 book section 9.3.2 for more details on BIOS initialization.

From the software point of view, this state is functionally the same as the S2 state. The operational difference can be that some Power Resources that could be left ON in the S2 state might not be available to the S3 state. As such, additional devices can be required to be in logically lower D0, D1, D2, or D3 state for S3 than S2. Similarly, some device wake events can function in S2 but not S3.

Because the processor context can be lost while in the S3 state, the transition to the S3 state requires that the operating software flush all dirty cache to DRAM.

**\* The information above for system S0 & S3 were referring to ACPI Specification.**

#### **USB KB Wake-Up From S3:**

Two options are available: Enabled and Disabled. The default setting is *Disabled*.

#### **Modem Use IRQ:**

You can specify the IRQ for modem use. Eight options are available: NA → 3 → 4 → 5 → 7 → 9 → 10 → 11. The default setting is *NA*.

#### **Soft-off by PWR-BTTN:**

Two options are available: Instant-off and Delay 4 Sec.. The default setting is *Instant-off*. Pressing the power button for more than four seconds forces the system to enter the Soft-Off state when the system has “hung”.

#### **CPU THRM-Throttling**

This option is used during Suspend To RAM (STR) mode. It controls the CPU speed as a percentage of regular power. The options include 87.5%, 75.0%, 62.5%, 50.0%, 37.5%, 25.0%, and 12.5%. The default setting is set at **62.5%**.

#### **Wake-Up by PCI card(PME#):**

Two options are available: Enabled and Disabled. Default setting is *Disabled*. This item can let you

---

wake-up your computer by PCI devices. For instance, if you had installed a PCI LAN card with Wake-Up on LAN capability, then you could wake-up your computer from another computer via a network by sending a wake-up frame signal. This feature also allows the PCI card built-in hardware function to support the wake up function without special cables connected to the motherboard.

**NOTE:** This feature needs a specific network interface (optional). Also your ATX power supply +5V standby power must be at least 720mA compatible.

---

#### **Power On by Ring:**

Two options are available: Enabled and Disabled. Default setting is *Disabled*. If you connect an external modem to the onboard serial port, the system will be turned on when a telephone ring-up occurs.

---

#### **Resume by Alarm:**

Two options are available: Enabled and Disabled. Default setting is *Disabled*. The RTC alarm can turn on the system. You can set Date (of month) and Time (hour, minute, and second) when you set this item to *Enabled*.

---

#### **Green PC LED Status:**

This option selects the lighting status of the Suspend mode. The options are: Off and Blinking. The default setting is *Blinking*.

---

#### **Reload Global Timer Events**

When one of the specified events occur, the count down made for entry in power saving mode goes back to zero. Since the computer will enter a power saving mode only after an inactivity delay specified (time specific for Doze, Standby and Suspend modes) and after it has no activity, during this time period, any event will cause the computer to re-count the time elapsed. Resume events are operations or signals that cause the computer to resume time counting.

**Primary IDE 0 / Primary IDE 1:** Two options are available: Enabled and Disabled. The default setting is *Disabled*. If any primary IDE master/slave I/O activity occurs, it will cause the computer to re-count the time elapsed.

**Secondary IDE 0 / Secondary IDE 1:** Two options are available: Enabled and Disabled. Default setting is *Disabled*. If any secondary IDE master/slave I/O activity occurs, it will cause the computer to re-count the time elapsed.

**FDD, COM, LPT Port:** Two options are available: Enabled and Disabled. Default setting is *Disabled*. If any floppy disk, COM ports and Parallel port I/O activity occurs, it will cause the computer to re-count the time elapsed.

**PCI PIRQ[A-H]#:** Two options are available: Enabled and Disabled. Default setting is *Disabled*. If any INTA~INTD signal activity occurs, it will cause the computer to re-count the time elapsed.

## 3-7. PnP/PCI Configurations

This section describes configuring the PCI bus system. PCI, or Personal Computer Interconnect, is a system which allows I/O devices to operate at speeds nearing the speed the CPU itself uses when communicating with its own special components. This section covers some very technical items and it is strongly recommended that only experienced users should make any changes to the default settings.



Figure 3-9. PnP/PCI Configurations Setup Screen Shot

### Force Update ESCD:

If you want to clear ESCD data next time you boot up, and ask the BIOS to reset the settings for the Plug & Play ISA Card and the PCI Card, select Enabled. But the next time you boot up, this option will automatically be set as Disabled.

**NOTE:** The ESCD (Extended System Configuration Data) contains the IRQ, DMA, I/O port, memory information of the system. This is a specification and a feature specific to the Plug & Play BIOS.

### Resources Controlled By:

Two options are available: Auto(ESCD) and Manual. Default setting is *Auto(ESCD)*. When the setting is Auto(ESCD), the *IRQ Resources* and *Memory Resources* can not be changed. When resources are controlled manually, the *IRQ Resources* and *Memory Resources* can then be changed.

PCI PnP devices compliant with the Plug and Play standard, whether designed for the PCI bus architecture.

The Award Plug and Play BIOS has the capability to automatically configure all of the boot and Plug and Play compatible devices. If you select *Auto (ESCD)*, The IRQ Resources item will be disabled, as the BIOS automatically assigns them. But if you have trouble in assigning the interrupt resources automatically, you can select *Manual* to set which IRQ is assigned to PCI PnP cards.

Figure 3-10 shows you the screen of IRQ resources. Each item has two options: PCI Device and Reserved. The default setting is *PCI Device*.

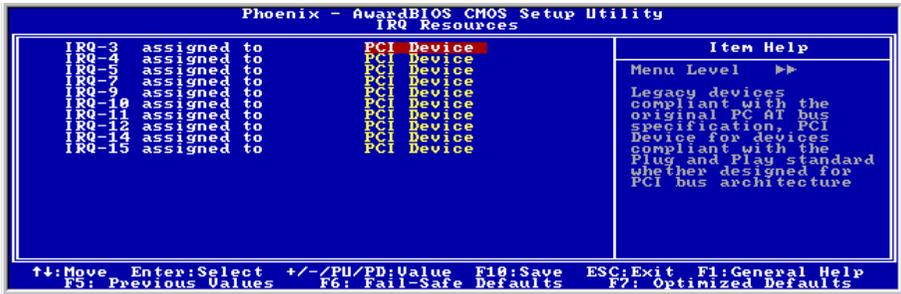


Figure 3-10. IRQ Resources Setup Screen Shot

### PCI/VGA Palette Snoop:

This option allows the BIOS to preview VGA Status, and to modify the information delivered from the Feature Connector of the VGA card to the MPEG Card. This option can solve the display inversion to black after you have used the MPEG card.

### Allocate IRQ To VGA :

Two options are available: Disabled or Enabled. The default setting is *Enabled*. Name the interrupt request (IRQ) line assigned to the USB/VGA/ACPI (if any) on your system. Activity of the selected IRQ always awakens the system.

You can assign an IRQ for the PCI VGA or *Disabled*.

### Allocate IRQ To USB:

Two options are available: Disabled or Enabled. The default setting is *Enabled*. If you need another IRQ to be freed up, you can choose to disable this item, and you can get an IRQ.

### PCI Latency Timer(CLK):

This option selects the controls for the amount of time that the ICH2 arbiter allows a PCI initiator to perform multiple back-to-back transactions on the PCI bus. The options are: 32, 64, 96, 128, 160, 192, 224, and 248 PCI Clocks. The default setting is *32 PCI Clocks*.

### PIRQ 0 Use IRQ No. ~PIRQ 7 Use IRQ No. :

The options are: Auto, 3, 4, 5, 7, 9, 10, 11, 12, 14, and 15. The default setting is *Auto*.

This item allows the IRQ number for the device installed on PCI slots to be specified by the system automatically or you can specify a fixed IRQ number. This is a useful function when you want to fix the IRQ for a specific device. For example, if you want to move your hard disk to another computer and don't want to re-install Windows® NT, then you can specify the IRQ for the device installed on the new computer to fit the original computer settings.

This feature is for the operating system that will record and fix the PCI configuration status, if you want to change it.

For the relations between the hardware layout of PIRQ (the signals from the ICH chipset), INT# (means PCI slot IRQ signals) and devices, please refer to the table below:

Signals	AGP	PCI-1	PCI-2	PCI-3	PCI-4	HPT374	USB	LAN	IEEE1394
PIRQ_0 Assignment	INT A	INT A	INT D	INT C	INT B				
PIRQ_1 Assignment	INT B	INT B	INT A	INT D	INT C				INT A
PIRQ_2 Assignment		INT C	INT B	INT A	INT D		INT B		
PIRQ_3 Assignment		INT D	INT C	INT B	INT A		INT A		
PIRQ_4 Assignment						INT A			
PIRQ_5 Assignment							INT C		
PIRQ_6 Assignment								INT A	
PIRQ_7 Assignment									

## 3-8. PC Health Status

You can set the warning temperature for your computer system, and you can check the fan speeds and power supply voltages of your computer system. The features are useful for monitoring all the important parameters within your computer system. We call it the *PC Health Status*.

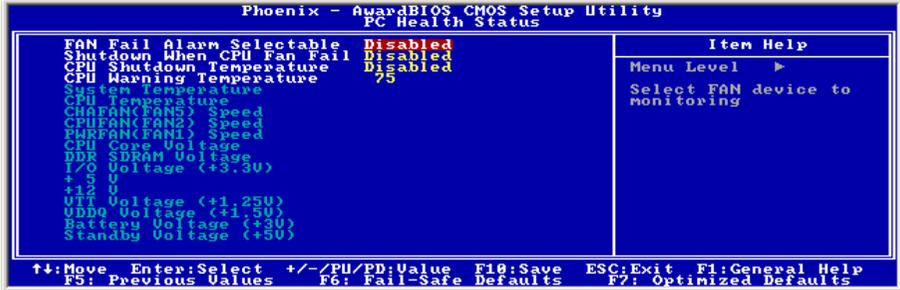


Figure 3-11. PC Health Status Screen Shot

### FAN Fail Alarm Selectable:

This item lets you select which one of the fans will be monitored for malfunction. The options are: Disabled → CHAFAN → CPUFAN → PWRFAN → Auto. The default setting is *Disabled*.

### Shutdown When CPU Fan Fail:

This item protects the CPU by shutting the system down if the fan of the option you select is not rotating. The options are: Disabled → Enabled. The default setting is *Disabled*.

If you select this option as Enabled, the system will be shut down:

- (1) Immediately when the fan fails in the process of POST.
- (2) Only when the fan fails in ACPI after the process of POST.

### CPU Shutdown Temperature:

Once the system or CPU temperature exceeds the temperature specified, the CPU will shutdown automatically to avoid damaging. This function only works for an ACPI OS such as Windows 2000 with ACPI activated. The options are Disabled, 60°C/140°F, 65°C/149°F, 70°C/158°F, and 75°C/167°F. The default setting is *Disabled*.

### CPU Warning Temperature:

This item lets you select the temperature at which you want the system to send out a warning message to the PC speakers of when the temperature goes beyond either limit. You can select the temperatures you want. The ranges are from 30°C/86°F to 120°C/248°F, default setting is **75°C/167°F** °

### All Voltages, Fans Speed and Thermal Monitoring:

These unchangeable items list the current status of the CPU and environment temperatures, fan speeds, and system power voltage.

**NOTE:** The hardware monitoring features for temperatures, fans and voltages will occupy the I/O address from 294H to 297H. If you have a network adapter, sound card or other add-on cards that might use those I/O addresses, please adjust your add-on card I/O address to avoid using these addresses.

### 3-9. Load Fail-Safe Defaults



Figure 3-12. Load Fail-Safe Defaults Screen Shot

When you press <Enter> on this item you get a confirmation dialog box with a message similar to:

Load Fail-Safe Defaults (Y/N) ?  N

Pressing “Y” loads the BIOS default values for the most stable, minimal-performance system operations.

### 3-10. Load Optimized Defaults

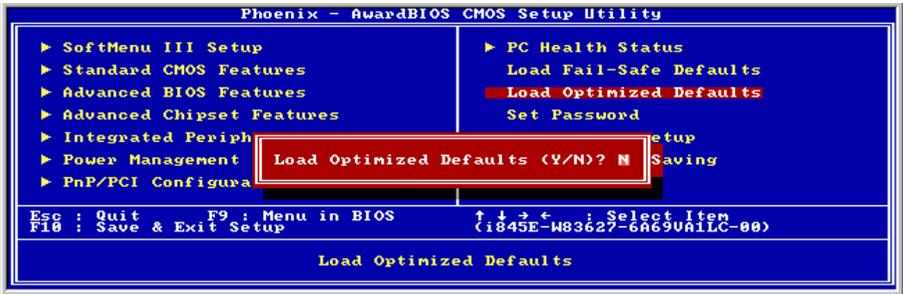


Figure 3-13. Load Optimized Defaults Screen Shot

When you press <Enter> on this item you get a confirmation dialog box with a message similar to:

Load Optimized Defaults (Y/N) ?  N

Pressing “Y” loads the default values that are factory settings for optimal performance system operations.

### 3-11. Set Password

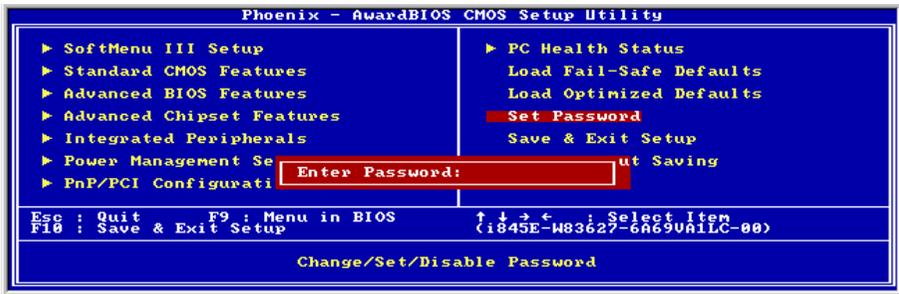


Figure 3-14. Set Password Screen Shot

**Set Password:** You can enter but do not have the right to change the options of the setup menus. When you select this function, the following message will appear at the center of the screen to assist you in creating a password.

**ENTER PASSWORD:**

Type the password, up to eight characters in length, and press <Enter>. The password typed now will clear any previously entered password from CMOS memory. You will be asked to confirm the password. Type the password again and press <Enter>. You may also press <Esc> to abort the selection and not enter a password.

To disable a password, just press <Enter> when you are prompted to enter the password. A message will confirm the password will be disabled. Once the password is disabled, the system will boot and you can enter Setup freely.

**PASSWORD DISABLED.**

When a password has been enabled, you will be prompted to enter it every time you try to enter Setup. This prevents an unauthorized person from changing any part of your system configuration.

Additionally, when a password is enabled, you can also require the BIOS to request a password every time your system is rebooted. This would prevent unauthorized use of your computer.

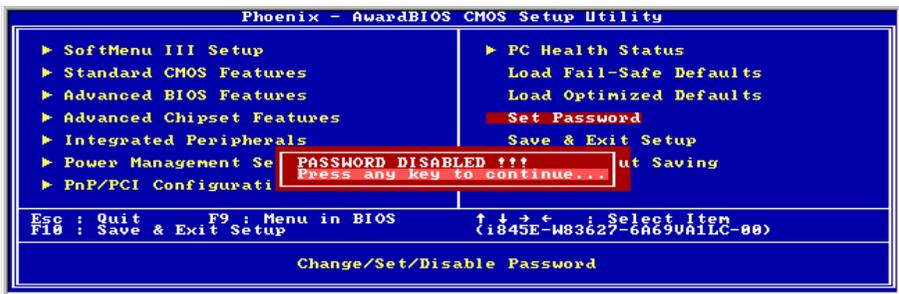


Figure 3-15. Password Disabled Screen Shot

You can determine when the password is required within the BIOS Features Setup Menu and its Security option. If the Security option is set to "System", the password will be required both at boot and at entry to Setup. If it is set to "Setup", the prompting only occurs when trying to enter Setup.

### 3-12. Save & Exit Setup

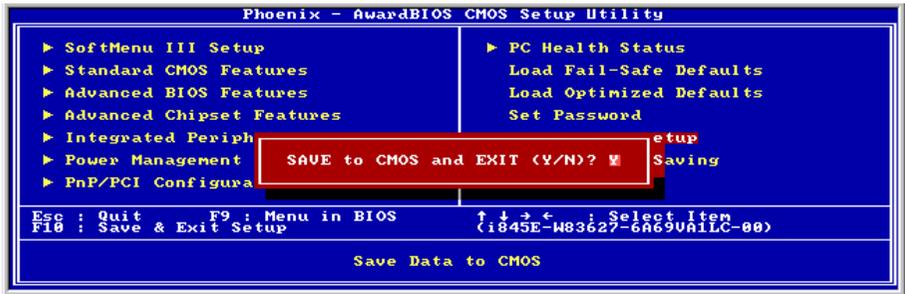


Figure 3-16. Save & Exit Setup Screen Shot

Pressing <Enter> on this item asks for confirmation:

Save to CMOS and EXIT (Y/N)? **Y**

Pressing “Y” stores the selections made in the menus in CMOS - a special section of memory that stays on after you turn your system off. The next time you boot your computer, the BIOS configures your system according to the Setup selections stored in CMOS. After saving the values the system is restarted again.

### 3-13. Exit Without Saving

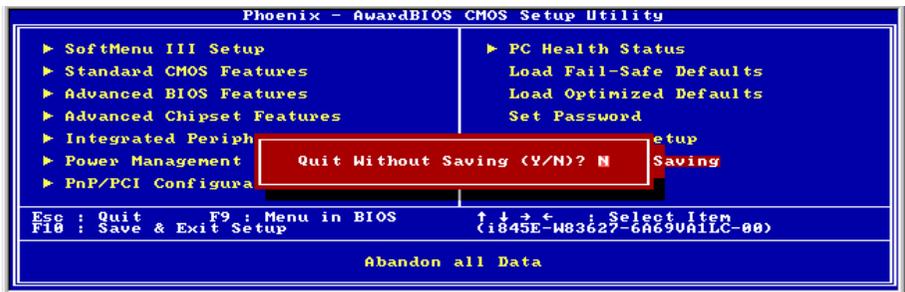


Figure 3-17. Exit Without Saving Screen Shot

Pressing <Enter> on this item asks for confirmation:

Quit without saving (Y/N)? **Y**

This allows you to exit Setup without storing in CMOS any change. The previous selections remain in effect. This exits the Setup utility and restarts your computer.

## Chapter 4. HPT 374 RAID Setup (For IT7 Only)

### 4-1. Driver Installation

The installation procedures and screen shots in this chapter are based on Windows XP operating system. Please follow the on-screen instruction for those of other operating system.

Insert the Installation Disk into CD-ROM drive, it should execute the installation program automatically. If not, double-click the execution file at the main directory of this Installation Disk to enter the installation menu.



1. Click “HPT 374 Driver”.



2. Click “Next>”.



3. Click “Continue Anyway” to continue.



4. Click “Finish”.



5. Choose “Yes, I want to restart my computer now”, and click “Finish” to complete the setup”.

## 4-2. RAID Management

The “RAID Management” is an application to provide you with the on-screen monitoring function about the device information of disk array you had installed.

Insert the Installation Disk into CD-ROM drive, it should execute the installation program automatically. If not, execute the execution file at the main directory of this Installation Disk. After it has been executed, the following screen appears:



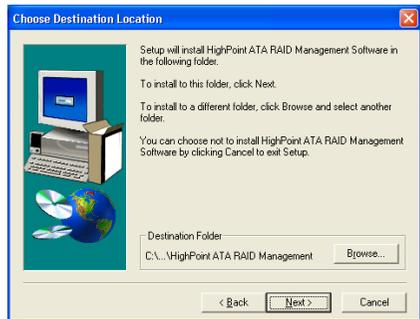
1. Click “HPT 374 RAID Management”.



2. Click “Next>”.



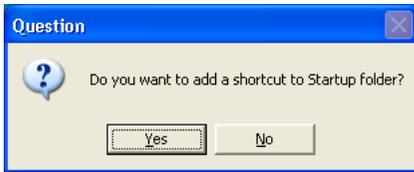
3. Click “Yes”.



4. Click “Next>”.



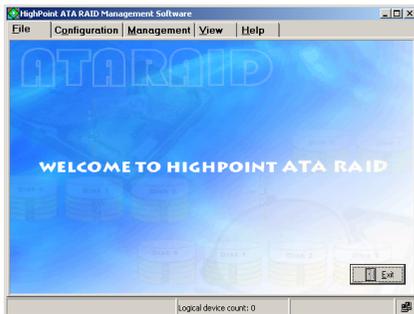
5. Click “Next>”.



6. Click **"Yes"** if you want to add a shortcut to Startup folder.



7. Click **"Finish"** to complete the setup.



8. After the system restarted, click **"Start"** → **"Programs"** → **"HighPoint"** → **"HighPoint ATA RAID Management Software"** to enter this main screen. Click **"Help"** for more detail on how to run this RAID Management.

### 4-3. BIOS Setup for RAID

For further information on RAID concept, you can find it on the “**Technological Terms**” from our WEB site, or you can search the related information on the Internet.

This motherboard supports the RAID operation of “**Striping (RAID 0)**”, “**Mirroring (RAID 1)**”, or “**Striping/Mirroring (RAID 0+1)**”. For the striping operation, the identical drives can read and write data in parallel to increase system performance. The Mirroring operation creates a complete backup of your files. Striping with Mirroring operation offers both read/write performance and fault tolerance.

After completed the installation of HPT374 driver, you have to enable the RAID function in BIOS setup menu. Enter the “**Advanced BIOS Features**” in the BIOS setup menu. Change the settings of “**First Boot Device**”, “**Second Boot Device**” and “**Third Boot Device**” to “**ATA133RAID**”. See the figure below:

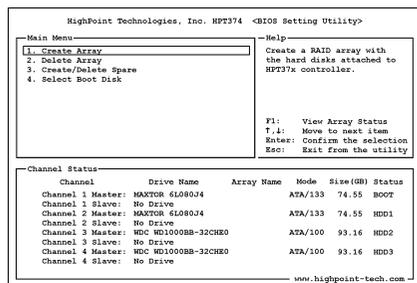


**NOTE:** The option of “SCSI” cannot be worked as a booting device if this “ATA133RAID” had been selected as booting device, and vice versa.

## 4-4. BIOS Setting Utility

### Main Menu

Reboot your system. Press <CTRL> and <H> key while booting up the system to enter the BIOS setting menu. The main menu of BIOS Setting Utility appears as shown below:



To select the option in this menu, you may:

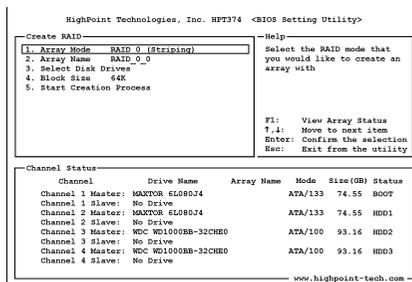
- Press <F1> to view array status.
- Press <↑ ↓ > (up, down arrow) to choose the option you want to confirm or to modify.
- Press <Enter> to confirm the selection.
- Press <Esc> to return to top menu.

**NOTE:** If you want to create a RAID 0 (striping) array or RAID 0+1 array, all the data stored in the hard disks will first be erased! Please backup the hard disk data before starting to create these RAID arrays.

If you want to create a RAID 1 (mirroring) array, please make sure which hard disk is the source disk and which one is the destination disk. If you make a mistake, you may copy the blank data to the source disk, which will result in both hard disks becoming blank!

### Create Array

This item allows you to create a RAID array.



1. **Array Mode:** This item allows you to select the appropriate RAID mode for the desired array. There are four modes to choose.

**NOTE:** It is highly recommended to attach hard disks with the same model in reaching the RAID performance.

**RAID 0 (Striping) for Performance:** This item is recommended for **high performance** usage. Requires at least 2 disks.

**RAID 1 (Mirroring) for Data Protection:** This item is recommended for **data security** usage. Requires at least 2 disks.

**RAID 0/1 (Mirrored Striping):** This item is recommended for **data security and high performance** usage. Allows Mirroring with a Strip Array. Require 4 disks.

**JBOD (Volume):** This item is recommended for **high capacity without redundancy or performance** features usage. Requires at least 2 disks.

**NOTE:** When you choose to create RAID 1, and your source disk is not empty, you have to **Duplicate Mirror Disk** to copy data to destination disk. Otherwise, it will only copy the partition table to the destination disk, not the physical date.

- Array Name:** This item allows you to give a name of your array by this option.
- Select Disk Drives:** This item allows you to select the disk drives to be used with the array.
- Block Size:** This item allows you to select the block size of the RAID array. The options are: 2M, 1M, 512K, 256K, 128K, 64K, and 32K.
- Start Creation Process:** After you have made your selection, choose this item and press <Enter> to start creation.

### Delete Array

This item allows you to remove a RAID Array on this IDE RAID controller.

**NOTE:** After having made and confirmed this selection, all the data stored in the hard disk will be lost. (The entire partition configuration will be deleted too.)

### Create/Delete Spare

To create the spare disk:

- Select “3. Create/Delete Spare” in the Main Menu, and press <Enter> to confirm.
- If you are not creating the RAID system yet, screen will show you the warning message, tell you the current system do not create the RAID system. If you choose create the RAID system, then you can select the spare disk you want to create.
- In the validated channel status zone, select the spare disk to be added and press <Enter> to confirm.

### Select Boot Disk

This item allows you to select boot disk among hard disk(s).

To select boot disk mode:

- Select “4. Select Boot Disk” in the Main Menu, and press <Enter> to confirm.
- In the Channel Status, select the channel you would like to set as bootable disk and presses <Enter>, an asterisk mark appears in the parentheses to indicate that the channel has been selected.

```

HighPoint Technologies, Inc. HPT374 <BIOS Setting Utility>

Main Menu-----Help-----
1. Create Array
2. Delete Array
3. Create/Delete Spare
4. Select Boot Disk

F1: View Array Status
T,!: Move to next item
Enter: Confirm the selection
Esc: Exit from the utility

-----Channel Status-----
Channel Drive Name Array Name Mode Size(GB) Status
(*) Channel 1 Master: MAXTOR 616004 RAID_1_0 ATA/133 74.55 HDD1
Channel 2 Slave: No Drive
Channel 2 Master: MAXTOR 6108004 RAID_1_0 ATA/133 74.55 Hidden
Channel 2 Slave: No Drive
Channel 3 Master: WDC MD1000BB-32CHE0 ATA/100 93.16 Spare
Channel 3 Slave: No Drive
(*) Channel 4 Master: WDC MD1000BB-32CHE0 ATA/100 93.16 HDD1
Channel 4 Slave: No Drive

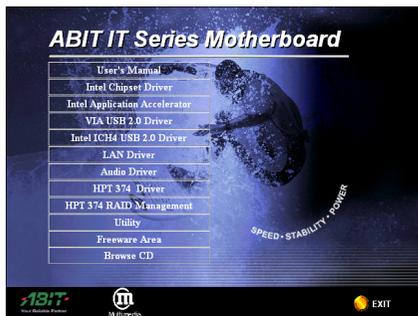
www.highpoint-tech.com
  
```

## Appendix A. Install Intel Chipset Driver

**NOTE:** Please install this Intel Chipset Driver before installing VGA and Audio driver.

The installation procedures and screen shots in this chapter are based on Windows XP operating system. Please follow the on-screen instruction for those of other operating system.

Insert the Installation Disk into CD-ROM drive, it should execute the installation program automatically. If not, double-click the execution file at the main directory of this Installation Disk to enter the installation menu.



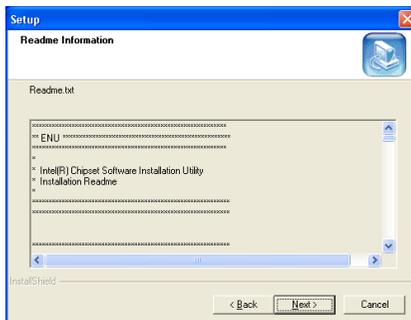
1. Click “Intel Chipset Driver”.



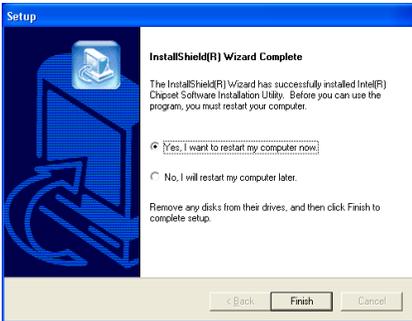
2. Click “Next>”.



3. Click “Yes”.



4. Click “Next>”.



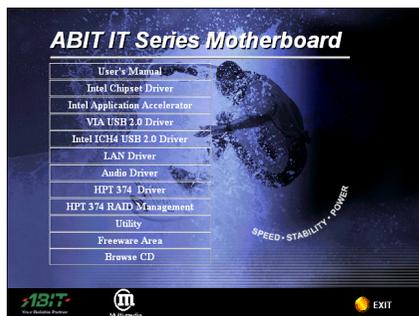
5. Choose “**Yes, I want to restart my computer now**”, and click “**Finish**” to end the installation.

## Appendix B. Install Intel Application Accelerator

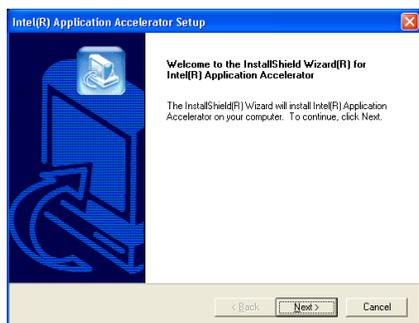
**NOTE:** Please make sure to install the “Intel Chipset Driver” first and to reboot the system before installing this “Intel Application Accelerator”.

The installation procedures and screen shots in this chapter are based on Windows XP operating system. Please follow the on-screen instruction for those of other operating system.

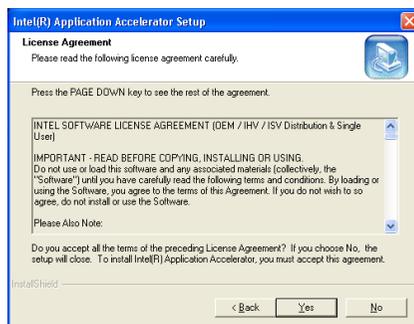
Insert the Installation Disk into CD-ROM drive, it should execute the installation program automatically. If not, double-click the execution file at the main directory of this Installation Disk to enter the installation menu.



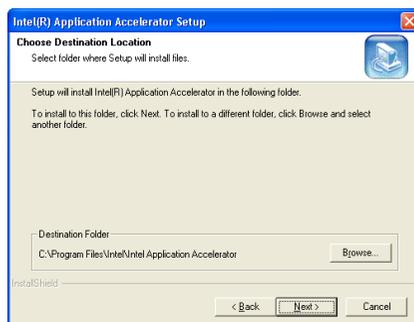
1. Click “Intel Application Accelerator”.



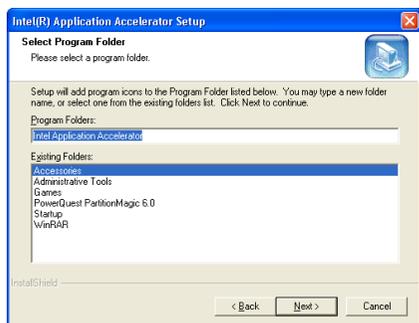
2. Click “Next>”.



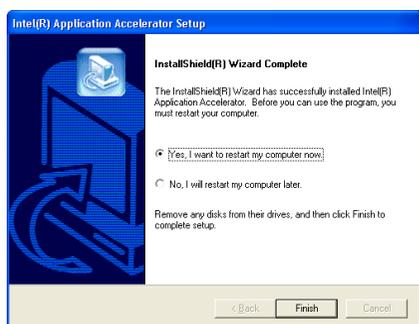
3. Click “Yes”.



4. Click “Next>”.



5. Click “**Next**”.

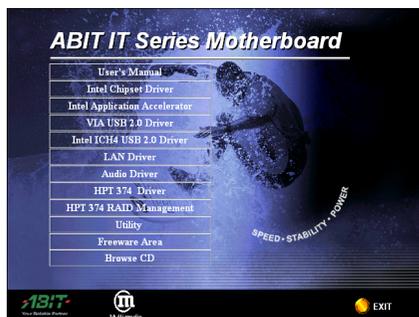


6. Choose “**Yes, I want to restart my computer now**”, and click “**Finish**” to end the installation.

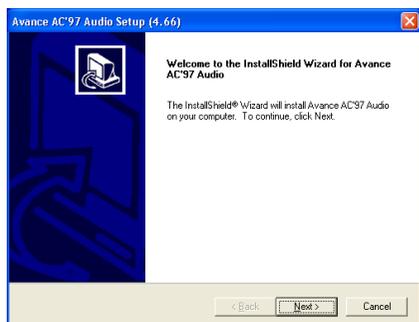
## Appendix C. Install Audio Driver

The installation procedures and screen shots in this chapter are based on Windows XP operating system. Please follow the on-screen instruction for those of other operating system.

Insert the Installation Disk into CD-ROM drive, it should execute the installation program automatically. If not, double-click the execution file at the main directory of this Installation Disk to enter the installation menu.



1. Click “AC97 Audio Driver”.



2. Click “Next>”.



3. This is warning information. Click “Continue Anyway” to continue.



4. Choose “Yes, I want to restart my computer now”, and click “Finish” to end the installation.



5. After the system restarted, a shortcut icon appears at the right corner of Windows task bar.



6. Another way to enter the Sound Effect Manager is by clicking Start → Control Panel, and then double click this Sound Effect Manager icon.



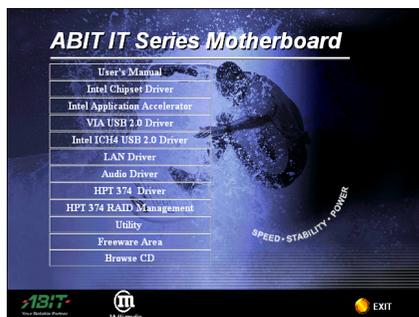
7. In this Speaker Configuration tab, check the “6 channels mode for 5.1 speakers output” box to enable 6-channel audio system.

**Note:** To keep a normal operation of 5.1 speakers output, please do not change the settings of “Line In” and “Mic In” in this menu.

## Appendix D. Install VIA USB 2.0 Driver

The installation procedures and screen shots in this chapter are based on Windows XP operating system. Please follow the on-screen instruction for those of other operating system.

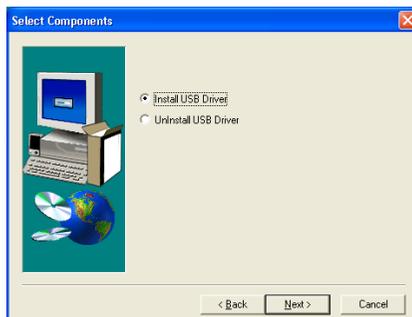
Insert the Installation Disk into CD-ROM drive, it should execute the installation program automatically. If not, double-click the execution file at the main directory of this Installation Disk to enter the installation menu.



1. Click “VIA USB 2.0 Driver”.



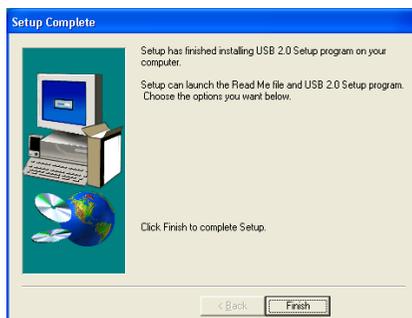
2. Click “Next>”.



3. Click “Next>”.



4. This is warning information. Click “Continue Anyway” to continue.



5. Click “Finish”.



6. Click “**Next>**”.



8. Click “**Finish**” to complete the setup.



7. This is warning information. Click “**Continue Anyway**” to continue.

**For Intel ICH4 USB 2.0 Driver:** Please look into our Web site at <http://www.abit.com.tw/abitweb/webjsp/english/faqs/ich4usb2.htm> for the formal driver release.

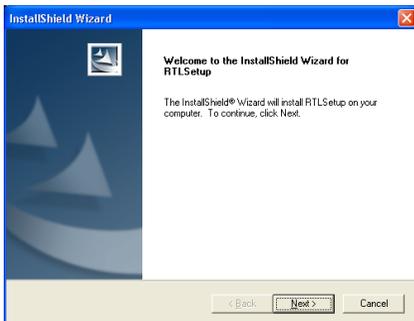
## Appendix E. Install LAN Driver

The installation procedures and screen shots in this chapter are based on Windows XP operating system. Please follow the on-screen instruction for those of other operating system.

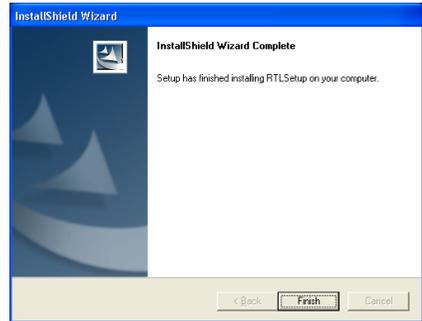
Insert the Installation Disk into CD-ROM drive, it should execute the installation program automatically. If not, double-click the execution file at the main directory of this Installation Disk to enter the installation menu.



1. Click "LAN Driver".



2. Click "Next>".



3. Click "Finish" to end the installation.



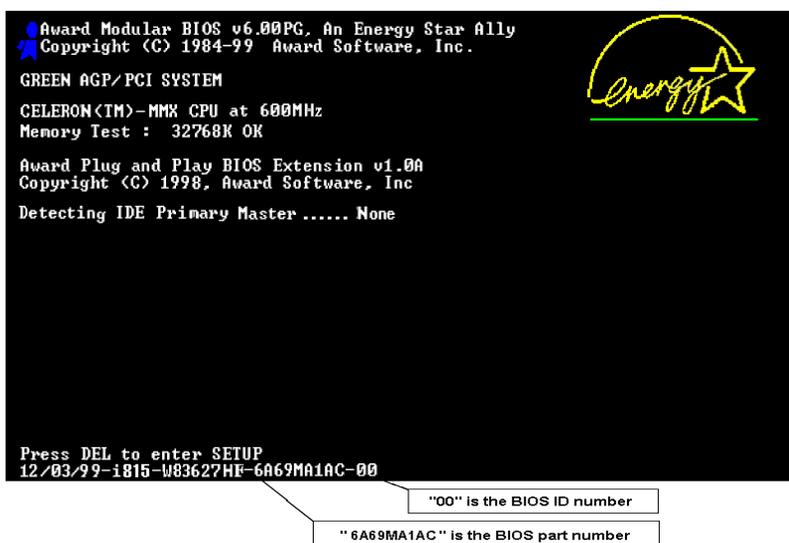
## Appendix F. BIOS Update Guide

The procedure illustrated here is based on the model SE6 as an example; all other models follow the same process.

1. First, find out the model name and version number of this motherboard. You can find a sticker with model name and version number on one slot or at the back of the motherboard.



2. Find out the current BIOS ID.



For example, in this case, the current BIOS ID is "00". If you already have the latest BIOS, no any update action is necessary. If your BIOS is not the latest BIOS, go on to the next step.

3. Download the correct BIOS file from our Web site.

**[ SE6 ]**

Filename:

[SE6SW.EXE](#)

Date: 07/06/2000

ID: SW

NOTE:

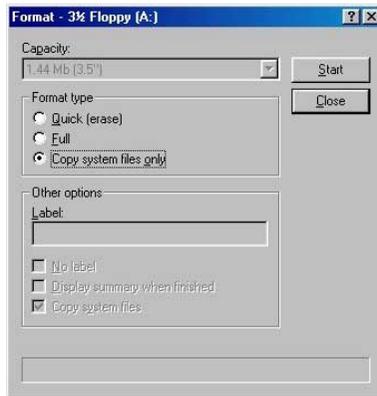
1. Fixes SCSI HDD detection problem when booting from SCSI CD-ROM and executing FDISK.
2. Supports 512MB memory modules.
3. Sets the In-Order Queue Depth default to 4, increasing the integrated video performance.

Go to our Web site and choose the correct BIOS file and download it.

4. Double click the download file, it will self-extract to .bin file.

```
LHA's SFX 2.13S <c> Yoshi, 1991
$E6_SW.BIN .....
```

5. Make a bootable floppy disk and copy the necessary files onto it.

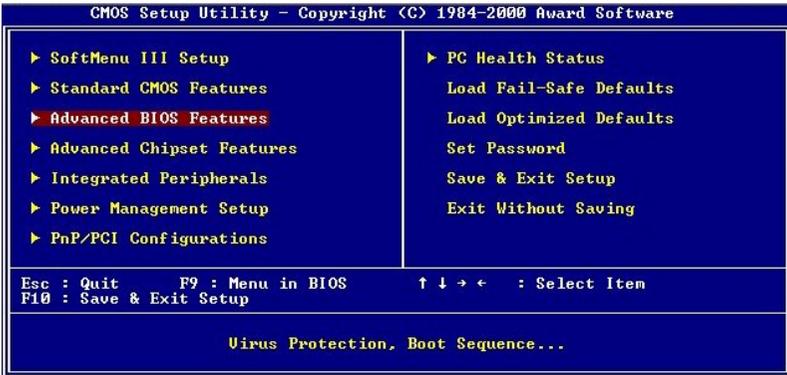


You may make a floppy disk bootable either in Explorer or in the DOS prompt mode.

```
[c:\]format a: /s
```

After formatting and transferring the system to the floppy disk, copy two files into it. One is the BIOS flash utility “**awdf flash.exe**” and the other is the decompressed BIOS binary file.

6. Boot off floppy disk.



Please set the first boot sequence as “floppy” in BIOS and boot off the floppy disk.

- Flash the BIOS in pure DOS mode.

```
A:\>awdf flash se6_sw.bin /cc /cd /cp /py /sn /cks /r_
```

After successfully booting off of the floppy, execute the flash utility according to these instructions.

#### Note

- We strongly recommend you use the above parameters following 'awdf flash' to flash your BIOS.  
**DO NOT** just type "awdf flash se6\_sw.bin" without the above parameters following the ".bin" file.
- The Award flash utility cannot be completed under the Windows® environment. It must be done in a pure DOS environment.
- You should check which BIOS file is to be used with your motherboard, don't flash with the wrong BIOS file. Otherwise, it may cause system malfunctions.
- Please do not use the Award flash memory writer version earlier than Version 7.52C to flash the BIOS. Otherwise, it may cause flash fail or un-anticipated problems.
- During the updating, the progress will be measured by white blocks. The last four *blue* blocks of the flash update process represent the "BIOS boot block". The BIOS boot block is used to prevent the BIOS from becoming corrupt during programming. It should not be programmed every time. If this "BIOS boot block" remains intact when the BIOS becomes corrupt during programming, then you can boot from a bootable floppy next time you boot your computer. This allows you to flash your BIOS again without the need for technical support from the dealer.

## Appendix G. Hardware Monitoring (The Winbond Hardware Doctor Utility)

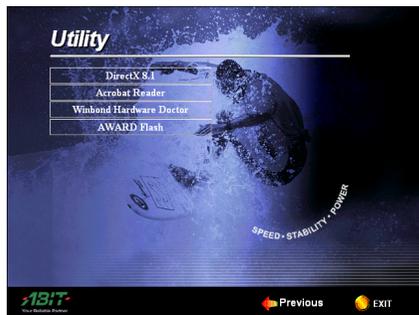
The Winbond Hardware Doctor is a self-diagnostic system for PCs used with Winbond W83627HF chipset. It protects PC hardware by monitoring several critical items including power supply voltages, CPU & system fan speeds and CPU and system temperatures. These items are important for the system operation. Errors may result in permanent damage to the PC. Once any item is out of its normal range, a warning message pops up reminding you to take proper measures.

The installation procedures and screen shots in this chapter are based on Windows XP operating system. Please follow the on-screen instruction for those of other operating system.

Insert the Installation Disk into CD-ROM drive, it should execute the installation program automatically. If not, double-click the execution file at the main directory of this Installation Disk to enter the installation menu.



1. Click “Utility”.



2. Click “Winbond Hardware Doctor”.



3. Click “Next >”.



4. Click “Next >”.



5. Click **“Next >”**.



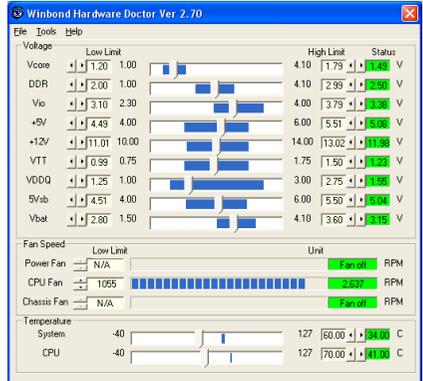
6. Click **“Next >”**.



7. Choose **“Yes, I want to restart my computer now”**, and then click **“Finish”** to complete the setup.



8. Execute the Hardware Doctor by entering the Windows Menu **“Start”** → **“Programs”** → **“Winbond”** → **“Hardware Doctor”**.



9. This screen appears. Hardware Doctor shows you the status of Voltage, Fan Speed, and Temperature readings as well. If any reading is critical or over its limitation, the reading turns red. Also, a pop-up window appears warning you the system has a problem!



10. This is the warning message window:

**Ignore:** You can ignore the warning message of the item, but it will pop up again when an error of the same item reoccurs.

**Disable:** The chosen item will be no longer monitored thereafter, unless you activate it in the “**Configuration**” page.

**Shutdown:** Choosing this button will shutdown the computer.

**Help:** You can read more information and self-diagnose simple problems.

If the warning message pops up due to the wrong warning limit, you can adjust it in the “**Configuration**” option. For example, if you set the temperature high limit to 40°C, you will easily exceed the “proper” temperature.

Pay attention to two things when you want to make any change to the “**Configuration**” option. Firstly, you have to make sure your new setting is in the proper range. Secondly, after you finished the configuration, you have to save it. Otherwise, the program will start with the default value next time.

If you encounter any problem or have any question about the software settings and adjustments, please use the Winbond hardware doctor on-line help. It should give you enough information to answer your questions.



## Appendix H. Installation Guide for Suspend to RAM

Suspend To RAM (STR) is a cost-effective, optimal implementation of the ACPI 1.0 specification. The ACPI specification defines the S3 sleep state, in which all system context is lost except system memory. CPU, cache, and chip set context are lost in this state. Hardware maintains memory context and restores some CPU and L2 configuration context.

The STR function enables a PC to achieve the S3 state during idle periods, then quick “wake up” and retrieve the last “state” of the system before it went to sleep. When idle, STR-enabled systems consume only a small fraction of the power used for full operation. Instead of shutting down the system to save power when not in use and then having to reboot later, users can let the STR function take over and not have to worry about using power to run all the electronics, fans and disks. When needed, a PC with STR function can restore all applications and features to an operational state within a few seconds.

The following description will tell you how to install the STR function and to use it.

After the operating system had been installed successfully, reboot your computer, you can see these ACPI items show up in the “*Device Manager*” menu by entering *Start* → *Settings* → *Control Panel* → *System* → *System Properties* → *Hardware*:



**How to use the STR function:**

There are two ways to put your system into STR mode:

**Method 1:** Select “Stand by” in the “Turn Off Computer...” area.



1. Click “Start” in the Windows Tools Bar, and then select “Turn Off Computer...”

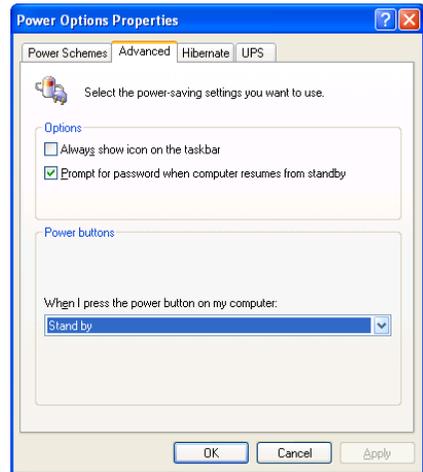


2. Click “Stand by”.

**Method 2:** Define the chassis’s “Power” button to initiate STR sleep Mode



1. Open “Control Panel”, and then enter “Power Options”.



2. Select “Advanced”, and then set the “Power Buttons” to “Stand by”.

Restart your computer to put these settings into effect. Now you will only need to press the “Power” button on the front panel of the chassis when you want to put your computer into STR sleep mode.

---

## Appendix I. Troubleshooting (Need Assistance?)

---

### Motherboard Troubleshooting:

#### Q & A:

**Q: Do I need to clear the CMOS before I use a new motherboard to assemble my new computer system?**

A: Yes, we highly recommend that you clear the CMOS before installing a new motherboard. Please move the CMOS jumper from its default 1-2 position to 2-3 for a few seconds, and then back. When you boot up your system for the first time, follow the instructions in the user's manual to load the optimized defaults.

**Q: If my systems hang when I update the BIOS or set the wrong CPU parameters, what should I do?**

A: Whenever you update the BIOS or if the system hangs due to wrong CPU parameters setting, always clear CMOS jumper before booting up again.

**Q: How can I get a quick response to my request for technical support?**

A: Be sure to follow the guidelines as stated in the "Technical Support Form" section of this manual.

If you have a problem during operation, in order to help our technical support personnel quickly determine the problem with your motherboard and give you the answers you need, before filling in the technical support form, eliminate any peripheral that is not related to the problem, and indicate it on the form. Fax this form to your dealer or to the company where you bought the hardware in order to benefit from our technical support. (You can refer to the examples given below)

Example 1: With a system including: motherboard (with CPU, DRAM, COAST...) HDD, CD-ROM, FDD, VGA CARD, MPEG CARD, SCSI CARD, SOUND CARD, etc. After the system is assembled, if you cannot boot up, check the key components of the system using the procedure described below. First remove all interface cards except the VGA card and try to reboot.

If you still cannot boot up:

Try installing another brand/model VGA card and see if the system will start. If it still does not start, note the VGA card model, motherboard model, Bios identification number, CPU on the technical support form (refer to main instructions), and describe the problem in the problem description space provided.

If you can boot up:

Insert the interface cards you have removed back into the system, one by one and try to start the system each time you insert a card, until the system will not start. Keep the VGA card and the interface card that caused the problem inserted on the motherboard, remove any other cards or peripheral, and start again. If you still cannot start, note the information related to both cards in the add-on Card space provided, and don't forget to indicate the motherboard model, version, BIOS identification number, CPU (refer to main instructions), and give a description of the problem.

Example 2: With a system including the motherboard (with CPU, DRAM, COAST...) HDD, CD-ROM, FDD, VGA CARD, LAN CARD, MPEG CARD, SCSI CARD, SOUND CARD, after assembly and after having installed the Sound Card Driver, when you restart the system, when it runs the Sound Card Driver, it resets automatically. This problem may be due to the Sound Card Driver. During the Starting DOS... procedure, press SHIFT (BY-PASS) key, to skip CONFIG.SYS and AUTOEXEC.BAT; edit CONFIG.SYS with a text editor, and in function the line that loads the Sound Card Driver, add a remark REM, in order to disable the Sound Card Driver. See the example below.

```
CONFIG.SYS:
DEVICE=C:\DOS\HIMEM.SYS
DEVICE=C:\DOS\EMM386.EXE HIGHSCAN
DOS=HIGH, UMB
FILES=40
BUFFERS=36
REM DEVICEHIGH=C:\PLUGPLAY\DWCFGMG.SYS
LASTDRIVE=Z
```

Restart the system. If the system starts and does not reset, you can be sure that the problem is due to the Sound Card Driver. Write down the Sound Card model, motherboard model, BIOS identification number on the technical support file (refer to main instructions), and describe the problem in the space provided.

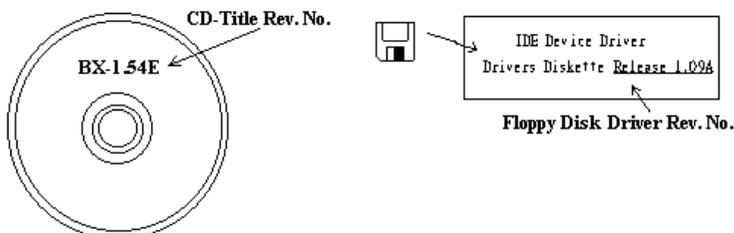
We will show you how to fill the “**Technical Support Form**”.

---

### Main instructions:

To fill in this “**Technical Support Form**”, refer to the step-by-step instructions given below:

- 1\*. **MODEL:** Note the model number given in your user’s manual.  
Example: IT7, BD7II/BD7II-RAID, etc...
- 2\*. **Motherboard model number (REV):** Note the motherboard model number labeled on the motherboard as “REV:\*.\*\*\*”.  
Example: REV: 1.01
- 3\*. **BIOS ID and Part Number:** See the on screen message.
4. **DRIVER REV:** Note the driver version number indicated on the DEVICE DRIVER disk (if any) as “Release \*.\*\*\*”. For example:



5\* **OS/APPLICATION:** Indicate the operating system and applications you are running on the system.  
 Example: MS-DOS® 6.22, Windows® 98 SE, Windows® 2000, etc....

6\* **CPU:** Indicate the brand and the speed (MHz) of your CPU.  
 Example:(A) In the “Brand” space, write “Intel”, in the “Specifications” space, write “Pentium® 4 1.9GHz” ◦

7. **HDD:** Indicate the brand and specifications of your HDD(s), specify if the HDD is using IDE1 or IDE2. If you know the disk capacity, indicate it and check (“✓”) “”; in case you give no indication, we will consider that your HDD is “IDE1” Master.

Example: In the “HDD” space, check the box, in the Brand space, write “Seagate”, in the Specifications space, write “ST31621A (1.6GB)”.

8. **CD-ROM Drive:** Indicate the brand and specifications of your CD-ROM drive. Specify if it uses IDE1 or IDE2 and check (“✓”) “”; in case you give no indication, we will consider that your CD-ROM is “IDE2” Master.

Example: In the “CD-ROM drive” space, check the box, in the Brand space, write “Mitsumi”, in the Specifications space, write “FX-400D”.

9. **System Memory (DDR SDRAM):** Indicate the brand and specifications (DDR DIMM) of your system memory. Such as Density, Description, Module Components, Module Part Number, CAS Latency, and Speed (MHz).

For example: In the Brand space, write “**Micron**”, in the Specifications space, write: **Density:** 128MB, **Description:** SS 16 Megx72 2.5V ECC Gold, **Module Components:** (9) 16 Megx 8, **Module Part Number:** MT9VDDT1672AG, **CAS Latency:** 2, **Speed (MHz):** 200 MHz.

Please give us the detailed information of your DDR SDRAM module; it will help us to simulate the problems you met.

10. **ADD-ON CARD:** Indicate which add-on cards you are *absolutely sure* are related to the problem.

If you cannot identify the problem’s origin, indicate all the add-on cards inserted into your system.

**NOTE:** Items between the “\*” are absolutely necessary.

---

---

## RAID Troubleshooting

### Q & A:

**Q: May I use hard drives with different capacity or transfer mode?**

A: In order to get optimized performance, we suggest using hard drives with the same model.

**Q: How to assign a booting device?**

A: You may press <Ctrl> <H> to assign a booting device in RAID BIOS (See Chapter 4 for detailed information).

**Q: Why can't I see correct capacity in FDISK utility?**

A: It's a well-known issue of Windows® 95/98's FDISK utility. If an IBM 75GB hard disk DTLA 307075 only gets 7768MB in Windows® 95/98's FDISK utility, please contact Microsoft® for a latest version of FDISK utility or download IBM's Disk Manager DiskGo! 2.5 to fix it. For windows® 2000, there is no such a 64GB issue.

<http://www.storage.ibm.com/techsup/hddtech/welcome.htm>

**Q: How to create a striping and mirror array (RAID 0+1)?**

A: You need four HDD drives, every two of them on the same channel/cable build a striping array. Then create a mirror array by these two striping arrays (See Chapter 4 for detailed information).

1. Press <Ctrl> <H> to setup configuration
2. Choose item 1 to Create RAID.
3. Choose item 1 to set Array Mode as Striping and Mirror (RAID 0+1).
4. Choose item 2 to Select Disk Drives. There are two striping arrays built automatically and you only have to enter twice.
5. Choose item 4 to Start Creation Process.
6. Press <Esc> to finish setting and leave RAID BIOS.

**Q: How to rebuild a mirror array when one of the drives corrupts?**

A: You need to delete previous array setting, duplicate the data, then rebuild a new array setting (See Chapter 4 for detailed information).

1. Press <Ctrl> <H> to setup configuration
2. Choose item 2 to Delete Array.
3. Choose item 3 to Rebuild Mirror Array.
4. Choose sub item 1 to Select Source Disk, the one with data on it.
5. Choose sub item 2 to Select Target Disk, the brand new and empty one.
6. Choose sub item 3 to Start Duplication Process.
7. After duplication process completes, press <Esc> to leave RAID BIOS.

**Q: Why I see “NO ROM BASIC SYSTEM HALTED” when booting?**

A: There isn't any activated primary partition in you system. Please use FDISK or any other utilities to create/set one.

**Do & Don't:**

1. **Do** always use the same model drives to achieve best quality and performance. Different firmware has different timing characteristic, thus may somewhat decrease the RAID performance.
2. If you have two drives, do connect them on two different channels as master drive please.
3. When attach drives to the RAID card, do make sure the master/slave jumper settings are correct please. If there is only one drive on one channel/cable, do set it as master or single drive.
4. **Do** always use 80 conductor cables please.
5. **Don't** connect any ATAPI devices (CD-ROM, LS-120, MO, ZIP, removable HD etc.) on the RAID card please.
6. For the best performance result, please do use the Ultra DMA 66/100 Hard Disks.



---

## **Appendix J. How to Get Technical Support**

---

(From our website) <http://www.abit.com.tw>

(In North America) <http://www.abit-usa.com>

(In Europe) <http://www.abit.nl>

Thank you for choosing ABIT products. ABIT sells all our products through distributors, resellers and system integrators; we have no direct sales to end-users. Before sending email for tech support please check with your resellers or integrators if you need any services, they are the ones who sold you your system and they should know best as to what can be done, how they serve you is a good reference for future purchases.

We appreciate every customer and would like to provide the best service to you. Providing fast service to our customers is our top priority. However we receive many phone calls and a huge amount of email from all over the world. At the present time it is impossible for us to respond to every single inquiry. Therefore it is quite possible that if you send an email to us that you may not receive a response.

We have done many compatibility tests and reliability tests to make sure our products have the best quality and compatibility. In case you need service or technical support, please understand the constraint we have and **always check with the reseller who sold the product to you first.**

To expedite service, we recommend that you follow the procedures outlined below before contacting us. With your help, we can meet our commitment to provide the best service to the **greatest number of ABIT customers:**

1. **Check the Manual.** It sounds simple but we have taken a lot of care in making a well-written and thorough manual. It is full of information that doesn't only pertain to motherboards. The CD-ROM included with your board will have the manual as well as drivers. If you don't have either one, go to our Program Download Area of the Website or FTP server.
2. **Download latest BIOS, software or drivers.** Please go to our Program Download area on our Website to check to see if you have the latest BIOS. They are developed over periods of time to fix bugs or incompatibilities. **Also please make sure you have the latest drivers from your peripheral cards makers!**
3. **Check the ABIT Technical Terms Guide and FAQ on our Website.** We are trying to expand and make the FAQs more helpful and information rich. Let us know if you have any suggestions. For hot topics check out our HOT FAQ!

4. **Internet Newsgroups.** They are a great source of information and many people there can offer help. ABIT's Internet News group, [alt.comp.periphs.mainboard.abit](mailto:alt.comp.periphs.mainboard.abit), is an ideal forum for the public to exchange information and discuss experiences they have had with ABIT products. Many times you will see that your question has already been asked before. This is a public Internet news group and it is reserved for free discussions. Here is a list of some of the more popular ones:

[alt.comp.periphs.mainboard.abit](mailto:alt.comp.periphs.mainboard.abit)

[comp.sys.ibm.pc.hardware.chips](mailto:comp.sys.ibm.pc.hardware.chips)

[alt.comp.hardware.overclocking](mailto:alt.comp.hardware.overclocking)

[alt.comp.hardware.homebuilt](mailto:alt.comp.hardware.homebuilt)

[alt.comp.hardware.pc-homebuilt](mailto:alt.comp.hardware.pc-homebuilt)

5. **Ask your reseller.** Your ABIT authorized distributor should be able to provide the fastest solution to your technical problem. We sell our products through distributors who sell to resellers and stores. Your reseller should be very familiar with your system configuration and should be able to solve your problem much more efficiently than we could. After all, your reseller regards you as an important customer who may purchase more products and who can urge your friends to buy from him or her as well. They integrated and sold the system to you. They should know best what your system configuration is and your problem. They should have reasonable return or refund policies. How they serve you is also a good reference for your next purchase.
6. **Contacting ABIT.** If you feel that you need to contact ABIT directly you can send email to the ABIT technical support department. First, please contact the support team for the branch office closest to you. They will be more familiar with local conditions and problems and will have better insight as to which resellers offer what products and services. Due to the huge number of emails coming in every day and other reasons, such as the time required for problem reproduction, we will not be able to reply to every email. Please understand that we are selling through distribution channels and don't have the resources to serve every end-user. However, we will try to do our best to help every customer. Please also remember that for many of our technical support team English is a second language, you will have a better chance of getting a helpful answer if your question can be understood in the first place. Be sure to use very, simple, concise language that clearly states the problem, avoid rambling or flowery language and always list your system components. Here is the contact information for our branch offices:

**In North America and South America please contact:**

**ABIT Computer (USA) Corporation**

46808 Lakeview Blvd.  
Fremont, California 94538, U.S.A.  
[sales@abit-usa.com](mailto:sales@abit-usa.com)  
[technical@abit-usa.com](mailto:technical@abit-usa.com)  
Tel: 1-510-623-0500  
Fax: 1-510-623-1092

**In the UK and Ireland:**

**ABIT Computer Corporation Ltd.**

Unit 3, 24-26 Boulton Road  
Stevenage, Herts SG1 4QX, UK  
[abituksales@compuserve.com](mailto:abituksales@compuserve.com)  
[abitiktech@compuserve.com](mailto:abitiktech@compuserve.com)  
Tel: 44-1438-228888  
Fax: 44-1438-226333

**In Germany and Benelux (Belgium, Netherlands, Luxembourg) countries:**

**AMOR Computer B.V. (ABIT's European Office)**

Van Coehoornstraat 7,  
5916 PH Venlo, The Netherlands  
[sales@abit.nl](mailto:sales@abit.nl)  
[technical@abit.nl](mailto:technical@abit.nl)  
Tel: 31-77-3204428  
Fax: 31-77-3204420

**All other territories not covered above please contact:**

**Taiwan Head Office**

When contacting our headquarters please note we are located in Taiwan and we are 8+ GMT time. In addition, we have holidays that may be different from those in your country.

**ABIT Computer Corporation**

No. 323, YangGuang St.,  
Neihu, Taipei, 114, Taiwan  
[sales@abit.com.tw](mailto:sales@abit.com.tw)  
[market@abit.com.tw](mailto:market@abit.com.tw)  
[technical@abit.com.tw](mailto:technical@abit.com.tw)  
Tel: 886-2-8751-8888  
Fax: 886-2-8751-3381

7. **RMA Service.** If your system has been working but it just stopped, but you have not installed any new software or hardware recently, it is likely that you have a defective component. Please contact the reseller from whom you bought the product. You should be able to get RMA service there.
  
8. **Reporting Compatibility Problems to ABIT.** Because of tremendous number of email messages we receive every day, we are forced to give greater weight to certain types of messages than to others. For this reason, any compatibility problem that is reported to us, giving detailed system configuration information and error symptoms will receive the highest priority. For the other questions, we regret that we may not be able to reply directly. But your questions may be posted to the Internet news group in order that a larger number of users can have the benefit of the information. Please check the news group from time to time.
  
9. The information listed below are some **chipset vendors' WEB site addresses** for your reference:  
ALi's WEB site: <http://www.ali.com.tw/>  
HighPoint Technology Inc.'s WEB site: <http://www.highpoint-tech.com/>  
Intel's WEB site: <http://www.intel.com/>  
SiS' WEB site: <http://www.sis.com.tw/>  
VIA's WEB site: <http://www.via.com.tw/>

**Thank you, ABIT Computer Corporation**

**<http://www.abit.com.tw>**